

DIRECTOR'S REPORT

May 17, 2022

Strategic Plan

Our Mission:

We are "The People's University," the center of learning for a diverse and inclusive community.

Our Strategic Priorities:

1. Form communities of learning
2. Fight community deficits
3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

PUBLIC SERVICES

MAIN LIBRARY SERVICES DURING COVID-19

The Library remained at Phase 3 of its COVID-19 reopening plan through the month of April.

PROGRAMS, SERVICES AND EXHIBITS

Progress with Chess

Sr. Director of Public Services Robin Wood, Fine Arts and Special Collections Public Services Associate Kalie Boshara, Library Assistant Mark Fox-Morgan and Special Collections Librarian Ray Rozman made up the planning and implementation team for the 2022 Progress with Chess event held at Main Library on April 20th. Over 40 CPL volunteers, representatives from the Progress with Chess organization, the Black Shield, Cleveland Metropolitan School District, and multiple departments and staff across CPL worked together to create, host, and ensure the 19th annual Progress with Chess Tournament at CPL was a success and a wonderful library experience for over 250 Cleveland Metropolitan School District students and their teachers.

Music at Main

Singer/Songwriter Emily Keener performed on April 2nd. Over 50 patrons attended the program.

Seed Library Discussion

Science and Technology Department Librarian Rose Mary Hoge taught a lesson on the Seed Library to a group of first graders from Westshore Montessori School. The children learned about seeds, and each went home with five packets to grow in their own backyards.

Center for Local and Global History Author Talk

Subject Department Librarian Terry Metter hosted an author talk featuring Cleveland State University Professor of History Dr. Mark Souther on April 9th. Dr. Souther presented his paper, *Through the Ivory Curtain: African Americans in Cleveland Heights, Ohio, Before the Fair Housing Movement* to 20 patrons who attended the program via Zoom. Mr. Metter also hosted an author talk with Northwestern University Professor of History Susan Pearson on April 16th via Zoom. Dr. Pearson discussed her book, *The Birth Certificate: An American History*.

Photograph Collection Tour

Library Assistant Adam Jaenke hosted three groups of students from Marion C. Seltzer Elementary School in the Photograph Collection on April 7th. Mr. Jaenke displayed items from across the collection, pulling from topics such as world cultures, Martin Luther King Jr., the Jasper Wood Collection, Public Square, and the Cudell neighborhood. CLGH Manager Olivia Hoge hosted the same students in the Map Collection. She displayed examples from the Map Collection and talked with students about how maps and atlases can be used.

National Poetry Month Programs

The Ohio Center for the Book hosted programming in honor of National Poetry Month. Librarian Evone Jeffries hosted a virtual reading with Ohio Poet Laureate Kari Gunter-Seymour on April 2nd; an online discussion on Rita Dove's *Playlist for the Apocalypse: Poems* on April 16th; and an in-person blackout poetry workshop with Michael Nyers on April 23rd.

Ohio Women on Wikipedia Virtual Edit-a-Thon

The Ohio Women on Wikipedia virtual edit-a-thon, hosted by the Ohio Center for the Book, ran from March 26th through April 2nd. Not all edits were specific to Ohio women, but 15 editors signed up to take part, making 632 edits on 101 articles.

Knitting Club at PAL

Popular Library Manager Sarah Flinn hosted a Lunchtime Knitting Club at the Public Administration Library on April 13th. Participants donated items for Warm Up Cleveland.

Book Discussions

Literature/Ohio Center for the Book Manager Don Boozer hosted a discussion of the graphic novel *Sabrina* by Nick Drnaso at Bookhouse Brewing on April 7th.

Social Sciences librarian Helena Travka helped lead the Cleveland Public Library - Cleveland Law Library Book Discussion for April during National Library Week. The group discussed Wendy Koile's *Lake Erie Murder and Mayhem*.

Youth Services Programming

Youth Services staff presented weekly Story Times on Tuesdays at 10:30 a.m. in the Youth Services Department. In addition, the Youth Services staff hosted tours from students from Marion C. Seltzer School and Miles School. They also read stories and engaged students in music activities in the International Languages Department's Chinese Corner.

Book Drops

Literature/Ohio Center for the Book Manager Don Boozer hosted a Book Drops episode on March 30th with Lending Supervisor Reggie Rudolph focused on language and linguistics. On April 13th Mr. Boozer hosted Book Drops with Jefferson Branch Manager Steve Capuozzo on environmental nonfiction. The two videos received 464 views through April 14th.

Ohio Means Jobs Partnership

Since the start of the partnership in February of 2022 through April 5th, 15 tickets (resource requests) have been submitted into LibChat as part of the OMJ Partnership. Sr. Director of Public Services Robin Wood is working with OMJ Leadership to look for ways to increase usage of the service.

Tours

Social Sciences Library Assistant Pete Elwell provided a tour of the Sports Research Center to Vice President and General Counsel Ted Tywang of the Haslam Sports Group.

Exhibits and Displays

Center for Local and Global History Library Assistant Danilo Milich created book displays titled *Relax on the Front Porch with a Friend, Visit the Great Lake States* including Ohio, Michigan, Illinois, Indiana, Wisconsin, and Minnesota. Fine Arts Music Librarian Andy Kaplan and Library Assistant Mark Fox-Morgan created a book display for Arab-American History Month.

Books included music and art by and about Arab-American artists and musicians and diaspora.

COVID-19 Test Distribution

Lending staff continued to distribute free BinaxNOW at-home COVID tests to patrons via the Drive-Up window.

Books by Mail Programs

Words on Wheels: Five patrons used Words on Wheels services as of April 13th. Eight packages containing 18 items were sent to patrons during that time.

Homebound: From March 18th through April 14th, Homebound Services sent 131 packages to 118 patrons (shipments).

OUTREACH

Government Documents Library Assistant Alea Lytle and Jefferson Branch Manager Steve Capuzzo (both members of the Rainbow Readers Employee Resource Group) partnered with Plexus-the LGBTQIA+ Chamber of Commerce to sponsor *No Straight Lines: The Rise of Queer Comics* at the 46th Annual Cleveland International Film Festival.

Several Main Library staff members attended the Ohio Library Council Legislative Day in Columbus where they met with Representatives to discuss the importance of libraries in Ohio.

Center for Local and Global History Librarian Terry Metter presented a talk on using the Library's newspaper databases and Digital Gallery to the Greater Cleveland Chapter of the Ohio Retired Teachers Association on April 23rd via Zoom.

COLLECTION MANAGEMENT

Popular Collection staff assembled hot lists for books and DVDs, weeding the DVD collection, and rotating the displays in the Popular Library and Main Lending Department.

Fine Arts staff continues to order new material, weed and shift the collection, process, update and relabel material being moved to STACKS, and processing donations. In addition, work continues on the arrangement of the Anvil Music Revue Collection and items from the Eyman collection continue to be added to the Digital Gallery.

Center for Local and Global History staff added more than 50 metadata records to the Digital Gallery creating the *Ohio City Neighborhood* finding pathway. In addition they digitized 124 items from the Cleveland Picture Collection, photographed the Mt. Pleasant, Sterling, and South Brooklyn Branches for the Neighborhood Photographic Survey, edited, processed, and added metadata and filenames to over 150 unique items, and completed over 400 new item descriptions for the Cleveland City Hall Collection.

The Literature Department staff weeded 485 items from the collection and added 304 new items to the collection.

The Social Science staff processed a Sports Research Center donation of several Cleveland Browns items from James Talley III.

International Languages staff withdrew 519 items from collection and processed 216 new items. Staff improved the appearance of materials in the collection by adding 358 new spine labels and adding new inventory labels to 28 items. In addition, staff detected nine bibliographic omissions and forwarded item specific edit requests to the Catalog Department.

The Shelf Department staff worked diligently to clear the backlog of recently returned books. In addition, some Shelf pages looked for items from the DVD missing list, while others started a shelf reading project in the Youth Services Stack Collection.

OUTREACH

The International Languages Department worked with the IT Department to electronically renew long loans with Cleveland Heights University Heights Library (350 Items) and Hudson Library (1850 Items).

RESEARCH THAT'S ONLY POSSIBLE AT MAIN LIBRARY

- Business, Economics and Labor Public Services Associate Alycia Woodman assisted a patron with research on historic doorknob/lock makers including Taylor & Boggis Foundry, using information from the Cleveland Corporation microfilms. This unique collection of corporate filings and articles is the only one of its kind.

- Social Sciences Librarian Forrest Kilb assisted several patrons and colleagues in locating historical yearbook items for research and programming displays.
- Social Science staff assisted an employee of the Cleveland Metroparks review items relating to the Schweinfurt Collection and Garfield Park.
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- Center for Local and Global History Librarian Terry Metter used the digitized Hopkins Atlases and Cuyahoga County Atlases to assist employees of a historic preservation firm working on projects in Chagrin Falls. In addition, Mr. Metter used digitized Hopkins Atlases and Sanborn Fire Insurance Maps to assist another patron whose family recently acquired a building in Slavic Village. Mr. Metter was able to determine the building's original use, year of construction, and original owner using Cleveland City Directories and the Plain Dealer Historical Database.
- Center for Local and Global History Library Assistant Dan Milich conducted research regarding the Bridge Central Hotel at W 10th and Superior Avenue with emphasis on the type of hotel it was and if a specific person was in residence. Use was made of Cleveland City Directories, Sanborn Maps, and photographs from the Photograph Collection.
- Center for Local and Global History Library Assistant Lisa Sanchez found Cleveland Press and Plain Dealer articles about a west side house fire. One of the childhood survivors of the 1962 fire requested the articles and described the front page photo. In addition, Mx. Sanchez found numerous images for a patron of the Superior Avenue Arcade after it was built in the 1890s. Mx. Sanchez also found interiors of the Arcade circa the 1930s.
- Photograph Collection Librarian Brian Meggitt assisted a documentary filmmaker with finding and obtaining images of teenage life in northeast Ohio during the late 1960s and early 1970s. The still images will be used to provide visual context for a documentary about Chrissie Hynde of the Pretenders.

