

DIRECTOR'S REPORT

September 21, 2017

SUMMER PROGRAMMING

The 2017 Summer Reading Club (SRC), *Read Up! Rise Up! by Design*, utilized key aspects of the design thinking methodology in the development of the SRC program curriculum. Design thinking, as it relates to program development, seeks to identify creative solutions to problems by utilizing solution-based strategies. In an ideal setting these creative strategies ultimately result in a constructive resolution to an identified problem or challenge. The design thinking methodology is used in a variety of disciplines i.e. urban planning, web development, education etc.

Programming content focused on S.T.R.E.A.M (Science, Technology, Reading, Writing, Engineering, Arts and Math) related subjects. Throughout the summer program participants participated in variety of enrichment activities that promoted creative thinking, problem solving, reading, writing and other forms of creative expression.

Summer Reading Club registration began May 15th, 2017 with the contest and associated programming continuing for 9 weeks (June 5th - August 5th). 10,156 students registered for this year's SRC with 5,286 participants completing. The 2017 completion rate continued its upward trend with 52% of all participants completing the program.

The Cleveland Public Library received generous financial and in-kind support from the Friends of the Cleveland Public Library Foundation, The Cleveland Museum of Art, The City of Cleveland, Cleveland Fire Department, Cleveland Metropolitan School District, United Way of Greater Cleveland, Greater Cleveland Food Bank, KPMG, Mitchell's Ice Cream, McDonalds, and Georgio's Pizza.

The Library was also the recipient of multiple book grants that enabled children to receive free books for participating in the program. Funds from the Ohio Department of Education and the Believe in Reading Foundation made approximately 10,000 new books available to qualifying SRC participants throughout summer months. All of the purchased books, suitable for grades Pre-Kindergarten - 12th grade, were selected using criteria consistent with ALSC Core Competencies i.e. age appropriate and culturally authentic literature that promote diversity and inclusion of cultural values, develop a cultural awareness and understanding of self and others, and most importantly are recognized as having artistic merit.

As a part of this year's SRC a special event was held on Saturday, July 15th in the Learning Commons of the Louis Stokes wing of Main Library. The event featured presentations by Shelley Pearsall and Javaka Steptoe, co-creators of the award winning book *All of the Above*; a suspenseful story of four Cleveland middle school students

and their quest to set a math record by building the world's largest tetrahedron pyramid.

Javaka Steptoe is an artist, designer, and illustrator, building a national reputation as an outstanding contributor to the genre of children's literature. Steptoe's *Radiant Child: The Story of Young Artist Jean-Michel Basquait*. In a style similar to Basquait's college-style abstract paintings, Steptoe tells the story of a young artist (Basquait) who saw art in every facet of life using poetry, games, language, and commercial advertising as a source of inspiration for some of the greatest contemporary art created in the 20th century.

Shelley Pearsall was raised in Parma, Ohio and currently residing in Akron, Ohio, is the author of six books for middle grade and teen readers. Pearsall's first book, *Trouble Don't Last* received the Scott O'Dell Award for Historical Fiction; *All of the Above*, and *the Seventh Most Important Thing* are ALA Notable Books.

The audience was comprised primarily of two community groups: residents of the Griot Village, a unique intergenerational housing complex managed by the Cuyahoga Metropolitan Housing Authority located in Cleveland's Fairfax neighborhood, and members of the Royal Dancing Dolls, a contemporary dance program based in the Collinwood neighborhood. Outreach to each of these groups has strengthened our relationship with communities unfamiliar with library services and programs and afforded them the opportunity have direct interactions with nationally-renowned authors. As a part of the program each participant received a signed copy of *All of the Above* and *Radiant Child*.

The 2017 SRC culminated with a free event on August 5th, at the Cleveland Metroparks Zoo. As a completion prize, all eligible SRC participants were given a voucher for two people, which granted free access to all attractions at the main Zoo complex. On the day of the event 479 vouchers were redeemed in exchange for 956 Zoo tickets.

Legal Aid @ The Library

At the Legal Services Corporation's Quarterly Board of Director's meeting on July 21st, Aaron B. Mason, Assistant Director, Outreach & Programming Services participated in a panel discussion entitled: *Legal Aid & Public Library Partnerships to Expand Access to Justice*. The discussion, moderated by Jim Sandman, President of the Legal Services Corporation also included: Colleen Cotter, Executive Director of the Legal Aid Society of Cleveland, Carlos A. Manjarrezz, Director, Office of Data Governance and Analysis, Legal Services Corporation centered on the direct -service model developed by the Cleveland Public Library and Legal Aid of Cleveland and feasibility of the model's implementation in urban and rural communities across the nation. The partnership between CPL and Legal Aid Society of Cleveland is seen as the first of its kind is recognized nationally

as an innovative use of library resources to the benefit of its patrons. During the months of June - August the library in partnership with the Legal Aid Society of Cleveland hosted three advice clinics at the Fleet, Lorain, and South Brooklyn Branches. An average 33 families were served at each clinic.

Fifteen attorneys from Benesch, Friedlander, Coplan & Aronoff; Boyd Watterson Asset Management; Moore, Yourkvitch, & Dibo, 7 law students and 3 Legal Aid employees volunteered at the Fleet branch.

Eight attorneys from Dunson Law, Jones Day; Ogletree Deakins; Seeley, Savidge, Ebert & Gourash Co; Schneider Smeltz Ranney alongside 11 law students and 1 Legal Aid attorney volunteered at the Lorain Branch.

Eleven attorneys from Nicola, Gudbranson & Cooper; Emeritus Status/net; Baker & Hostetler, LLP; Steptoe & Johnson LLP; Ankuda, Staddler & Moeller; Rolf Goffman Martin Lang LLP, volunteered for South Brooklyn clinic alongside 11 law students and 3 legal aid attorneys.

Cleveland Museum of Natural History (CMNH) Library Pass Program

For the 2017 fiscal year ending on July 1st, CMNH provided the Cleveland Public Library with a total of 2400 tickets of which 1226 were "checked out" to patrons at various CPL locations. The percentage of redeemed passes to those actually distributed is 46.3% for the year.

The highest redemption rates occurred in October with 72.1%, February with 60.8% and November with 48.8%.

A total of 961 adults, 68 high school seniors/ college students, 1013 youths, and 122 toddlers (no cost for entry), visited CMNH as a result of the CMNH/CPL ticket program. The total dollar value of redeemed tickets was \$25,225.

The majority of pass patrons live in Cuyahoga County with only 7% living outside the county. The majority of program participants live in Cleveland or inner-ring suburbs.

The top three most widely used branches: Main (50 passes), South Brooklyn (48), and West Park (45).

Every library had at least one pass redeemed. The least used branches were: Sterling (5) and Garden Valley (1).

Bangla Celebration

On Saturday, August 5th the Library in partnership with Cleveland's Bangladeshi community hosted its 3rd annual celebration of Bengali history and culture. The program included performances of traditional

Bangladeshi folk music as well as European classical music and western pop music, dance, poetry recitation readings of literature.

The main performance was by the musical group Raag & Rang. Raag & Rang, features music written for three instruments: Sitar, Tabla and Bengali bamboo flute. This highly improvisational genre of music was performed by Debu Nayak, Abdul Majid & Sambarta Rakshit. As in years past, the program concluded with traditional face painting, henna tattoos and communal meal consisting of traditional Bengali food.

Dog Day at CPL

The Science & Technology department played an integral part of the Dog Day event at CPL on August 26th. Staff created an extensive display of dog-related books as well as dog-related patents. Many dogs and their owners visited the department during the day's festivities

Exhibits

See Also - Public Art Installation

On June 26th, 2017 the Library, in partnership with LAND Studio, officially unveiled its eight annual public art installation in the Eastman Reading Garden. The installation was primarily funded by the Lockwood Thompson Fund, also received additional financial and in-kind support from the Char and Chuck Fowler Family Foundation and Republic Anode Fabricators.

The See Also installation entitled *Dialogue*, a circle, 50' in diameter, of interlaced "sound tubes" with ten corresponding outlets, aims to create conversations ranging in length and seriousness, and connecting individuals through simple, small dialogues and moments of spontaneous interaction.

Dialogue was conceived by Julia Jamrozik and Coryn Kempster, Canadian artists and designers based in Buffalo, NY. Working together in a broad range of media they endeavor to create spaces, objects and situations that interrupt the ordinary in a critically engaging and playful way.

Research That's Possible Only at Main Library

- Staff assisted a City of Cleveland employee researching a plot of land on Pearl Road and West 25th that once housed a brewery and bowling alley. They were able to supply Board of Zoning Appeals photographs from the City Hall Collection, which gave some insight into the property in the mid-eighties and early seventies.
- Staff assisted a local filmmaker with finding images of the Kulhman Streetcar Company, urban renewal projects in the central neighborhood, and portraits of Albert Porter and Norman Krumholz for an upcoming documentary.

- Staff assisted patrons with requests for images of Germania Hall, the construction of the Convention Center, and Union Terminal for 100-year history program for the Cement Masons Local 404.
- Staff assisted an author from New Jersey who is researching early Jewish American women lawyers. The Cleveland Biographical Clipping File and the Plain Dealer Historical database were used for this research.
- Staff assisted a researcher with finding images of the Longwood Estates and Carver Park Estates and images of residences and commercial buildings at the intersection of Woodland, Kinsman and East 55th.
- Staff assisted a researcher locating an image of Abe Nebel, a historian of Jewish settlement in Cleveland.
- Staff assisted a patron find information about spiritualism in Cleveland from about 1850 to 1950.
- Staff assisted a researcher to obtain information, maps and images of the history of telegraphy and Cleveland telegraph pioneer Jephtha Homer Wade.
- Staff assisted a Russian college student researching Native American tribes across the United States.
- Staff provided bibliographic information about a Hessian vexillology book in the CLGH collection to a Canadian researcher. CPL is one of only three libraries in the country to own this title.
- Staff assisted with an information request about the Cleveland Stove Co. 1911.
- Staff assisted with a research request for two East India documents by Edward Parry and Charles Grant to Robert Dundas attacking recent policies in India (circa 1807).
- A patron from Toledo called to see if we could look up a German musical instrument maker in one of the department's reference titles. The company of Ferdinand Altrichter from Frankfort was in business from 1868-1935.
- Staff assisted a patron looking for information about a 19th century print by artist Joseph Nash of the Aston Hall in Warwickshire England. Staff verified that it was a lithograph.
- Staff assisted a patron with a request from Italy for an essay from a music book in the collection, *Enjoyment of Songs*.
- Staff assisted a librarian from the University of Pennsylvania who traveled to Cleveland to study the Niles Puckett Folklore collection.
- Staff assisted a Graduate student from Pittsburgh who travelled to Cleveland to view some of the Harvey Pekar comics located in Special Collections. Pekar published the comic called *American Splendor*.
- Staff assisted a Chess researcher from Italy who requested bibliographic information on a medieval chess manuscript that is a piece of incunabula, *Libellus de ludo scacchorum* by Jacobus de Cessolis for a book.

- While doing bibliographic maintenance of rare books, staff came across a first edition of a book written by Ohio naturalist John Davey (founder of Davey tree). His book was about caring for a plight of trees in the Akron in the 1880s entitled *The Tree Doctor*.
- Staff assisted a professor from Berkely (CA) doing her research on Jainism (from the Orientalia collection)
- Staff assisted a professor who was conducting research for his book on Cleveland artist Julian Stanczak (who passed away in March 2017). The library owns his series of paintings that are hanging in TechCentral.
- Staff assisted a chess researcher who requested scans from the Emanuel Lasker chess scrapbook collection.
- Staff assisted a researcher from Brazil who requested scans from various editions of *The Decameron* by Boccaccio (1903) and other titles published by The Limited Editions Club (a specialized small press collected in Special Collections).
- Staff assisted a professor from Ohio State University who requested research in regards to the 1903 Group Plan, the Main Library building which opened in 1925 is one of the 7 original Group Plan buildings.
- Staff assisted a patron who requested information about animals creating artwork and if there were any exhibitions. Staff found that an exhibit of such in a London gallery and several websites.
- Staff assisted a professor with research identifying a 17th century Dutch artist.
- Staff assisted a gentleman who came into the Government Documents department this month looking for information on coal transportation through Conneaut Port from the 1980s through 2000s.
- Government Documents received a reference letter from a farmer in Pennsylvania looking for patent information for a piece of farming equipment from the late 1800s. Government Document Supervisor was able to get the patent for the farm equipment in and locate all of the inventor's patents (as the patron requested) using the *Annual Report from the Commissioner of Patents* on microfilm and the United States Patent and Trademark Office databases.
- Staff assisted an out-of-state patron who emailed Science and Technology staff to request a pattern from *Crochets for Babies Infants and Toddlers* (1972). Only four libraries worldwide own this book!
- A patron from Oregon came to the library doing research for a novel. One title she asked for in Science and Technology was *YCC in Ohio: The United States Youth Conservation Corps as Administered by the Ohio Department of Natural Resources, Office of Civilian Conservation* (1977). Only 15 other libraries worldwide own the book.
- A patron from out-of-state who is writing a book on tug boats visited Science and Technology and requested several books from storage including *Instructions for the Care and Operation of Winton-Diesel Engines*. Cleveland Public Library owns the only existing copy!

- Science & Technology provided the book *Euclid Earth-Moving Equipment 1924-1968* for an Interlibrary Loan patron in July. Cleveland Public Library is one of only 11 libraries worldwide to have this in their collection.
- Science & Technology Library Assistant Elvira Baron assisted a Cleveland Zoo volunteer looking for information on biomimicry. Several books were provided from the collection and the library's *Applied Science & Technology Full Text* database was used for online journal articles.
- Social Sciences Library Assistant Peter Elwell worked with out-of-town researchers to locate information on relatives through Cleveland Public Library's *Historical Plain Dealer* database. One was searching for his father who was a local boxer, and the other was trying to locate information on her mother's ballet career in Cleveland.
- Social Sciences Library Assistant Lakeisha Winstead helped researchers from out-of-town find information about Margaret Spellacy and some other prominent African-Americans who attended Cleveland schools.
- Staff assisted a researcher who came to Cleveland to spend two days in Social Sciences examining the collection of *Garcke's Manual: a Statistical Record of the British Electricity and Allied Manufacturing Industries* stored at Lakeshore. Cleveland Public Library is one of only around six libraries in the world to own these.
- Staff assisted a patron who came to the Science & Technology department looking for information on repairing forging machinery. He especially wanted older diagrams of equipment. Cleveland Public Library owns many books to help the patron including *Hydraulic Forging Presses* (1968) and *The Hydraulic Press* (1962).
- Staff assisted a patron visited Government Department to look at early building drawings that were part of the *Annual Report of the Supervising Architect to the Secretary of Treasury* from the late 1800s to early 1900s.
- Staff assisted a graduate student working on her thesis who visited the Government Documents department to do special Census research on the Cleveland population in the Gateway District neighborhood.
- A researcher made an inquiry regarding Karamu Theatre and Cleveland native Hazel Mountain Walker. Staff used CPL newspaper historical database along with materials from clipping and scrapbook files located in the Literature Department.
- Subject Department Librarian Evone Jeffries assisted a patron with a research question regarding the Gaumont Chronophone Company.
- Staff assisted a researcher conducting research using the four archival boxes of an unprocessed collection of letters to Archie Bell.
- Staff assisted a patron with a request for information and copies of the Collins COBUILD (Collins Birmingham University International Language Database) "regular" (as opposed to learner's)

dictionaries. CPL owns the only examples of these, the 1987 and 1995 dictionaries.

Strategic Plan

Our Mission:

We are "The People's University," the center of learning for a diverse and inclusive community.

Our Strategic Priorities:

1. Form communities of learning
2. Fight community deficits
3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

CLEVNET

CPL has over 11,000 followers on Twitter and the Facebook page currently has nearly 8,000 fans.

GRANTS & DEVELOPMENT

Submitted and Received Early Literacy Training Initiative grant from the **Eva L. and Joseph M. Bruening Foundation**. This \$300,000 grant will train 200 public services staff members with tools for parent engagement in early literacy.

Submitted and Received **Best Buy Teen Tech Centers** grant which will build a makerspace-type environment at the Library's Rockport Branch, including an audio/video bay, 3D printers and scanners and access to other in-demand technologies. Grant total is \$180,000 in cash and contributions for construction of the community room at Rockport, staffing for the space and furniture and equipment.

Submitted request to **LSTA for an Outreach and Partnerships** grant to create a new Book Box to appear at Edgewater Live totaling \$50,000.

Submitted request to **ALA for a Libraries Ready to Code** grant totaling \$25,000.

