

**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR JUNE 2016**

| CIRCULATION<br>ACTIVITY  | Monthly Total  |                | Average Hourly |       | Year-to-Date     |                  | YTD          |
|--------------------------|----------------|----------------|----------------|-------|------------------|------------------|--------------|
|                          | 2016           | 2015           | 2016           | 2015  | 2016             | 2015             | Gain/Loss    |
| Main Library             | 114,538        | 122,339        | 573            | 612   | 716,706          | 741,396          | -3.3%        |
| Branches                 | 255,698        | 276,955        | 1,200          | 1,294 | 1,561,900        | 1,609,226        | -2.9%        |
| Mobile Units*            | 1,444          | 4,545          |                |       | 10,278           | 31,968           | -67.8%       |
| Library for the Blind    | 45,053         | 51,031         |                |       | 286,828          | 293,222          | -2.2%        |
| OLBPD BARD               | 10,853         | 10,424         |                |       | 70,436           | 68,532           | 2.8%         |
| eMedia                   | 29,237         | 22,997         |                |       | 180,768          | 131,656          | 37.3%        |
| <b>TOTAL CIRCULATION</b> | <b>456,823</b> | <b>488,291</b> |                |       | <b>2,826,916</b> | <b>2,876,000</b> | <b>-1.7%</b> |

| ELECTRONIC MEDIA<br>CIRCULATION | Monthly Total |               | Year-to-Date   |                | YTD  |
|---------------------------------|---------------|---------------|----------------|----------------|--|
|                                 | 2016          | 2015          | 2016           | 2015           | Gain/Loss                                      |
| eBook                           | 17,768        | 15,161        | 100,738        | 88,779         | 13.5%  |
| eAudiobook                      | 8,073         | 5,787         | 56,759         | 32,989         | 72.1%  |
| eMusic                          | 398           | 142           | 1,370          | 229            | 498.3%   |
| eVideo                          | 499           | 356           | 3,027          | 1,363          | 122.1%   |
| eMagazines                      | 2,499         | 1,551         | 18,874         | 8,296          | 127.5%   |
| <b>TOTAL eCIRCULATION</b>       | <b>29,237</b> | <b>22,997</b> | <b>180,768</b> | <b>131,656</b> | <b>37.3%</b> Included in circulation activity. |

| COMPUTER<br>USAGE  | Number of<br>Computers | Average<br>Session | Number of Sessions |                | Hours in Use   |                | YTD         |
|--------------------|------------------------|--------------------|--------------------|----------------|----------------|----------------|-------------|
|                    |                        |                    | 2016               | 2015           | 2016           | 2015           | Gain/Loss   |
| Main Library       | 100                    | 45 minutes         | 61,822             | 67,482         | 48,709         | 49,091         | -0.8%       |
| Branches           | 526                    | 40 minutes         | 458,378            | 461,289        | 308,419        | 303,083        | 1.8%        |
| <b>TOTAL USAGE</b> | <b>626</b>             |                    | <b>520,200</b>     | <b>528,771</b> | <b>357,128</b> | <b>352,174</b> | <b>1.4%</b> |

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

| WIRELESS SESSIONS     | Monthly Total |           | Year-to-Date   |           | YTD       |
|-----------------------|---------------|-----------|----------------|-----------|-----------|
|                       | 2016          | 2015      | 2016           | 2015      | Gain/Loss |
| <b>TOTAL SESSIONS</b> | <b>70,190</b> | <b>NA</b> | <b>419,154</b> | <b>NA</b> | <b>NA</b> |

Each session represents a unique user of public wireless internet.

| WALK-IN<br>COUNT    | Monthly Total  |                | Average Hourly |       | Year-to-Date     |                  | YTD          |
|---------------------|----------------|----------------|----------------|-------|------------------|------------------|--------------|
|                     | 2016           | 2015           | 2016           | 2015  | 2016             | 2015             | Gain/Loss    |
| Main Library        | 41,365         | 45,333         | 207            | 227   | 223,040          | 240,034          | -7.1%        |
| Branches            | 203,951        | 231,310        | 958            | 1,081 | 1,284,161        | 1,335,038        | -3.8%        |
| Mobile Unit*        | 0              | 455            |                |       | 0                | 2,791            | -100.0%      |
| <b>TOTAL VISITS</b> | <b>245,316</b> | <b>277,098</b> |                |       | <b>1,507,201</b> | <b>1,577,863</b> | <b>-4.5%</b> |