- Fine Arts and Special Collections staff assisted a patron locate the Tom L. Johnson Papers 1854-1911, personal correspondence of one-time Cleveland Mayor from 1908 to 1911. In addition, they assisted a patron who requested a scan of a Scottish chess champion Arthur John MacKenzie (1871-1949) from The June 1908 British Chess Magazine.
- Fine Arts and Special Collections staff assisted a patron find an article from a 1926 American Chess Bulletin and they assisted two researchers from Newark, Ohio with building plans from the Howell & Thomas Architectural Drawing Collection.

STAFF DEVELOPMENT

Sr. Director of Public Services Robin Wood attended the Public Library Association Conference in Portland, Oregon March 23rd to March 25th.

Center for Local and Global History Department staff members Terry Metter and Lisa Sanchez completed Main Library tour guide training on April 13th and 5th.

Shelf Department Assistant Manager Cynthia Coccaro attended a NEO-RLS training titled *Trends in Library Design* on April 27th.

Business, Economics, and Labor Librarian Susan Mullee attended Library Journal's webcast *Workforce Development: How Public Libraries are making a Difference*. In addition, Ms. Mullee completed a course via LinkedIn Learning, *Economic Indicators* and the Neighborhood Family Practice webinar *Our Bodies through the Ages*.

Social Science Librarian Forrest Kilb attended the Webjunction webinar *Taking Care of Self, Staff, and Community*.

Social Science Librarian Helena Travka watched Simon & Schuster's *Virtual Summer 2022 Adult Librarian Preview*.

Social Science Sr. Librarian Mark Moore listened to the podcast *The Library: A Fragile History* with Andrew Petegree and Arthur Der Weduwen.

Science and Technology Senior Librarian Jim Bettinger attended the annual United States Patent and Trademark Patent and Trademark Resources Center Seminar, held online for four days.

General Research Collections Manager Sarah Dobransky attended the Federal Depository Library Program webinar, *Weeding Tangible Federal Depository Collections*.

OTHER

Staff members across Main Library continue to serve on teams and committees including the COVID-19 Team, CPL Re-Opening Task Force, Labor Management Committee, Public Service Training Steering Committee, BookEnds Training Team, and Employee Resource Groups.

St. Martin de Porres student volunteers made presentations about their experiences working at CPL on Friday, April 29th at the Lakeshore facility.

Due to issues with cargo shipments, all CLEVNET holds were placed on hiatus on April 1st - April 17th, 2022. This resulted in very low circulation numbers due to lack of access to materials.

TECHCENTRAL

Outreach

Inside Programs

Name of Program	Date of Program	Total # of Attendees	# of Adults	# of YA	# of Juveniles
My Digital Life Foundations: Mouse & Keyboard	4/2	0			
Resume Workshop - zoom	4/4	0			
Microsoft Word I - zoom	4/5	2			
My Digital Life Basics: Computer Basics	4/6	1			
Microsoft Excel I - zoom	4/7	10			
Job Searching Online - zoom	4/8	0			
My Digital Life Foundations: Email Essentials	4/9	1			

Microsoft Word II - zoom	4/12	3			
My Digital Life Basics: Windows Basics	4/13	2			
Microsoft Excel II - zoom	4/14	8			
My Digital Life Foundations: Mouse & Keyboard	4/16	1			
Resume Workshop	4/18	0			
Microsoft Word III - zoom	4/19	3			
My Digital Life Basics: File Management	4/20	1			
Microsoft Excel III - zoom	4/21	6			
Job Searching Online	4/22	0			
My Digital Life Foundations: Using a Smart Phone	4/23	2			
Microsoft Word IV	4/26	3			
My Digital Life Basics: Internet Basics	4/27	3			
Microsoft Excel IV	4/28	TBD			
My Digital Life Foundations: Mouse & Keyboard	4/30	TBD			
1-on-1s	April	13			

TechCentral provided 3D print demo and button making for Progress with Chess on April 20th.

Professional Development and Meetings

Staff meet with Outreach & Programming Services regarding possible new services on April 14th.

TechCentral Assistant Manager, Melissa Canan

Date	Topic	Location
4/1/22	Pre-Planning Meeting for Legislative Day	Virtual- Teams
4/1/22	Hotspot Procedures Meeting/Discussion	Robin Wood's office
4/6/22	OLC Legislative Day	Columbus

4/11/22	Legislative Day Debrief meeting	Virtual- Teams
4/12/22	Digital Ambassadors Monthly Meeting	Virtual- Zoom
4/13/22	Main Managers Monthly Meeting	Virtual- Teams
4/14/22	TechCentral discussion with OPS re: Media Center	TechCentral
4/21/22	Behind the Curtain: The Technology that Powered NBA All-Star Weekend in Cleveland	Rocket Mortgage FieldHouse
4/28/22	CPL All-Staff Town Hall Meetings	Virtual- Teams

TechCentral Manager, Suzi Perez

Date	Topic	
4/5	Transition Planning/Move Management	
4/6	Public Service Managers Meeting	
4/12	Digital Ambassadors Meeting	
4/13	Main Managers Meeting	
4/19	Regular Board Meeting Transition Planning/Move Management	
4/26	HR Forum	
4/27	NEO-RLS Trends in Library Design Reopening Committee Meeting	

Computer Usage and Hotspots - as of 4/27/22

There were 2138 computer sessions at Main for April. There were 177 hotspots circulated through the system in April.

PST Monthly Report: March 30th 2022 - April 25th 2022

Service Calls and Tickets Summary

Service Calls and Tickets Received: 103

- CPL IT Tickets: 103

- CPL TechCentral Tickets: 0

Service Calls and Tickets Resolved: 76

Tickets currently in Progress: 73

-Working on organizing and cleaning Automation storage.

-Sorting and recording old equipment to give to PCs for People.

-Nine Pallets of E-Waste and recycling picked up by PCs for People.

-Continuing to Image and deploy PCs to update branches.

-Assisting CLEVNET with testing of Windows 11 images.

CLEVELAND DIGITAL PUBLIC LIBRARY

Summary

ClevDPL scanned, described, and uploaded, repaired books and flat paper, did ILL, and served patrons.

Public Service Statistics

ClevDPL had 83 in-person visitors during April. We had 11 two-hour scanning appointments. From April 1st to the morning of April 28th, Google Analytics (GA) reports 7451 sessions for 5203 users and 115,984 page-views. Search engines delivered 47.3% of our accesses. Searching in CONTENTdm accounted for 37% of our accesses. Referrals were 7.8% of our accesses (including 22% from Wikipedia, 12% from CPL, and 8% from dp.la. 8% of our sessions came through social media (89% Facebook, 10% Twitter, and a bit from others). 54.2% of our users accessed our site using desktop computers, and 45.8% accessed CONTENTdm through mobile devices (4.3% tablets and 41.5% mobile).

Outreach

Community partners' work in April included presenting the Google Arts and Culture exhibit to the Marketing Department. We did continued planning with Playhouse square. ClevDPL continues participating in the new exhibits project at Main Library related to Langston Hughes. Updated versions of the CONTENTdm client were installed in ClevDPL. Additional updated clients are being installed in the Center for Local and Global History, Business Department, and the Public Administration Library. We held the first meeting of a lunchtime in-person chess club.

Collection Development

As of April 29th, 1446 images were scanned, 812 were post-processed and QA'd, and 812 images were uploaded, many of which were included in multi-image pdfs. The web archives continue to document 44 unique Cleveland and NE Ohio organizations. Scanning highlights include continuing scanning sheet music, scanning urban renewal and public works plans, crowdsourced transcription of Civil War manuscripts and continuing the Cleveland Orchestra scrapbook project. ClevDPL is nearly finished with scanning of volumes listing of electors in Cleveland for the Social Science Department and the project is nearing completion.

ILL

Statistics from OCLC are one month behind and cover March. We had 68 requests from CPL users for materials from other libraries. Response time by other libraries, likely due to the pandemic, averaged a 14 day and 6-hour turnaround on our

patron's requests for books and materials, and a five-day turnaround for our patron's requests for copies. Partner libraries made 773 requests through OCLC to borrow from CPL and made 35 requests through ALA forms. CPL staff managed a response time for books of six days and 14 hours and a 6-day 7-hour turnaround for copies. We again had many ILL requests from incarcerated persons and general researchers using ALA forms. There were three copy requests.

Staff Development

Staff were re-trained to calibrate the i2s scanners for resolution and color balance. Staff have begun training on the new off-system ILL data entry process.

Preservation

As of April 29th, preservation received 134 items and returned 26 items. Ten labels were prepared. The team did 19 complex and 26 simple repairs on codex books. We completed 28 complex and one simple flat paper repairs on difficult oversized maps and plans, including washing, and mending. We continued working on an inventory of artwork in the library system, focusing on branches in phase 1b of the facilities master plan. Brooklyn and MLK branches are in progress. The rest of 1b is still being planned.