Summer Reading Club Support Received:

- \$10,000 grant from the Believe in Reading Foundation (pass through from Friends of the Cleveland Public Library), used to purchase books
- Coupons for Mitchell's Ice Cream

- Coupons for McDonald's ice cream cone
- Books from Baker & Taylor

Letters of Support:

1. St. Clair Superior Development Corporation for their NEH Common Heritage Grant program to digitize the Slovenian heritage from our area
2. Cleveland Museum of Art for their Ford Foundation grant 'For the Benefit of All the People' proposal to create a citywide, tiered mentorship program, the "Cleveland model."
3. Collinwood Neighborhood Catholic Ministries
4. Kent State University's Cleveland Urban Design Collaborative nomination for a 2017 Ohio Planning Award in Focused Planning Project category for CPL150: Community Vision Plan
5. Center for Arts-Inspired Learning's proposal to The Thomas H. White Foundation for their 2017-2018 ArtWorks program
6. Sisters of Charity Foundation of Cleveland's application to the U.S. Department of Education for a Promise Neighborhood Implementation Grant
7. Jamocha Arts Center for proposed series of writing workshops
8. Historical Society of Old Brooklyn to digitize the Old Brooklyn News
9. Cuyahoga Metropolitan Housing Authority's (CMHA) application for the Choice Neighborhood Planning Grant
10. Literary Cleveland's proposal to Cuyahoga Arts & Culture
11. Legal Aid Society of Cleveland
12. Children's Museum of Cleveland for their Museum for All program

PUBLIC SERVICES

Outreach & Programming Services

Summer Reading Club

The 2017 Summer Reading Club (SRC), *Read Up! Rise Up! by Design*, utilized key aspects of the design thinking methodology in the development of the SRC program curriculum. Design thinking, as it relates to program development, seeks to identify creative solutions to problems by utilizing solution-based strategies. In an ideal setting these creative strategies ultimately result in a constructive resolution to an identified problem or challenge. The design thinking methodology is used in a variety of disciplines i.e. urban planning, web development, education etc.

Programming content focused on S.T.R.E.A.M (Science, Technology, Reading, Writing, Engineering, Arts and Math) related subjects. Throughout the summer program participants participated in variety of enrichment activities that promoted creative thinking, problem solving, reading, writing and other forms of creative expression.

Summer Reading Club registration began May 15th, 2017 with the contest and associated programming continuing for 9 weeks (June 5th - August 5th). 10,156 students registered for this year's SRC with 5,286 participants completing. The 2017 completion rate continued its upward trend with 52% of all participants completing the program.

The Cleveland Public Library received generous financial and in-kind support from the Friends of the Cleveland Public Library Foundation, The Cleveland Museum of Art, The City of Cleveland, Cleveland Fire Department, Cleveland Metropolitan School District, United Way of Greater Cleveland, Greater Cleveland Food Bank, KPMG, Mitchell's Ice Cream, McDonalds, and Georgio's Pizza.

The Library was also the recipient of multiple book grants that enabled children to receive free books for participating in the program. Funds from the Ohio Department of Education and the Believe in Reading Foundation made approximately 10,000 new books available to qualifying SRC participants throughout summer months. All of the purchased books, suitable for grades Pre-Kindergarten - 12th grade, were selected using criteria consistent with ALSC Core Competencies i.e. age appropriate and culturally authentic literature that promote diversity and inclusion of cultural values, develop a cultural awareness and understanding of self and others, and most importantly are recognized as having artistic merit.

As a part of this year's SRC a special event was held on Saturday, July 15th in the Learning Commons of the Louis Stokes wing of Main Library. The event featured presentations by Shelley Pearsall and Javaka Steptoe, co-creators of the award winning book *All of the Above*; a suspenseful story of four Cleveland middle school students and their quest to set a math record by building the world's largest tetrahedron pyramid.

Javaka Steptoe is an artist, designer, and illustrator, building a national reputation as an outstanding contributor to the genre of children's literature. Steptoe's *Radiant Child: The Story of Young Artist Jean-Michel Basquait*. In a style similar to Basquait's college-style abstract paintings, Steptoe tells the story of a young artist (Basquait) who saw art in every facet of life using poetry, games, language, and commercial advertising as a source of inspiration for some of the greatest contemporary art created in the 20th century.

Shelley Pearsall was raised in Parma, Ohio and currently residing in Akron, Ohio, is the author of six books for middle grade and teen readers. Pearsall's first book, *Trouble Don't Last* received the Scott O'Dell Award for Historical Fiction; *All of the Above*, and *the Seventh Most Important Thing* are ALA Notable Books.

The audience was comprised primarily of two community groups: residents of the Griot Village, a unique intergenerational housing complex managed by the Cuyahoga Metropolitan Housing Authority

located in Cleveland's Fairfax neighborhood, and members of the Royal Dancing Dolls, a contemporary dance program based in the Collinwood neighborhood. Outreach to each of these groups has strengthened our relationship with communities unfamiliar with library services and programs and afforded them the opportunity have direct interactions with nationally-renowned authors. As a part of the program each participant received a signed copy of *All of the Above* and *Radiant Child*.

The 2017 SRC culminated with a free event on August 5th, at the Cleveland Metroparks Zoo. As a completion prize, all eligible SRC participants were given a voucher for two people, which granted free access to all attractions at the main Zoo complex. On the day of the event 479 vouchers were redeemed in exchange for 956 Zoo tickets.

Expenditures in support of the 2017 SRC programming amounted to \$52,534.32, \$18,417.00 of which was funds donated in support of book purchases.

Legal Aid @ The Library

At the Legal Services Corporation's Quarterly Board of Director's meeting on July 21st, Aaron B. Mason, Assistant Director, Outreach & Programming Services participated in a panel discussion entitled: *Legal Aid & Public Library Partnerships to Expand Access to Justice*. The discussion, moderated by Jim Sandman, President of the Legal Services Corporation also included: Colleen Cotter, Executive Director of the Legal Aid Society of Cleveland, Carlos A. Manjarrezz, Director, Office of Data Governance and Analysis, Legal Services Corporation centered on the direct -service model developed by the Cleveland Public Library and Legal Aid of Cleveland and feasibility of the model's implementation in urban and rural communities across the nation. The partnership between CPL and Legal Aid Society of Cleveland is seen as the first of its kind is recognized nationally as an innovative use of library resources to the benefit of its patrons. During the months of June - August the library in partnership with the Legal Aid Society of Cleveland hosted three advice clinics at the Fleet, Lorain, and South Brooklyn Branches. An average 33 families were served at each clinic.

Fifteen attorneys from Benesch, Friedlander, Coplan & Aronoff; Boyd Watterson Asset Management; Moore, Yourkvitch, & Dibo, 7 law students and 3 Legal Aid employees volunteered at the Fleet branch.

Eight attorneys from Dunson Law, Jones Day; Ogletree Deakins; Seeley, Savidge, Ebert & Gourash Co; Schneider Smeltz Ranney alongside 11 law students and 1 Legal Aid attorney volunteered at the Lorain Branch.

Eleven attorneys from Nicola, Gudbranson & Cooper; Emeritus Status/net; Baker & Hostetler, LLP; Steptoe & Johnson LLP; Ankuda, Staddler & Moeller; Rolf Goffman Martin Lang LLP, volunteered for

South Brooklyn clinic alongside 11 law students and 3 legal aid attorneys.

Cleveland Museum of Natural History (CMNH) Library Pass Program

For the 2017 fiscal year ending on July 1st, CMNH provided the Cleveland Public Library with a total of 2400 tickets of which 1226 were "checked out" to patrons at various CPL locations. The percentage of redeemed passes to those actually distributed is 46.3% for the year.

The highest redemption rates occurred in October with 72.1%, February with 60.8% and November with 48.8%.

A total of 961 adults, 68 high school seniors/ college students, 1013 youths, and 122 toddlers (no cost for entry), visited CMNH as a result of the CMNH/CPL ticket program. The total dollar value of redeemed tickets was \$25,225.

The majority of pass patrons live in Cuyahoga County with only 7% living outside the county. The majority of program participants live in Cleveland or inner-ring suburbs.

The top three most widely used branches: Main (50 passes), South Brooklyn (48), and West Park (45).

Every library had at least one pass redeemed. The least used branches were: Sterling (5) and Garden Valley (1).

See Also - Public Art Installation

On June 26th, 2017 the Library, in partnership with LAND Studio, officially unveiled its eight annual public art installation in the Eastman Reading Garden. The installation was primarily funded by the Lockwood Thompson Fund, also received additional financial and in-kind support from the Char and Chuck Fowler Family Foundation and Republic Anode Fabricators.

The See Also installation entitled *Dialogue*, a circle, 50' in diameter, of interlaced "sound tubes" with ten corresponding outlets, aims to create conversations ranging in length and seriousness, and connecting individuals through simple, small dialogues and moments of spontaneous interaction.

Dialogue was conceived by Julia Jamrozik and Coryn Kempster, Canadian artists and designers based in Buffalo, NY. Working together in a broad range of media they endeavor to create spaces, objects and situations that interrupt the ordinary in a critically engaging and playful way.

Bangla Celebration

On Saturday, August 5th the Library in partnership with Cleveland's Bangladeshi community hosted its 3rd annual celebration of Bengali history and culture. The program included performances of traditional Bangladeshi folk music as well as European classical music and western pop music, dance, poetry recitation readings of literature.

The main performance was by the musical group Raag & Rang. Raag & Rang, features music written for three instruments: Sitar, Tabla and Bengali bamboo flute. This highly improvisational genre of music was performed by Debu Nayak, Abdul Majid & Sambarta Rakshit. As in years past, the program concluded with traditional face painting, henna tattoos and communal meal consisting of traditional Bengali food.

During the months of June - August the Outreach & Programming Services department encumbered \$78,276.56 in support of library programming. \$3,750.00 of income was generated from library meeting room and auditorium fees.

On June 11, 2017 Brain Strazek, Branch Clerk, (PFT-Fulton), Grade B-3, was promoted to Audio Visual & Event Planning Specialist ((PFT-OPS) Grade D, Step 4.

On Monday July 24, 2017 Shayna Muckerhide (Branch Manager, Lorain) and Erica Marks (Branch Manager, Union) transferred to the Outreach & Programming Services Department. Shayna Muckerhide's new title is Adult Outreach & Programming Coordinator and Erica Marks' new title is Youth Outreach & Programming Coordinator. Both are responsible for system-wide services to patrons of all ages.

Programs and Services

Eclipse Glasses Distribution

The Lending Department assisted in the distribution of more than 3,000 pairs of eclipse viewing glasses and hundreds of eclipse pinhole viewers that were printed by TechCentral.

Sports Icon Interview - Mike Hargrove

Social Science Library Assistant Pete Elwell, Director of Public Services, John Skrtic, and Director Felton Thomas attended the Sports Icon Interview with Dan Coughlin and former Cleveland Indians player and coach, Mike Hargrove on June 27th.

See Also - DIALOGUE

The annual garden art installation of the See Also program of the Lockwood Thompson endowment debuted on June 29th. The artwork entitled *DIALOGUE* by artists Julia Jamrozik and Coryn Kempster features a

circle of dynamically designed sound tubes encouraging conversation and moments of spontaneous interaction between strangers and friends.

Speaking for League Park

Twenty people attended the Social Science program "Speaking for League Park" with baseball historian Morris Eckhouse of the Baseball Heritage Museum. The event was coordinated by Social Sciences Library Assistant Pete Elwell.

Urban Otaku

The Popular Department partnered with the anime club Urban Otaku for an end of summer event. The 100+ attendees enjoyed playing games, listening to panel discussions, creating crafts, and watching their favorite anime.

Dog Day at CPL

The Science & Technology department played an integral part of the Dog Day event at CPL on August 26th. Staff created an extensive display of dog-related books as well as dog-related patents. Many dogs and their owners visited the department during the day's festivities

"Speak Out!" Poetry Slam

The Ohio Center for the Book hosted Cleveland Public Poetry, an Open Mic Poetry Reading Series: *Speak Out!* Poetry Slam on August 19th. Organized by Literature Librarian Evone Jeffries, the event was held in the Eastman Reading Garden.

Small Business Seminar Series

The well-attended final session of the *Building a Small Business* seminar series was held on the topic *Taxes for Small Business*. After the session, BEL Senior Librarian Sandy Witmer forwarded seminar information to all participants who were not able to attend.

Chinese Summer Camp

Hosted by International Department Senior Librarian Caroline Han the annual Chinese Summer Camp in partnership with the Cleveland Chapter of the Confucius Institute a summer camp for 60 students over five days.

Honoring Dr. Zelma George

A program honoring the life and achievement of Dr. Zelma George was hosted by Fine Arts and Special Collections. Actress Sherrie Tolliver depicted Dr. George as she was interviewed by arts advocate Dee Perry.

New CLGH Programs

Library Assistant Adam Jaenke debuted a new program on June 3rd *See the World on a Budget: Cheap Travel Made Easy* and Library Assistant Lisa Sanchez developed a program titled, *Decoding History*, using her Mozilla web literacy training. She combined web coding basics with internet source verification and local history lessons.

100 Years of the Hough Neighborhood

Map Collection Librarian Tom Edwards hosted a program titled, *100 Years of the Hough Neighborhood*, presented at the Hough Branch on August 19th by Howard Williams, Professor of Linguistics at Columbia University.

Literary Cleveland Free Poetry Workshop

Poet and performing artist Ray McNiece worked with patrons in the Literary Cleveland free poetry workshop on August 12th, in the Literature Department.

Main Library Book Clubs

The Public Administration Library and the Cleveland Law Library Association collaborated on a book discussion for *The Defense: a Novel*, by Steve Cavanagh at the Law Library Association on June 23rd.

Social Sciences staff members Lakeisha Winstead and Helena Travka hosted the Social Sciences Non-Fiction book club meeting on June 8th. Attendees participated in the discussion of Gary Chapman's *Everybody Wins: the Chapman Guide to Solving Conflicts without Arguing*.

Literature Department Library Assistant Nick Durda hosted the monthly Get Graphic Book Club on June 15th which featured Derf Backderf's *My Friend Dahmer*. Library Assistant Michael Haverman hosted his monthly Book Club on July 11th. The club discussed Eula Biss' *Notes from No Man's Land: American Essays*. Senior Librarian Jean Collins along with Library Assistant Michael Haverman and Guest Reader Valentino Zullo presented Harvey Pekar's *Cleveland* on August 17th.

CLGH Manager Olivia Hoge and Library Assistant Lisa Sanchez hosted three Brown Bag Book Discussions over the summer featuring *The Book Thieves* by Anders Rydell, *A Feminist in the White House* by Doreen

Mattingly, and *The Amazing Story of the Man Who Cycled from India to Europe for Love* by Per J. Andersso. Librarian Terry Metter hosted a series of book discussions called the Ballot Box Biographies which featured books by Cleveland Mayors. Participants read *My Story* by Tom L. Johnson, *Promises of Power* by Carl B. Stokes, and *The Courage to Survive* by Dennis Kucinich.

Main Library Tours and School Visits

Main Library staff members conducted tours for several groups over the summer visiting Main Library including: ten individuals from the Henderson Memorial Public Library, eight individuals from the Richfield Book Club, one hundred and fifty students from Bard High School, twenty-five students from the Cleveland High School for Digital Arts, a group of freshman students from Case Western University, staff members from Barberton Public Library, a group of librarians from Washington, D.C., a group touring from Hawaii, a day camp group from Catholic Charities, a senior group from Medina County, a group of lawyers from Baker and Hostetler, and Sarah Flinn, Popular Library Manager, conducted a tour for a group from the Western Reserve Masonic Community on June 28th.

Main Library staff also hosted several classes and workshops for groups visiting CPL including: a Urban Studies class from Cleveland State University, twenty-seven patrons participating in a program for the Cleveland Metroparks about the 1903 Cleveland Group Plan, and a group of administrators and professors from Tri-C.

Exhibits and Displays

The International Department opened a new exhibit in partnership with the Negative Spaces Gallery titled: *Photographic Odyssey* featuring local artist Jessica Geftic. Ms. Geftic's show will run from July 7th thru October 16th.

The Science & Technology staff assembled materials for a display in connection with the Solar Eclipse. Librarian Rose Mary Hoge created two wonderful displays incorporating the Sun and Moon.

Fine Arts and Special Collections Staff coordinated several displays over the summer including: books on artists and musicians for LGBTQ pride month, an exhibit on endangered antiquities, a table top exhibit on American art and music in celebration of July 4th, an exhibit featuring Scottish music to celebrate the Edinburgh Festival and a table top exhibit about dogs in art for CPL Dog Day.

Friday Frolics

Literature Department Librarian Tim Phillips hosted several Literary Frolic Fridays over the summer including: *Charles Dickens' novel*

Great Expectations, Alice's Adventures in Wonderland by the Rev. Charles Lutwidge Dogdson, aka, Lewis Carroll, Oscar Wilde's play *An Ideal Husband*, and Anthony Schaffer's play, *Sleuth*.

Knitting at PAL

Popular Library Manager Sarah Flinn and PAL Library Assistant Monica Musser hosted several knitting sessions throughout the summer. Participants worked together to create baby blankets squares that will be sewn together for donations to Warm Up Cleveland.

Youth Services - Story Times at More

Youth Services staff conducted Wee Read and Play and Super Sleuths Story times throughout the summer months and Children's Librarian Rebecca Donahue was on the move promoting the Book Bike at many summer events.

Summer Lunch Program at Main Library

A total of three hundred children received free lunches at Main Library throughout the summer in the Youth Services Department. Sponsored by the Cleveland Food Bank, lunches were served to children ages 1-18. Youth Services staff engaged the attendees with literacy based activity during the lunch time program.

