

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR JUN 2018**

| CIRCULATION ACTIVITY | Monthly Total | | Average Hourly | | Year-to-Date | | YTD Gain/Loss |
|--------------------------|----------------|----------------|----------------|------|------------------|------------------|------------------|
| | 2018 | 2017 | 2018 | 2017 | 2018 | 2017 | |
| Main Library | 109,544 | 106,905 | 527 | 514 | 658,328 | 652,364 | 0.9% |
| Branches* | 219,158 | 212,302 | 1,076 | 961 | 1,223,291 | 1,324,706 | -7.7% |
| Mobile Units | 3,417 | 2,866 | | | 22,159 | 16,068 | 37.9% |
| Library for the Blind | 40,049 | 47,788 | | | 239,597 | 268,135 | -10.6% |
| OLBPD BARD | 12,535 | 13,081 | | | 75,527 | 75,623 | -0.1% |
| eMedia | 39,361 | 35,269 | | | 228,267 | 195,086 | 17.0% |
| TOTAL CIRCULATION | 424,064 | 418,211 | | | 2,447,169 | 2,531,982 | -3% |

| ELECTRONIC MEDIA CIRCULATION | Monthly Total | | Year-to-Date | | YTD Gain/Loss |
|---------------------------------|---------------|---------------|----------------|----------------|---|
| | 2018 | 2017 | 2018 | 2017 | |
| eBook | 22,073 | 20,678 | 130,300 | 116,000 | 12.3% |
| eAudiobook | 14,462 | 12,377 | 83,727 | 63,917 | 31.0% |
| eMusic | 312 | 365 | 1,972 | 3,631 | -45.7% |
| eVideo | 590 | 566 | 3,481 | 3,594 | -3.1% |
| eMagazines | 1,924 | 1,283 | 8,787 | 7,944 | 10.6% |
| TOTAL eCIRCULATION | 39,361 | 35,269 | 228,267 | 195,086 | 17.0% Included in circulation activity |

| COMPUTER USAGE | Number of Computers | Average Sessions | Number of Sessions | | Hours in Use | | YTD Gain/Loss |
|--------------------|------------------------|---------------------|--------------------|----------------|----------------|----------------|------------------|
| | | | 2018 | 2017 | 2018 | 2017 | |
| Main Library | 107 | 50 minutes | 47,753 | 61,535 | 41,526 | 46,570 | -10.8% |
| Branches | 569 | 40 minutes | 343,671 | 408,632 | 235,581 | 275,590 | -14.5% |
| TOTAL USAGE | 676 | | 391,424 | 470,167 | 277,107 | 322,160 | -14.0% |

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

| WIRELESS SESSIONS | Monthly Total | | Year-to-Date | | YTD Gain/Loss |
|-----------------------|----------------|----------------|------------------|----------------|------------------|
| | 2018 | 2017 | 2018 | 2017 | |
| TOTAL SESSIONS | 183,638 | 144,044 | 1,163,317 | 748,973 | 55.3% |

Each session represents a unique user of public wireless internet.

| WALK-IN COUNT | Monthly Total | | Average Hourly | | Year-to-Date | | YTD Gain/Loss |
|---------------------|----------------|----------------|----------------|------|------------------|------------------|------------------|
| | 2018 | 2017 | 2018 | 2017 | 2018 | 2017 | |
| Main Library | 33,940 | 38,279 | 163 | 184 | 192,742 | 221,653 | -13% |
| Branches* | 151,859 | 185,382 | 746 | 839 | 947,591 | 1,126,041 | -16% |
| TOTAL VISITS | 185,799 | 223,661 | | | 1,140,333 | 1,347,694 | -15.4% |

*Glenville Branch closed 2/5-4/16/18. Lorain Branch closed 2/5-4/14/18. Harvard Lee Branch closed 4/15-6/14/18. Jefferson Branch closed beginning 4/18/18. Addison Branch closed beginning 6/14. Branches were closed as part of the Branch Revitalization Project.

