

**Ms. Rosita Rojas
2806 Vega Avenue,
Cleveland, Ohio 44113**

March 2, 2021

RE: (Dedicated Employee/Employees/Volunteers too.)

Attention Supervisor of the Lorain/Cleveland Public Library:

Monday March 1, 2021, I went to get if possible Resource/Applications to help people apply for assistance for their needs. My name is Rosita Rojas; I'm an Advocate/Volunteer for many Churches and Community Centers. Since the lock-down in our world and many are suffering too. I thought there was a little hope of opening; since our Governor is open-up just a little bit. However I was un-aware many where still closed. After going to 4 different places, all closed, with notices posted to call and make appointment. I pray for God, to help me. I got tired and short of breath too. As I enter the Library, I was greeted very nicely by everyone there. A very special attention came from Andrea Marbley, this very nice young lady must have helped me for 2 hours or more bless her heart. God is good. Amen! I came there years ago for community meetings and to get free resource information to help others. Everyone was always, friendly. Please give them all a very BIG pat on their back for being so dedicated to the public. You should be proud as I am with you. Job well done. May God above continue to Bless you and staff. I'm Bilingual Spanish /English, if I can ever be of help please call me at home. (216) 685-1820. Mucho Gracias. Be safe!

**Sincerely from my heart;
Ms. Rosita Rojas**