Music at Main

The Biasella Trio, a jazz trio from Cleveland performed standards and other classical jazz tunes on June 3rd. A fourth of July concert performed by the Cleveland Clinic Band included a selection of patriotic tunes and was held on July 1st. The Cleveland Opera Theater performed with 2 singers on July 5th. Their show consisted of selections by Mozart, Puccini, Verdi, Rossini, Gershwin, and Rodgers.

Main Library Outreach

Read CLE

The Literature Department and Ohio Center for the Book sponsored a Read CLE kick-off event for the Cleveland Inkubator on July 24th at the Bop Stop at the Music Settlement.

Book Making Workshops

In celebration of the new Cleveland Public Library exhibit, *From Cleveland to Krypton*, Literature Librarian Evone Jeffries facilitated a book-making workshop at the Walz Branch on June 12th and the Sterling Branch on July 10th.

NOTSL Program

Fine Arts & Special Collections Manager Pam Eyerdam presented a session about weeding and gift donations for NOTSL (Northeast Ohio Technical Services Librarians) at the Snow Road branch of CCPL on June 2nd.

For the Love of CLE

CLGH Librarian Terry Metter set up a table of Cleveland history books and a mobile charging station at a City Club event, *For the Love of CLE*, on Public Square and Manager Olivia Hoge hosted a presentation for the Teaching Cleveland Institute (TCI) on June 15th.

Cleveland State University

Public Services staff members from several departments presented information on a number of CPL databases to a group of Cleveland State University librarians. The group focused on databases which CSU does not subscribe and to which have the most potential to help their students.

CWRU Science Café

General Research Collections Manager Don Boozer continued to provide book lists for Case Western University's Science Café in June, July, and August on the topics of the forest microbiome, co-evolution, and fossils, respectively. Booklists are linked from the Science Café's website at <http://case.edu/affil/sigmaxi/ScienceCafeCleveland.html>. The books on the lists are being checked out by patrons!

Lakewood Librarycon

Literature Department Library Assistants, Nick Durda and Michael Haverman represented the Ohio Center for the Book at Cleveland Public Library at the Lakewood Librarycon on August 20th.

Little Free Libraries

Literature Department Library Assistant Michael Haverman estimates that he delivers nearly 300 books a month to the Little Free Libraries. Mr. Haverman continues to stop at four locations in Cleveland on Friday afternoons to make sure the Little Free Libraries are stocked.

Golden Opportunities

Literature Department and Ohio Center for the Book Manager Amy Dawson recorded an interview about the *Superman: From Cleveland to Krypton* exhibit with the Channel 3 program, *Golden Opportunities*. *Golden Opportunities* is a half-hour weekly program geared to those over 50.

Collection Development Highlights

Map Collection Librarian Tom Edwards shifted the USGS Forestry & National Park Maps to make room for City of Cleveland Historical Park Plans and he processed 442 sheet/folded maps and 15 atlases for the collection. Photograph Librarian Brian Meggitt completed the uploading and metadata creation for all the Cleveland and Ohio images in the Jasper Wood Collection on the Library's Digital Gallery and began a new digital project, creating and editing metadata for the entire Cleveland Picture Collection. Page Sean Stefanowicz processed and filed 1,951 biographical photographs. Library Assistant Dan Milich continued work on the Cleveland Park Plans, Library Assistant Adam Jaenke began scanning photographs from the Cleveland Picture Collection and Library Assistant Lisa Sanchez has added 2,900 item descriptions to the Photograph Collection's Unique Item ID project.

Social Sciences Library Assistant Pete Elwell visited the Dante Lavelli family and accepted a donation of documents and photos relating to Dante Lavelli's football career and local sportswriter (and host of the Cleveland Sports Icon Interviews) Dan Coughlin delivered a gift to the Sports Research Center in the form of a collection of Cleveland sports articles by well-known local journalist Chuck Heaton. The gift comes courtesy of Mr. Heaton's widow. Social Science Senior Librarian Mark Moore has made an inventory of the first batch of Chuck Heaton sports articles.

Social Sciences Library Assistant Lakeisha Winstead facilitated the completion of digitizing the East High School yearbook collection and Science & Technology Librarian Rose Mary Hoge coordinated the collection of all the issues of the American Kennel Club Gazette from both Lakeshore and Periodicals to add to the dog collection in Science & Technology. This effort has now resulted in all the AKC materials being much more accessible to researchers. The new signage and arrangement were completed in time for the 2017 Dog Day on August 26th.

Literature Department Library Assistant Nick Durda processed a donated poetry collection from local Cleveland poet and author Nina Gibans. The collection consists of local Cleveland poetry chapbooks, personal papers of Nina Gibans, and poetry journals. Mr. Durda also processed a pulp fiction magazine collection donated to the Cleveland Public Library by Joan Clark. The collection consists of pulp fiction magazines from the 1930s to the 1950s. Literature Department volunteer Mike Sparrow continues to process and describe film and theater clipping files and adding to the Ohiolink EAD Finding Aid he developed. The Musicarnival Archive were organized and shifted and are now housed on the Literature Department Mezzanine.

Research that's Possible Only at Main Library

- Staff assisted a City of Cleveland employee researching a plot of land on Pearl Road and West 25th that once housed a brewery and bowling alley. They were able to supply Board of Zoning Appeals photographs from the City Hall Collection, which gave some insight into the property in the mid-eighties and early seventies.
- Staff assisted a local filmmaker with finding images of the Kulhman Streetcar Company, urban renewal projects in the central neighborhood, and portraits of Albert Porter and Norman Krumholz for an upcoming documentary.
- Staff assisted patrons with requests for images of Germania Hall, the construction of the Convention Center, and Union Terminal for 100-year history program for the Cement Masons Local 404.
- Staff assisted an author from New Jersey who is researching early Jewish American women lawyers. The Cleveland Biographical Clipping File and the Plain Dealer Historical database were used for this research.
- Staff assisted a researcher with finding images of the Longwood Estates and Carver Park Estates and images of residences and commercial buildings at the intersection of Woodland, Kinsman and East 55th.
- Staff assisted a researcher locating an image of Abe Nebel, a historian of Jewish settlement in Cleveland.
- Staff assisted a patron find information about spiritualism in Cleveland from about 1850 to 1950.
- Staff assisted a researcher to obtain information, maps and images of the history of telegraphy and Cleveland telegraph pioneer Jephtha Homer Wade.
- Staff assisted a Russian college student researching Native American tribes across the United States.
- Staff provided bibliographic information about a Hessian vexillology book in the CLGH collection to a Canadian researcher. CPL is one of only three libraries in the country to own this title.
- Staff assisted with an information request about the Cleveland Stove Co. 1911.
- Staff assisted with a research request for two East India documents by Edward Parry and Charles Grant to Robert Dundas attacking recent policies in India (circa 1807).
- A patron from Toledo called to see if we could look up a German musical instrument maker in one of the department's reference titles. The company of Ferdinand Altrichter from Frankfort was in business from 1868-1935.

- Staff assisted a patron looking for information about a 19th century print by artist Joseph Nash of the Aston Hall in Warwickshire England. Staff verified that it was a lithograph.
- Staff assisted a patron with a request from Italy for an essay from a music book in the collection, *Enjoyment of Songs*.
- Staff assisted a librarian from the University of Pennsylvania who traveled to Cleveland to study the Niles Puckett Folklore collection.
- Staff assisted a Graduate student from Pittsburgh who travelled to Cleveland to view some of the Harvey Pekar comics located in Special Collections. Pekar published the comic called *American Splendor*.
- Staff assisted a Chess researcher from Italy who requested bibliographic information on a medieval chess manuscript that is a piece of incunabula, *Libellus de ludo scacchorum* by Jacobus de Cessolis for a book.
- While doing bibliographic maintenance of rare books, staff came across a first edition of a book written by Ohio naturalist John Davey (founder of Davey tree). His book was about caring for a plight of trees in the Akron in the 1880s entitled *The Tree Doctor*.
- Staff assisted a professor from Berkely (CA) doing her research on Jainism (from the Orientalia collection)
- Staff assisted a professor who was conducting research for his book on Cleveland artist Julian Stanczak (who passed away in March 2017). The library owns his series of paintings that are hanging in TechCentral.
- Staff assisted a chess researcher who requested scans from the Emanuel Lasker chess scrapbook collection.
- Staff assisted a researcher from Brazil who requested scans from various editions of *The Decameron* by Boccaccio (1903) and other titles published by The Limited Editions Club (a specialized small press collected in Special Collections).
- Staff assisted a professor from Ohio State University who requested research in regards to the 1903 Group Plan, the Main Library building which opened in 1925 is one of the 7 original Group Plan buildings.
- Staff assisted a patron who requested information about animals creating artwork and if there were any exhibitions. Staff found that an exhibit of such in a London gallery and several websites.
- Staff assisted a professor with research identifying a 17th century Dutch artist.
- Staff assisted a gentleman who came into the Government Documents department this month looking for information on coal transportation through Conneaut Port from the 1980s through 2000s.

- Government Documents received a reference letter from a farmer in Pennsylvania looking for patent information for a piece of farming equipment from the late 1800s. Government Document Supervisor was able to get the patent for the farm equipment in and locate all of the inventor's patents (as the patron requested) using the *Annual Report from the Commissioner of Patents* on microfilm and the United States Patent and Trademark Office databases.
- Staff assisted an out-of-state patron who emailed Science and Technology staff to request a pattern from *Crochets for Babies Infants and Toddlers* (1972). Only four libraries worldwide own this book!
- A patron from Oregon came to the library doing research for a novel. One title she asked for in Science and Technology was *YCC in Ohio: The United States Youth Conservation Corps as Administered by the Ohio Department of Natural Resources, Office of Civilian Conservation* (1977). Only 15 other libraries worldwide own the book.
- A patron from out-of-state who is writing a book on tug boats visited Science and Technology and requested several books from storage including *Instructions for the Care and Operation of Winton-Diesel Engines*. Cleveland Public Library owns the only existing copy!
- Science & Technology provided the book *Euclid Earth-Moving Equipment 1924-1968* for an Interlibrary Loan patron in July. Cleveland Public Library is one of only 11 libraries worldwide to have this in their collection.
- Science & Technology Library Assistant Elvira Baron assisted a Cleveland Zoo volunteer looking for information on biomimicry. Several books were provided from the collection and the library's *Applied Science & Technology Full Text* database was used for online journal articles.
- Social Sciences Library Assistant Peter Elwell worked with out-of-town researchers to locate information on relatives through Cleveland Public Library's *Historical Plain Dealer* database. One was searching for his father who was a local boxer, and the other was trying to locate information on her mother's ballet career in Cleveland.
- Social Sciences Library Assistant Lakeisha Winstead helped researchers from out-of-town find information about Margaret Spellacy and some other prominent African-Americans who attended Cleveland schools.
- Staff assisted a researcher who came to Cleveland to spend two days in Social Sciences examining the collection of *Garcke's Manual: a Statistical Record of the British Electricity and Allied Manufacturing Industries* stored at Lakeshore. Cleveland Public

Library is one of only around six libraries in the world to own these.

- Staff assisted a patron who came to the Science & Technology department looking for information on repairing forging machinery. He especially wanted older diagrams of equipment. Cleveland Public Library owns many books to help the patron including *Hydraulic Forging Presses* (1968) and *The Hydraulic Press* (1962).
- Staff assisted a patron visited Government Department to look at early building drawings that were part of the *Annual Report of the Supervising Architect to the Secretary of Treasury* from the late 1800s to early 1900s.
- Staff assisted a graduate student working on her thesis who visited the Government Documents department to do special Census research on the Cleveland population in the Gateway District neighborhood.
- A researcher made an inquiry regarding Karamu Theatre and Cleveland native Hazel Mountain Walker. Staff used CPL newspaper historical database along with materials from clipping and scrapbook files located in the Literature Department.
- Subject Department Librarian Evone Jeffries assisted a patron with a research question regarding the Gaumont Chronophone Company.
- Staff assisted a researcher conducting research using the four archival boxes of an unprocessed collection of letters to Archie Bell.
- Staff assisted a patron with a request for information and copies of the Collins COBUILD (Collins Birmingham University International Language Database) "regular" (as opposed to learner's) dictionaries. CPL owns the only examples of these, the 1987 and 1995 dictionaries.

Staff Development

Assistant Director of Public Services Robin Wood attended Project Management Training on June 3rd and June 29th. In addition she attended the ALA Annual Conference in Chicago. Ms. Wood is a member of the ALA TOLD Committee (Training, Orientation and Leadership Development).

CLGH Library Assistant Lisa Sanchez attended an MLIS seminar at the Lake Shore facility. The information session offered resources from Kent State University and detailed their Masters of Library Science degree program.

CLGH staff members met with Western Reserve Historical Society (WRHS) Reference Supervisor Ann Sindelar to tour the WRHS Library and learn more about WRHS collections and services.

Fine Arts Librarian Bruce Biddle attended the NEO-RLS seminar, Full S.T.E.A.M. Ahead on August 1st. He learned various ways that STEAM (science, technology, engineering, art, and math) educational strategies and techniques are being incorporated into Northeast Ohio libraries and communities.

International Languages Department Librarian Victoria Kabo and Social Science Librarian Helena Travaka attended Book Expo 2017 in NYC.

BEL Librarian Susan Mullee attended several Process Improvement Committee Meetings over the summer. She also attended *Introduction to Legal Research*, presented by Maggie Kiel-Morse with several of her colleagues from Cleveland State Law Library. Susan learned about reading citations, locating statutes and cases, and received a refresher about the unauthorized practice of law in Ohio.

Government Documents Supervisor Sarah Dobransky attended the following webinars: *Masters of the GovDoc Universe: Public Libraries as Local E-government Service Providers?*, *FDLP eXchange Training for Selectives*, *Financial Education Resources for Service members and Veterans*, and *The WIPO Global Brand Database: a Webinar for PTRC Representatives*.

Government Documents Library Assistant Mona Brown attended the following webinars: *A Time Machine for Federal Information - Using Web Archive Content in Government Information Reference Work* and *The Future of Census Bureau Data Dissemination*.

Lending Department Assistant Supervisor Tre Isaac attended numerous webinars focused on Customer Service and professional development and a *Train the Trainer* workshop which was facilitated by ERC.

PAL Library Assistant David Furyes attended the following webinars: *A Time Machine for Federal Information* and *The Future of Census Bureau Data Dissemination* and in addition, he attended the e Digital Hub Legal Reference and Citation Workshop presented by Maggie Kiel-Morse and Don Boozer. On July 10th Mr. Furyes also attend a webinar titled *FDLP Exchange Training* which explained the new government documents portal for "needs and offers" of materials. On July 26th he viewed a webinar titled *Census 101*, describing the history, purpose, and responsibilities of the United States Census Bureau.

Other Library News

Senior Subject Department Librarian, Lan Gao was selected to be the Information Coordinator for IFLA Library Services to Multicultural Populations Standing Committee.

Literature Department Library Assistant Michael Haverman, in partnership with Youth Services Children's Librarian Rebecca Price

Donahue, was awarded a Cleveland Public Library Shark Tank grant of \$1,150. Their program is to plan a series of workshops that will take two Cleveland Public Library staff members to the Northeast Reintegration Center teaching literacy workshops to the incarcerated women in the facility. The workshops aim to promote the Ohio Center for the Book plan to promote literacy and the love of reading. Through tips and teachings, the women in the facility will be prepared to help their children at home successfully read and comprehend materials.

BEL Library Assistant Joseph Parnell Parnell was asked to assist in the creation and display of a Superman exhibit at the Maple Heights Regional Public Library, a branch of the Cuyahoga County Public Library. Mr. Parnell supplied Superman memorabilia from his personal collection to display.

On August 15th, Social Sciences Clerk Lakitha Tolbert presented *Diversity in Urban Fantasy Books* at the NEO-RLS Readers' Advisory meeting at Westlake Porter Public Library. Social Sciences Librarian Helena Travka also attended the meeting as a participant.

Fine Arts and Special Collections Manager Pam Eyerdam was featured in SCENE Magazine in June and August to promote the Superman Exhibit and the Super Hero cartoonist program.

General Research Collections Manager Don Boozer is holding regular meeting of the CPL Wikipedia Support Group on the third Thursday of each month. Mr. Boozer began this initiative to encourage library staff members to edit Wikipedia, primarily to add external links to resources in the Digital Gallery.

Science & Technology Senior Librarian Jim Bettinger returned to CPL after a year at the Patent & Trademark Resource Center where he served as a fellowship librarian.

Tech Central

3D Printing Upgrades

TechCentral has installed new wireless controller upgrades on most of the 3D printers in Main Library. This new upgrade allows remote monitoring and control of 3D printers, control of multiple 3D printers from one workstation, as well as new features that enable printers to be paused overnight for longer prints. Part of the upgrades featured in-house designed and 3D printed parts used to attached the new electronics to the 3D printers. Lorain's 3D printer also received the upgrade on August 7.

A new 3D printer was installed at the Memorial-Nottingham Branch on August 2. Staff at the branch were trained on the use of the 3D

printer and associated software. The branch is expected to begin accepting patron print requests in September.

TechCentral Manager, CJ Lynce, met with Carnegie West Branch Manager, Angela Guinther on August 9 to discuss the addition of a 3D printer at the Carnegie West Branch.

