

**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR MAY 2018**

CIRCULATION ACTIVITY	Monthly Total		Average Hourly		Year-to-Date		YTD Gain/Loss
	2018	2017	2018	2017	2018	2017	
Main Library	116,238	107,317	559	516	548,784	545,459	0.6%
Branches*	211,410	210,872	957	962	1,004,133	1,112,415	-9.7%
Mobile Units	4,471	3,112			18,742	13,202	42.0%
Library for the Blind	40,842	44,009			199,548	220,347	-9.4%
OLBPD BARD	15,997	12,164			62,988	62,542	0.7%
eMedia	37,847	32,502			188,906	159,917	18.1%
<b>TOTAL CIRCULATION</b>	<b>426,805</b>	<b>409,976</b>			<b>2,023,101</b>	<b>2,113,882</b>	<b>-4%</b>

ELECTRONIC MEDIA CIRCULATION	Monthly Total		Year-to-Date		YTD Gain/Loss
	2018	2017	2018	2017	
eBook	21,453	19,345	108,227	95,322	13.5%
eAudiobook	14,354	11,180	69,265	51,540	34.4%
eMusic	280	340	1,660	3,266	-49.2%
eVideo	474	433	2,891	3,028	-4.5%
eMagazines	1,286	1,204	6,863	6,761	1.5%
<b>TOTAL eCIRCULATION</b>	<b>37,847</b>	<b>32,502</b>	<b>188,906</b>	<b>159,917</b>	<b>18.1%</b> Included in circulation activity

COMPUTER USAGE	Number of Computers	Average Sessions	Number of Sessions		Hours in Use		YTD Gain/Loss
			2018	2017	2018	2017	
Main Library	107	50 minutes	39,346	50,823	34,388	38,519	-10.7%
Branches	569	40 minutes	285,078	337,671	194,809	227,470	-14.4%
<b>TOTAL USAGE</b>	<b>676</b>		<b>324,424</b>	<b>388,494</b>	<b>229,197</b>	<b>265,989</b>	<b>-13.8%</b>

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WIRELESS SESSIONS	Monthly Total		Year-to-Date		YTD Gain/Loss
	2018	2017	2018	2017	
<b>TOTAL SESSIONS</b>	<b>201,951</b>	<b>154,400</b>	<b>979,679</b>	<b>604,929</b>	<b>61.9%</b>

Each session represents a unique user of public wireless internet.

WALK-IN COUNT	Monthly Total		Average Hourly		Year-to-Date		YTD Gain/Loss
	2018	2017	2018	2017	2018	2017	
Main Library	33,180	42,645	160	205	159,574	183,374	-13%
Branches*	161,225	186,903	730	852	789,381	933,335	-15%
<b>TOTAL VISITS</b>	<b>194,405</b>	<b>229,548</b>			<b>948,955</b>	<b>1,116,709</b>	<b>-15.0%</b>

\*Glenville Branch closed 2/5/18-4/16/18. Lorain Branch closed 2/5/18-4/14/18. Harvard Lee Branch closed beginning 4/15/18. Jefferson Branch closed beginning 4/18/18. Branches were closed as part of the Branch Revitalization Project.

**CLEVELAND PUBLIC LIBRARY  
BRANCH TOTAL CIRCULATION FOR MAY 2018**

Branch	a Branch Circulation	b Sent from Other Branches	c Sent from Main	d Sent from Other CLEVNET Systems	e Total Direct Circulation (a+b+c+d)	f Sent to Other CLEVNET Systems	g Total Circulation (e+f)
Addison	6,301	488	373	681	7,843	398	8,241
Brooklyn	3,327	209	252	339	4,127	237	4,364
Carnegie West	8,610	452	805	1,232	11,099	670	11,769
Collinwood	3,707	261	316	597	4,881	243	5,124
East 131st	3,545	235	239	289	4,308	226	4,534
Eastman	12,333	484	787	1,192	14,796	1,416	16,212
Fleet	8,330	423	658	906	10,317	504	10,821
Fulton	7,356	326	475	716	8,873	725	9,598
Garden Valley	2,750	109	68	177	3,104	179	3,283
Glenville	2,379	98	148	299	2,924	202	3,126
Harvard-Lee*	720	15	69	50	854	72	926
Hough	3,824	725	165	312	5,026	237	5,263
Jefferson*	770	59	155	132	1,116	49	1,165
Langston Hughes	5,185	253	310	544	6,292	300	6,592
Lorain	4,061	205	253	376	4,895	359	5,254
Martin Luther King, Jr.	3,665	333	309	516	4,823	389	5,212
Memorial-Nottingham	8,228	487	981	1,324	11,020	691	11,711
Mt. Pleasant	2,778	182	250	265	3,475	185	3,660
Rice	7,293	360	485	723	8,861	522	9,383
Rockport	12,282	647	1,092	1,564	15,585	1,173	16,758
South	5,571	616	593	873	7,653	550	8,203
South Brooklyn	10,665	655	1,259	1,736	14,315	1,109	15,424
Sterling	3,780	121	129	192	4,222	225	4,447
Union	2,861	250	261	292	3,664	249	3,913
Walz	8,292	610	1,110	1,407	11,419	770	12,189
West Park	11,221	825	1,584	2,284	15,914	1,483	17,397
Woodland	5,611	239	225	432	6,507	334	6,841
<b>TOTAL</b>	<b>155,445</b>	<b>9,667</b>	<b>13,351</b>	<b>19,450</b>	<b>197,913</b>	<b>13,497</b>	<b>211,410</b>

\*Harvard Lee Branch closed beginning 4/15/18. Jefferson Branch closed beginning 4/18/18. Branches were closed as part of the Branch Revitalization Project.