Planning Activities

We continue to plan for art moves and storage of art. Brooklyn is next on our list, set for the first week of May. We have been involved in planning an exhibit related to Langston Hughes. We are working with IT to put more of our digitization tracking and applications in the cloud.

OHIO LIBRARY FOR THE BLIND AND PRINT DISABLED

Activities

For April 2022, OLBDP circulated 72,034 books and magazines directly to patrons. OLBDP registered 129 new readers to the service. Approximately 678 BARD patrons among 1,350 active users downloaded 11,251 items.

OLBDP public services staff completed two tech support training sessions for the braille e-readers with National Library Service (NLS) staff. State Library completed the necessary preparation to begin distributing the e-readers to patrons in the first week of May. OLBDP has also incorporated producing electronic braille reading materials duplicated-on-demand to cartridges for patrons interested in receiving them by mail to use with their e-readers.

The Director of OLBDP Will Reed met with Elizabeth Cusma, Program Director, Global Cleveland about their Sister Cities Program. The Sister Cities Program works with the Library of Alexandria, in Alexandria, Egypt who has the Taha Hussein Library for the visually impaired. Discussed during the meeting was a potential collaboration between OLBDP and Global Cleveland for their conference this fall with the librarians from Alexandria.

OLBDP along with the Director of Financial Services worked together to determine budget allocations and finalize the SFY2023 Program Budget Request submitted annually to the State Library of Ohio.

OLBDP staff participated in programming and provided information and talks about the service during the American Council of the Blind (ACB) Ohio - Voice Corps program on April 4th; and the Cleveland National Federation of the Blind (NFB) Zoom meeting on April 30th.

The OLBDP adult book club met on April 14th to discuss *Little Fires Everywhere* by Celeste Ng. Also on April 14th, the OLBDP school chat students met remotely for a Story Time discussion of *When Spring Comes* by Kevin Henkes.

PUBLIC ADMINISTRATION LIBRARY

Programs/Exhibits

One table outside PAL displayed books celebrating the national parks and the other displayed books shared by Popular. Graphics Department provided PAL with a new poster "Curiosity & Knowledge...Dream & Do".

Collections

- The shifting of titles was completed to JC section, there are no more empty shelves.
- With Catalog's assistance, the holdings for periodicals titles: *EMS World*, *Growth & Change*, *Land Economics*, and *Resource Recycling* were changed from 5 to 3 years.
- With assistance from CDPL, the following titles were added to the CPL Digital Gallery:
 - *Carnegie Avenue-East 19th Street Area Community Development Plan* 0009120608733.

- o *Constitutional Home Rule for Ohio Cities: Report of the Municipal Home Rule Committee of the Municipal Association of Cleveland* 0009111723376.
- o *Delineation of the city of Cleveland into Sub-Areas for Planning and Analysis / City Planning Commission, City of Cleveland* 0009120610507.
- o *Old Broadway Market* 0009949632310.

Transferred

PAL transferred 23 titles and withdrew 5 titles.

Reference Questions Unique to PAL

- Assisted patron seeking information about Rapid Transit Authority (RTA) agency oversight.
- Assisted patron with information concerning naming of First Energy Stadium.
- Assisted patron with information regarding parking at meters with handicap placard.
- Assisted patron seeking historical information about Hough Branch of Cleveland Trust Bank.
- Assisted Business Department with information from 2019 Book of Lists.
- Assisted patron with finding Cleveland Codified Ordinance Chapter 133 which was repealed in 2010 and replaced with Chapter 131.
- Assisted patrons seeking ordinances relevant to residential property upkeep, trees and parking.
- Assisted patron by emailing hospital policies.

Outreach

The new title list for PAL was distributed by email.

The Lunchtime Knitting Circle held April 13th was attended by five members. Edwin taught another member how to use a loom during the session.

PAL joined in requesting donations for the Harvest for Hunger food drive.

ARCHIVES

Donation Received

The Archives received a gift of a color postcard depicting a scene from Mexican artist Diego Rivera's 1930 fresco in Cuernavaca, Mexico, with an undated, handwritten note from Harriett M. Cohen to Linda A. Eastman. The postcard was once

part of the Library's Postcard Collection (evidenced by the Cleveland Public Library stamp and the Dewey call number of 759.9721 for Rivera).

Research

Research was conducted into the Library's Winifred Beech Young Trust, which was established following the death of Mrs. Winifred Beech Young of Medina, Ohio, who died in 1967 at the age of 86. Mrs. Young left a major share of her estate in trust for the benefit of the blind in Northeast Ohio. Because of the vague nature of her will, the Cleveland Trust Co. filed a friendly lawsuit in probate court, giving those working with the blind the opportunity to seek funding for carrying out Mrs. Young's wishes. The Library sought to obtain funding from the trust for its Braille and Talking Book Department, which has served its readers since 1931, and in 1973, the Library was awarded \$26,683.99 from Mrs. Young's estate.

Materials were gathered on poet, playwright, and author Langston Hughes and his connection to the Library and to Children's Librarian Effie L. Power in preparation for the Library's upcoming exhibit, to be mounted in conjunction with FRONT International this summer. Items identified from the library's prior exhibit on Langston Hughes, in 1984, included exhibit case headings and captions, a bibliography, and a press release. Langston Hughes Branch Children's Librarian Christopher Busta-Peck recommended referencing Yale University Library's Langston Hughes papers in the Library's finding aid, and a request for digitization of a folder from that collection, titled "Cleveland Public Library," has been made.

Research was compiled on the history of Rockport Branch for a presentation that will be made on June 22nd by Branch Manager Forrest Lykins in honor of the branch's upcoming 58th anniversary. Rockport opened on August 2nd, 1964, after appeals from many in the neighborhood seeking library services, including city officials, parent teacher associations, and numerous local merchants. Materials identified included correspondence, newspaper articles, photographs, program information, and items from the branch's 25th anniversary in 1989.

BRANCH NARRATIVES

D1 EASTMAN (closed for FMP) - Eastman's groundbreaking ceremony took place with 60 plus people in attendance. Children's Librarian Feliciano volunteered for Progress with Chess at Main.

Library Assistant Youth Emphasis Sommer completed two Gale Courses: Microsoft Word and Excel. Library Assistant Youth Emphasis Ms. Sommer and Clerk Betsy Serrano viewed the NEO-RLS webinar *Brand Touchpoints*. Manager Jamie Lauver viewed NEO-RLS archived webinars, including *Escape Rooms at Your Library* and *Trends in Library Design*.

D1 LORAIN (closed for FMP) - Manager Crystal Tancak attended the hard hat tours of the west branches to see the progress of each renovation. Ms. Tancak also taught Book Ends Sirsi, as well as Circulation to CPL staff. Library Assistant Computer Emphasis Marlie Hooper instructed the My Digital Life classes and completed the Introduction to Python 3 Programming and Skills for Making Great Decisions Gale courses.

D1 ROCKPORT - Rockport celebrated National Library Week with four programs: Time Out for Typing, Learning with Your Library, Beatmaking 101, and Robots! We hosted Jazmin Bailey from Fox 8 for a feature on how our branch influenced her childhood. Our Teen Graphic Novel Book Club launched with *March* by John Lewis.

D1 BBTTC @ Rockport - The BBTTC launched a bingo board challenge to encourage new projects, hosted a weeklong Sewing Circuits event, and featured their Launchpad, Sphero Robots, Raspberry Pi kits, and Makey Makeys in programs.

D1 WALZ (closed for FMP) - Library Assistant Youth Emphasis Peter DiMarco attended a Health and Wellness fair at Louisa May Alcott School and passed out a fruit paper folding craft and library information. Manager Jeannie Gielty hosted a Zoom Book/Movie club for area seniors featuring the *The Joy Luck Club*. Ms. Gielty conducted two virtual Story Times for St. Augustine Childcare enrichment for Pre-K and Toddler groups featuring books on spring and rainbows. Ms. Gielty also visited Marion Seltzer school classrooms with books about feelings including *I'm Bored* and *Crunch, the Shy Dinosaur*.

D1 WEST PARK (closed for FMP) - Manager Michael Dalby attended the hard hat tour of the branch and shared construction photos with the staff. Children's Librarian Libby McCuan and Mr. Dalby assisted with Progress with Chess at Main Library. Library Assistant Youth Emphasis Jeanna Sauls completed the Intro to Excel course on LinkedIn. Library Assistant Computer Emphasis Katie Power created newspaper fashions for the E131 Branch fashion show.

D2 BROOKLYN - Manager Ron Roberts delivered outreach to Denison school along with Library Assistant Computer Emphasis Sarah Kolonick and provided Story Times and crafts to second graders including a sunshine-themed Story Time, songs, and Take n' Make crafts.

D2 CARNEGIE WEST - Manager Angela Guinther attended the annual meeting of Ohio City Inc., the neighborhood community development corporation. She also met with their staff, Ward 3 Councilman Kerry McCormack, and nearby residents to discuss plans for a dog park across the street from the library. Ms. Guinther also worked alongside students from St. Ignatius High School during their annual volunteer day called Spring into Action, to clean and spruce up Frank Novak Park. Twenty-five patrons created unique mini-books/journals during National Library Week. Renee Pride from CDPL provided the materials.