Delegation of Librarians from Kazakhstan

On June 22, the Cleveland Public Library welcomed a delegation of six public and academic librarians from Kazakhstan, through the Cleveland Council on World Affairs. The delegation was in the process of touring several cities in the United States of America to learn how services at public and academic libraries are similar and different to those of their country. The delegation received a tour of Main Library and Louis Stokes Wing, including the International Languages Department and TechCentral, and participated in a discussion with several CPL staff members and administrators.

Summer Video Game Coding Camps

During June, July, and August, TechCentral offered week-long Summer Camps at six locations: Main Library, Walz, Langston Hughes, Jefferson, Hough, and Harvard-Lee. This topic of this year's summer camps was Video Game Coding. Each camp consisted of four 2-hour sessions with hands-on instruction, design and coding of the participants' own video games. At the end of each camp, the completed video games were showcased at the branch for friends, family, and library patrons to play and explore.

Solar Eclipse Viewers

TechCentral staff helped to produce over 500 laser-cut and 3D-printed eclipse pinhole viewers in the days leading up to the solar eclipse on August 21. The viewers were distributed to patrons by the Lending Department at Main Library. The viewers were designed by NASA and available on NASA's Eclipse 2017 for anyone to print or produce. The Library was featured on a WKYC Channel 3 video on how to use the pinhole viewers during the eclipse.

Dog Day at Main Library

TechCentral assisted with the Dog Day 2017 event at Main Library on August 25. During the event, the TechCentral Mobile MakerSpace Laser Engraver was setup in the Louis Stokes Wing Lower-Level Lobby to offer custom-engraved dog tags for our four-legged visitors. Additionally, TechCentral produced 100 'gold medal' dog tags for the event, and engraved the Krypto Look-Alike award given at the event.

One World Day 2017

TechCentral staff, along with staff from the International Languages Department participated in One World Day 2017 at the Cleveland Cultural Gardens on August 26. TechCentral showcased the TechCentral Mobile MakerSpace and produced international and multi-cultural 3D prints and laser engraved items at the event.

Staffing Changes

Additional interviews for the new positions of Computer and Equipment Technician were held on June 21 and 22.

Computer and Equipment Technicians, Joseph Battaglia and Timothy Phelps began in their new positions on July 10.

Library Assistant, Adult Emphasis, Marcel Dorsey, transferred into the TechCentral Department on August 24 in the role of Library Assistant, Computer Emphasis, PFT.

Community Engagement: Visits and Outreach

TechCentral Manager, CJ Lynce, hosted a visit by an administrator from the Cleveland Metropolitan School District on June 9.

Mr. Lynce, along with Library Assistants, Computer Emphasis, Melissa Canan and Suzi Perez visited MakerGear Inc.'s production and design warehouse on June 27. Possible 3D printing partnership ideas were discussed during the visit.

TechCentral hosted a visit of Executive Director, Felton Thomas, and six people from the Cleveland Summer Interns program on June 30 for a tour of the MakerSpace.

Throughout the month of July, several students participating in an exchange program associated with the Cleveland Council on World Affairs utilized the TechCentral MakerSpace to produce project videos related to their visit of the United States.

TechCentral Coordinator, Forrest Lykins, hosted a tour of the TechCentral MakerSpace for a group of 32 people on July 20.

TechCentral hosted more than 300 students from multiple schools on August 11 for tours of the department and the MakerSpace.

Ms. Perez participated in the Glenville Parade on August 12, and the Puerto Rican Parade on August 20, both as part of the Library's Book Cart Drill Team.

Public Services Technology

Service Calls and Tickets Summary

- Service Calls and Tickets Received: 27
- Service Calls and Tickets Resolved: 21
- Resolved Main Library Service Calls and Tickets: 11
- Resolved Branches Services Calls and Tickets 10

Service Ticket Detail

- Computer login for Mem-Nott 3D printer not working, resolved with IT/CLEVNET.
- SmartBoard in LSW Conference Room D not working, repaired.
- Installed video player on International Languages MondoPad for program use.
- Repaired Fan on TechCentral 3D printer.
- Replaced cables for cell phone charging station at Woodland Branch.
- Update TechCentral TechToolBox devices to latest versions.
- Installed programming software on TechCentral teaching laptops for program.
- Repaired TechCentral 3D printer with consistent jamming issues, RMA'd part from manufacturer under warranty.
- Replaced and reprogramming cell phone station master key at Woodland Branch.
- Replaced cables in cell phone charging station at Walz branch.
- Replaced cables and master key in cell phone charging station at Rice Branch.
- Replace master key for cell phone charging station at Harvard-Lee branch.
- Investigated power-on issue with TechCentral teaching laptop.
- Reconnected a TechCentral teaching laptop to wireless network.
- Repaired and re-setup SmartBoard at Woodland Branch.
- Installed 3D printer and associated computer at Memorial-Nottingham Branch.
- Replaced batteries in a cell phone charging station lockert at the East 131st Street Branch.
- Corrected display issues with the Outreach and Programming MondoPad.
- Resolved broken USB port issue on Outreach and Programming MondoPad.
- Repaired boot-up issue with International Languages MondoPad.
- Reprogrammed Rice cell phone charging station issue after issue with master key fob.

Other Projects and Initiatives

- Prepared 3D printer for Fleet Branch.
- Investigated and Installed Inventory Management System for Public Service Technology devices.
- Mapped the physical computer area space of all 27 branch libraries to prepare for upcoming PC Time Management System Migration.

Cleveland Digital Public Library

Programs, Services & Exhibits

Learning Commons

Cleveland Digital Public Library regularly hosts classes. During May, we regularly hosted CPL Fit Yoga, Meditation Mondays, and CPL Chess Club. The unit is in the process of developing new curricular offerings that are derived from the digital gallery, developed with departments and branches at CPL, and coordinated with external partners. Programs will include classes on digitization and video, classes on the use of Google and Google apps, and, possibly, some classes on using digital coaching tools. Our Digital Hub area has been equipped with laptops that have may be reserved for use by the public (and have been used), and we will continue to offer 3D scanning as a service using a new HP Sprout Scanner.

Programs

We held four meetings of the CPL Chess Club with a total of 13 attendees. Coordinating with CPL FIT, we host Yoga and Meditation offerings MWF at 1:00 and have 11 or more regular attenders, about a third of whom are from downtown offices. On May 17th we had the inaugural meeting of the North East Ohio Digital Interest Group with 31 attendees. During May we had a Saturday morning offering of "Art of the Book" programming which drew attendance.

Exhibits

The Superman exhibit was installed and opened on May 5 in Brett Hall. ClevDPL assisted with install of Superman exhibits including providing support for the registration of incoming items, support configuring the three multimedia displays in Brett Hall, support preparing media content, media conservation, and environmental monitoring.

Magic Box

Cleveland Digital Public Library has placed the Magic Box exhibit case on display in Brett Hall. We have developed digital content for the Magic Box related to the upcoming Superman exhibit, including a video done by and for children, a video on the significance of Action #1, and a facsimile of Action #1 that customers can flip through.

Digital Exhibition Tools

After consideration, ClevDPL has decided **not** to use augmented reality and/or QR codes for the upcoming Superman exhibit. Multimedia will be provided through the Magic Box and more traditional means.

Videography and Photography

ClevDPL has continued collaborating with Sports Research Center by creating interview videos. After working to update rights clearances on forms, these videos are being loaded onto Internet Archive, and Sports Research Center staff are in the process of providing time-indexed tables of contents to enhance the ContentDM records pointing to the interviews.

During May ClevDPL produced the following multimedia: Adding Credits To CSU (Editing), W.O.W. Party (Photos), Superman Pop-Up Book (Video), Kids Visit Exhibit (Photos), Kids Visit Exhibit (Video), Superman Opening (Video), Book Binding (Video), Book Binding (Photos), Scanning A Newspaper (Video), *Superman Is An Immigrant (later in May).

Scanning Assistance

Cleveland Digital Public Library staff assisted 6 reservations and drop in sessions of two hours (or more) in length. There was scanning of both large personal and library collections in the Digital Hub. Patrons used the Epson 11000XL flatbed, ATIZ book scanner, and I2S oversized flatbed scanner to accomplish their projects for personal and publication use.

Public Services Statistics

Patron Visits: Between May 1st and May 20th the Cleveland Digital Public Library had 404 patron interactions. There were 66 KIC Scanner sessions resulting in 2,861 images/7,126.9.3MB or somewhat more than 7 GB of scan volume.

Digital Gallery: For the partial month reported from May 1, 2017-May 20, 2017, Google Analytics (GA) reports 2823 sessions for 2169 users and 14,381 page views. Per **GA**, our user base skews toward males, our users are 54% Male and 46% female. Per **GA**, our age breakdown skews towards youth. The age numbers are: 18-24 is 27.50%, 25-34 is 33.50%, 35-44 is 15.50%, 45-54 is 12.50%, 55-64 is 5.50%, and over 65 is 5.50%. Per **GA**, the bulk of our users have English set as their language preference; however, we have numbers of Spanish, French, Italian, German, and Chinese speaking users. Additionally, **GA** user statistics related to location indicate that we have users from the US, United Kingdom, Canada, Italy, Saudi Arabia, Spain, France, Australia, the Netherlands, and Germany. Finally, **GA** shows that we have a diverse group of pages that deliver users to CPL's ContentDM. Organic Search channels 43.29% of our accesses, and Google accounts for 38% of those. Direct access through CDM search accounts for 37.58% of our accesses. Referrals through other website are about 24% of our access volume (referrals from, at 5%, Wikipedia are up a few percent, but referrals from our library website have nearly

vanished - it is possible that the redesign has eliminated a point of access by removing a main page link to the digital gallery). During this month, social media accounted for 6% of our accesses (of that Facebook accounts for nearly 2/3 and Twitter the remaining 1/3). Also interesting is that nearly a third of our sessions in May occurred on Mobile devices (more than half of these on iPhones and iPads). We are speaking with our vendor, OCLC, about use of responsive design for ContentDM.

Outreach

Cleveland Digital Public Library is now officially a successful partner on an IMLS grant working with the Internet Archives ArchiveIT project to document local web-content and local digital resources. ClevDPL has continued to communicate with Duraspace staff about a hosted Hyku project and will be completing an MOU for that project in early summer. Staff have completed demonstration projects with Euclid Library, the Ukrainian Museum and Archives, Shaker Heights Public Library, Cleveland Orchestra and the South Brooklyn Historical Society. In addition, we facilitated discussions about exhibit multimedia with Cleveland Orchestra and the Federal Reserve Bank.

ClevDPL staff went to a meeting at JFK High School led by the Cleveland Restoration Society, Councilman Pruitt, and several school principals. ClevDPL participated in a teacher development workshop on May 13th.

ClevDPL staff went to a meeting at Karamu House regarding re-establishing a partnership for collections management, arrangement, description, preservation, display, and programming on May 16th.

Cleveland Digital Public Library, collaborating with Matt Augustine at Euclid Public, has held the first NEO_DIG (Northeast Ohio Digitization Interest Group) meeting here at Cleveland Digital Public Library in the Learning Commons of ClevDPL at Main Library on May 17, 2017.

Twitter continues to be a successful tool for promoting the Digital Gallery. ClevDPL did 27 tweets, and has 26 new followers for a total of 381. Our top Tweet was Today in CleHistory: League Park opened for its first game with the Cleveland Spiders in 1891
<http://ow.ly/RkTE30bheBE> pic.twitter.com/ONHP4WTXs1

Collection Development

Library Staff Does Digitization

Cleveland Digital Public Library staff has scanned 146 items (3,473 files), 92 items (2,312 files), did post-metadata for 171 items, and uploaded 138 items (276 files) into the Digital Gallery.

Move of ILL/Assistance with ILL

The Inter-Library Loan Department and Photoduplication unit were physically moved and integrated into Cleveland Digital Public Library on May 15th. The departments will be finishing the move over to

ClevDPL during the rest of May, but as of now ILL and Photo Duplication staff report to ClevDPL. Workflows, addresses, delivery, and all necessary departmental functions have been adjusted, and some remaining tweaks need to be made to complete the move. ClevDPL staff will be supporting ILL and taking over Photoduplication Departmental requests.

Preservation

Preservation staff did the following:

Paper treatments: 1 item (1 simple)

Book treatments: 44 items (5 simple, 39 complex)

Enclosures: 10

Labels printed: 24

Books received: 37

Books returned: 36

Preservation staff is completing disassembly and repair on the American edition of Boydell's Shakespeare Gallery.

Disaster Response

In early March, mold was identified on the upper mezzanine of the 5th floor stacks on the fifth floor of Main Building. ClevDPL notified Property Management, and we suspect that the mold issue emerged from a project to replace a water tank in the attic. We are moving to address the issue this month after having received confirmation from Property Management that we are able to address the issue.

Environmental Monitoring

Working with buildings including Property Management Supervisor Tim Murdock and Oliver Reyes, Dr. Ewing continues to monitor from 22 placements around Main and LSW using PEM II environmental monitoring devices. We have added an additional five placements at the Lakeshore Facility and have begun monitoring all five of them. We are also monitoring the collections processing room at Lakeshore. We are regularly collecting and uploading data into E-Climate Notebook for sharing and analysis. We have now licensed an additional 10 slots in E-Climate Notebook and have placed them in galleries to gather and share information from exhibit areas monitored by our portable monitors (Artens, Hobos, and PEMIIs)

Stacks and Collections

ClevDPL is studying potential stack options for storing oversized maps identified last month. Currently, the best option would be to place appropriate storage racks on the seventh floor of the Lewis Stokes Wing in stack areas currently used for general storage.

IPM monitoring

ClevDPL has identified insect traps appropriate for establishing the detection portion of an integrated pest management (IPM) program in Main, LSW, and Lakeshore Facility. These traps will be ordered early in 2017.

Facility Report

ClevDPL has begun drafting an American Museum Association facility report for Cleveland Public Library. We are currently working with several units in the library to get the report completed. We have a sketch of our facilities conditions that we have labeled a 'facilities brief' to use as a stop-gap until we have been able to monitor and record conditions for the requisite year.

Exhibits Monitoring and Install

ClevDPL has been using Arten devices to monitor light, temperature and humidity levels in Brett Hall, and the John G. White Gallery where materials that might need to be monitored have been installed. These readings are being recorded and maintained for future reference. Brett Hall is also being monitored with a PEM II device which will be concealed within the exhibit hall. Much of the Shakespeare exhibit was de-installed in January in order to make space in Brett Hall for an event. The Shakespeare exhibit was reinstalled soon after. As of now, all Shakespeare exhibits in Brett Halls were de-installed during the last week of May.

Superman Exhibits

ClevDPL was involved in repairing, prepping, and preparing items for display for the May 6 Superman opening. ClevDPL is coordinating with the Intermuseum Conservation Association to overseeing boxing of selected items from the collections. The department has been taking part in the planning discussions regarding the exhibit being curated by the library. Currently ClevDPL is serving as the library registrar for exhibit items loaned to the library from external sources, however we are not the initial point of entry for materials into the library and we should be.

Metadata Revision

ClevDPL staff members are part of the way through the process of implementing our plan for revising and updating records from the Digital Gallery to make our metadata ready for inclusion in DPLA. We continue to revise metadata in preparation for DPLA.

The hire of the new metadata Archivist, Amia Wheatley, means more time-on-task for metadata. Because the project is time-sensitive, Wheatley will be assisting with coordination, and the department is moving forward with vendors to do portions of our metadata revision. We have submitted the requisitions for the metadata update work and are awaiting approval to move forward.

Planning Activities

Inter-Library Loan/Photoduplication Integration

ClevDPL staff have been working with the library's process improvement group to integrate the Inter-Library Loan and Photoduplication units into ClevDPL. ClevDPL is working with Special Collections to resolve space-allocation concerns. We have developed a plan that will make use of a newly designated area in stacks storage

for collections processing. The initial steps in this planning process are complete.

DPLA Ohio

Cleveland Digital Public Library continues to strongly participate in the development of the Ohio DPLA. We continue to upgrade our metadata for submission to the DPLA. In preparation for DPLA, we completed an analysis and prioritization of records to upgrade and make ready to contribute to DPLA. We are well on our way in the revision and update process involved in making our metadata ready for DPLA.

CMSD and Cleveland Restoration Society Engagement

ClevDPL will be meeting with Cleveland Restoration Society in late May and is also developing a plan to provide a story/scan booth for family engagement day in July.

Internet Archive

ClevDPL had exploratory discussions with the Internet Archive about what it would take to work more closely with them, perhaps as a Satellite Hub.

Schools Engagement

ClevDPL is still planning a workshop for 10 Shaker teachers this summer involving teachers obtaining CEU's for curating digitization and developing curricula. We are also working with Hathaway Brown on a similar project.

Branches

DISTRICT 1

Eastman - June 8, 2017 was Eastman's SRC kickoff party. Spiderman made an appearance and took photos with over 50 kids and their parents. Eastman Branch had over two hundred participants in the Summer Reading Club experience.

On June 7, 2017 Mr. Knappe attended a Westown Community Development Corporation program at the historic Variety Theater. The Variety Theater was a winner of This Place Matters award and Mike Wolfe of American Picker fame was on hand to present the award. Mr. Wolfe stated that he was happy to lend his support to help restore the Variety to its original condition. It is hoped that this restoration can help spur more neighbor development.