**REPORT K**

**CLEVELAND PUBLIC LIBRARY  
BRANCH TOTAL CIRCULATION FOR JUNE 2016**

| BRANCH                  | a<br>Branch<br>Circulation | b<br>Sent<br>from Other<br>Branches | c<br>Sent from<br>Main | d<br>Sent from<br>Other<br>CLEVNET<br>Systems | e<br>Total Direct<br>Circulation<br>(a+b+c+d) | f<br>Sent to<br>Other<br>CLEVNET<br>Systems | g<br>Total<br>Circulation<br>(e+f) |
|-------------------------|----------------------------|-------------------------------------|------------------------|---|---|---|------------------------------------|
| Addison                 | 5,874                      | 541                                 | 567                    | 908   | 7,890   | 486   | 8,376                              |
| Brooklyn                | 4,271                      | 486                                 | 461                    | 557   | 5,775   | 410   | 6,185                              |
| Carnegie West           | 7,307                      | 765                                 | 1,224                  | 1,447   | 10,743  | 977   | 11,720                             |
| Collinwood              | 5,205                      | 455                                 | 493                    | 763   | 6,916   | 598   | 7,514                              |
| East 131st              | 2,631                      | 297                                 | 288                    | 451   | 3,667   | 318   | 3,985                              |
| Eastman                 | 11,122                     | 1,189                               | 1,866                  | 2,520   | 16,697  | 2,013                                       | 18,710                             |
| Fleet*                  | 7,676                      | 695                                 | 1,056                  | 1,236   | 10,663  | 900   | 11,563                             |
| Fulton                  | 9,086                      | 654                                 | 797                    | 1,026   | 11,563  | 787   | 12,350                             |
| Garden Valley           | 2,410                      | 237                                 | 182                    | 231   | 3,060   | 291   | 3,351                              |
| Glenville               | 4,432                      | 261                                 | 332                    | 589   | 5,614   | 367   | 5,981                              |
| Harvard-Lee             | 6,406                      | 560                                 | 750                    | 842   | 8,558   | 668   | 9,226                              |
| Hough                   | 3,426                      | 334                                 | 313                    | 448   | 4,521   | 319   | 4,840                              |
| Jefferson               | 3,969                      | 673                                 | 774                    | 1,010   | 6,426   | 601   | 7,027                              |
| Langston Hughes         | 4,514                      | 588                                 | 518                    | 715   | 6,335   | 524   | 6,859                              |
| Lorain                  | 5,550                      | 668                                 | 800                    | 1,103   | 8,121   | 678   | 8,799                              |
| Martin Luther King, Jr. | 5,246                      | 486                                 | 731                    | 982   | 7,445   | 579   | 8,024                              |
| Memorial-Nottingham     | 7,561                      | 1,001                               | 1,333                  | 2,106   | 12,001  | 1,085                                       | 13,086                             |
| Mt. Pleasant            | 4,048                      | 278                                 | 262                    | 281   | 4,869   | 296   | 5,165                              |
| Rice                    | 7,094                      | 528                                 | 723                    | 1,002   | 9,347   | 728   | 10,075                             |
| Rockport                | 11,500                     | 908                                 | 1,244                  | 1,940   | 15,592  | 1,659                                       | 17,251                             |
| South                   | 5,761                      | 524                                 | 558                    | 794   | 7,637   | 697   | 8,334                              |
| South Brooklyn          | 9,278                      | 981                                 | 1,670                  | 2,112   | 14,041  | 1,760                                       | 15,801                             |
| Sterling                | 3,242                      | 253                                 | 270                    | 491   | 4,256   | 310   | 4,566                              |
| Union                   | 3,924                      | 457                                 | 498                    | 616   | 5,495   | 378   | 5,873                              |
| Walz                    | 9,093                      | 823                                 | 1,197                  | 1,846   | 12,959  | 1,161                                       | 14,120                             |
| West Park               | 10,025                     | 1,247                               | 2,528                  | 3,406   | 17,206  | 2,110                                       | 19,316                             |
| Woodland                | 5,682                      | 381                                 | 453                    | 575   | 7,091   | 510   | 7,601                              |
| <b>TOTAL</b>            | <b>166,333</b>             | <b>16,270</b>                       | <b>21,888</b>          | <b>29,997</b>                                 | <b>234,488</b>                                | <b>21,210</b>                               | <b>255,698</b>                     |