D2 FULTON - Fulton held its first ever Fulton Derby for children to encourage them to read. We welcomed Carolina Borja who hosted a Spanish Story Time to local daycares; Faith Influenced Daycare, and Cleveland Childcare. Clerk Rachel Irizarry attended two BookEnds training courses: Circulation and SIRSI. Librarian Beverly Austin read *William Wakes Up* and *Cows in the Kitchen* during Story Times, which included puppets, at Thomas Jefferson International Newcomers Academy. Fulton hosted five programs for National Library Week Branch Conference in collaboration with Jumpstart and Momma Phoenix LTD. Manager Leslie Barrett met with Art Therapy and continued work on the Curb Cut Collective ERG planning an upcoming adaptive Story Time and other adaptive programming for our Diversability patrons. Mrs. Barrett attended the webinars *Emotional Intelligence: A Different Kind of Smart* and *Fighting Fake News through Public Libraries*.

D2 JEFFERSON (closed for FMP) - Using funds from a MyCom Partner Support Grant, branch staff hosted two African culture programs at Merrick House. Performers from Africa House International led youth in a drumming circle and demonstrated traditional African storytelling. Youth Services staff members Kelly Grasso and Alexander Story brought stories to 6 classes at Tremont Montessori, sharing seasonal books including, *This is the Nest that the Robin Built* and *No Bunnies Here!* The Tremont Think and Drink Book Club met at Literary Tavern, discussing Tressie McMillan Cottom's *Thick: And Other Essays*. Manager Steve Capuozzo worked with the Rainbow Readers ERG to sponsor *No Straight Lines: The Rise of Queer Comics* at the 2022 Cleveland International Film Festival, hosting an after-screening panel

discussion which featured the film director and local experts in the LGBTQIA+ comics field.

D2 SOUTH - South celebrated National Library Week hosting a series of programs as part of the Branches Conference inclusive of The Stationary Club for Seniors, a Facebook Live 3D printing, a hybrid Story Time, and a performance by students of the Cleveland Classical Guitar Society. Young scholars designed their very own buttons for Earth Day as well as using upcycled two-liter bottles to make terrariums.

D2 SOUTH BROOKLYN - South Brooklyn hosted two National Library Week literary programs entitled: A Poem in Your Pocket and Open Mic Poetry Reading. Library Assistant Youth Emphasis Raymond Cruz was awarded MYCOM grants for future youth programs. The MYCOM grant money was used to purchase various items including an acoustic guitar, Nintendo Switch, and an XBOX. Assistant Manager Houghton assisted at BookEnds Customer Service and Operations 101 and took part in the Public Services Training Steering Committee. ArtHouse, Inc. and youth staff collaborated for NEA Big Read to create and host two youth art programs inspired by the novel *The House on Mango Street*.

D3 GARDEN VALLEY - The Garden Valley Branch hosted the Cleveland Air Quality Exhibit. Children's Librarian Andrea Csia conducted Story Times with All Around Children Daycare, and iLearn and Play Daycare. She read *Everything is Mama, More, More, More Said the Baby*, and *Do Cows Meow?* During National Library Week, Assistant Manager Donald Smith and Library Assistant Computer Emphasis Latoya Barnes designed and hosted the CPL Website 101 virtual program.

D3 HOUGH - Children's Librarian Manisha Spivey conducted a Full STEAM Ahead program. She had participants make volcanoes to discover what happens when mixing water with resin. Library Assistant Youth Emphasis Romael Young conducted Story Times at Lexington-Bell Daycare. Library Assistant Computer Emphasis Michael Barkacs helped with Progress with Chess. Manager Lexy Kmiecik attended the OLC Membership meeting, and the East 66th Stakeholder meeting. Mrs. Kmiecik also participated in the new councilwomen's planning team meeting.

D3 MARTIN LUTHER KING - The MLK Branch hosted CEO Felton Thomas, Mr. Craig Martahus, a University Circle, Inc. Board Trustee, Dr. Shenise Johnson-Thomas and other members of the Cleveland Leadership Center's Leadership Cleveland Class of 2022 for its Quality of Life Day. Mayor Bibb's State of the City address was

streamed at the Branch, due to it being an overflow location for the actual event that was held at the Maltz Performing Arts Center.

D3 STERLING - Manager Monica Rudzinski participated in ECF community engagement sessions with the county and Digital C at Skyline Towers and Mt. Sinai. The ECF initiative provides free high-speed internet to residents. In addition to the 3rd District Safety and Ward 5 Council meetings, Rudzinski attended the Marion-Sterling Community Partnership and the St. Vincent Charity Medical Center Community Advisory Board meetings. Children's Librarian Sonja McCord hosted a table at Brightside Academy Arbor Park's Empowerment Expo. Sterling distributed new board and picture books to attendees thanks to the CPL Foundation.

D3 WOODLAND (closed for FMP) - Manager Maria F. Estrella attended the *Wellness for Librarians* webinar, Ward 5 Community meeting, and Digital C registration events. She visited the CH-UH Public Library playroom to envision the upcoming Woodland Branch Family Space. Clerk Shannon Muhammad participated in the *Our Bodies Through the Ages* webinar.

D4 EAST 131 - Children's Librarian Kelli Minter read *The Library Book* by Tom Chapin, and Library Assistant Youth Emphasis Rosa Simone demonstrated how to make your own book out of paper during the Family Story Time & Bookmaking Demonstration. In celebration of Earth Day, youth staff hosted the Newspaper Fashion Show. Library Assistant Computer Emphasis Katie Power hosted Tinker Newspaper Fashion & Accessories, and Blackout Poetry program for teens. Branch Clerk Pat McCoy offered the Cricut Making Craft Spring Flowers program. Manager Márquez participated in the Harvard Community Center's Festival and Parade Planning Committee Meeting. She coordinated the Western Reserve Land Conservancy program Tree-t yourself to a Free Tree this Arbor Day! session for residents to learn how to adopt a tree.

D4 FLEET - National Library Week featured a visit from WKYC Channel 3 News. Anchor Laura M. Caso read to children for a promo opportunity. EITC Free Tax Prep concluded its program with a total of 540 patrons served. Manager Magnolia Peters and LACE Loreal Austin provided training on the basics of the Book Locker at Newburgh Heights Village for West Region managers.

D4 HARVARD LEE - For National Library Week, Manager Kristen Schmidt distributed Start-a-Seedling kits to grow a sunflower.

Children's Librarian Olivia Morales distributed spring Take n' Make Crafts. Staff celebrated Bianca Jackson's recent promotion to Assistant Manager of Shelf Division after working a decade at Harvard Lee.

D4 MOUNT PLEASANT - Staff attended the Murtis Taylor-Minority Health Fair to promote services and the Seed Library. Youth Services staff worked with teachers at Andrew J. Rickoff for future programming that involves robotics and program training to elementary-aged students. The St. Martin de Porres student volunteer presented his final project about the work he completed at the branch.

D4 RICE - The Inspiring Change, LLC began its Colin in Black and White series, which is about obstacles of race, class, and culture. Scholars attended the Huntington Bank Financial Literacy Class Money Matters, and Lake Erie Ink Poetry Workshop. PSA Dianna Trent created a Facebook post promoting the Poet Tree display using the haiku made during the workshop. Rice hosted the St. Martin de Porres Corporate Work Study Program Presentation Day, where students shared a short presentation detailing their professional growth and experience gained while working at CPL.

D4 UNION - For National Library Week, the Union Branch had a Cricut Maker demonstration program. Staff set a table up to display different items, such as t-shirts and mugs that can be decorated or created with the Cricut Maker. Youth Services staff provided a 3D Flying kite Take n' Make craft. Children's Librarian Tamara Steward read *Splat the Cat: Where's the Easter Bunny?*, *Dino-Easter*, and *Peter Easter Frog* to Nathan Hale's Pre-K class. Page Jessica Maggard assisted with Progress with Chess.

D5 ADDISON - Addison staff conducted the senior citizen's book club at Eliza Bryant Village Adult Day Care Program, and participants discussed *A Man Called Ove*. Youth Services staff created Poetry Month displays with books on poetry.

D5 COLLINWOOD - During Story Times, Children's Librarian Adam Tully utilized sign language for the song *Hello*, and Library Assistant Youth Emphasis Kiaira Jefferson provided Take n' Make Easter egg crafts. National Library Week programming included making a poetry dream board, and Zoom meeting with State Board of Education Member, Meryl Johnson speaking on Understanding the Value of the Critical Race Theory for Families. Manager Caroline Peak participated in OLC Legislative Day in Columbus. Earth Day

celebrations included patrons planting seedlings and various book displays.

D5 GLENVILLE - Children's Librarian Peter Roth held the first session of Glenville Snail Mail Club for young patrons to practice the art of letter writing using antique typewriters and unique stationary. Library Assistant Youth Emphasis DiFranco Barnes and Library Assistant Computer Emphasis Shawnte Baldwin volunteered for Progress with Chess. Mr. Barnes and Mr. Roth provided Earth Day Story Times at Murtis Taylor Daycare, EBC Daycare, and Citizens Academy East. Manager Jeannie Gielty attended the Glenville Collaborative meeting.

D5 LANGSTON HUGHES - During National Library Week, the Whitehouse Band performed for patrons. Children's Librarian Christopher Busta-Peck visited the Next Step Daycare and provided Story Time. Chess for Success returned as an afterschool program.