On August 29, 2017, the community was invited to an event entitled, "Forget Me Not." *Forget Me Not* is an installation brought about by artist Jonny Hanna. Mr. Hanna worked with Director of Public Services, John Skrtic to coordinate the structure and refurbished exhibit space. After meeting with patrons at the Eastman Branch, a seating and shade structure was designed, along with re-programming of the mezzanine

level as a gallery. The project attempts to utilize some of the momentum from the Variety Theater in reinvigorating Lorain Avenue.

Lorain - The Summer Reading Club at Lorain kicked off with a party followed by weekly crafts. The programs were well attended with 10-35 youth attending each week. The finale was also greatly enjoyed with 31 patrons in attendance.

Tech Central hosted a week-long Robotics Camp at the end of June and Library Assistant- Computer Emphasis Alea Lytle also led a week-long Film Boot Camp in mid-July. Patron Mayele Ngemba continued to coordinate tutoring programs every Saturday morning for local refugees in which 25-40 participants received ESL and basic tutoring.

Several partnerships and outreach opportunities also occurred throughout the summer at Lorain. In June, Adela Garcia helped give away bags of food while sharing information about library programs and services, including the Summer Reading Club at the West Side Community House. In the month of July, Mayele Ngemba's refugee assistance group hosted a community event with food, presentations, and a visit by Councilman Brian Cummins; approximately 50 participants attended this celebration.

Lorain Branch staff was awarded a \$2,500 Innovation Grant to enhance the community garden. Staff arranged the purchase of dirt, raised bed frames, a veggie wall, and the necessary tools to implement the plans. Staff also worked with Property Management to discuss planting fruit trees on the property.

Shayna Muckerheide transferred from Branch Manager of Lorain to Outreach & Programming Coordinator-Adult effective July 23, 2017.

Rockport - Summer 2017 was busy, yet successful at the Rockport branch. SRC was a rousing success with GLSC and Girl Scouts of America partnerships. The kickoff and finale were heavily attended by kids and adults with over 100 at each event. Featured performers at both events were Zap Magic Show and The Science Sleuth. Rockport ended the Summer #2 in Summer Reading Club sign ups with over 1200 participants - an increase of over 100 from Summer 2016.

Summer Feeding was very capably run by Rockport's YOU workers Caramia and Arriyonna. They also assisted with GLSC STREAM programming, GSGC Healthy Futures and Building Bridges programs, SRC weekly programs and the weeding and shelving of branch materials.

Walz - The Walz Branch held senior socials for local nursing homes in the community. Attendance was low but well received from participants and their caretakers. The socials will continue through the fall at the request of the recreational staff.

West Park - The staff at the West Park Branch registered 223 youth for the Summer Reading Club with 66 completions. Robert Markowitz from Cleveland Magic and Balloons performed balloon art at the Kick-Off with 50 children and their parents in attendance. West Park hosted a Summer Reading Club program every Tuesday to go along with the S.T.R.E.A.M. theme with an average of 20 participants each week.

In September a staff member from West Park will serve on the leadership team of the Lakewood Area Collaborative and will serve on the West Park Family YMCA Advisory Board. Jeanna Sauls has also been asked to continue her partnership with Bellaire-Puritas Development Corporation this fall which has funded the Fashion Club at West Park for the past few years.

District 2

Brooklyn - The Summer Reading Club kick-off was promoted through school visits and programming to Denison School and Horizon Denison School. SRC weekly programming included: Week 1: What is Design Thinking?, Week 2: Science, Week 3: Technology, Week 4: Reading, Week 5: Writing, Week 6: Engineering, Week 7: Arts, Week 8: Math, and Week 9: Showcase of Summer Learning & Design Finale.

Carnegie West - Carnegie West's Summer Reading Club had 382 completions due to the judicious use of SRC programmer funds and the dedication of Children's Librarian Helen Zaluckyj. Ms. Zaluckyj reached out to all the neighborhood parents, agency contacts, and day camps, which resulted in scores of children visiting the library for the summer reading club programming. Music Settlement's Read to the Beat program hosted back-to-back sessions on Wednesdays; this was the first time the branch was able to offer multiple sessions for the music inspired literacy program for toddlers. Operation Vegetables creator Linda Zoltan Wood asked Carnegie West Branch to participate in her grant-funded program that creates excitement for healthy eating among youth. Memorial Nottingham Branch and Collinwood Branch were previous recipients of the innovative and tasty program.

Fulton - During summer, in the absence of our Youth Librarian, the entire Fulton branch team worked together to coordinate, organize, and implement programs, field trips, and literacy activities for our youth patrons. Fulton Branch participated in the "Get Up, Get Out & Go!" program for the fifth year, in which the branch partnered with Cuyahoga Valley National Park. The program offered the opportunity for families to visit various parts of the Cuyahoga Valley National

Park, and provided free transportation; Fulton patrons filled two buses.

Jefferson - The Summer Reading Club was celebrated at the Jefferson Branch: neighborhood children enjoyed doing both fun and educational S.T.E.A.M. related activities. At the kick-off party children engineered and raced balloon rockets. At the "My First Garden" program, children planted radish seeds, and learned about the germination process which was enhanced by a diorama on loan from the Cleveland Museum of Natural History. Children also created their own windmills, and were treated to a special guest presenter who taught them about the science of bubbles.

This summer was also a time of staff transition our Branch Staff: Library Page Melissa Brooks was offered a fulltime Branch Clerk position at the Garden Valley Branch, LACE Jennifer Moncayo received a promotion as Children's Librarian at the South Branch.

The Jefferson Branch held many programs this summer. In conjunction with Literary Cleveland, Jefferson Branch hosted an exciting creative writing workshop entitled, "*Turned Up the Creative Energy*," in which twenty patrons attended. The workshop was designed to enhance writing skills and practices. In addition to the Summer Reading Club, volunteers from the Tremont West Development Corporation hosted three Pop-Up Popsicle Parties in the Branch's front yard: the neighborhood children enjoyed frozen treats and created craft projects. The People's University Express Book Bike made its monthly summertime appearance at the Tremont Farmers' Market.

The Summer Reading Club wrapped up with a fun-filled celebration on August 4, 2017 and the children engineered working fidget spinners. Families in attendance enjoyed cake, balloons, and music together to celebrate a successful summer of reading. Summer Reading Club truly ended with a bang having had 37% completion rate, which has been the largest amount of participants completing the program in recent time, being a challenge since Jefferson Branch lost the Horizon Market Square when they relocated to the South Branch's service area.

Assistant Manager Steven Capuozzo attended Night Out Against Crime at Steel Yard, and hosted the *Tremont Think and Drink* neighborhood *Drink book club*, in which club members discussed the popular *Hillbilly Elegy*, and had one of its biggest crowds thus far, with over a dozen people in attendance.

South - The month of June has been filled with excitement at the South Branch. The first event of the summer was the Summer Reading Kickoff that brought in sixty five participants to the Branch. The first of two open market events took place at the US Bank parking lot. Over a hundred people stopped by the Library table to get library swag as well as learn about the Summer Reading Club. So far

the most successful Summer Reading Club program has been *The Nose Knows*, a program presented by the Ohio Search Dog Association in which a large crowd gathered at the Branch to see what these wonderful working dogs can do.

The Branch once again participated in the Esperanza Inc. Back to School event, hosting a table that was visited by over 700 attendees. Ronald McDonald visited the Branch and put on a magic show for over 25 of our young patrons. With summer coming to a close, the South Branch participated in the last of La Placita events for the year, which had to be the highest attended this year with over 160 participants stopping by the Library table for information and giveaways. Mr. Deplet was honored to serve as the Padrino for the 2017 Puerto Rican Parade.

South Brooklyn - For the summer months, South Brooklyn continued its ongoing useful services: Summer Feedings Lunch Program (free lunches in partnership with Food Bank) that provided 20 brown bagged lunches Monday through Friday, bags of free produce once a week for patrons from Food Bank, provided volunteer opportunity in partnership with Y.O.U. Monday through Friday for Alexis Stowers, and Summer Reading Club activities. The branch also provided space for MomsFirst to reach out to mothers within the branch, and Cuyahoga County Family & Job Services to conduct family visits in the meeting room. Friends of the CPL provide a book cart to sell used library items (pilot project).

Assistant Manager Maria Estrella participated in the following: HALDI Cohort V 1-on-1 meetings, Book Ends Trainer Meeting, outreach via People's University Express Book Bike to Treemont Farmer's market, provided page evaluations, bilingual story-time at Julia de Burgos Cultural Center, ALA Annual Conference, and submitted photos for District 2 Instagram. Ms. Estrella was also promoted to a Dyad Branch Manager at the Woodland/Garden Valley Branches.

District Three

Garden Valley - Garden Valley held their Summer Reading Club Kickoff program with approximately 75 participants. The S.T.R.E.A.M focus activities were successful for the Summer Reading Club. Many participants came from Harvest and our new daycare, STEM EDUCATION CENTER.

The Children's Museum, Without Walls visited the branch for a craft project based around the three little pigs needing to build a stronger house. They listened to the story and then designed houses that withstand the "huff and puff" of the Big Bad Wolf.

Hough - The Summer Reading Club kickoff event featured a dry ice workshop where youth were able to enjoy dry ice experiments and see the different stages of matter, enjoy pizza and cupcakes.

The SRC finale was a success. Balloon artist Twister girl came and put on a wonderful show for our youth. The finale also included a make your own ice cream activity, giveaways and cake.

Wings Over Jordan alumni and friends held informal information sessions about free Piano, drama, creative writing, dance, and chorus classes available to neighborhood children.

Local author, Howard Williams hosted a discussion session for his upcoming novel, *100 Years of the Historic Hough Neighborhood*. He covered historic aspects concerning population, ethnicity and industry changes throughout the years of this important geographical location of Cleveland, Ohio. It was an intimate session that included lots of one-on-one time with the patrons.

Martin Luther King, Jr. - The Martin Luther King Jr. branch held their Summer Reading Club Kickoff event and hosted Anece Rochelle who read to the kids. Case Western Reserve Summer Camp participated in all SRC programs with over 30 kids; along with the St James Camp with over 80 kids with a completion of over 200 for the Summer Reading Club. Summer Reading Club activities included crafts of making slim as part of Science week; and a magic show by Ronald McDonald. Children participated and enjoyed a demonstration on choosing healthy snacks from nutritionist of the Fresh Link Farmers Market; followed by a healthy snack of fruit salad.

Participants enjoyed a Pre-4th of July party, with face painting, balloon twisting and food. A station to station activity was set up during the engineering week that made use of library educational toys to encourage youth to be creative in design. Youth created catapults, discussed distance, and did some basic math computation.

Sterling - It's another busy summer in the vibrant Central Neighborhood. Sterling participated in community festivals beginning with Cleveland's Big Day Out at the Central Reading Garden; Ward 5 Festival at Friendly Inn; and the Splash Park Opening Festival at Olde Cedar Estates. Summer at the library means Summer Reading Club and well-attended parties and programs. KPMG renewed the KFFL volunteer program at Sterling. KPMG accounting firm provided volunteers every Friday for one-on-one reading with the kids, ice cream afterwards, and beautiful books to take home. This helped the kids reach their SRC goals as well.

Special thanks to Art Books Cleveland artists and Central Promise neighborhood for continuing the paper and books arts program at Sterling - this month led by faculty from Notre Dame College and occupational therapy students from CSU.

Sterling Staff also conducted a Superman book making program, a hands-on session with volunteers from the *Art Books Cleveland* organization; and a STEM activity presented by the *Children's Museum of Cleveland*; a hands-on live animal program from *Zoo to you* which thrilled 52 children; and a carnival held outdoors which included 42 happy faces. *KPMG* provided volunteers and refreshments for the carnival while our partners at *St. Vincent Charity Hospital Mission Outreach* loaned us their games.

Director Felton Thomas made a visit to the branch with two international visitors from Israel. District Manager, Toni Parker and Andrea Csia met with them and heard about some innovative programs for children and teens that the director observed on his recent trip to Israel, and how we might implement some of them here in Cleveland. It was an exciting meeting here at Sterling!

Woodland - For our Summer Reading Club Kickoff, youth patrons enjoyed magic and entertainment from Ronald McDonald! Children used design thinking to build unique items with their Bunch-ems. Children enjoyed a live DJ, pizza, cookies, and punch. During the weekly SRC programs, children enjoyed learning about wind energy and making paper windmills. "Woodland's Words & Rhythm "program, exposed children to different words. Children played the name game, did matching activities, and sang songs.

Mayor Frank Jackson came to support Author and Poet Russel Atkins for his street naming reception. Ms. Drake El also attended provided community outreach at the First Beulah Baptist Church. She shared information about the library services CPL provides, and current and upcoming programs at the Woodland Branch.

Woodland and Garden Valley staffs said congratulations and farewell to Rena Baker, as she retired from CPL and her position as Dyad Manager.

Woodland Branch welcomed new Public Services Manager, Maria Estrella. Ms. Estrella is the Dyad Manager for the Garden Valley and Woodland Branch.

District Four

East 131 - kicked off the summer with the Beautification Project in partnership with the First Street Coalition. Volunteers helped to clean and plant flowers in front of local businesses in the neighborhood. The Summer Reading Club (SRC) kickoff was a success with a guest appearance by Twister Girl. The Music Settlement presented the Read to the Beat program to Chapelside Daycare students. The Board of Elections visited our branch and displayed the new electronic poll books while offering onsite voter registration as well as other pertinent information regarding the voting process in Cuyahoga County. East 131st Branch registered 324 students and 115

completions for the SRC. An adult patron at our branch won the Kindle Fire raffle. Ms. Williams and Ms. Scurka, Manager at Mt. Pleasant Branch set up an information and giveaway table at the *Family Unity in the Park* day hosted by Councilman Zack Reed. Additionally, both manager's attended the *Mayor's Night Out Against Crime*. Both events were held at the Luke Easter Park.

Our branch experienced a period of transition with management. Ms. Williams transferred to Union Branch as Acting Manager, and Ms. Schmidt began as the East 131st Street Branch Acting Manager. Director Thomas visited the branch to lend support during this period of transition.

Fleet - maintained a successful SRC program. The Fleet Team register over 800 children/teens and over 500 for the ConnectEd cards. The Youth Services team which consists of Tracie Forfia and Emily Crompton was awarded an Innovation Grant for Team STEAM. Team STEAM is a project to teach children K-3rd Science, Technology, Engineering, Art, and Math. Pasha Moncrief-Robinson and Marcie Johnson launched the Coloring Club and Recipe Club which is enjoyed by many patrons. The Board of Elections hosted two election drives to inform and encourage patrons to register to vote. Tracie Forfia, Emily Crompton, and Pasha Moncrief-Robinson, met with representatives from the Third Federal Foundation, Slavic Village Development, and Broadway MetroHealth to discuss literacy initiatives. Fleet Branch was selected to be apart of the Oral Histories Project. Bobbie Szabo interviewed Ms. Moncrief and other community members about their experience in the Broadway/Slavic Village Community and Fleet Branch.

The Harvard-Lee - maintained an exciting summer reading club experience. For the second consecutive year, the branch was No.1 for completions. Additionally, this year, our branch was No.1 for registrations as well. The success was from effective programming which maintained an average of 80 patrons for each event. Also, the support of the entire team made all the difference.

The Harvard-Lee Branch hosted a six-week series of *MINECRAFT* programming. This was a free program run by (neighbor/patron) Fatimah Shabazz and funded by OPS. Our branch also participated in "Scan Day." Representatives from our Center for Local and Global History Department as well as the Cleveland Digital Library scanned patron's family/history documents and photos.

Mrs. Parks met with Councilman Terrell Pruitt, Educators from JFK CMSD, and the President of Cleveland Restoration Society to discuss a collaboration of a History Alive project which would involve all parties previously mentioned. Students at JFK will conduct oral history projects of seniors in the Ward 1 community. Additionally, a Scan Day and Storytelling component will be introduced utilizing the Harvard-Lee Branch as a possible location. Mrs. Parks continues to serve on the Lee-Harvard Partnership Advisory Council under the direction of Councilman Terrell Pruit.

Ms. Kristen Schmidt serves as the Acting Branch Manager of East 131 Branch; Mrs. Parks has been promoted to the Asst. Director of Public Services-Branches. Both positions were effective July 23, 2017.

Mount Pleasant - maintained a summer of inviting programming for youth of all ages. Klumsy Klown created balloon characters and painted over 80 faces; The Eco Explores group from the Cleveland Metro Parks introduced youth small animals and taught the children how animals live in their habitats; Ronald McDonald visited our branch and conducted a Magic show; Kathleen Rocco from the Cleveland Solid Waste Foundation taught the children how to make new crafts out of recycled items.

Mrs. Scurka, along with Ms. Williams, Acting Manager at Union Branch set up an information and giveaway table at the *Family Unity in the Park* day hosted by Councilman Zack Reed. Additionally, both manager's attended the *Mayor's Night Out Against Crime*. Both events were held at the Luke Easter Park.

Rice - Summer Reading Club Kickoff was a success with 70 participants and additional daycare visits throughout the week. Roughly 55 patrons turned out for the end of Summer Reading Celebration on Wednesday, August 2 which included cake, Kool-Aid Jammers, and karaoke with Mr. Eubanks.

