

**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR FEBRUARY 2009**

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	157,278	154,865	6,049	5,736	316,241	311,447	1.5%
Branches & Mobile Units	334,466	321,934	13,936	12,877	676,553	660,835	2.4%
Library for the Blind	34,373	38,597	1,562	1,838	69,655	82,495	-15.6%
<b>TOTAL CIRCULATION</b>	<b>526,117</b>	<b>515,396</b>			<b>1,062,449</b>	<b>1,054,777</b>	<b>0.7%</b>

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	38,923	40,524	1,497	1,501	72,893	80,070	-9.0%
Branches & Mobile Unit <sup>1</sup>	54,510	49,804	2,271	1,992	102,105	100,873	1.2%
Library for the Blind	1,922	1,268	87	60	3,815	2,961	28.8%
<b>TOTAL QUESTIONS</b>	<b>95,355</b>	<b>91,596</b>			<b>178,813</b>	<b>183,904</b>	<b>-2.8%</b>

COMPUTER USAGE	Number of Computers	Number of Sessions	Total Hours In Use	Avg Session in Minutes	
				2009	2008
Main Library	66	13,438	10,912	49	
Branches	231	68,499	34,760	30	
<b>TOTAL USAGE</b>	<b>297</b>	<b>81,937</b>	<b>45,672</b>		

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	56,510	56,415	2,173	2,089	108,906	113,696	-4.2%
Branches	275,905	263,138	11,496	10,526	535,456	537,359	-0.4%
Mobile Unit	598	721			1,233	1,451	-15.0%
<b>TOTAL VISITS</b>	<b>333,013</b>	<b>320,274</b>			<b>645,595</b>	<b>652,506</b>	<b>-1.1%</b>

**CLEVELAND PUBLIC LIBRARY  
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR FEBRUARY 2009**

BRANCH	a	b	c	d	e	f	g	h
	Branch Circulation	Sent from Other Branches	Sent from Main	Sent from Other CLEVNET Systems	Manual Circulation	Total Direct Circulation (a+b+c+d+e)	Sent to Other CLEVNET Systems	Total Circulation (f+g)
Addison	9,967	936	572	851	0	12,326	1,322	13,648
Broadway	3,044	91	52	104	0	3,291	392	3,683
Brooklyn	7,036	581	400	536	0	8,553	802	9,355
Carnegie West	8,531	721	997	1,201	0	11,450	793	12,243
Collinwood	9,022	505	389	762	0	10,678	1,232	11,910
East 131st	3,528	280	148	336	0	4,292	536	4,828
Eastman	11,270	1,009	938	1,601	0	14,818	1,134	15,952
Fleet	9,051	656	646	962	0	11,315	995	12,310
Fulton	6,325	540	394	594	0	7,853	726	8,579
Garden Valley	3,791	159	68	112	0	4,130	555	4,685
Glenville	6,715	606	378	826	36	8,561	694	9,255
Harvard-Lee	7,192	623	500	838	0	9,153	695	9,848
Hough	4,765	391	261	375	0	5,792	591	6,383
Jefferson	9,193	628	736	992	200	11,749	666	12,415
Langston Hughes	4,965	401	264	505	150	6,285	666	6,951
Lorain	10,635	700	379	851	0	12,565	996	13,561
Martin Luther King, Jr.	5,432	374	637	1,007	188	7,638	810	8,448
Memorial-Nottingham	12,954	698	1,118	1,871	366	17,007	1,638	18,645
Mt. Pleasant	6,149	486	233	453	0	7,321	711	8,032
Rice	6,546	295	193	399	0	7,433	1,005	8,438
Rockport	16,838	1,371	1,072	1,773	0	21,054	2,054	23,108
South	8,406	573	322	453	0	9,754	1161	10,915
South Brooklyn	17,791	984	1,289	2,017	0	22,081	2,108	24,189
Sterling	5,384	410	291	358	110	6,553	430	6,983
Union	5,303	631	313	715	0	6,962	555	7,517
Walz	11,311	830	932	1,088	0	14,161	1,309	15,470
West Park	20,269	1,473	2,040	2,929	196	26,907	2,988	29,895
Woodland	9,291	631	301	540	0	10,763	1,186	11,949
<b>BRANCH TOTAL</b>	<b>240,704</b>	<b>17,583</b>	<b>15,863</b>	<b>25,049</b>	<b>1,246</b>	<b>300,445</b>	<b>28,750</b>	<b>329,195</b>
<b>Mobile Units</b>	<b>3,244</b>	<b>184</b>	<b>377</b>	<b>298</b>	<b>1,056</b>	<b>5,159</b>	<b>112</b>	<b>5,271</b>
<b>TOTAL</b>	<b>243,948</b>	<b>17,767</b>	<b>16,240</b>	<b>25,347</b>	<b>2,302</b>	<b>305,604</b>	<b>28,862</b>	<b>334,466</b>