**CLEVELAND PUBLIC LIBRARY
BRANCH TOTAL CIRCULATION FOR JUN 2018**

| Branch | a Branch Circulation | b Sent from Other Branches | c Sent from Main | d Sent from Other CLEVNET Systems | e Total Direct Circulation (a+b+c+d) | f Sent to Other CLEVNET Systems | g Total Circulation (e+f) |
|-------------------------|----------------------------|-------------------------------------|------------------------|---|---|--|------------------------------------|
| Addison* | 4,110 | 230 | 149 | 291 | 4,780 | 283 | 5,063 |
| Brooklyn | 4,031 | 206 | 257 | 398 | 4,892 | 255 | 5,147 |
| Carnegie West | 7,917 | 406 | 1,449 | 1,132 | 10,904 | 715 | 11,619 |
| Collinwood | 4,165 | 238 | 287 | 442 | 5,132 | 224 | 5,356 |
| East 131st | 3,754 | 244 | 255 | 437 | 4,690 | 187 | 4,877 |
| Eastman | 13,294 | 469 | 639 | 1,159 | 15,561 | 1,335 | 16,896 |
| Fleet | 9,366 | 337 | 569 | 729 | 11,001 | 472 | 11,473 |
| Fulton | 6,950 | 359 | 414 | 697 | 8,420 | 635 | 9,055 |
| Garden Valley | 3,398 | 140 | 108 | 186 | 3,832 | 166 | 3,998 |
| Glenville | 4,030 | 174 | 225 | 472 | 4,901 | 209 | 5,110 |
| Harvard-Lee* | 2,487 | 163 | 167 | 121 | 2,938 | 65 | 3,003 |
| Hough | 3,862 | 437 | 195 | 414 | 4,908 | 193 | 5,101 |
| Jefferson* | 420 | 54 | 109 | 107 | 690 | 22 | 712 |
| Langston Hughes | 6,176 | 367 | 352 | 614 | 7,509 | 275 | 7,784 |
| Lorain | 4,443 | 290 | 318 | 566 | 5,617 | 329 | 5,946 |
| Martin Luther King, Jr. | 3,590 | 293 | 403 | 513 | 4,799 | 366 | 5,165 |
| Memorial-Nottingham | 8,510 | 531 | 836 | 1,367 | 11,244 | 653 | 11,897 |
| Mt. Pleasant | 3,332 | 221 | 242 | 298 | 4,093 | 169 | 4,262 |
| Rice | 7,490 | 335 | 403 | 619 | 8,847 | 530 | 9,377 |
| Rockport | 13,554 | 577 | 1,064 | 1,727 | 16,922 | 1,071 | 17,993 |
| South | 6,224 | 495 | 391 | 717 | 7,827 | 505 | 8,332 |
| South Brooklyn | 12,370 | 498 | 1,085 | 1,728 | 15,681 | 1,089 | 16,770 |
| Sterling | 3,505 | 127 | 130 | 267 | 4,029 | 218 | 4,247 |
| Union | 3,386 | 162 | 192 | 245 | 3,985 | 225 | 4,210 |
| Walz | 7,955 | 557 | 1,084 | 1,332 | 10,928 | 705 | 11,633 |
| West Park | 11,575 | 794 | 1,418 | 2,413 | 16,200 | 1,395 | 17,595 |
| Woodland | 5,366 | 231 | 244 | 374 | 6,215 | 322 | 6,537 |
| TOTAL | 165,260 | 8,935 | 12,985 | 19,365 | 206,545 | 12,613 | 219,158 |

*Glenville Branch closed 2/5-4/16/18. Lorain Branch closed 2/5-4/14/18. Harvard Lee Branch closed 4/15-6/14/18. Jefferson Branch closed beginning 4/18/18. Addison Branch closed beginning 6/14. Branches were closed as part of the Branch Revitalization Project.