\*Fleet branch circulation includes remaining circulation generated by Broadway branch items

**CLEVELAND PUBLIC LIBRARY  
BRANCH TOTAL CIRCULATION COMPARATIVE FOR JUNE 2016**

| BRANCH                  | Monthly Total |         | Year-to-Date |           | YTD       | YTD    |
|-------------------------|---------------|---------|--------------|-----------|-----------|--------|
|                         | 2016          | 2015    | 2016         | 2015      | Gain/Loss | %G/L   |
| Addison                 | 8,376         | 9,289   | 49,476       | 56,509    | -7,033    | -12.4% |
| Brooklyn                | 6,185         | 6,123   | 34,553       | 35,913    | -1,360    | -3.8%  |
| Carnegie West           | 11,720        | 12,904  | 75,171       | 75,076    | 95        | 0.1%   |
| Collinwood              | 7,514         | 8,517   | 42,400       | 47,505    | -5,105    | -10.7% |
| East 131st              | 3,985         | 4,383   | 24,361       | 25,569    | -1,208    | -4.7%  |
| Eastman                 | 18,710        | 20,497  | 118,124      | 118,129   | -5        | 0.0%   |
| Fleet*                  | 11,563        | 11,914  | 70,442       | 69,027    | 1,415     | 2.0%   |
| Fulton                  | 12,350        | 10,891  | 85,027       | 62,153    | 22,874    | 36.8%  |
| Garden Valley           | 3,351         | 3,390   | 19,177       | 18,580    | 597       | 3.2%   |
| Glenville               | 5,981         | 6,768   | 37,615       | 39,685    | -2,070    | -5.2%  |
| Harvard-Lee             | 9,226         | 9,816   | 56,591       | 49,163    | 7,428     | 15.1%  |
| Hough                   | 4,840         | 4,573   | 29,885       | 26,801    | 3,084     | 11.5%  |
| Jefferson               | 7,027         | 6,880   | 41,057       | 46,021    | -4,964    | -10.8% |
| Langston Hughes         | 6,859         | 6,642   | 37,238       | 41,400    | -4,162    | -10.1% |
| Lorain                  | 8,799         | 10,574  | 55,236       | 58,375    | -3,139    | -5.4%  |
| Martin Luther King, Jr. | 8,024         | 10,356  | 48,560       | 59,414    | -10,854   | -18.3% |
| Memorial-Nottingham     | 13,086        | 12,633  | 74,409       | 72,591    | 1,818     | 2.5%   |
| Mt. Pleasant            | 5,165         | 5,083   | 22,552       | 26,095    | -3,543    | -13.6% |
| Rice                    | 10,075        | 13,164  | 62,168       | 69,977    | -7,809    | -11.2% |
| Rockport                | 17,251        | 18,809  | 103,025      | 112,125   | -9,100    | -8.1%  |
| South                   | 8,334         | 8,374   | 51,117       | 51,793    | -676      | -1.3%  |
| South Brooklyn          | 15,801        | 18,108  | 108,243      | 109,451   | -1,208    | -1.1%  |
| Sterling                | 4,566         | 4,669   | 26,702       | 30,438    | -3,736    | -12.3% |
| Union                   | 5,873         | 6,746   | 37,417       | 39,324    | -1,907    | -4.8%  |
| Walz                    | 14,120        | 15,515  | 82,101       | 85,786    | -3,685    | -4.3%  |
| West Park               | 19,316        | 20,876  | 119,738      | 126,152   | -6,414    | -5.1%  |
| Woodland                | 7,601         | 9,461   | 49,515       | 56,174    | -6,659    | -11.9% |
| <b>TOTAL</b>            | 255,698       | 276,955 | 1,561,900    | 1,609,226 | -47,326   | -2.9%  |

\*Fleet branch circulation includes remaining circulation generated by Broadway branch items