**CLEVELAND PUBLIC LIBRARY**  
**BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR FEBRUARY 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	13,648	14,591	27,321	30,089	-2,768	-9.2%
Broadway	3,683	3,440	7,676	7,330	346	4.7%
Brooklyn	9,355	7,769	18,581	16,436	2,145	13.1%
Carnegie West	12,243	11,488	25,000	23,265	1,735	7.5%
Collinwood	11,910	11,820	24,438	23,765	673	2.8%
East 131st	4,828	4,371	9,710	9,212	498	5.4%
Eastman	15,952	17,076	33,124	34,529	-1,405	-4.1%
Fleet	12,310	11,134	25,048	22,332	2,716	12.2%
Fulton	8,579	9,733	17,306	19,794	-2,488	-12.6%
Garden Valley	4,685	3,055	9,727	3,710	6,017	162.2%
Glenville	9,255	8,080	18,877	16,784	2,093	12.5%
Harvard-Lee	9,848	9,889	19,967	20,461	-494	-2.4%
Hough	6,383	6,845	13,877	13,837	40	0.3%
Jefferson	12,415	10,999	25,786	22,639	3,147	13.9%
Langston Hughes	6,951	7,695	13,589	15,027	-1,438	-9.6%
Lorain	13,561	13,534	26,993	27,793	-800	-2.9%
Martin Luther King, Jr.	8,448	8,863	16,831	18,796	-1,965	-10.5%
Memorial-Nottingham	18,645	18,939	37,084	38,992	-1,908	-4.9%
Mt. Pleasant	8,032	6,952	16,198	14,431	1,767	12.2%
Rice	8,438	7,814	17,092	16,661	431	2.6%
Rockport	23,108	22,843	46,413	45,948	465	1.0%
South	10,915	8,500	22,004	17,600	4,404	25.0%
South Brooklyn	24,189	24,420	48,370	50,570	-2,200	-4.4%
Sterling	6,983	5,231	13,704	11,325	2,379	21.0%
Union	7,517	7,437	15,289	15,885	-596	-3.8%
Walz	15,470	14,273	32,020	30,604	1,416	4.6%
West Park	29,895	28,690	58,738	59,470	-732	-1.2%
Woodland	11,949	9,476	24,897	19,939	4,958	24.9%
<b>BRANCH TOTAL</b>	<b>329,195</b>	<b>314,957</b>	<b>665,660</b>	<b>647,224</b>	<b>18,436</b>	<b>2.8%</b>
<b>Mobile Units</b>	<b>5,271</b>	<b>6,977</b>	<b>10,893</b>	<b>13,611</b>	<b>-2,718</b>	<b>-20.0%</b>
<b>TOTAL</b>	<b>334,466</b>	<b>321,934</b>	<b>676,553</b>	<b>660,835</b>	<b>15,718</b>	<b>2.4%</b>

**CLEVELAND PUBLIC LIBRARY  
BRANCH AND MOBILE UNIT ATTENDANCE FEBRUARY 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	8,884	9,084	16,995	18,196	-1,201	-6.6%
Broadway	2,032	1,969	4,048	4,246	-198	-4.7%
Brooklyn	4,074	4,200	7,806	8,901	-1,095	-12.3%
Carnegie West	21,885	21,044	42,576	42,896	-320	-0.7%
Collinwood	8,655	9,163	17,352	19,141	-1,789	-9.3%
East 131st	6,159	5,932	12,420	13,484	-1,064	-7.9%
Eastman	13,023	13,127	25,055	26,999	-1,944	-7.2%
Fleet	10,184	10,418	20,417	20,831	-414	-2.0%
Fulton	6,203	6,218	12,476	13,139	-663	-5.0%
Garden Valley <sup>1</sup>	7,034	3,477	13,564	4,203	9,361	222.7%
Glenville	8,752	7,959	17,227	16,933	294	1.7%
Harvard-Lee	13,600	11,123	25,879	22,891	2,988	13.1%
Hough	14,831	16,607	28,400	33,379	-4,979	-14.9%
Jefferson	7,448	9,070	16,667	18,613	-1,946	-10.5%
Langston Hughes	6,377	7,042	12,247	14,986	-2,739	-18.3%
Lorain	10,408	7,740	20,163	16,381	3,782	23.1%
Martin Luther King, Jr.	7,362	6,562	14,273	14,384	-111	-0.8%
Memorial-Nottingham	8,640	9,421	17,101	19,423	-2,322	-12.0%
Mt. Pleasant	9,138	8,825	17,477	17,778	-301	-1.7%
Rice	5,761	5,488	11,428	11,543	-115	-1.0%
Rockport	12,787	11,134	24,005	23,287	718	3.1%
South	10,002	8,869	18,474	18,338	136	0.7%
South Brooklyn	18,440	17,011	33,248	33,707	-459	-1.4%
Sterling	9,807	11,447	19,500	23,356	-3,856	-16.5%
Union	11,383	11,393	22,019	20,983	1,036	4.9%
Walz	11,852	9,629	23,759	20,142	3,617	18.0%
West Park	12,910	12,321	24,338	24,839	-501	-2.0%
Woodland	8,274	6,865	16,542	14,360	2,182	15.2%
<b>BRANCH TOTAL</b>	<b>275,905</b>	<b>263,138</b>	<b>535,456</b>	<b>537,359</b>	<b>-1,903</b>	<b>-0.4%</b>
<b>Mobile Unit</b>	<b>598</b>	<b>721</b>	<b>1,233</b>	<b>1,451</b>	<b>-218</b>	<b>-15.0%</b>
<b>TOTAL</b>	<b>276,503</b>	<b>263,859</b>	<b>536,689</b>	<b>538,810</b>	<b>-2,121</b>	<b>-0.4%</b>

<sup>1</sup> Garden Valley Branch provided service at 7100 Kinsman Road through February 15, 2008; the Branch reopened in its current location in Bridgeport Place Plaza on February 18, 2008.