**CLEVELAND PUBLIC LIBRARY  
BRANCH TOTAL CIRCULATION COMPARATIVE FOR MAY 2018**

BRANCH	Monthly Total		Year-to-Date		YTD	YTD
	2018	2017	2018	2017	Gain/Loss	%G/L
Addison	8,241	6,546	37,297	36,627	670	2%
Brooklyn	4,364	3,979	19,741	22,194	-2,453	-11%
Carnegie West	11,769	12,280	51,995	63,941	-11,946	-19%
Collinwood	5,124	5,250	27,743	27,048	695	3%
East 131st	4,534	3,328	19,246	17,020	2,226	13%
Eastman	16,212	14,695	72,842	79,437	-6,595	-8%
Fleet	10,821	8,983	49,776	47,212	2,564	5%
Fulton	9,598	8,896	42,744	51,735	-8,991	-17%
Garden Valley	3,283	2,157	14,868	15,308	-440	-3%
Glenville*	3,126	5,234	9,849	25,702	-15,853	-62%
Harvard-Lee*	926	7,191	24,660	37,844	-13,184	-35%
Hough	5,263	3,278	24,442	20,099	4,343	22%
Jefferson*	1,165	6,272	21,931	33,792	-11,861	-35%
Langston Hughes	6,592	6,029	31,701	30,876	825	3%
Lorain*	5,254	6,737	16,628	34,749	-18,121	-52%
Martin Luther King, Jr.	5,212	5,485	25,091	29,561	-4,470	-15%
Memorial-Nottingham	11,711	10,400	54,922	53,712	1,210	2%
Mt. Pleasant	3,660	2,835	17,610	16,506	1,104	7%
Rice	9,383	9,544	43,619	47,169	-3,550	-8%
Rockport	16,758	15,399	74,725	78,876	-4,151	-5%
South	8,203	6,615	36,840	36,870	-30	0%
South Brooklyn	15,424	14,669	73,176	77,007	-3,831	-5%
Sterling	4,447	4,136	20,255	22,883	-2,628	-11%
Union	3,913	3,935	18,583	21,963	-3,380	-15%
Walz	12,189	12,826	58,545	61,366	-2,821	-5%
West Park	17,397	16,698	83,265	86,423	-3,158	-4%
Woodland	6,841	7,475	32,039	36,495	-4,456	-12%
<b>TOTAL</b>	<b>211,410</b>	<b>210,872</b>	<b>1,004,133</b>	<b>1,112,415</b>	<b>-108,282</b>	<b>-10%</b>

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**CLEVELAND PUBLIC LIBRARY  
BRANCH ATTENDANCE MAY 2018**

BRANCH	Monthly Total		Year-to-Date		YTD	YTD
	2018	2017	2018	2017	Gain/Loss	%G/L
Addison	4,485	4,884	21,940	24,433	-2,493	-10%
Brooklyn	2,784	3,561	14,144	17,890	-3,746	-21%
Carnegie West	8,698	8,329	42,221	46,181	-3,960	-9%
Collinwood	4,622	5,661	24,077	30,957	-6,880	-22%
East 131st	8,480	5,156	37,662	28,041	9,621	34%
Eastman	8,371	9,767	44,439	48,498	-4,059	-8%
Fleet	7,802	8,683	39,565	44,773	-5,208	-12%
Fulton	6,485	6,612	31,899	34,850	-2,951	-8%
Garden Valley	4,053	2,798	18,008	16,301	1,707	10%
Glenville*	3,084	4,380	8,879	21,669	-12,790	-59%
Harvard-Lee*	0	8,100	23,198	37,714	-14,516	-38%
Hough	7,579	7,432	33,166	34,112	-946	-3%
Jefferson*	0	5,472	14,325	24,162	-9,837	-41%
Langston Hughes	6,168	6,444	30,009	33,827	-3,818	-11%
Lorain*	4,304	6,434	13,336	28,727	-15,391	-54%
Martin Luther King, Jr.	5,523	6,795	25,090	35,791	-10,701	-30%
Memorial-Nottingham	5,500	5,541	21,076	25,089	-4,013	-16%
Mt. Pleasant	3,805	4,059	16,954	21,041	-4,087	-19%
Rice	9,458	11,801	46,146	55,633	-9,487	-17%
Rockport	6,572	8,297	33,166	40,689	-7,523	-18%
South	5,274	5,320	23,701	29,632	-5,931	-20%
South Brooklyn	12,145	12,648	49,939	65,732	-15,793	-24%
Sterling	6,594	8,574	33,813	41,929	-8,116	-19%
Union	6,803	5,684	29,982	26,254	3,728	14%
Walz	7,372	8,594	37,330	41,048	-3,718	-9%
West Park	8,036	7,164	37,906	36,512	1,394	4%
Woodland	7,228	8,713	37,410	41,850	-4,440	-11%
<b>TOTAL</b>	<b>161,225</b>	<b>186,903</b>	<b>789,381</b>	<b>933,335</b>	<b>-143,954</b>	<b>-15%</b>