**CLEVELAND PUBLIC LIBRARY
BRANCH TOTAL CIRCULATION COMPARATIVE FOR JUN 2018**

| BRANCH | Monthly Total | | Year-to-Date | | YTD | YTD |
|-------------------------|----------------|----------------|------------------|------------------|-----------------|------------|
| | 2018 | 2017 | 2018 | 2017 | Gain/Loss | %G/L |
| Addison* | 5,063 | 6,722 | 42,360 | 43,349 | -989 | -2% |
| Brooklyn | 5,147 | 4,514 | 24,888 | 26,708 | -1,820 | -7% |
| Carnegie West | 11,619 | 10,464 | 63,614 | 74,405 | -10,791 | -15% |
| Collinwood | 5,356 | 5,010 | 33,099 | 32,058 | 1,041 | 3% |
| East 131st | 4,877 | 3,639 | 24,123 | 20,659 | 3,464 | 17% |
| Eastman | 16,896 | 15,248 | 89,738 | 94,685 | -4,947 | -5% |
| Fleet | 11,473 | 9,631 | 61,249 | 56,833 | 4,416 | 8% |
| Fulton | 9,055 | 10,496 | 51,799 | 62,230 | -10,431 | -17% |
| Garden Valley | 3,998 | 2,988 | 18,866 | 18,296 | 570 | 3% |
| Glenville | 5,110 | 5,250 | 14,959 | 30,952 | -15,993 | -52% |
| Harvard-Lee* | 3,003 | 6,779 | 27,663 | 44,623 | -16,960 | -38% |
| Hough | 5,101 | 3,523 | 29,543 | 23,622 | 5,921 | 25% |
| Jefferson* | 712 | 5,528 | 22,643 | 39,320 | -16,677 | -42% |
| Langston Hughes | 7,784 | 5,911 | 39,485 | 36,787 | 2,698 | 7% |
| Lorain | 5,946 | 7,164 | 22,574 | 41,913 | -19,339 | -46% |
| Martin Luther King, Jr. | 5,165 | 5,362 | 30,256 | 34,923 | -4,667 | -13% |
| Memorial-Nottingham | 11,897 | 10,919 | 66,819 | 64,631 | 2,188 | 3% |
| Mt. Pleasant | 4,262 | 2,765 | 21,872 | 19,271 | 2,601 | 13% |
| Rice | 9,377 | 8,961 | 52,996 | 56,130 | -3,134 | -6% |
| Rockport | 17,993 | 15,325 | 92,718 | 94,201 | -1,483 | -2% |
| South | 8,332 | 6,525 | 45,172 | 43,395 | 1,777 | 4% |
| South Brooklyn | 16,770 | 15,375 | 89,946 | 92,382 | -2,436 | -3% |
| Sterling | 4,247 | 3,545 | 24,502 | 26,428 | -1,926 | -7% |
| Union | 4,210 | 4,111 | 22,793 | 26,074 | -3,281 | -13% |
| Walz | 11,633 | 12,580 | 70,178 | 73,946 | -3,768 | -5% |
| West Park | 17,595 | 16,935 | 100,860 | 103,358 | -2,498 | -2% |
| Woodland | 6,537 | 7,032 | 38,576 | 43,527 | -4,951 | -11% |
| TOTAL | 219,158 | 212,302 | 1,223,291 | 1,324,706 | -101,415 | -8% |

*Glenville Branch closed 2/5-4/16/18. Lorain Branch closed 2/5-4/14/18. Harvard Lee Branch closed 4/15-6/14/18. Jefferson Branch closed beginning 4/18/18. Addison Branch closed beginning 6/14. Branches were closed as part of the Branch Revitalization Project.