D5 MEMORIAL NOTTINGHAM - Manager Pasha Moncrief Robinson served as Co-Chair of the National Library Week Branch Conference Planning Committee. The National Technical Association Cleveland Charter hosted the STEM-U-LATE Your Mind program for scholars ages 12-14, and Dr. Bilal Bomani, MBA, Ph. D, conducted the first session. National Poetry Month and Easter displays were created by Youth Services staff Joanna Rivera and Marvin Benton.

OUTREACH & PROGRAMMING SERVICES

YOUTH

Youth Art Workshops facilitated by the Art Therapy Studio were offered two days a week for school-age and high school students at the following branch locations: Hough, Sterling, South, and East 131st. The Library offered a virtual version of this program to accommodate remote students. Also, monthly virtual adult workshops were offered for caregiver self-care. Branch sessions were held in person for the entire month of April.

impact! is a grant-funded program designed to prepare students in grades 9 through 12 for ACT, SAT, and PSAT tests. College Now instructors lead impact! sessions at the Martin Luther King Branch and Main Library. The final group of students for the 2021-2022 school year began meeting in April at Main Library. College Now participants receive assistance with college and scholarship applications and campus visits. In addition, students who complete the program will earn a \$200 stipend.

EDUCATION

Young Scholars Academy (YSA), a kindergarten readiness program designed for children, culminated the virtual Beginners and Transitional sessions. The Library sent participating families materials that support kindergarten readiness; picture books, pre-handwriting practice-the-letter workbooks, pencils, and pencil grips. Parents and siblings were supportive and encouraging as their young scholars participated in a Show and Share event. Children and families shared information about their countries of origin, native languages, hobbies, and newfound pets. Overall, it was an engaging program that included a diverse group of families who formed lasting bonds throughout the program.

The Library's Violin for Boys + 1 program continued during April. In addition, the year's cohort of students will perform at the 23rd Annual Rock Your World with STEAM Family Festival on Saturday, May 14, at the Rock & Roll Hall of Fame and Great Lakes Science Center.

In partnership with the Cleveland Municipal School District, the Library launched the first phase of the Writers and Readers 1619 Project Scholar Essay Program. Thirty-two 11th-grade students from Cleveland School of Architecture & Design have begun reading selections from *Nikole Hannah Jones' 1619 Project: A New Origin Story*. The students will each submit an essay about their readings and competition essays on May 13, 2022.

ENGAGEMENT

On April 9th The Legal Aid Society offered a free advice clinic at the Memorial Nottingham Branch. Twenty-two clients received free consultations from 10 pro-bono attorneys.

DIVERSITY & INCLUSION

On Wednesday, April 27, at 6:00 pm, the library held its fourth 90-minute conversation for its 2022 DiverseCITY Cleveland Program. This program is a series of discussions throughout the year that matter to our community, civics courses, educational opportunities, and social justice actions and events relevant to local and national efforts through events to spark conversation, educate, and empower change.

This month's community forum was designed and led by our Cleveland Rape Crisis Center partners to recognize Denim Day, a

day of action and awareness. People are encouraged to wear denim to combat victim-blaming and educate others about sexual violence. The conversation focused on three learning objectives:

1. Examine the prevalence and impact of sexual violence to increase awareness
2. Develop tools to support survivors when they disclose
3. Identify ways to intervene and prevent sexual violence actively

To provide an additional layer of inclusivity, partners from the Cleveland Hearing and Speech Center were scheduled to offer interpretation accommodations for the hearing impaired.

On April 23, 2022, CPL partnered with Soul 2 Soul Productions with their Lemons to Lemonade Art & Culture event. This event intertwined art, music, literature, and culture by celebrating the 6th Anniversary of the iconic Lemonade album by Beyonce. In this two-part event, after previewing the visual album, a panel discussion composed of young professional community leaders in discussion around sisterhood, marriage, self-love, grief, and the impact of systems on these topics. As a contributing partner in this event, CPL agreed to provide the use of our space, food, and literacy component. This event was open and free to the public.

Speakers/Presenters:

- Teleange Thomas, CPL Board Trustee
- Evelyn Burnett, Third Space Action Lab
- Kristina Austin, Women of Color Foundation
- Imani Denmark Tibbs, Cleveland Cavaliers
- Simone Swanson, Soul 2 Soul Podcast

LEADERSHIP EDUCATION

On April 22, CPL's inaugural Leadership Education Program held its sixth and final module,

which covered the topic of *Leading and Managing Change*. Module six was developed in a two-part structure. The first portion of the module was led by our participants, who applied their learnings from the first five modules in a case study presentation. Then, each cohort member was paired up with a

group of four or more to report on the top five priorities for CPL and the strategies they would put into place to execute them.

The second half of the module was designed to explain the capabilities afforded by new processes and the organizational requirements to make them successful and evaluate the challenges posed by new approaches through anticipation of the implications from multiple stakeholder perspectives.

EXTERNAL RELATIONS & DEVELOPMENT AND FOUNDATION

EXTERNAL RELATIONS & ADVOCACY UPDATES:

- ***Goal: Increase Elected Officials and Key External Stakeholders' Awareness and Understanding of CPL's Community Impact***
 - ***Elected Official Engagement***
 - Facilities Master Plan (FMP) Branch Updates
 - Continued to apprise local legislators of FMP updates for the branches in their jurisdiction.
 - ***External Stakeholder Engagement***
 - FMP Branch Updates
 - Continued to apprise community development corporations (CDC's) of FMP updates for the branches in their jurisdiction.
 - ***Advocacy Efforts***
 - Participated in Ohio Library Council's Legislative Day in downtown Columbus (April 6)
 - Met with all Ohio Senators and Ohio House of Representatives within the Library's footprint advocating for Ohio public libraries.
 - Keynote from Ohio First Lady Fran DeWine.
- ***Additional External Relations & Advocacy Efforts***
 - Coordinated with colleagues overflow at MLK Branch for the State of the City featuring Mayor Justin Bibb.
 - Hosted Cleveland Foundation's Public Service Fellow Cohort at Main Library.

- Attended Youth Opportunity Unlimited's 40th anniversary luncheon with keynote from Mayor Justin Bibb.

CPL DEVELOPMENT UPDATES:

- **Goal:** *Align fundraising to support CPL's new strategic plan*
 - Fundraising
 - Secured funding for new ArtBox initiative.
 - Submitted grant request for new early literacy programming.
 - Submitted grant inquiries for capital enhancements campaign.
 - Submitted nomination for literacy prize.
- **Additional CPL Development Efforts**
 - Library Giving Day (LGD) (April 6)
 - Reached and surpassed LGD fundraising goals
 - Eastman Reading Garden Tile Campaign completed
 - All donor tiles have been engraved and re-installed in the garden.
 - Donor reception is being planned for this summer.

CPL FOUNDATION UPDATES:

- **Goal:** *Reach Financial Targets*
 - Continued to advance the Foundation's 2022 financial targets.
- **Additional CPL Foundation Efforts**
 - CPL Foundation Board
 - Held monthly Executive Committee meeting.

ADDITIONAL DEPARTMENT EFFORTS:

- Staff attended conferences/virtual conferences/webinars including:
 - How to Write the World's Greatest Fundraising Letter

COLLECTION & TECHNICAL SERVICES

Director of Collection and Technical Services Sandy Jelar Elwell attended a hard hat tour of the Central Distribution Facility (CDF) and Woodland Branch, an Executive meeting of the Women's

Employee Resource Group (ERG), Module 6 of the Leadership Education Program, and the OverDrive webinar "Enjoy Streaming Video with Kanopy and OverDrive."

Ms. Jelar Elwell, Catalog Manager Andrea Johnson, Collection and Acquisitions Manager Corrine Alldridge, and Materials Handling Supervisor James Clardy attended the second quarter session of the HR Forum.

Collection and Technical Services staff attended the CPL All-Staff Town Hall on employee engagement and a pizza lunch at Lake Shore with Director Thomas. Wellness coach Vibha Malhotra visited the Lake Shore facility to introduce herself to the staff at that location.

Acquisitions: The Acquisitions Department ordered 5,774 titles and 10,723 items (including periodical subscriptions and serial standing orders); received 14,690 items, 1,026 periodicals, and 141 serials; added 238 periodical items, 42 serial items, 90 paperbacks, and 186 comics; and processed 1,235 invoices.

Acquisitions Coordinator Alicia Naab worked with Director of Collection and Technical Services Sandy Jelar Elwell and High Demand Librarian Dale Dickerson to troubleshoot and resolve a problem with the new Opening Day accounts created in Sirsi. Adjustments were made to the Electronic Data Interchange (EDI) data in the vendor records so that the orders would transmit electronically.

Ms. Naab communicated with Catalog Manager Andrea Johnson to report and rectify an issue with OCLC Connexion not properly displaying symbols in foreign languages. Adjustments were made to the settings for the Librarians in the Acquisitions Department in order to correct this issue. Ms. Naab and Ms. Johnson also worked together to identify and resolve workflow issues resulting in miscoded large print materials for the Main Library. Ms. Naab worked with General Research Collections Manager Sarah Dobransky to clarify the process for submitting gift materials to Technical Services.

Acquisitions Librarian Leslie Pultorak began a leave of absence on April 5. Ms. Jelar Elwell met with Ms. Naab, Technical Services Librarian Lisa Kowalczyk, and Technical Services Senior Clerk Paula Stout to discuss the redistribution of work during Ms. Pultorak's absence.