**CLEVELAND PUBLIC LIBRARY  
BRANCH ATTENDANCE JUNE 2016**

| BRANCH                  | Monthly Total  |                | Year-to-Date     |                  | YTD            | YTD          |
|-------------------------|----------------|----------------|------------------|------------------|----------------|--------------|
|                         | 2016           | 2015           | 2016             | 2015             | Gain/Loss      | %G/L         |
| Addison                 | 5,247          | 5,759          | 31,396           | 32,926           | -1,530         | -4.6%        |
| Brooklyn                | 3,951          | 4,069          | 23,049           | 21,456           | 1,593          | 7.4%         |
| Carnegie West           | 9,534          | 14,398         | 63,152           | 92,921           | -29,769        | -32.0%       |
| Collinwood              | 6,830          | 7,255          | 45,306           | 38,320           | 6,986          | 18.2%        |
| East 131st              | 5,748          | 7,814          | 46,870           | 43,804           | 3,066          | 7.0%         |
| Eastman                 | 9,838          | 10,696         | 63,859           | 65,163           | -1,304         | -2.0%        |
| Fleet                   | 9,550          | 11,243         | 60,352           | 61,702           | -1,350         | -2.2%        |
| Fulton                  | 8,788          | 9,201          | 46,899           | 44,143           | 2,756          | 6.2%         |
| Garden Valley           | 4,263          | 5,135          | 25,216           | 26,726           | -1,510         | -5.6%        |
| Glenville               | 5,773          | 7,677          | 39,125           | 42,826           | -3,701         | -8.6%        |
| Harvard-Lee             | 7,266          | 8,203          | 46,897           | 47,824           | -927           | -1.9%        |
| Hough                   | 7,031          | 14,651         | 43,585           | 68,966           | -25,381        | -36.8%       |
| Jefferson               | 3,527          | 6,541          | 35,371           | 42,242           | -6,871         | -16.3%       |
| Langston Hughes         | 7,592          | 6,772          | 41,263           | 44,040           | -2,777         | -6.3%        |
| Lorain                  | 7,915          | 8,961          | 44,229           | 43,685           | 544            | 1.2%         |
| Martin Luther King, Jr. | 6,281          | 6,623          | 49,050           | 45,340           | 3,710          | 8.2%         |
| Memorial-Nottingham     | 6,684          | 7,174          | 32,766           | 31,092           | 1,674          | 5.4%         |
| Mt. Pleasant            | 5,163          | 5,962          | 33,885           | 37,548           | -3,663         | -9.8%        |
| Rice                    | 11,221         | 11,942         | 68,601           | 76,993           | -8,392         | -10.9%       |
| Rockport                | 10,207         | 8,744          | 63,086           | 59,597           | 3,489          | 5.9%         |
| South                   | 5,916          | 7,829          | 36,411           | 43,678           | -7,267         | -16.6%       |
| South Brooklyn          | 12,439         | 12,573         | 89,314           | 80,366           | 8,948          | 11.1%        |
| Sterling                | 11,401         | 9,136          | 62,054           | 54,573           | 7,481          | 13.7%        |
| Union                   | 5,750          | 6,938          | 36,544           | 40,421           | -3,877         | -9.6%        |
| Walz                    | 8,962          | 8,500          | 52,830           | 49,297           | 3,533          | 7.2%         |
| West Park               | 9,554          | 9,291          | 62,517           | 56,570           | 5,947          | 10.5%        |
| Woodland                | 7,520          | 8,223          | 40,534           | 42,819           | -2,285         | -5.3%        |
| <b>TOTAL</b>            | <b>203,951</b> | <b>231,310</b> | <b>1,284,161</b> | <b>1,335,038</b> | <b>-50,877</b> | <b>-3.8%</b> |

**CLEVELAND PUBLIC LIBRARY  
BRANCH RANKINGS JUNE 2016**

| Branch                            | Total Circulation |
|-----------------------------------|-------------------|
| 1 <b>West Park</b>                | 19,316            |
| 2 <b>Eastman</b>                  | 18,710            |
| 3 <b>Rockport</b>                 | 17,251            |
| 4 <b>South Brooklyn</b>           | 15,801            |
| 5 <b>Walz</b>                     | 14,120            |
| 6 <b>Memorial-Nottingham</b>      | 13,086            |
| 7 <b>Fulton</b>                   | 12,350            |
| 8 <b>Carnegie West</b>            | 11,720            |
| 9 <b>Fleet*</b>                   | 11,563            |
| 10 <b>Rice</b>                    | 10,075            |
| 11 <b>Harvard-Lee</b>             | 9,226             |
| 12 <b>Lorain</b>                  | 8,799             |
| 13 <b>Addison</b>                 | 8,376             |
| 14 <b>South</b>                   | 8,334             |
| 15 <b>Martin Luther King, Jr.</b> | 8,024             |
| 16 <b>Woodland</b>                | 7,601             |
| 17 <b>Collinwood</b>              | 7,514             |
| 18 <b>Jefferson</b>               | 7,027             |
| 19 <b>Langston Hughes</b>         | 6,859             |
| 20 <b>Brooklyn</b>                | 6,185             |
| 21 <b>Glenville</b>               | 5,981             |
| 22 <b>Union</b>                   | 5,873             |
| 23 <b>Mt. Pleasant</b>            | 5,165             |
| 24 <b>Hough</b>                   | 4,840             |
| 25 <b>Sterling</b>                | 4,566             |
| 26 <b>East 131st</b>              | 3,985             |
| 27 <b>Garden Valley</b>           | 3,351             |
|                                   | 255,698           |