**CLEVELAND PUBLIC LIBRARY
BRANCH ATTENDANCE JUN 2018**

| BRANCH | Monthly Total | | Year-to-Date | | YTD | YTD |
|-------------------------|----------------|----------------|----------------|------------------|-----------------|-------------|
| | 2018 | 2017 | 2018 | 2017 | Gain/Loss | %G/L |
| Addison* | 2,322 | 5,105 | 24,439 | 29,747 | -5,308 | -18% |
| Brooklyn | 3,025 | 3,666 | 17,367 | 21,689 | -4,322 | -20% |
| Carnegie West | 7,782 | 8,985 | 50,585 | 55,503 | -4,918 | -9% |
| Collinwood | 4,867 | 4,684 | 29,288 | 35,825 | -6,537 | -18% |
| East 131st | 5,670 | 7,997 | 43,761 | 36,312 | 7,449 | 21% |
| Eastman | 8,757 | 9,508 | 53,765 | 58,413 | -4,648 | -8% |
| Fleet | 9,042 | 9,153 | 49,136 | 54,310 | -5,174 | -10% |
| Fulton | 6,721 | 7,832 | 39,085 | 42,952 | -3,867 | -9% |
| Garden Valley | 4,554 | 3,992 | 22,840 | 20,414 | 2,426 | 12% |
| Glenville | 4,086 | 5,662 | 13,243 | 27,569 | -14,326 | -52% |
| Harvard-Lee* | 193 | 8,129 | 23,513 | 46,093 | -22,580 | -49% |
| Hough | 6,010 | 6,541 | 39,586 | 40,916 | -1,330 | -3% |
| Jefferson* | 1 | 3,620 | 14,326 | 27,960 | -13,634 | -49% |
| Langston Hughes | 6,788 | 6,803 | 37,253 | 40,899 | -3,646 | -9% |
| Lorain | 5,334 | 7,442 | 19,067 | 36,493 | -17,426 | -48% |
| Martin Luther King, Jr. | 3,738 | 4,539 | 29,125 | 40,516 | -11,391 | -28% |
| Memorial-Nottingham | 6,637 | 6,576 | 28,089 | 31,923 | -3,834 | -12% |
| Mt. Pleasant | 3,994 | 3,819 | 21,210 | 24,995 | -3,785 | -15% |
| Rice | 7,160 | 9,527 | 53,781 | 65,498 | -11,717 | -18% |
| Rockport | 6,754 | 7,530 | 40,336 | 48,579 | -8,243 | -17% |
| South | 5,197 | 5,747 | 29,209 | 35,611 | -6,402 | -18% |
| South Brooklyn | 10,569 | 10,828 | 61,231 | 77,009 | -15,778 | -20% |
| Sterling | 7,412 | 9,367 | 41,682 | 51,609 | -9,927 | -19% |
| Union | 4,345 | 4,898 | 34,716 | 31,357 | 3,359 | 11% |
| Walz | 6,580 | 7,226 | 44,330 | 48,640 | -4,310 | -9% |
| West Park | 6,861 | 7,041 | 45,270 | 43,811 | 1,459 | 3% |
| Woodland | 7,460 | 9,165 | 45,380 | 51,398 | -6,018 | -12% |
| TOTAL | 151,859 | 185,382 | 951,613 | 1,126,041 | -174,428 | -15% |

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**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS JUN 2018**

| Branch | Total Circulation |
|-----------------------------------|-------------------|
| 1 Rockport | 17,993 |
| 2 West Park | 17,595 |
| 3 Eastman | 16,896 |
| 4 South Brooklyn | 16,770 |
| 5 Memorial-Nottingham | 11,897 |
| 6 Walz | 11,633 |
| 7 Carnegie West | 11,619 |
| 8 Fleet | 11,473 |
| 9 Rice | 9,377 |
| 10 Fulton | 9,055 |
| 11 South | 8,332 |
| 12 Langston Hughes | 7,784 |
| 13 Woodland | 6,537 |
| 14 Lorain | 5,946 |
| 15 Collinwood | 5,356 |
| 16 Martin Luther King, Jr. | 5,165 |
| 17 Brooklyn | 5,147 |
| 18 Glenville | 5,110 |
| 19 Hough | 5,101 |
| 20 Addison* | 5,063 |
| 21 East 131st | 4,877 |
| 22 Mt. Pleasant | 4,262 |
| 23 Sterling | 4,247 |
| 24 Union | 4,210 |
| 25 Garden Valley | 3,998 |
| 26 Harvard-Lee* | 3,003 |
| 27 Jefferson* | 712 |
| | 219,158 |

| Branch | Attendance |
|--------------------------------|----------------|
| South Brooklyn | 10,569 |
| Fleet | 9,042 |
| Eastman | 8,757 |
| Carnegie West | 7,782 |
| Woodland | 7,460 |
| Sterling | 7,412 |
| Rice | 7,160 |
| West Park | 6,861 |
| Langston Hughes | 6,788 |
| Rockport | 6,754 |
| Fulton | 6,721 |
| Memorial-Nottingham | 6,637 |
| Walz | 6,580 |
| Hough | 6,010 |
| East 131st | 5,670 |
| Lorain | 5,334 |
| South | 5,197 |
| Collinwood | 4,867 |
| Garden Valley | 4,554 |
| Union | 4,345 |
| Glenville | 4,086 |
| Mt. Pleasant | 3,994 |
| Martin Luther King, Jr. | 3,738 |
| Brooklyn | 3,025 |
| Addison* | 2,322 |
| Harvard-Lee* | 193 |
| Jefferson* | 1 |
| | 151,859 |