Programming at our branch continues to be a strong, effective force for our community. Some of the programs includes: *Yoga, Knitting, Qigong, Poetic Power, Line Dancing, Let's Get Thrifty, and Meditation and New Moms Knitting*. Up Cycle visited our branch and made thinking caps out of recycled materials. Lit Cleveland hosted poetry zine workshops on Saturdays with community members. The Kindergarten Club was a huge success for our Rice Branch community.

Union - maintained a productive summer this year. In June, the branch hosted a public meeting in regards to the Community Vision Plan. Additionally, a KMPG Reading Program was facilitated at our location as well. *Books-2-Beats* with Edward "DJ Phatty" Banks kicked off in June, and continued through the month of July, concluding with a song titled "Basquiat," based off the picture book, *Radiant Child*.

August 9th-13th, Ms. Williams attended the 10th Annual National Conference of African American Librarians (NCAAL) hosted by the Black Caucus of American Library Association, Inc. (BCALA). Highlight of the conference was meeting and taking a photo with Civil Rights Leader and Congressman John Lewis.

District 5

Langston Hughes - The Langston Hughes branch hosted various programs during the summer which included events for the Summer Reading Club: *Thinking Big Thoughts; Give it a Whirl; Technically Speaking; Reading*

is FUNdamental!; What's the Word?; Pile it On!; POPsicle Art; Figure Me Out; Design Your Democracy. Additionally, during the month of July, our branch welcomed the Video Game Coding Camp. Citizen's Academy provided the branch with an ice cream social, for the youth in the neighborhood. The branch celebrated the Summer Reading Club Finale with 30 youth in attendance. Mr. Bradford was part of the planning committee for University Circle Inc., that will be sponsoring the event "CiCLEvia" which will be held all along East Blvd. and will be anchored by the Langston Hughes branch. The event will feature face painters, food, live music and will take place this September.

Memorial-Nottingham - During the month of July the Memorial Nottingham Branch received a 3D printer for the community as a part of expanding the technological offerings for the community. It is the hope to make Memorial Nottingham a Tech Central East branch.

OLBPD

For June thru August 2017, OLBPD circulated 139,073 books and magazines directly to patrons. Additionally, OLBPD circulated 12,864 patron newsletters in June. OLBPD registered 371 new readers to the service. Approximately 1,235 BARD patrons among 1,714 active users downloaded 25,796 items in June and July. The August BARD statistics were not available at the time the report was submitted.

OLBPD Manager Will Reed attended the 2017 Midlands and Northern Regional Conference in Ann Arbor, Michigan, June 6th-8th. The conference keynote speakers were Michael Furlough, Executive Director of HathiTrust, and Carrie Banks, from the Brooklyn Public Library, where she presented "Every Child Ready to Read," a program for kids under five years old who are blind or visually impaired, and their caregivers. Other speakers included Karen Keninger, Director, National Library Service (NLS) who spoke on the developments and trends at NLS, as well as her work as Chair of the IFLA Libraries Serving Persons with Print Disabilities Section. Mr. Reed concluded his two year term as Midlands Chair at the conclusion of the conference, transitioning to his role as Immediate Past-Chair on the Midlands Conference Executive Committee. Mr. Reed was also part of the conference planning committee.

OLBPD Manager Will Reed attended the 2017 ALA Annual Conference in Chicago. Mr. Reed was selected for the 2017 Cathleen Bourdon Service Award administered by the Association of Specialized and Cooperative Library Agencies (ASCLA). This award is presented to an ASCLA personal member for outstanding service and leadership to the division. The award recognizes sustained leadership and exceptional service through participation in activities which have enhanced the stature, reputation, and overall strength of ASCLA; and representation of ASCLA to other appropriate organizations,

institutions, or governmental agencies. Mr. Reed also attended the ASCLA Board Meeting as a member of the working team of the ALA-ASCLA Revision to the Standards and Guidelines of Service for the Library of Congress Network of Libraries for the Blind and Physically Handicapped. The ASCLA Board approved the final draft of the Standards revision at annual conference. The revision now moves into production, and the working team will be working with ALA Production Services.

On July 11th, OLBPD hosted its annual Family Fun and Learning Day in Cleveland at the Lake Shore Facility and Memorial-Nottingham Branch. OLBPD hosted approximately 110 registered patrons who enjoyed tours of the Sensory Garden and OLBPD, as well as guest speakers Tracy Grimm from the SLO Talking Book Program, and Beverly Cain, State Librarian of Ohio. OLBPD patrons also enjoyed listening to keynote speaker Paul Landis, former Secret Service agent who was assigned to Jackie Kennedy, and witnessed President Kennedy's assassination in 1963 from the motorcade. While he described the events as they unfolded on November 22, 1963, he also told funny and endearing Kennedy family stories during their time at the White House. Exhibitors were also on hand from the Veterans Administration, Cleveland Sight Center's "Eye-dea" Shop, Guiding Eyes for the Blind, Magnifiers and More, and others offering products and services of interest to our patrons.

The Ohio Braille and Talking Book Program Consumer Advisory Committee (CAC) meeting was held via teleconference call on July 27th. Consumers were provided updates about the service, including information regarding the future of cassette service in Ohio, as well as updates from the regional conference meetings in Ann Arbor.

On August 11th, OLBPD Manager Will Reed and State Library of Ohio Talking Books Coordinator Tracy Grimm co-presented at the Ohio Library Council's 2017 Outreach and Special Services Retreat at Westerville Public Library. Mr. Reed provided an overview of OLBPD services, and information on how public libraries can offer and promote OLBPD services to their patrons unable to read standard print.

On August 24th, OLBPD Manager Will Reed participated in a telephone interview with Accenture Strategy, a management consulting company based in Washington, D.C. The National Library Service has contracted with Accenture to conduct a strategic assessment of its organization and operations. As part of this assessment, Accenture is evaluating the current eligibility requirements for individuals with reading disabilities resulting from organic dysfunction and whether they should be updated based on the latest medical and non-medical

evidence and impacts to NLS, the network libraries, and other partners.

OLBPD Librarian Michelle Makkos and OLBPD Library Assistant Ken Redd provided information and talks about the service at the Mentor Low Vision Group on June 28th; Cleveland Sight Center Teen Camp visit on July 26th; Cleveland Sight Center Tech Fair on July 27th; Beulah Baptist Church Health Fair on July 29th; Medina County Board of Developmental Disabilities on August 3rd; Senior Safari at the Cleveland Zoo on August 30th.

The OLBPD adult book club met through the summer. On June 9th the adult book club met to discuss "The Children Act: a novel" by Ian McEwan. On July 14th, the book club met to discuss "A Big Little Life: a Memoir of a Joyful Dog" by Dean Koontz. On August 11th, the book club met to discuss "The Elephant Whisperer: My Life with the Herd in the African Wild" by Lawrence Anthony and Graham Spence.

EDUCATION & LEARNING

ALA's Ready to Code grant

Denise Crudup participated in a webinar about the ALA's Ready to Code grant.

Aspire Greater Cleveland

Along with the Director and Deputy Director, OEL and OPS met with the team from the CCPL regarding Aspire Greater Cleveland.

Bard Early College High School and Clemente Course in the Humanities

Along with Chatham Ewing, Denise Crudup met with Dr. Dumaine Williams, Principal Bard Early College High School regarding formalizing a partnership with CPL and the high school. Bard students will be using CPL for their research needs. During the meeting, we also talked about the potential of offering a Bard Clemente Course in the Humanities. Clemente Course in the Humanities is a free, accredited humanities course which provides under-served adults an opportunity to earn college credit.

The Office of Education and Learning, Outreach and Programming, and Robin Wood coordinated the Bard Early College High School tour of Cleveland Public Library's Main Library.

Book Box Summer 2017 Statistics

Every Wednesday from June 14 to August 30, 2017, the Cleveland Public Library book box offered extended hours (5-9pm) at the Wade Oval Wednesday program. This allowed the Office of Education and Learning staff to engage with 2,286 patrons, sign up 62 new library card users, check out 310 materials, and offer 335 children and their families the opportunity to participate in the rocket straw propulsion activity that highlighted Newton's Third Law of physics.

In addition to being fun the activity was an exercise in science - conducting an experiment, analyzing the data and interpreting results. Parents enjoyed reading to their children while they made their own rocket straws that they were able to take home with them. After the children tested their rocket straws, they were also giving the opportunity to select a free book and receive a STEAM activity book both from the Kids Book Bank to take home and keep. The majority of the children that participated in the activity lived in the neighborhoods immediately surrounding University Circle: Hough, Glenville, East Cleveland, and Buckeye.

Bruening Grant Proposal

The Office of Education and Learning met with Tracy Martin, Rhonda Pai, Gretchen Faro, and Sherrill Marino regarding the grant proposal for the Early Literacy Training Initiative.

Along with Director Felton Thomas and Tracy Martin, Denise Crudup presented the Early Literacy Training Initiative proposal to the Bruening Foundation Committee.

Cleveland Book Week

Aaron Mason and Denise Crudup met with Karen Long about participation in this year's Book Week festivities.

The Office of Education and Learning staffed the book box while it was on Public Square during Cleveland Book Week. OEL staff engaged with 209 visitors who were able to conveniently check out new materials, return books, and renew their current materials. We were also able to connect with 17 new patrons who signed up for library cards.

Cleveland Mini Maker Faire

The Office of Education and Learning met with OPS, and C.J. Lynce regarding the planning of this year's Mini Maker Faire.

Maker Faire Brainstorming Session with OPS, Tech Central, and representatives from Tri-C.

CMSD-ConnectED Cards

Along with Erica Marks and Aaron Mason, Denise Crudup met with a team from CMSD regarding ConnectED cards.

Cleveland State University's AHA! Festival

At the invitation of Karen Long Manager of the Anisfield-Wolf Book Awards, Denise Crudup joined 19 other representatives of Cleveland's community organizations to discuss Isabel Wilkerson's "The Warmth of Other Suns" and its relevance in the current political and social climate.

Cleveland Foundation

In two separate meetings, Denise Crudup met with the Cleveland Foundation's Kathy Hallissey, Director of Community-Responsive Grantmaking and India Pierce Lee, Cleveland Foundation's Senior Vice President, Program.

Denise Crudup joined members of the Anisfield-Wolf community sharing a table with Seeds of Literacy staff and volunteers as part of the Cleveland Foundation's Common Ground initiative.

Daily Dose of Reading

Along with Director Thomas, Denise Crudup met with Ed Mayer, Executive Director of Daily Dose of Reading regarding possible future collaborations.

Peer-to-Peer University (P2PU)

CPL is participating in Phase 2 of an IMLS National Leadership Grants for Libraries project, titled "Learning Circles in Public Libraries: Community-based Online Learning." Over the course of this 2-year IMLS project, CPL committed to implementing P2PU Learning Circles in up to 10 branches (equally distributed throughout the city). Denise Crudup began the initial planning of implementing this project in four branch locations.

Denise Crudup participated in the P2PU Executive Review Meeting via Google Hangouts.

Denise Crudup participated in a Google Hangout Peer 2 Peer University (P2PU) Facilitator Training.

Program Evaluation

Denise Crudup and Aaron Mason met to begin the process of creating a Program Evaluation process. The process is intended to evaluate current programs as well as serve as a framework to guide the development of new programs.

The Puppet University

Denise Crudup met with Melanie McCarter, Lan Gao, and Aaron Mason regarding The Puppet University.

Stokes Initiative and CPL American Civic Square

Director Thomas, Aaron Mason, and Denise Crudup met with Joy Roller, Dr. Lauren Onkey, Chair for the Humanities/Dean, Tri-C Jack, Joseph, and Morton Mandel Humanities Center and her team regarding potentially merging the Stokes Civic Leadership Institute policy discussions with CPL's American Civic Square community dialogues.

The People's University Development Process Update

Cleveland Public Library 2017 Patron Survey Results:

The Office of Education and Learning conducted an eleven question survey from March to June 2017. The survey was made available on

paper in all 28 library locations and electronically via the Cleveland Public Library's website. The purpose of the survey was to determine learning paths for the patrons of The People's University and to help identify other future programming. Based on the programs and classes that patrons requested we are able to identify existing programs and classes that already fulfil their interests and identify programs and classes that need to be created to meet the demand. The number of surveys answered constitutes that this survey can be considered an accurate sampling of the Cleveland Public Library's users.

A total of 1,060 surveys were completed. Presently, the Cleveland Public Library has 382,882 active library card users out of a population of 398,453. The questions on the survey had to do with the libraries programs, the importance of certification upon completion of a class, the marketing of the programs, and the best location for programs, and the best time to offer programs. An area for additional comments was included.

Statistics from the survey show that Cleveland Public Library (CPL) is used by 55% of Cleveland residents. It is interesting to note that 45% of patrons who completed the survey do not live in Cleveland. In the past three years 48% of patrons attended a class or program at Cleveland Public Library. The top five programs and classes that patrons are most interested in attending include Healthy Cooking, Language Learning, Creative Writing, Civic/Community Engagement, and Urban Gardening. Obtaining certification for completing classes was important to 55% of patrons who completed the survey. There were a variety of suggestions for other programs including entrepreneurial classes, digital photography, financial literacy, and environmental sustainability programs. Suggestions from the survey will be considered for designing learning paths and future programming.

Fifty-one percent (51%) of patrons are more likely to attend a class or program at their local branch rather than the Main Library. Evening hours are the best time to offer classes and programs as 58% of patrons prefer the evening. Patrons learn about the library's events and programs through the Library website, Library staff, displays of signs and/or flyers, and word of mouth. The following is break down of education among patrons who completed the survey: 27% completed some college as their highest level of education; 25% had a Bachelor's Degree; 21% had a Master's Degree or higher; 20% had a high school diploma or a GED; and 7% did not complete high school.

The majority of the patrons that completed the survey live in the neighborhoods that the First District branches serve. Thirty-one percent of the patrons who completed the survey are between the ages of 35 and 49. The largest number of patrons who completed the survey are African American (47%) and 54% are female.

The overall mission and vision for the Cleveland Public Library is to be the center of interest-driven learning for the city of Cleveland. Comparing the list of programs from 2016 and the patrons' interests from the survey, several paths are in the process of being identified. In addition to the Library's resources, these learning paths will take advantage of Cleveland's cultural institutions by creating learning networks.

Cleveland Museum of Art Collaboration

Cleveland Foundation's Visual Arts Mastery Initiative

Along with Director Thomas and Tracy Martin, Denise Crudup and Marina Marquez participated in a conference call with Cyra Levenson regarding the initial steps involved in structuring the collaborative process necessary to implement Cleveland Foundation's Visual Arts Mastery Initiative.

Digital Photography Learning Pathway

Marina Marquez has been in conversations with Chatham Ewing, Adam Jaenke, and CMA's Department of Adult and Distance Learning staff: Dale Hilton and Karen Levinsky, to co-develop a digital photography learning pathway for TPU|CMA. Below is our vision for the digital photography pathway:

Over a four-month period, this course would cover the basics of how to take a good photograph using a digital camera, smart phone, iPad, or tablet, transferring pictures to a computer, sharing pictures online using social media with friends and relatives, and a final digital exhibition of selected photographs with a reception. CMA agreed to provide a group tour at the museum for all participants of the digital photography program. Below is a series of classes that would be offered:

Lesson 1: Photography: *"What Makes a Good Picture?"* (CMA Distance Learning & CPL Photograph Collection)

Lesson 2: Introduction to Digital Photography: Taking Amazing Pictures with Your Smartphone or Tablet (CMA at CPL)

Lesson 3: Introduction to Social Media (TechCentral)

Lesson 4: Introduction to Digitizing Photographs: Liberate Your Photos! (CDPL)

Learning Land Lab - Carnegie West

The Office of Education and Learning (Denise Crudup & Marina Marquez), Angela Guinther, and Tracy Martin met to discuss and plan a pollinator garden. Marina Marquez met with Angela Guinther and Helen to examine and survey the size of the identified location for the pollinator garden. The City of Cleveland's Parks and Recreation Department, Councilman McCormak, and Ohio City Inc. confirmed their support of creating a pollinator garden at Novak Park. Marina Marquez and Angela Guinther met with Jessica Gift, City of Cleveland Manager of Parks and Recreation, Research and Planning, to discuss the

CPL/City of Cleveland land agreement. It was suggested that a percentage of land owned by CPL be designated for pollinator gardens to help with the Monarch Highway initiative.

The City of Cleveland has been in conversations and planning initiatives with the Pollinator Partnership (P2) to develop a pollinator garden at Novak Park. The Parks and Recreation Department connected Angela Guinther with Amber Barnes, Wildlife Biologist and Program Coordinator at Pollinator Partnership (P2), whom we meet with on July 19th and August 18th. Below is a description of the Pollinator Partnership (P2) project for Ohio's Monarch butterfly initiative:

*The Pollinator Partnership (P2) along with The Kelvin and Eleanor Smith Foundation launched a new program called **Monarch Wings Across Ohio** in response to the Presidential directive on supporting the monarch migration. As you know, the monarch migration is in peril. The number of monarchs making the annual migration has plummeted in recent years, but Ohioans have stepped forward in unprecedented numbers to make a difference. Support for monarchs starts with one thing that everyone can do: plant for monarchs!*

*Monarch butterflies require regionally specific host milkweeds on which they can lay their eggs as well as nectar-supplying plants for energy to successfully complete the migration. **Monarch Wings Across Ohio** is working with a diverse collation of partners to install monarch habitat research plots across partners' land in the following settings; urban ecosystems, agriculture, corporate lands, and public gardens. Monarch habitat research plots will beautify the spaces they will occupy and provide valuable insight into monarch foraging preferences.*

Regionally-based field researchers have been hired across Ohio to collect data on the nectaring plantings monarchs prefer to feed on to fuel their migration. The plots will stay in place for at least three years. There are coalitions of partners across Ohio that have joined the program.