| Branch                            | Attendance |
|-----------------------------------|------------|
| 1 <b>South Brooklyn</b>           | 12,439     |
| 2 <b>Sterling</b>                 | 11,401     |
| 3 <b>Rice</b>                     | 11,221     |
| 4 <b>Rockport</b>                 | 10,207     |
| 5 <b>Eastman</b>                  | 9,838      |
| 6 <b>West Park</b>                | 9,554      |
| 7 <b>Fleet</b>                    | 9,550      |
| 8 <b>Carnegie West</b>            | 9,534      |
| 9 <b>Walz</b>                     | 8,962      |
| 10 <b>Fulton</b>                  | 8,788      |
| 11 <b>Lorain</b>                  | 7,915      |
| 12 <b>Langston Hughes</b>         | 7,592      |
| 13 <b>Woodland</b>                | 7,520      |
| 14 <b>Harvard-Lee</b>             | 7,266      |
| 15 <b>Hough</b>                   | 7,031      |
| 16 <b>Collinwood</b>              | 6,830      |
| 17 <b>Memorial-Nottingham</b>     | 6,684      |
| 18 <b>Martin Luther King, Jr.</b> | 6,281      |
| 19 <b>South</b>                   | 5,916      |
| 20 <b>Glenville</b>               | 5,773      |
| 21 <b>Union</b>                   | 5,750      |
| 22 <b>East 131st</b>              | 5,748      |
| 23 <b>Addison</b>                 | 5,247      |
| 24 <b>Mt. Pleasant</b>            | 5,163      |
| 25 <b>Garden Valley</b>           | 4,263      |
| 26 <b>Brooklyn</b>                | 3,951      |
| 27 <b>Jefferson</b>               | 3,527      |
|                                   | 203,951    |

| Branch                            | Population |         |
|-----------------------------------|------------|---------|
|                                   | 2010       | 2000    |
| 1 <b>South Brooklyn</b>           | 32,043     | 34,217  |
| 2 <b>West Park</b>                | 27,814     | 29,398  |
| 3 <b>Fleet**</b>                  | 26,727     | 34,598  |
| 4 <b>Eastman</b>                  | 23,674     | 25,873  |
| 5 <b>Rockport</b>                 | 19,896     | 21,467  |
| 6 <b>Fulton</b>                   | 19,647     | 22,575  |
| 7 <b>Rice</b>                     | 19,462     | 25,893  |
| 8 <b>Memorial-Nottingham</b>      | 19,271     | 22,598  |
| 9 <b>Harvard-Lee</b>              | 17,655     | 21,246  |
| 10 <b>Walz</b>                    | 16,063     | 18,497  |
| 11 <b>Collinwood</b>              | 14,769     | 19,377  |
| 12 <b>Langston Hughes</b>         | 14,439     | 21,224  |
| 13 <b>Glenville</b>               | 14,006     | 20,302  |
| 14 <b>Addison</b>                 | 13,603     | 19,263  |
| 15 <b>East 131st</b>              | 13,025     | 18,001  |
| 16 <b>Mt. Pleasant</b>            | 12,792     | 17,155  |
| 17 <b>Lorain</b>                  | 12,588     | 14,589  |
| 18 <b>Martin Luther King, Jr.</b> | 12,392     | 15,483  |
| 19 <b>Carnegie West</b>           | 10,487     | 11,716  |
| 20 <b>Union</b>                   | 8,416      | 12,603  |
| 21 <b>Sterling</b>                | 8,267      | 8,712   |
| 22 <b>Woodland</b>                | 7,946      | 7,213   |
| 23 <b>South</b>                   | 6,325      | 7,729   |
| 24 <b>Hough</b>                   | 5,667      | 7,845   |
| 25 <b>Brooklyn</b>                | 5,524      | 6,430   |
| 26 <b>Jefferson</b>               | 3,515      | 3,987   |
| 27 <b>Garden Valley</b>           | 2,310      | 3,220   |
| 28 <b>Broadway**</b>              |            | 1,966   |
|                                   | 388,323    | 473,177 |