Catalog: Staff cataloged 3,653 titles, added 4,656 items, completed 399 corrections, and transferred 241 titles or call numbers for Cleveland Public Library. The Department also added 2,340 titles, made 146 corrections, and performed 64 transfers for CLEVNET member libraries.

Technical Services Librarian Yeshen Dugarova-Montgomery submitted a proposal for enhancing the statistics that Catalog Department reports monthly for the Director and Board of Library Trustees. The proposal aims to include the bibliographic quality control work of the Department, with additional information about the volume of cataloging services provided to the CLEVNET consortium libraries.

As part of the Embedded Catalog Librarian Project, Technical Services Librarian Barbara Satow went through a folder of Ohio maps pulled from Map Collection by Center for Local and Global History Department Manager Olivia Hoge. Ms. Satow copy cataloged ten titles based on printouts provided by Ms. Hoge and made original records for four maps. She also added 25 items to the local catalog for these maps.

Technical Services Librarian Erin Valentine worked two hours on April 27, 2022, in the Special Collections Department. Ms. Valentine met with the new head of Special Collections and Fine Arts, Dr. Heather Shannon, discussing what Ms. Valentine does through the Embedded Catalog Librarian Project. Ms. Yeshen Dugarova-Montgomery assisted Ms. Valentine with research related to material from the East India Company manuscript collection.

Ms. Satow and Ms. Valentine attended the Ohio Library Council Technical Services Retreat April 13-14 and co-moderated an unprogram titled the Cataloger's Toolbox. The program allowed librarians and technical services personnel to discuss tips and tricks they employ to make their workflow more efficient.

Collection Management: Collection Management selected 1,214 titles and 4,754 copies in April and spent slightly over \$84,000 on physical materials and over \$28,000 on eMedia. In addition, over 400 titles and 1,800 items were selected for Opening Day Collections.

High Demand: The High Demand Department ordered 1,391 titles and 6,766 items; received and added 4,923 items; processed 305 invoices; and added 723 records for the CLEVNET libraries.

Materials Processing: The Materials Processing Technicians processed 10,349 items for the month.

Shelf/Shipping: The staff of the Lake Shore Shelf/Shipping Department sent 19 items to the Main Library for requests and 72 items to fill holds. Main Library received 102 telescopes, the Branches received 143 telescopes, CLEVNET received 56 telescopes, CSU received 2 telescopes, and CWRU and Tri-C both received 1 telescope each. A total of 305 telescopes were shipped out. The Technicians sent out 859 items of Foreign material and in total 10,064 new items were sent to the Acquisitions and High Demand Departments.

MARKETING & COMMUNICATIONS

EXECUTIVE SUMMARY

During April we welcomed students into Main Library for both Progress with Chess and Girl Power programs. For National Library Week, each branch hosted programs with daily themes for patrons to enjoy. The Cleveland Institute of Art opened a temporary exhibition in Brett Hall, which will later be replaced with the FRONT exhibition.

Our marketing efforts included media releases, social media and digital (cpl.org, Off the Shelf, community calendars), and printed materials.

Library Programs & Services

***Objective:** Remain relevant by promoting programs and services to help Greater Clevelanders thrive.*

NATIONAL LIBRARY WEEK & BRANCH CONFERENCES: National Library week was April 3 - 9. To celebrate, branches hosted programs that were outlined in a branch conference guide, as well as a spirit week to encourage patrons to show their love for their favorite library system.

MEDIA COVERAGE:

<https://www.wkyc.com/article/news/local/outreach/3cares/national-library-week/95-e0d02936-4406-42f6-91bd-79062c8a2160>

<https://spectrumnews1.com/oh/cincinnati/news/2022/04/07/cleveland-public-library-celebrates-national-library-week>

EXHIBITIONS - CLEVELAND INSTITUTE OF ART & FRONT: Art from 27 CIA students hung in Brett Hall on April 16 - 25 for an exhibition titled "Watch Our Language". Later this summer, FRONT will be on exhibit in Brett Hall. The Library will be hosting the work of Kameelah Janan Rasheed, as well as other artists.

MEDIA COVERAGE:

<https://www.freshwatercleveland.com/street-level/WatchOurLanguage041322.aspx>

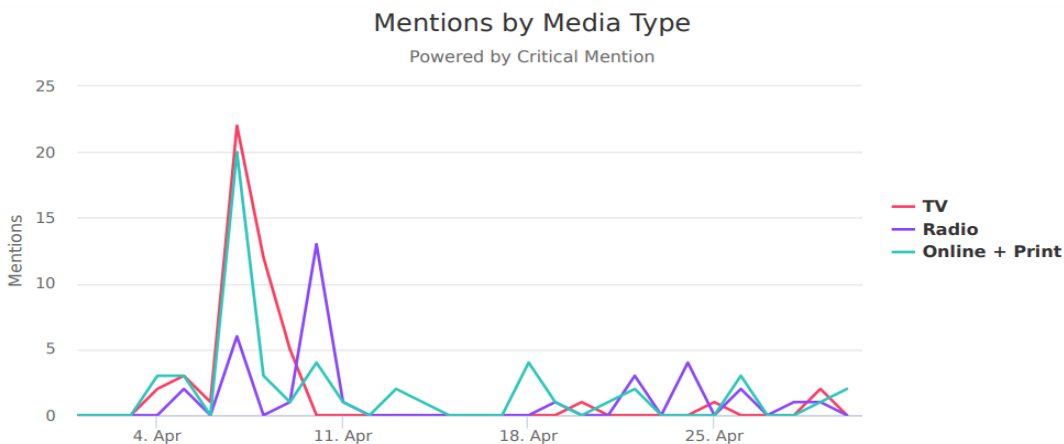
<https://www.cleveland.com/news/2022/03/front-2022-announces-artists-projects-for-big-international-art-exhibit-running-july-16-october-2-across-northeast-ohio.html>

GIRL POWER: On April 8, Library hosted Girl Power, a youth empowerment program for girls grades 3-8 to see the possibilities for their lives and set goals for the future. Speaker J. Elle, author of *Ashes of Gold* and *Wings of Ebony*, spoke to 250 girls in attendance. They also received a copy of Elle's book.

PROGRESS WITH CHESS: The Library welcomed hundreds of CMSD students for a day of chess. The program helps children develop reading, math, and critical thinking skills and promotes healthy social interaction through play.

PUBLIC RELATIONS OVERVIEW

Cleveland Public Library garnered 139 mentions for the month of April reaching more than 93 million people in national and local TV news, radio, and online and print.



SOCIAL MEDIA SUMMARY

Broadcasts: Marketing continues to explore streaming opportunities, conversations, and content that promote learning and timely topics. Popular examples include:

- **The Next 400 Digital Round Table:**
 - [Stereotypes, Manhood, and Mental Health | #TheNext400 Digital Roundtable](#)
- **Book Drops (recommended reading by CPL) themes:**
 - [Environmental Reads: Recommended reads for Earth Day | #BookDropsCLE](#)
 - [What we're reading | #BookDropsCLE](#)

CONTENT PRODUCTION

Production support:

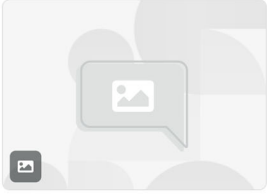
- [OVERDUE: The Candid Conversation Women of Color Need to Have More Often | #DiverseCITY](#)
- [A Conversation with Vivian Kleiman, Director of No Straight Lines: The Rise of Queer Comics](#)
- **Ohio Center for the Book**
 - [Authors](#)
 - [Ohio Poet Laureate Kari Gunter Seymour](#)
- **Teaser trailers for Page Count Podcast**
- **Videos**
 - J2 Pro Conference (CPL Through the Years)
 - It Takes Two
- **Photos**
 - Facilities Master Plan
 - Progress with Chess
 - Girl Power
 - Cleveland Then and Now

Most Popular Posts by Platform:

Facebook

Cleveland Public Library
Wed 4/13/2022 12:40 pm EDT


#CPLArchives Cleveland Public Library Librarian, Miss Anna M. Beechwood, resigned after 44 years of library service because she...



Impressions 6,182

Cleveland Public Library
Sun 4/3/2022 8:57 am EDT


It's #NationalLibraryWeek! Show us your Cleveland Public Library card! Show us your Library card!



Impressions 3,550

Cleveland Public Library
Fri 4/29/2022 10:54 am EDT


Cuteness overload 🥰



Impressions 3,423

Cleveland Public Library
Sat 4/2/2022 8:24 am EDT

Calling all artists! Cleveland Public Library and SPACES invite Ohio artists, designers, and creators to submit proposals for a new publi...




Impressions 2,325

Instagram

clevelandpubliclibrary
Thu 4/21/2022 5:24 pm EDT


Shhh... 🤫 Can you keep a secret? #CPLSouth Branch discovered a secret tiny Library! South Branch can teach you how to make your own...



Impressions 2,308

clevelandpubliclibrary
Wed 4/13/2022 12:40 pm EDT


#CPLArchives Cleveland Public Library Librarian, Miss Anna M. Beechwood, resigned after 44 years of library service because she...



Impressions 1,857

clevelandpubliclibrary
Mon 4/18/2022 12:01 pm EDT


"Spaghetti Warehouse," a multi-story building in 1992 vs what it looks like today. Located in #OhioCity neighborhood, 2249 Elm Street. ...



Impressions 1,795

clevelandpubliclibrary
Thu 4/21/2022 11:00 am EDT

#TBT In living color! This 1957 postcard shows the Detroit-Superior bridge looking east towards downtown Cleveland. 📷 Cleveland...