Next steps are to finalize the land agreement for Novak Park with the City of Cleveland, complete a partnership agreement with P2, and submit the landscape design to Eric Herman.

Pathways/projects driven by Branches/Departments/Community priorities

| Branch/Department | Manager(s)/Staff | Priorities | Actions/Connections |
|--------------------------------------|-------------------------|---|---|
| Carnegie West | Angela Guinther | Turn city property surrounding branch into an educational learning land lab for pollinators | <ul style="list-style-type: none"> • Planning meeting to begin Monarch Way Station • City of CLE, Councilman McCormak & OCI support • Amber Barnes, Pollinator Partnership (P2) proposal • Jessica Gift, City of Cleveland Manager of Parks and Recreation, Research and Planning to create City land agreement • Cathi Lehn, Sustainable Cleveland Coordinator, provide sustainability support • Michael Oakes, PLA Intern, identified pollinator plants |
| Cleveland Digital Public Library | Chatham Ewing | Community outreach and developing partnerships with schools, CDCs, and museums. | <ul style="list-style-type: none"> • Met with Dr. Germaine Williams to coordinate Bard Early College High School Fall 2017 student tour • Discussed Clemente Courses • Coordinated Bard Early College High School students CPL tour • Intentional partnership with CMA to participate in Digital Photography path • Implement Google Apps class to Digital Photography path |
| CLGH/Map Collection/Photo Collection | Olivia Hoge/Adam Jaenke | Highlight photograph collection | <ul style="list-style-type: none"> • CMA to incorporate Jasper Wood collection into digital photography pathway for photography course in 2018 |
| Mobile Services | Rhonda Pai | Family engagement & early childhood programming | <ul style="list-style-type: none"> • Bruening Foundation gave go ahead to submit full request for 0-3 programming • Grant proposal submitted • Won Early Childhood Literacy grant |
| Rockport | Amiya Hutson | Expand and redesign teen center | <ul style="list-style-type: none"> • Met with the Best Buy Teen Tech Center grantors: Paul Dempsey, Will Woodworth, Nina Nolan, for an onsite visit • Submitted grant to Best Buy • CPL-Rockport won the Best Buy Teen Tech Center grant |

Professional Development

- Denise Crudup and Marina Marquez completed the two sessions of Project Structuring and Planning: Leadership Certification class.
- Denise Crudup and Marina Marquez watched the PLA Project Outcome Two-Year Updates & Discussion webinar

Miscellaneous

- Marina Marquez presented at the Bi-Annual CPL-FIT Ambassador Meeting.
- Denise Crudup attended the Crain's Women of Note Awards Ceremony at FirstEnergy Stadium
- Denise Crudup and Marina Marquez attended the Legal Services Corporation's Forum on Access to Justice to hear Aaron Mason, Assistant Director of Outreach and Programming Services discuss CPL's role in providing access to free legal services in our branches for our patrons.
- Denise Crudup developed a Critical Reading and Thinking Syllabus, incorporating the American Library Association's standards for Information Literacy.
- Along with Director Thomas, Denise Crudup and Marina Marquez attended CMSD's Army of Believers Scholarship Luncheon
- Aaron Mason, Erica Marks, and Denise Crudup participated in a conference call with Girls Who Code
- Denise Crudup attended the Youth Services meeting; Along with Melanie McCarter, Annisha Jefferies, and Erica Marks, Denise Crudup met with Dr. Raquel Ortiz regarding her work at the Center for Puerto Rican Studies at Hunter College.
- Cleveland Public Library's 28 locations will be participating in this year's [National Voter Registration Day](#) scheduled for September 26th. Amiya Hutson and Marina Marquez are coordinating the event. Voter registration materials have been ordered for each branch including Main. The branches can expect to receive the following forms: [Guide to Voting in Ohio](#), [Voter Registration Form](#), [Voter Registration Instructions](#), and [Profile Ohio](#) . The materials will be on display from September 26th until October 10, 2017. Amiya Hutson and Marina Marquez have requested volunteers from partnering organizations to assist with registration on the day of the event. The Friends agreed to recruit volunteers for the September 26th event.

TECHNICAL SERVICES

Volunteers from the United Way of Greater Cleveland spent approximately two weeks in June in the Lake Shore Auditorium sorting new and used books that been donated to the "Stuff the Bus with Books" campaign. Technical Services Managers and staff provided General Research Collections Manager Don Boozer and a KSU Practicum student with a tour and overview of the Technical Services Departments in June. Public Library Association (PLA) interns Tailiyah Fain and Michael Oakes spent an entire week in July at the Lake Shore Facility. Managers and staff from each of the Technical Services Department spent time teaching each intern about the Technical Services workflow and the responsibilities and tasks of each Department.

Ellen Burts-Cooper from the Improve Consulting and Training Group met with Acting Director of Technical Services and Acquisitions Manager Sandy Jelar Elwell and the Technical Services Managers as a group in June to provide them with an update and to review the process improvement suggestions. During August, Ms. Burts-Cooper presented an update to the entire Technical Services staff as a group and then facilitated individual Departmental sessions consisting of both the Manager and the Department staff to review all of the process improvement items, determine which Department level items would be implemented, and to develop an action plan and timeline to complete the work. One outcome of the process improvement will be the implementation of employee-chosen shift start times consisting of staff selecting their shift starting time and/or their lunch period and having the option to make changes to their shift starting time and/or their lunch period on an annual basis.

In June, several Technical Services staff were photographed and videotaped demonstrating the daily tasks of their Department for the "I Am a Book" project to be included as part of the Book Ends Customer Service training session. Collection Manager Pam Matthews and Technical Service Associate Paula Stout attended the Book Ends Customer Service pilot session in August.

Ms. Jelar Elwell attended the Sports Icon Series with Mike Hargrove, former Manager of the Cleveland Indians, at the Main Library in June. She also attended the Project Management and Project Communications training sessions at the Lake Shore Facility in June and several Process Improvement Committee meetings of the Library Card Application Process team throughout the summer. Ms. Jelar Elwell along with the rest of the Library

Card Application Process team presented the results of the Library Card Application Process project and their recommendations to the Director of Public Services John Skrtic in August.

Ms. Jelar Elwell met with Ms. Matthews, Technical Services Assistant Eric Hanshaw, and Technical Services Associate Nathaniel Infante to discuss the 2018 periodical subscription renewals and to determine the timeline for the renewal process for the Main Subject Departments and Branch subscriptions. Ms. Jelar Elwell along with High Demand Manager Carole Brachna and Ms. Matthews met with the representative from the book vendor Baker & Taylor in June. Ms. Jelar Elwell also met with the representative from the periodical and Flipster vendor EBSCO in June. Ms. Jelar Elwell and Ms. Matthews met with the representative from the non-book and hoopla vendor Midwest Tape in August.

Ms. Brachna retired from her position in the High Demand Department on July 31st after 12 years of service at the Cleveland Public Library. Ms. Jelar Elwell has assumed responsibility for the High Demand Department after Ms. Brachna's retirement. Senior Librarian Regina Houseman retired from her position in the Catalog Department on August 31st after 35 years of service at the Cleveland Public Library.

Acquisitions: During June, July, and August, the Acquisitions Department ordered a total of 19,848 titles and 29,824 items (including periodical subscriptions and serial standing orders); received 35,857 items, 5,010 periodicals, and 996 serials; added 1,566 periodical items, 389 serial items, 1,192 paperbacks, and 3,867 comics; and processed a total of 5,774 invoices.

Acquisitions Coordinator Alicia Naab cross-trained with High Demand Manager Carole Brachna to learn about the tasks that Ms. Naab would be assuming after Ms. Brachna's retirement. Ms. Naab met with Acting Director of Technical Services and Acquisitions Manager Sandy Jelar Elwell to review these tasks and determine their delegation.

Ms. Jelar Elwell provided training and review to Fine Arts & Special Collections Manager Pam Eyerdam and other Fine Arts & Special Collections selectors on the procedures for submitting selections to the Acquisitions Department, selecting rare or used items directly from vendors, and using the book vendor Baker & Taylor's website for selection purposes. Ms. Naab and Technical Services Librarian Lisa Kowalczyk worked together to

draft revised guidelines for selectors when selecting used materials.

Ms. Naab assisted Family Engagement Specialist Sandra Nosse with the ordering of materials for the On the Road to Reading project. Ms. Naab worked with Library Systems and Applications Specialist Marlene Pelyhes to troubleshoot outstanding tickets and demonstrate the daily workflows for payment and verification of invoices at the Cleveland Public Library. Ms. Naab also provided an overview of the various workflows and activities in the Acquisitions Department and answered questions for Eileen Horansky, an intern working with Ms. Eyerdam in the Fine Arts & Special Collections, and for four different groups of CLEVNET staff touring the Lake Shore Facility and Technical Services.

Technical Services Associate Anarie Lanton attended the Personal Financial Management workshops in August. Technical Services Associate Nathaniel Infante began a leave of absence on August 4th and returned to work on August 23rd.

Catalog: Librarians cataloged 8,392 titles and added 10,752 items for Cleveland Public Library.

Catalog Manager Andrea Johnson worked with the CLEVNET Technical Services & Acquisitions Special Interest Group (SIG) User Representative and Information Technology/CLEVNET staff to organize a SIG meeting held at the Lake Shore Facility in June. Ms. Johnson, Senior Catalog Librarian Regina Houseman, Technical Services Librarians Amei Hu and Barbara Satow gave presentations at the meeting. Technical Services Librarians Yeshen Dugarova-Montgomery, Celia Halkovich, Perry Huang, and Erin Valentine also attended. Ms. Hu and Ms. Satow gave tours of the Lake Shore Facility for CLEVNET members after the meeting.

Ms. Dugarova-Montgomery and Ms. Halkovich started working on the CLEVNET libraries' overlay requests in June. Ms. Halkovich began creating catalog records for archival collections that the Cleveland Public Library adds to the OhioLINK Finding Aid Repository online after some training from Ms. Houseman. Ms. Halkovich and Technical Services Librarian Michael Gabe manually changed MARC holdings locations for 128 Cleveland newspapers on microfilm that were physically moved from Microfilm to the Center for Local and Global History. Ms. Halkovich also created her first original microfilm record for a serial titled Cleveland Correspondent.

In June, Ms. Valentine began creating original and upgrading records with Ms. Houseman reviewing her records. Ms. Houseman instructed Ms. Valentine on cataloging serials, juvenile, foreign language, and miscellaneous acquisitions material. Ms. Valentine began cataloging music CD's in July and DVD's in August after instruction on local practices from Ms. Houseman. Ms. Valentine also began cataloging popular musical scores, with Senior Catalog Librarian Dawn Grattino training her in general cataloging and local practice, and reviewing her records.

Ms. Johnson, Ms. Houseman, and Ms. Valentine attended the spring Northern Ohio Technical Services Librarians (NOTSL) meeting Spring Cleaning the Collection: Projects and Policies for Weeding and Gifts in June, with Ms. Valentine recording the meeting minutes in her role as NOTSL Secretary. Ms. Johnson was elected Vice Chair/Chair Elect of the NOTSL Board, and Ms. Hu was elected to the Board Executive Committee. In July, Ms. Johnson, Ms. Houseman, Ms. Hu, and Ms. Valentine attended a half-day NOTSL Board meeting at Cuyahoga Falls Library.

Ms. Satow attended the Ohio Library Council (OLC) Technical Services Action Council meeting in Columbus in June and participated in an Action Council conference call in August about the retreat. Ms. Hu attended the workshop Applying Descriptive Cataloging of Rare Material, sponsored by the 58th ACRL Rare Books and Manuscripts Section (RBMS) Conference, in June. Ms. Hu also joined a WorldCat Data Quality Advisory Group for public libraries convened by OCLC. The group will meet and discuss issues virtually for 9-12 months and Ms. Hu attended one of the virtual meetings in August. Ms. Valentine attended Ohionet's Fundamentals of Cataloging Online: Overview of Common AV Formats (Session 1) in August.

Collection Management: Collection Management selected 4,391 titles, 32,604 copies, and spent \$600,359 in summer 2017. 177 telescopes of materials were relocated.

Department staff continued to select and process Branch discretionary selections for Children's and Young Adult materials and select eBooks, Large Print, and Spanish titles, covering the duties of the retired Children's and Youth Selector and Technical Services Director.

Technical Services Assistant Eric Hanshaw continued to be heavily involved in the United Way/Community Shares committee work. The committee was given an award from Community Shares because of its successful campaign on its behalf. Mr. Hanshaw

attended UW/CS meetings, helped with the UW/CS T-Shirt and donut sales, and served as the lead on the Write from the Heart short story/poetry/visual arts contest. Mr. Hanshaw also attended a webinar on the fall 2017 Young Adult publications hosted by Booklist.

Collection Management Librarian Laura Mommers and Mr. Hanshaw trained new staff from the Woodland Branch in using iPage, the materials selection software for the book vendor Ingram. Ms. Mommers also attended the system-wide CPL FIT Wellness Ambassador meeting.

Collections Manager Pam Matthews attended an Ohio Library Council Technical Services Division meeting to plan upcoming state-wide programming and participated in a conference call with them to continue planning. Ms. Matthews and Director of CLEVNET Hilary Prisbylla met with Su Min KHOR, the Assistant Director and E-Resource Manager for National Library Board from the Singapore National Library, to discuss CLEVNET and consortial sharing of electronic resources. Ms. Matthews also attended Digipalooza to learn about best practices and new trends in eBook and eAudio selection and lending.

High Demand: During June, July, and August, the High Demand Department ordered a total of 3,493 titles and 28,580 items; received and added 29,951 items; and processed a total of 1,122 invoices.

High Demand Manager Carole Brachna worked with Acting Technical Services Director Sandy Jelar Elwell to complete some projects and create instructions for staff so that they could assume additional responsibilities after her retirement on July 31st.

High Demand Librarian Dale Dickerson helped with the Materials Processing backlog of audiobooks and DVDs and also reviewed some online cataloging training materials. Technical Services Associate Summer Salem attended the Personal Financial Management workshops in August.

Materials Processing: During June, July and August, the two Associates cataloged 2,164 new titles for the Cleveland Public Library and added 2,621 records for the CLEVNET libraries. The Associates and Sr. Clerks added 12,947 items. The Technicians worked on 59,572 items.

Materials Processing Manager Elizabeth Hegstrom, High Demand Manager Carole Brachna, and Human Resources Generalist Dawntae

Jackson participated on the interview panel for a Technical Services Associate position in the Materials Processing Department. Members of the High Demand Department assisted with the cataloging of non-book materials to keep materials flowing out of Technical Services until a new Technical Services Associate can be hired. Ms. Hegstrom met with the entire Materials Processing staff to answer any questions they had about changes occurring in Technical Services.

Materials Processing Technician Brenda McIntyre attended Active Shooter Training. Materials Processing Technician Marsha Draeger learned about basic book repair from a Northeast Ohio Regional Library System webinar. Ms. Hegstrom, Technical Services Senior Clerk Sabrina Rosario-Laureano, Materials Processing Senior Technician Marisol Adorno-Cruz, Ms. Draeger, Ms. McIntyre, and Materials Processing Technicians Douglas Huston and Dennis Workman completed the Workplace Safety for Employees training. Ms. Hegstrom returned from a leave of absence on June 19th.

Shelf/Shipping: The staff of the Lake Shore Shelf/Shipping Department sent 275 items to the Main Library for requests and 291 items to fill holds. Main Library received 909 telescopes, the Branches received 2,206 telescopes, CLEVNET received 231 telescopes, CASE received 17 telescopes, CSU received 18 telescopes, and Tri-C received 12 telescopes. A total of 3,393 telescopes were shipped out over the summer. The Technicians sent out 1,136 items of foreign language material and in total 39,785 new items were sent to the Acquisitions and High Demand Departments during the summer of 2017.

Receiving and Distribution Supervisor James Clardy along with the other Page Committee members began the process of hiring Pages. A hundred potential candidates were tested with forty-five of them advancing to the interview stage.

Receiving/Distribution Technician Amber Alexander attended the Personal Financial Management workshops in August. Page Shawn Wolford was promoted to a Custodial Substitute position and his last day worked in the Department was July 6th.

MARKETING & COMMUNICATIONS

Media coverage for the months of June, July, and August included 137 print and online publications as well as TV and radio. The full report, available in the Marketing Department, shows ad

values of \$99,001.13. During the summer months, the online media outlets that featured CPL events and programs received 53,492,350 unique visitors. The media attention did not focus on one story in particular. While the Superman exhibit continues to receive attention, coverage was also given to the various awards the Library has received, the upcoming FRONT art triennial, Literary Cleveland's week of activities at CPL, the Dialogue exhibit in the Eastman Reading Garden, and the Library Card Sign-Up Campaign. Online Consumer accounted for most of the media articles.