<sup>2</sup> Mobile Unit missed nine stops at the beginning of the month because of mechanical problems.

**CLEVELAND PUBLIC LIBRARY  
BRANCH RANKINGS FEBRUARY 2009**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	29,895	1 Carnegie West	21,885	1 Fleet	33,842
2 South Brooklyn	24,189	2 South Brooklyn	18,440	2 South Brooklyn	32,393
3 Rockport	23,108	3 Hough	14,831	3 West Park	27,835
4 Memorial-Nottingham	18,645	4 Harvard-Lee	13,600	4 Rice	26,130
5 Eastman	15,952	5 Eastman	13,023	5 Eastman	25,262
6 Walz	15,470	6 West Park	12,910	6 Fulton	22,366
7 Addison	13,648	7 Rockport	12,787	7 Memorial-Nottingham	21,670
8 Lorain	13,561	8 Walz	11,852	8 Langston Hughes	21,014
9 Jefferson	12,415	9 Union	11,383	9 Rockport	20,531
10 Fleet	12,310	10 Lorain	10,408	10 Glenville	20,174
11 Carnegie West	12,243	11 Fleet	10,184	11 Harvard-Lee	20,116
12 Woodland	11,949	12 South	10,002	12 Collinwood	19,630
13 Collinwood	11,910	13 Sterling	9,807	13 Addison	19,282
14 South	10,915	14 Mt. Pleasant	9,138	14 Walz	18,101
15 Harvard-Lee	9,848	15 Addison	8,884	15 East 131st	17,848
16 Brooklyn	9,355	16 Glenville	8,752	16 Mt. Pleasant	17,085
17 Glenville	9,255	17 Collinwood	8,655	17 Martin Luther King, Jr.	15,262
18 Fulton	8,579	18 Memorial-Nottingham	8,640	18 Lorain	14,499
19 Martin Luther King, Jr.	8,448	19 Woodland	8,274	19 Union	12,684
20 Rice	8,438	20 Jefferson	7,448	20 Carnegie West	11,552
21 Mt. Pleasant	8,032	21 Martin Luther King, Jr.	7,362	21 Sterling	9,255
22 Union	7,517	22 Garden Valley <sup>1</sup>	7,034	22 Hough	7,747
23 Sterling	6,983	23 Langston Hughes	6,377	23 South	7,679
24 Langston Hughes	6,951	24 Fulton	6,203	24 Woodland	7,391
25 Hough	6,383	25 East 131st	6,159	25 Brooklyn	6,345
26 East 131st	4,828	26 Rice	5,761	26 Jefferson	3,957
27 Garden Valley	4,685	27 Brooklyn	4,074	27 Garden Valley	3,490
28 Broadway	3,683	28 Broadway	2,032	28 Broadway	1,922
	329,195		275,905		465,062

\*Prepared By: Northern Ohio Data and Information Service – NODIS,  
Maxine Goodman Levin College of Urban Affairs, Cleveland State  
University. Source: 2006 Estimates Standard Edition, GeoLytics, Inc.

**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR FEBRUARY 2009**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
CLEVNET	65,851	58,384	130,844	117,188		11.7%
MORE	1,485	1,116	3,177	2,841		11.8%
Other Libraries	666	812	1,165	1,523		-23.5%
<b>TOTAL</b>	<b>68,002</b>	<b>60,312</b>	<b>135,186</b>	<b>121,552</b>		<b>11.2%</b>

\*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION Items copied	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
Prints	194	218	339	407		-16.7%
	3,610	2,689	5,702	5,456		4.5%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
Projected (Mon - Sat)	26,838	26,924	49,356	51,674		-4.5%
KnowItNow Web Reference*	3,337	5,067	5,872	9,926		-40.8%
Research Correspondence	1,368	1,623	2,775	3,151		-11.9%
Interlibrary Loan Requests	6,030	5,707	12,545	12,997		-3.5%
Sunday Count	1,350	1,203	2,345	2,322		1.0%
<b>TOTAL</b>	<b>38,923</b>	<b>40,524</b>	<b>72,893</b>	<b>80,070</b>		<b>-9.0%</b>

\*Questions taken by CPL staff.

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
New Titles Added	6,234	9,665	11,754	17,807		-34.0%
Total Items Added	26,004	34,613	54,456	63,059		-13.6%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
	5,435	6,621	10,265	13,851		-25.9%

DAYS OPEN	2009	2008
	Main Library	26.0
Branches	24.0	25.0

**CLEVELAND PUBLIC LIBRARY  
ANALYSIS OF OUTPUT MEASURES FEBRUARY 2009**