Impressions 1,152

Twitter

@Cleveland_PL
Thu 4/14/2022 11:00 am EDT


#TBT How much is a trolley ticket? This 1953 image shows the Clark Ave. streetcar headed south on West 25th St. towards Denison Ave....



Impressions 5,003

@Cleveland_PL
Fri 4/15/2022 8:36 am EDT


Today is the @CleGuardians home opener! 📷 The photograph shows a view inside Dunn Field on opening day April, 1935 to a crowd ...



Impressions 4,743

@Cleveland_PL
Fri 4/15/2022 7:00 pm EDT

Baseball is back in Cleveland!



Impressions 2,451

@Cleveland_PL
Fri 4/1/2022 5:45 pm EDT

Celebrate National Poetry Month with Cleveland Public Library and Ohio Center for the Book | #NationalPoetryMonth... bit.ly/36RLOAF

Impressions 2,030

PROPERTY MANAGEMENT

Carpenters/Painters

- Eastman Garden- installed engraved patio stones.
- Harvard-Lee- removed damage door hardware and installed new door locking hardware and mullion.
- Lakeshore- painted brick wall on stage and lighting control room walls.
- Brett Hall- removed all display cases and placed in storage.

Maintenance Mechanics

- Worked with Conkey pipefitters on replacing 12" split ring flanges and gaskets to repair leak on main heating/chilled water loop in LSW.
- Demo/prep support for Lakeshore chiller replacement project.
- Worked with TH Martin on repairing/welding motor brackets for cooling tower fan.
- Temporary fans/spot cooler setup for staff and patron areas at Lakeshore/Mem Nott.
- Continued with Ionizer installation project at branches.
- Replaced temperature sensors and checked Modbus building automation interface on Addison boilers.
- Continued power and CAT6 cabling for new OPS/Mobile services office on LSW 2.
- Continued afterhours work on MLK branch lighting (ballasts, bulbs), rented 30' lift for high ceiling fixtures.
- Repaired blower motor on Sterling's main air handler.
- Repaired AHU#24 Main/Brett Hall unit.
- Serviced and reset VAV's on LSW 8.
- Replaced defective smoke detectors and checked fire alarm system for Hough branch.
- Replaced freeze protection controls on makeup air unit AHU#25. Checked electric heat bank.
- Repaired South branch air handler VFD.
- Fan coil PM's on Main building floors.
- Continued LSW return fan motor/VFD replacement project.

- LSW/Main lighting work orders - ballast replacement and re-lamping.
- 24/7 response to building emergencies and critical work orders.
- Continuing work on scheduled preventative maintenance requisitions generated by Hippo CMMS.
- Continuing work on the balance of the security camera project (IPS/Harrington Electric).
- Continuing work/meetings with FMP Core Group and support for the Capital projects team on FMP design, building standards, move management and groundbreaking ceremonies.

FMP Update

Jefferson Branch (Renovation with Addition)				
FMP Cost Estimate	Project Budget at GMP (Board Approved)	Current Budget	Difference (from GMP to Current)	Cost Dashboard Status
\$1,900,000	\$2,351,967	\$2,483,967	5.61%	
	Substantial Completion Date at GMP	Current Substantial Completion Date	Difference (days)	Schedule Dashboard Status
	4/6/2022	5/25/2022	49	
Library MBE Participation Goal	MBE Contract Participation at GMP	Library FBE Participation Goal	FBE Contract Participation at GMP	Diversity & Inclusion Dashboard Status
20%	35%	9%	51%	

West Park Branch (Renovation)				
FMP Cost Estimate	Project Budget at GMP (Board Approved)	Current Budget	Difference (from GMP to Current)	Cost Dashboard Status
\$4,700,000	\$5,139,779	\$5,329,779	3.70%	
	Substantial Completion Date at GMP	Current Substantial Completion Date	Difference (days)	Schedule Dashboard Status
	6/8/2022	6/30/2022	22	
Library MBE Participation Goal	MBE Contract Participation at GMP	Library FBE Participation Goal	FBE Contract Participation at GMP	Diversity & Inclusion Dashboard Status
20%	35%	9%	33%	

Hough Branch (New Building)				
FMP Cost Estimate	Project Budget at GMP (Board Approved)	Current Budget	Difference (from GMP to Current)	Cost Dashboard Status
\$4,600,000	\$5,754,048	\$5,754,048	0.00%	
	Substantial Completion Date at GMP	Current Substantial Completion Date	Difference (days)	Schedule Dashboard Status
	6/2/2022	6/2/2022	0	
Library MBE Participation Goal	MBE Contract Participation at GMP	Library FBE Participation Goal	FBE Contract Participation at GMP	Diversity & Inclusion Dashboard Status
20%	26%	9%	26%	

Woodland Branch (New Building)				
FMP Cost Estimate	Project Budget at GMP (Board Approved)	Current Budget	Difference (from GMP to Current)	Cost Dashboard Status
\$2,600,000*	\$7,527,592	\$7,808,306	3.73%	
	Substantial Completion Date at GMP	Current Substantial Completion Date	Difference (days)	Schedule Dashboard Status
	7/7/2022	9/1/2022	56	
Library MBE Participation Goal	MBE Contract Participation at GMP	Library FBE Participation Goal	FBE Contract Participation at GMP	Diversity & Inclusion Dashboard Status
20%	20%	9%	26%	
* The FMP indicated a renovation project. The plan subsequently evolved to a new Branch Building.				

Central Distribution Facility (Renovation with Infill)				
FMP Cost Estimate	Project Budget at GMP (Board Approved)	Current Budget	Difference (from GMP to Current)	Cost Dashboard Status
\$6,300,000	\$6,937,066	\$6,937,066	0.00%	
	Substantial Completion Date at GMP	Current Substantial Completion Date	Difference (days)	Schedule Dashboard Status
	8/3/2022	8/3/2022	0	
Library MBE Participation Goal	MBE Contract Participation at GMP	Library FBE Participation Goal	FBE Contract Participation at GMP	Diversity & Inclusion Dashboard Status
20%	23%	9%	38%	

Walz Branch (New Joint Use Building)				
FMP Cost Estimate	Estimated Project Cost at Design Development	Current Budget	Difference (from GMP to Current)	Cost Dashboard Status
\$6,500,000	\$7,945,894			
	Substantial Completion Date at GMP	Current Substantial Completion Date	Difference (days)	Schedule Dashboard Status
Library MBE Participation Goal	MBE Contract Participation at GMP	Library FBE Participation Goal	FBE Contract Participation at GMP	Diversity & Inclusion Dashboard Status
20%		9%		
* Walz Branch budget reflects Design Development cost reconciliation; GMP is anticipated by June, 2022				

SAFETY & PROTECTIVE SERVICES

Safety Services

- 4-5-22 BROOKLYN STAFF/SPS NOTIFIED 911 DUE TO PATRON SLUMPED IN BATHROOM (EMS/CPD) RESPONDED AND CONDUCTED AN INTERVENTION.
- 4-11-22 A PATRON EXPOSED HIMSELF TO A STAFF MEMBER. SPS WAS CALLED, HOWEVER THE OFFENDER LEFT THE PREMISES PRIOR TO CONTACT BEING MADE. SPS FOLLOWED UP BY ASSISTING THE STAFF MEMBER DURING SEVERAL SUBSEQUENT MEETINGS.
- 4-15-22 A PATRON WITH SPECIAL NEEDS ASSAULTED A STAFF MEMBER IN YOUTH SERVICES. NO EMERGENCY MEDICAL ATTENTION WAS REQUIRED AT THE TIME OF THE INCIDENT. HOWEVER, LAW ENFORCEMENT WAS CONTACTED AND DID RESPOND. SPS TO PROVIDE LOGISTICAL SUPPORT TO THE AFFECTED STAFF MEMBER AND INCREASE PATROLS THROUGHOUT THE AREA (CPD# 2022-103050).
- 4-15-22 FBI VISITED FLEET BRANCH REQUESTING ASSISTANCE WITH A MISSING PERSON.
- 4-16-22 SPS USE OF FORCE AT CARNEGIE WEST (CPD #2022-104226).
- 4-19-22 A PATRON EXPOSED HIMSELF TO STAFF MEMBER AT LSW/LL. SPS & POLICE RESPONDED. PATRON WAS TRANSPORTED TO AN AREA HOSPITAL FOR MENTAL HEALTH EVALUATION (CPD #2022-106925). SPS TO PROVIDE SUPPORT TO STAFF MEMBER.
- 4-25-22 DAMAGE TO PROPERTY CAUSED BY JUVENILE. CPD RESPONSE REQUIRED.