\*\*Broadway and Fleet services areas merged

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**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR JUNE 2016**

| <b>OTHER TRANSACTIONS</b> | <b>Monthly Total</b> |               | <b>Year-to-Date</b> |                | <b>YTD</b>       |
|---------------------------|----------------------|---------------|---------------------|----------------|------------------|
|                           | <b>2016</b>          | <b>2015</b>   | <b>2016</b>         | <b>2015</b>    | <b>Gain/Loss</b> |
| <b>Loans* to:</b>         |                      |               |                     |                |                  |
| <b>CLEVNET</b>            | 71,527               | 72,003        | 453,095             | 446,955        | 1.4%             |
| <b>MORE</b>               | 329                  | 417           | 2,280               | 2,396          | -4.8%            |
| <b>Other Libraries</b>    | 449                  | 359           | 2,897               | 2,194          | 32.0%            |
| <b>TOTAL</b>              | <b>72,305</b>        | <b>72,779</b> | <b>458,272</b>      | <b>451,545</b> | <b>1.5%</b>      |

\*Totals included in Main Library and Branch circulation counts.

| <b>ANALYSIS OF MAIN LIBRARY<br/>REFERENCE QUESTION LOAD</b> | <b>Monthly Total</b> |               | <b>Year-to-Date</b> |                | <b>YTD</b>       |
|---|----------------------|---------------|---------------------|----------------|------------------|
|   | <b>2016</b>          | <b>2015</b>   | <b>2016</b>         | <b>2015</b>    | <b>Gain/Loss</b> |
| <b>Projected</b>  | 18,603               | 20,915        | 126,868             | 116,022        | 9.3%             |
| <b>KnowItNow Web Reference*</b>                             | 0                    | 58            | 0                   | 763            | -100.0%          |
| <b>Mail and Email Reference</b>                             | 220                  | 72            | 1,134               | 612            | 85.3%            |
| <b>Interlibrary Loan Requests</b>                           | 778                  | 776           | 5,177               | 4,590          | 12.8%            |
| <b>TOTAL</b>  | <b>19,601</b>        | <b>21,821</b> | <b>133,179</b>      | <b>121,987</b> | <b>9.2%</b>      |

\*KnowItNow statewide reference service ceased on 12/31/2015.

| <b>CHANGES IN PERMANENT<br/>COLLECTION</b> | <b>Monthly Total</b> |             | <b>Year-to-Date</b> |             | <b>YTD</b>       |
|--|----------------------|-------------|---------------------|-------------|------------------|
|  | <b>2016</b>          | <b>2015</b> | <b>2016</b>         | <b>2015</b> | <b>Gain/Loss</b> |
| <b>New Titles Added</b>                    | 4,891                | 5,470       | 32,819              | 33,422      | -1.8%            |
| <b>Total Items Added</b>                   | 25,260               | 24,438      | 125,534             | 121,261     | 3.5%             |

| <b>HOURS OPEN</b>   | <b>Monthly Total</b> |             | <b>Year-to-Date</b> |             | <b>YTD</b>       |
|---------------------|----------------------|-------------|---------------------|-------------|------------------|
|                     | <b>2016</b>          | <b>2015</b> | <b>2016</b>         | <b>2015</b> | <b>Gain/Loss</b> |
| <b>Main Library</b> | 200                  | 200         | 200                 | 1,199       | -83.3%           |
| <b>Branches</b>     | 5,751                | 5,778       | 34,632              | 34,347      | 0.8%             |

| <b>OHIO BRAILLE &amp; AUDIO<br/>READING DOWNLOAD (BARD)</b> | <b>Monthly Total</b> |             | <b>Year-to-Date</b> |             | <b>YTD</b>       |
|---|----------------------|-------------|---------------------|-------------|------------------|
|   | <b>2016</b>          | <b>2015</b> | <b>2016</b>         | <b>2015</b> | <b>Gain/Loss</b> |
| <b>Downloads</b>  | 10,853               | 10,424      | 70,436              | 68,532      | 2.8%             |
| <b>Users</b>  | 670                  | 610         | 3,873               | 3,696       | 4.8%             |

Included in circulation activity