| Branch | Population | |
|-----------------------------------|----------------|----------------|
| | 2010 | 2000 |
| 1 South Brooklyn | 32,043 | 34,217 |
| 2 West Park | 27,814 | 29,398 |
| 3 Fleet* | 26,727 | 34,598 |
| 4 Eastman | 23,674 | 25,873 |
| 5 Rockport | 19,896 | 21,467 |
| 6 Fulton | 19,647 | 22,575 |
| 7 Rice | 19,462 | 25,893 |
| 8 Memorial-Nottingham | 19,271 | 22,598 |
| 9 Harvard-Lee | 17,655 | 21,246 |
| 10 Walz | 16,063 | 18,497 |
| 11 Collinwood | 14,769 | 19,377 |
| 12 Langston Hughes | 14,439 | 21,224 |
| 13 Glenville | 14,006 | 20,302 |
| 14 Addison | 13,603 | 19,263 |
| 15 East 131st | 13,025 | 18,001 |
| 16 Mt. Pleasant | 12,792 | 17,155 |
| 17 Lorain | 12,588 | 14,589 |
| 18 Martin Luther King, Jr. | 12,392 | 15,483 |
| 19 Carnegie West | 10,487 | 11,716 |
| 20 Union | 8,416 | 12,603 |
| 21 Sterling | 8,267 | 8,712 |
| 22 Woodland | 7,946 | 7,213 |
| 23 South | 6,325 | 7,729 |
| 24 Hough | 5,667 | 7,845 |
| 25 Brooklyn | 5,524 | 6,430 |
| 26 Jefferson | 3,515 | 3,987 |
| 27 Garden Valley | 2,310 | 3,220 |
| 28 Broadway* | | 1,966 |
| | 388,323 | 473,177 |

*Glenville Branch closed 2/5-4/16/18. Lorain Branch closed 2/5-4/14/18. Harvard Lee Branch closed 4/15-6/14/18. Jefferson Branch closed beginning 4/18/18. Addison Branch closed beginning 6/14. Branches were closed as part of the Branch Revitalization Project.

*Broadway and Fleet service areas merged

Prepared By: Northern Ohio Data and Information Service - NODIS,
Maxine Goodman Levine College of Urban Affairs, Cleveland State
University

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR JUN 2018**

| OTHER TRANSACTIONS Loans* to: | Monthly Total | | Year-to-Date | | YTD |
|----------------------------------|---------------|---------------|----------------|----------------|-------------|
| | 2018 | 2017 | 2018 | 2017 | Gain/Loss |
| CLEVNET | 44,279 | 61,995 | 324,276 | 383,199 | -15% |
| Other Libraries | 337 | 366 | 2,773 | 3,187 | -13% |
| TOTAL | 44,616 | 62,361 | 327,049 | 386,386 | -15% |

*Totals included in Main Library and Branch circulation counts

| ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD | Monthly Total | | Year-to-Date | | YTD |
|---|---------------|---------------|----------------|----------------|-------------|
| | 2018 | 2017 | 2018 | 2017 | Gain/Loss |
| Projected | 15,275 | 20,708 | 107,002 | 122,403 | -13% |
| Mail and Email Reference | 372 | 340 | 1,875 | 2,271 | -17% |
| Interlibrary Loan Requests | 758 | 873 | 5,890 | 5,488 | 7% |
| TOTAL | 16,405 | 21,921 | 114,767 | 130,162 | -12% |

| CHANGES IN PERMANENT COLLECTION | Monthly Total | | Year-to-Date | | YTD |
|------------------------------------|---------------|--------|--------------|---------|-----------|
| | 2018 | 2017 | 2018 | 2017 | Gain/Loss |
| New Titles Added | 4,273 | 4,634 | 25,245 | 27,312 | -8% |
| Total Items Added | 20,220 | 20,294 | 118,187 | 132,647 | -11% |

| HOURS OPEN | Monthly Total | | Year-to-Date | | YTD |
|--------------|---------------|-------|--------------|--------|-----------|
| | 2018 | 2017 | 2018 | 2017 | Gain/Loss |
| Main Library | 208 | 208 | 1,216 | 1,216 | 0% |
| Branches | 5,499 | 5,967 | 32,723 | 34,770 | -6% |

| OHIO BRAILLE & AUDIO READING DOWNLOAD (BARD) | Monthly Total | | Year-to-Date | | YTD |
|---|---------------|--------|--------------|--------|-----------|
| | 2018 | 2017 | 2018 | 2017 | Gain/Loss |
| Downloads | 12,535 | 13,081 | 75,523 | 75,623 | 0% |
| Users | 659 | 615 | 3,916 | 3,878 | 1% |

Included in circulation activity