PROTECTIVE SERVICES

Activity

Month	Total Dispatch Activity	Total Alarms	Branch Incidents	Downtown Campus Incidents	Incident Reports Gen.	CPL access activities
April 2022	2129	23	29	32	143	49
Mar 2022	1782	25	31	12	134	67
Feb 2022	1665	28	50	16	123	60
Jan 2022	1945	61	19	8	101	30
Dec 2021	1731	28	69	32	121	47
Nov 2021	1900	36	32	19	126	46
Oct 2021	2438	19	83	27	239	59
Sept 2021	2199	24	27	34	197	28
Aug 2021	2339	38	69	15	188	28
July 2021	1999	38	30	18	86	30
June 2021	2088	24	63	27	125	26
May 2021	2374	36	25	22	155	32
April 2021	2145	61	37	26	95	36

Special Attention, Special Events, and Significant Incidents

- 4-2-22 CPL hosted music with Emily Keener (third floor fine arts lobby) a former contestant on The Voice.
- 4-8-22 SPS provided overnight security related to 4-9-22 Eastman groundbreaking.
- 4-13-22 CPL's MLK Branch hosted the overflow crowd for Mayor Bibbs' State of the Union speech.
- 4-20-22 CPL hosted Progressive Chess at Main.
- 4-23-22 CPL hosted Soul to Soul Lemons to Lemonade
- 4-28-22 CPL hosted Colin in Black & White

Protective and Fire Systems

- 4-14-22 Communal Contractor to run fire alarm test at LSW/Main.
- 4-20-22 install new fire panel at MLK. Smoke detectors at Fulton. Server at C. West.
- Continued discussion with IPS & Capital Projects. Discussed camera locations, camera requirements, intrusion alarms device layouts, motion sensors, after hour door release, access control etc.

Contract Security

- Met with Royce leadership on 4-12-22 regarding performance indicators and submission of itemized invoices.

Administration

- Continuing to work with the CPL steering committee as they move toward presenting system wide De-escalation training.
- New SPS officers continuing their field training program.
- In contact with Royce Administrator Eizember regarding contractor invoice workflow and itemization.
- Unifirst Uniforms assumed CPL contract in January. Continuing to communicate with their offices and Property Management regarding invoicing.
- Discussions held with City of Cleveland Prosecutor Jordan re criminal activity on CPL property and Frontline Services, Director Rick Oliver re: support dealing with individuals experiencing homelessness and mental health issues. Also contacted ADHMS Board regarding homeless client advocacy.
- Researching SPS organizational structure. Recommendations made to CPL administrators.

INFORMATION TECHNOLOGY & CLEVNET

The CLEVNET Directors met for their regularly scheduled quarterly meeting on April 29, 2022, at 10:00am via Microsoft Teams.

Jamie Mason, Director of the Rocky River Public Library, and head of the CLEVNET Executive panel, discussed how the CLEVNET Executive Panel had been meeting and is working to fill the Director of CLEVNET position. A search committee has been created and the CLEVNET Executive panel has been working with CPL's HR department on the job description.

Felton Thomas, Director of Cleveland Public Library (CPL), spoke about changes he is implementing at CPL. There is now a \$110-million master plan, with work on main building, and changes to CPL's collections. CPL is also implementing automated materials handling, which will move books through the system faster. Mr. Thomas also introduced John Malcolm, the new CITO (Chief Information and Technology Officer) for CPL. Mr. Malcolm gave a brief update on what he is working on for CPL. There is a lot of work to get done. CPL needs to have a foundation of support across campuses and branches, and he has started to build his team. Mr. Malcolm has hired a senior IT director and now needs to hire people for a number of other positions to relieve stress added to the CLEVNET team. This is going to be a longer road

than he thought, and Mr. Malcolm projected that this will take two to three months.

In the meantime, he is working with Larry Finnegan (Acting Director of CLEVNET) and the CLEVNET team. They are very inspiring, and he now realizes how committed they are and technically proficient.

Mr. Thomas added that he is providing Mr. Malcolm with the resources to get the positions he needs. He also added that he is planning to attend more of these meetings, he has not been able to attend for a while because of conflicts, not that he does not have respect for CLEVNET.

At this point the floor was opened for the CLEVNET Directors to ask questions.

Kacie Armstrong, Director of the Euclid Public Library, asked about the process for the new CLEVNET director. Mr. Mason went into greater detail regarding the search. The search committee has been formed: Anastasia Diamond-Ortiz, Director of the Lorain Public Library, Julianne Bedel, Director of the Medina County District Library, SH, and John Skrtic, CPL's Director of Public Services. Met with two different search firms. Job description is still a bit of an issue. Will work through it with Lynn Sargi (Director of CPL's Human Resources Department) and Mark Fialla. Job description changes will be approved by CLEVNET Executive Panel. Under special collections.

Ed Worso, Director of the Rock Creek Public Library stated that over the past ten years there has been talk of peeling CLEVNET away from CPL and turning it into an independent body. Mr. Mason stated that there has been no official discussion about that, they first must fill the CLEVNET director position, then they can look forward, and look at another strategic plan.

Mr. Thomas stated that when Bob Carterette (Director of CLEVNET, 1987-2013) where there was an examination to make CLEVNET be interdependent/independent. Mr. Thomas also added that Tim Diamond had done a study a few years ago that showed that the savings would not be there for libraries who joined CLEVNET. Mr. Thomas went on to say that a strategic plan would be valuable to make CLEVNET better and that CPL needed to do a better job touting CLEVNET.

Nancy Levin, the Director of Cleveland Heights University Heights Library, asked about keeping costs down. Ms. Levin pointed out that they used CLEVNET not only to keep IT costs

down, but also to share resources. Ms. Levin asked if at some point there could be a discussion on keeping costs down. Ms. Levin also asked about third parties, specifically Cuyahoga County Public Library (CCPL) asking for access to CPL material, people who pay dues to CLEVNET should have that. Mr. Thomas stated that they would be happy to have a meeting and that while Cuyahoga County Library has asked for access to CLEVNET items without joining CLEVNET, this has been a non-starter. Though recently they have become more aggressive in that regard. They have a study that says CCPL should get access to CPL materials and Mr. Thomas would be willing to talk to CLEVNET libraries on how to handle this.

Larry Finnegan, Interim Director of CLEVNET gave the update on Hardware and Networking

Mr. Finnegan reported that Network and SOCC (State of Ohio Computer Center) projects are on hold. CLEVNET-IT is down three positions, and we know what the governance of CLEVNET is going to be. There has been some progress with VOIP, but as usual we are waiting on AT&T. They have lost the address information for some of the libraries which means they cannot port the numbers over to Easton.

Mr. Finnegan and Mr. Leszcz have been meeting weekly with Howard Fleeter, who is conducting the CLEVNET Return on Investment Study. Mr. Finnegan and the entire Software team have been meeting regularly with SirsiDynix. SirsiDynix has been extremely helpful during this time.

Finally, Mr. Finnegan reported that all the CLEVNET libraries, except one, have been moved to Microsoft Azure for DNS. Megan Trifiletti (Library Systems and Applications Analyst for CLEVNET) then gave an update on Software. She and Jim Benson (Library Systems and Applications Analyst for CLEVNET) have been sharing meeting duties. There are a few projects on hold while we are down staff, but we have been able to work on several projects.

Ms. Trifiletti reported that CloudSource OA (Open Access) has been integrated with the catalog. This means that 30 million articles are now available to catalog users.

Ms. Trifiletti also described how CLEVNET-IT has been working with Quipu (a company that will load eCards) We have been working with Quipu.

Ms. Trifiletti also stated there have been requests for additional BC Analytics training. There are currently discussions about having training made available in Cloudradial.

CLEVNET-IT has also been looking at implementing a web-based client for circulation, specifically BlueCloud (BC) Circulation. There have been internal meetings to see how to implement it. Additionally, Ms. Trifiletti, Mr. Benson, and Caitlin Ryan attended COSUGI (Customers of SirsiDynix Users Group, Inc.) and spoke with other consortia who have implemented BC Circulation.

Ms. Trifiletti reported that CLEVNET-IT has been directed by CPL to load Cleveland Metropolitan School District (CMSD) to investigate loading CMSD's ID cards into the ILS (Integrated Library System). Currently we are looking at a pilot with one school. There has been a great deal of research and planning, including a meeting with the Philadelphia Public Library to see how they implemented a similar project, to make sure that this is a success.

Mr. Mason asked if this is something that could be delayed considering the circumstances. Mr. Malcolm replied that this is a pilot, and while it can be resource intensive to investigate, it is not something that will be ready for implementation until the next school year. There were also some funds that became available, and it was important to act quickly to access them. It is important to evaluate and see how feasible this is, and since we are in the middle of the pilot it would not be prudent to stop.

Brian Leszcz, Lead Solutions Architect spoke about the upcoming changes to Microsoft's licensing and how it would affect CLEVNET. Mr. Leszcz started by thanking Andy Busch and Chris Wisniewski, and TechSoup, all of whom have been a major help. Mr. Leszcz recounted that Microsoft has drastically changed how they do licensing. Licenses will be tied to the tenant. There is only one tenant in CLEVNET, so it now becomes difficult to buy licenses for an individual library, since it is part of the CLEVNET tenant. There are two options.

The first is that CLEVNET buys licenses and distributes them to the library that wants them. This would be a substantial change. CLEVNET, historically, has not done any à la carte purchasing, instead concentrating on purchases for the entire consortium. The other option is to move each library into its own tenant. That would allow each library to make its own purchases.

There were many questions regarding the implementation of one of these two solutions and Mr. Mason pointed out that this needed to be its own discussion. Mr. Finnegan stated that the plan is to discuss this during the next Directors panel and get their feedback.

Mr. Mason then reported on the search for the new Director of CLEVNET. The CLEVNET Executive Panel picks the search firm, and the search is paid for through the special revenue fund. There is not a timeline yet. Hopefully when we meet will have more information. We want a nationwide search with a diverse pool of candidates.

Aurora Martinez, Director of the Morley Public Library, thanked the CLEVNET team for getting things done. Mr. Mason echoed Ms. Martinez's sentiments.