Search Engine Marketing with cleveland.com resulted in the CPL ad being viewed 1,042 times on average per day, with an average of 143 clicks to the website per day resulting in a 13.72% click-through rate for the month. Nearly one-fourth of the click-through's were from the keywords *libraries cleveland oh*. No special ads were run on cleveland.com.

Facebook

| | 2017 | 2016 | YoY |
|--------------------|--------|-------|-----|
| Net Page Likes | 424 | 371 | 14% |
| Avg Post Reach | 10,848 | 8,663 | 25% |
| Avg Total Reach | 8,398 | 7,632 | 10% |
| Average engagement | 256 | 202 | 27% |
| Reactions | 189 | 149 | 27% |
| Comments | 16 | 11 | 45% |
| Shares | 51 | 42 | 21% |

Twitter

| | 2017 | 2016 | YoY |
|-----------------|--------|--------|------|
| Top Tweet | | | |
| (Impressions) | 28,275 | 13,309 | 112% |
| Top Mention | | | |
| (Engagements) | 2,609 | 1,865 | 40% |
| Top Media Tweet | | | |
| (Impressions) | 24,476 | 10,197 | 140% |
| Summary | | | |
| Tweets | 469 | 352 | 33% |
| New Followers | 328 | NA | NA |

During the summer, the Library became more active on Instagram with 152 posts and 939 points of engagement, attracting 261 new followers.

Graphics

Graphics staff filled the regular requisitions for design, printing, and distribution, in addition to designing graphics for ads; the library website; digital signage; social media; staff newsletters; *Off the Shelf* e-newsletter; *UpNext* monthly program guide and MyBranch branch activity fliers; and weekly postings to the website home page.

PROPERTY MANAGEMENT

Painters

Did painting repairs at the following branches; Walz, Eastman, E.131, Garden Valley, Technical Services, LH, Main, Woodland, Rice, Collinwood, Lorain and Rockport.

Carpenters

- Eastman- removed rusted utility room door and frame and installed new metal door, frame and door closure, also removed and replaced cracked and damaged ceramic tiles in front walkway.
- Lorain- boarded up front door due to broken glass.
- Brooklyn- cut and modified brick opening so A/C unit can be installed in staff break room.
- CLEVNET/IT- installed countertops and bracing.
- OPS- built decking storage platform in storage room.
- Friends- repaired and refinished and installed money boxes on book sale carts.
- MT.Pleasant- made plywood security gate for ladder on the roof to prevent unauthorized people from using it.
- Harvard-Lee- tore out concrete pad and replace pad.
- Rockport- patched parking lot.
- Collinwood- patched parking lot.
- Westpark- installed two new doors.
- South Brooklyn- repaired front door, trimmed trees, patched lot and put together mobile cart.
- Moved book box from wade oval to Public Square.
- Lakeshore- patched all holes in parking lot.
- Lorain- cot deteriorated spots on concrete ramp and patched to code.
- LSW- cut and installed outlet boxes in planters located in indoor garden.

Mechanic

- Repaired branch two wheelers, broken lawn mowers, weed trimmers and leaf blowers
- Replaced hardware on vehicle #10 and zero turn.
- Serviced vehicles 4, 5,7,10,11,15,21 and 28.

Maintenance Mechanics

- Walz - re-connected/calibrated existing pneumatic controls for new economizer dampers on main AHU.
- Main - separated low and high voltage wiring in preparation for replacement automatic actuators for loading dock area double doors.
- Mt. Pleasant - temporarily setup two 5 ton spot coolers / connect to disabled RTU power supply.
- Lakeshore - worked w/ Reliance Mechanical on AHU #10 chiller compressor installation.
- Glenville - set up temporary spot coolers/worked with Gardiner Trane on troubleshooting RTU.
- Garden Valley - ran power and coaxial cable from front of building to the meeting room.
- Langston Hughes - power and data run for digital signage project behind circulation desk.
- Carnegie West - replaced bad fan motor on rooftop condensing unit.
- LSW - worked with Direct Air on VFD replacement/start-up for SF-3.
- Woodland - replaced carpenter's shop ac condensing unit/charged with R-22 substitute.
- Mt. Pleasant - worked with Synergy Mech. on new RTU installation.
- Hough - ran CAT6 lines and power for desk relocation.
- Main - installed power poles for new Tech Central workroom inside Automation storage area.
- Main - replaced filter stages on Main building air handlers.
- MLK - replaced condenser fan assembly (fan, bearings, and shaft) for chiller, replaced boiler room spigot.

- Fleet - traced/repaired parking lot pole light circuits in preparation for installation of new post tops.
- Mem-Nott - Power / CAT6 run for new 3D printer.
- Lakeshore - repaired/rebuilt AHU #1 supply fan motor starter.
- South Brooklyn - ran wire mold/power for new coffee cart/refrigerator.
- Eastman - completed controls upgrade on meeting room HVAC system.
- Fulton - rented lift and replaced meeting room lights with LED light fixtures.
- Main - repaired display case lights by Friends office.
- Fleet - worked with AAA tech on clogged restroom drain lines.
- Harvard Lee - LED lighting retrofit on high light fixtures (installed new T8 ballasts and LED bulbs)
- Eastman - ran power for art installation at the front of building.

SAFETY & PROTECTIVE SERVICES

SAFETY SERVICES

- SPS part time officer positions are now fully staffed. Interviews for SPS Supervisors were held last Thursday at MLK branch. There are two potential candidates to fill the last to supervisor positions.
- Four ALICE training classes were conducted at Lake Shore since May 2017 by Officer Reed. All SPS officers and Royce guards were mandated to participate in the training.

PROTECTIVE SERVICES

Activity

| Month | Total Dispatch Activities | Ave per day | Total Alarms | Branch Emergencies | Branch Visits | Downtown Campus Incidents | Incident Reports Gen. | CPL access activities |
|-------------------|---------------------------|-------------|--------------|--------------------|---------------|---------------------------|-----------------------|-----------------------|
| Aug 2017 | 4173 | 155 | 91 | 59 | 827 | 55 | 58 | 46 |
| July 2017 | 3498 | 140 | 49 | 57 | 679 | 75 | 138 | 53 |
| June 2017 | 4126 | 159 | 111 | 45 | 877 | 107 | 72 | 60 |
| May 2017 | 3772 | 145 | 85 | 70 | 600 | 83 | 89 | 51 |
| April 2017 | 3609 | 144 | 73 | 63 | 646 | 120 | 57 | 47 |
| March 2017 | 4084 | 151 | 102 | 85 | 728 | 174 | 68 | 48 |
| Feb 2017 | 3574 | 155 | 65 | 109 | 586 | 164 | 80 | 40 |
| Jan 2017 | 2920 | 127 | 44 | 112 | 470 | 115 | 80 | 93 |
| Dec 2016 | 3087 | 123 | 34 | 108 | 372 | 160 | 68 | 29 |
| Nov 2016 | 3404 | 155 | 52 | 113 | 568 | 116 | 74 | 40 |
| Oct 2016 | 4127 | 165 | 73 | 118 | 707 | 148 | 81 | 49 |
| Sept 2016 | 4074 | 163 | 76 | 136 | 604 | 119 | 69 | 63 |
| Aug 2016 | 4866 | 175 | 98 | 170 | 784 | 132 | 70 | 117 |

Special Attention, Special Events, and Significant Incidents

- 6/10, a male patron at Brooklyn branch wet himself and soiled a cushioned chair in the children's area. The chair was discovered after he left the branch. The male entered the branch 2 days later and staff told him that he would have to leave because he soiled the furniture on his last visit. The male became very argumentative and aggressive lunging towards the manager. The male left but returned while branch patrol was visiting. Branch patrol attempted to make contact with him but the male left.
- 6/12, the SPS officer at Harvard Lee was conducting an exterior patrol and she noticed an elderly female patron sitting inside of a vehicle motionless. Royce security and the officer attempted to wake the patron by hitting her window and rocking her vehicle. 9-1-1 was contacted while multiple patrons attempted to enter to the vehicle. CFD and EMS arrived opened the door. The female was still unresponsive but after receiving oxygen and multiple ice packs she opened her eyes. Branch staff was able to get her name based off her library card info. Emergency

services technicians believe she was diabetic and went into shock before she could start her vehicle.

- 6/14, at Rockport branch a young male that was seen stealing items from the branch manager's desk days before returned to the branch. SPS branch patrol officers were dispatched to make contact with the mother. The child and mother agreed to return the items that were taken. The pair left and returned with the items. The patrons were issued expulsions for theft.
- 6/16, at Eastman branch a staff member reported that a patron complained about a male in the children's area who was taking down his pants. The branch manager went over to the area and saw a man pulling his pants up. The male was incoherent. SPS responded to the branch and expelled the male.
- 6/19, at Sterling branch a juvenile entered the branch saying that an old man snatched his brother and put him in his car. SPS and CPD responded to the branch. Another juvenile stated that the missing child was back at the basketball court. The juvenile went to the court and got his younger brother to come to the branch. CPD spoke to the child and the parents and left without divulging any further information to staff.
- 7/13, at Lorain branch staff reported a man came in offering his assistance with tutoring. The branch manager explained the proper way to organize tutoring through CPL. The male continued to solicit children with food and asking for their personal information without parent consent. SPS branch patrol arrived and formally explained the procedures again. The patron complied.
- 8/1, at E. 131 branch the SPS Officer asked a group of loud juveniles to keep their noise level down. The juveniles ignored several request so the officer expelled the juveniles for the day; on the way out the door one juvenile grabbed a bag of apples. The officer observed the juveniles throwing apples outside of the branch. The officer retrieved the apples, and escorted the juveniles off of property.
- 8/4, two SPS Officers posted inside Tech Central heard a female patron being loud in the computer area after warning her several times. The two officers approached the female to ask her to leave for the remainder of the day. The female became belligerent and made death threats to one of the responding officers. The patron then tried to confront and make contact with the SPS Officer. Nearby SPS Officers

were called for assistance. The female patron was escorted out and received a 30 day expulsion.

- 8/8, at South branch staff reported a suspicious patron from a prior incident outside of the branch. The patron was making gun gestures at passing vehicles as well as screaming and crying. EMS and CPD was advised of the patron's actions. CPD and EMS arrived but the patron initially refused any medical attention. CPD Officers convinced patron to be transported for treatment.
- 8/14, at Fleet branch a staff member notified SPS dispatch that the patron who stole the 3D prints from a staff member's desk was on the property. SPS branch patrol arrived and spoke with the patron. The female admitted taking the items and promised to return the property. SPS officers did not expel the patron because of her existing mental health condition.
- 8/17, at E. 131 the posted SPS Officer reported to dispatch that multiple juveniles were lighting firecrackers outside the branch. The SPS Officer stood outside to prevent the juveniles from entering the branch. The officer went inside to do an interior check and one of the juveniles threw an explosive device in the book drop. The SPS Officer used the fire extinguisher after the patrons were out of the branch. CFD, CPD, and SPS were all responded a short time later.
- 8/23, at Harvard Lee branch the posted SPS Officer advised dispatch of his final break and while in the break room the officer heard a fight taking place on the floor. He left the break room and was assisted by staff with expelling the students. Approximately 10 high school students were involved in an altercation. The victim was transported to the hospital per CPD request.

Protective and Fire Systems

- Harvard Lee book theft detectors are now operational.
- The part time officers at E. 131 branch were instrumental in gathering information on the juveniles responsible for the fire in the book drop box. Lt. Hughes from the Cleveland Fire Dept. will turn the case over to prosecutors soon. He will ask for one count of arson for every person inside the branch at that time (23).
- SPS officers extinguished a fire in the landscaping at Rice branch a week ago. Video footage didn't show the fire being set intentionally.

- Carrie Krenicky informed me that the after-hours armed response budget was exhausted in July. I am researching ways to reduce the number of calls for after-hours service without leaving CPL property susceptible to theft or fire damage.

Contract Security

- All Royce guards were mandated to participate in ALICE training classes.
- Monthly meetings are now being held with Royce Security managers and supervisors to address discrepancies, guard performance, and upcoming events.

Administration

- I met with Joyce D. and Bryan S. to finalize the SPS Policy regarding Pepper Gel. It will be given to HR for review by September 15.
- I have consulted with three alarm monitoring companies to get quotes for service per CFO. We are waiting for the last two quotes.

INFORMATION TECHNOLOGY & CLEVNET

CLEVNET Quarterly Meeting

The CLEVNET Directors held their third quarterly meeting of 2017 on Friday, July 28, 2017, in Vermilion, at Ritter Public Library, a CLEVNET member since 1984. The CLEVNET directors enjoyed the opportunity to tour this unique library building and experience the environmentally friendly features that earned Ritter a gold award for Leadership in Energy and Environmental Design (LEED) in 2010. Director Holly Lynn, formerly the director of another CLEVNET library—Burton Public Library in Geauga County—provided a warm welcome to her library and her new hometown. Ritter serves large numbers of vacationers during the summer months.

Tim Diamond, CPL's Chief Knowledge Officer and liaison to CLEVNET, provided an update on CLEVNET's strategic plan with a focus on governance and technology. He reported that CLEVNET's new staffing complement was nearly filled when John Pas was promoted to Library Systems and Applications Analyst, leaving his former position of Library Systems and Applications Specialist vacant. (Since the quarterly meeting, CLEVNET lost

its other Library Systems and Applications Specialist, Marlene Pelyhes, who is now the head of technical services at Geauga County Public Library. CLEVNET members are happy that John and Marlene are still in CLEVNET, but they will be sorely missed in their previous capacities. Both are well respected and appreciated by staff throughout CLEVNET who relied on their expertise and exceptional service.)

Mr. Diamond also reported that the Pricing Model Review Group, led by CPL Chief Financial Officer Carrie Krenicky, continues to work with the Government Finance Officers Association (GFOA) on the design of a new pricing model for CLEVNET members. The work has taken longer than originally anticipated but, it is critical that if there is to be a new pricing model, it must be equitable, sustainable, and based on data that is collected and reported consistently and uniformly. The next step is to get the third draft of the proposed model to the review group of directors and finance officers for their feedback.

Another group that has been dealing with a weighty assignment is the ad hoc committee charged with revising the provisional bylaws of CLEVNET. Headed by Julianne Bedel, director of Barberton Public Library and former chair of the CLEVNET Directors Panel, the ad hoc committee has been at work longer than they expected as well. It is hard enough to create bylaws or operating procedures for a regular organization; the job is ten times harder when the organization does not exist! What has been consistent, though, in every conversation the ad hoc committee has had, has been the desire to give greater voice to the Directors Panel and to protect CLEVNET from fluctuations in CPL's budget and changes in CPL's organizational structure.

Mr. Diamond reiterated CLEVNET's commitment to thinking strategically, focusing on new members, the new data center, and core CLEVNET services. With Geauga County Public Library having joined CLEVNET in February 2017, and Rocky River Public Library in May 2017, CLEVNET is ready to welcome Morley Library in Painesville should its Board of Trustees make that decision. At this point, Morley Library is still in the inquiry stage. CLEVNET Director Hilary Prisbylla, IT Director Larry Finnegan, and Mr. Diamond made a presentation to Morley Library's Board on July 19, 2017, that was well received. Morley Library and six other public libraries on stand-alone ILS's in the 12 counties served by CLEVNET are eligible for LSTA grants to join a library consortium.

Mr. Finnegan and his team continue to work with OPLIN and the Department of Administrative Services on the move of CLEVNET's

data center to the State of Ohio Computer Center (SOCC) in Columbus. This is a complex and challenging project, but it is on time and on budget, thanks to the dedication and commitment of everyone working on this important endeavor.

The core CLEVNET services that the Directors Panel has told Ms. Prisbylla and Mr. Finnegan to focus on are the SirsiDynix ILS; the network including VoIP; tech support; and eMedia/databases. Ideas for new projects and initiatives are vetted by the Panel with the first step asking the question, "Does this support a core CLEVNET service?"

Ms. Prisbylla reported on the major projects that are underway with her team: development of the new mobile app; credit card transactions; and adoption of the new OverDrive Advantage Plus accounts.

Mr. Finnegan reported on the major projects his team is working on: moving the data center to the SOCC; the new automated phone notification system; and providing computer and printer management as a CLEVNET service.

After hearing reports from the Panel liaisons to the five special interest groups, special guest Stephen Hedges, Director of OPLIN (Ohio Public Library Information Network), provided an update on OPLIN's strategic plan and the progress on finding his replacement when he retires in September. Mr. Finnegan praised Director Hedges and thanked him on behalf of all the CLEVNET directors for everything he had done to make OPLIN's partnership with CLEVNET a successful one. The applause from the directors at the meeting was loud and sustained. After the meeting, everyone enjoyed a special cake with the CLEVNET logo and the words, "Stephen-We couldn't have done it without you!!"

The next quarterly meeting of CLEVNET will be held Friday, October 27, 2017, at 9:30 a.m., in CPL's Learning Commons on the second floor of the Louis Stokes Wing