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**CLEVELAND PUBLIC LIBRARY  
BRANCH RANKINGS MAY 2018**

Branch	Total Circulation
1 <b>West Park</b>	17,397
2 <b>Rockport</b>	16,758
3 <b>Eastman</b>	16,212
4 <b>South Brooklyn</b>	15,424
5 <b>Walz</b>	12,189
6 <b>Carnegie West</b>	11,769
7 <b>Memorial-Nottingham</b>	11,711
8 <b>Fleet</b>	10,821
9 <b>Fulton</b>	9,598
10 <b>Rice</b>	9,383
11 <b>Addison</b>	8,241
12 <b>South</b>	8,203
13 <b>Woodland</b>	6,841
14 <b>Langston Hughes</b>	6,592
15 <b>Hough</b>	5,263
16 <b>Lorain</b>	5,254
17 <b>Martin Luther King, Jr.</b>	5,212
18 <b>Collinwood</b>	5,124
19 <b>East 131st</b>	4,534
20 <b>Sterling</b>	4,447
21 <b>Brooklyn</b>	4,364
22 <b>Union</b>	3,913
23 <b>Mt. Pleasant</b>	3,660
24 <b>Garden Valley</b>	3,283
25 <b>Glenville</b>	3,126
26 <b>Jefferson*</b>	1,165
27 <b>Harvard-Lee*</b>	926
	<b>211,410</b>

Branch	Attendance
<b>South Brooklyn</b>	12,145
<b>Rice</b>	9,458
<b>Carnegie West</b>	8,698
<b>East 131st</b>	8,480
<b>Eastman</b>	8,371
<b>West Park</b>	8,036
<b>Fleet</b>	7,802
<b>Hough</b>	7,579
<b>Walz</b>	7,372
<b>Woodland</b>	7,228
<b>Union</b>	6,803
<b>Sterling</b>	6,594
<b>Rockport</b>	6,572
<b>Fulton</b>	6,485
<b>Langston Hughes</b>	6,168
<b>Martin Luther King, Jr.</b>	5,523
<b>Memorial-Nottingham</b>	5,500
<b>South</b>	5,274
<b>Collinwood</b>	4,622
<b>Addison</b>	4,485
<b>Lorain</b>	4,304
<b>Garden Valley</b>	4,053
<b>Mt. Pleasant</b>	3,805
<b>Glenville</b>	3,084
<b>Brooklyn</b>	2,784
<b>Harvard-Lee*</b>	0
<b>Jefferson*</b>	0
	<b>161,225</b>

Branch	Population	
	2010	2000
1 <b>South Brooklyn</b>	32,043	34,217
2 <b>West Park</b>	27,814	29,398
3 <b>Fleet*</b>	26,727	34,598
4 <b>Eastman</b>	23,674	25,873
5 <b>Rockport</b>	19,896	21,467
6 <b>Fulton</b>	19,647	22,575
7 <b>Rice</b>	19,462	25,893
8 <b>Memorial-Nottingham</b>	19,271	22,598
9 <b>Harvard-Lee</b>	17,655	21,246
10 <b>Walz</b>	16,063	18,497
11 <b>Collinwood</b>	14,769	19,377
12 <b>Langston Hughes</b>	14,439	21,224
13 <b>Glenville</b>	14,006	20,302
14 <b>Addison</b>	13,603	19,263
15 <b>East 131st</b>	13,025	18,001
16 <b>Mt. Pleasant</b>	12,792	17,155
17 <b>Lorain</b>	12,588	14,589
18 <b>Martin Luther King, Jr.</b>	12,392	15,483
19 <b>Carnegie West</b>	10,487	11,716
20 <b>Union</b>	8,416	12,603
21 <b>Sterling</b>	8,267	8,712
22 <b>Woodland</b>	7,946	7,213
23 <b>South</b>	6,325	7,729
24 <b>Hough</b>	5,667	7,845
25 <b>Brooklyn</b>	5,524	6,430
26 <b>Jefferson</b>	3,515	3,987
27 <b>Garden Valley</b>	2,310	3,220
28 <b>Broadway*</b>		1,966
	<b>388,323</b>	<b>473,177</b>

\*Harvard Lee Branch closed beginning 4/15/18. Jefferson Branch closed beginning 4/18/18. Branches were closed as part of the Branch Revitalization Project.

\*Broadway and Fleet service areas merged

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**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR MAY 2018**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD
	2018	2017	2018	2017	Gain/Loss
CLEVNET	45,573	63,279	279,997	321,204	-13%
Other Libraries	463	429	2,436	2,821	-14%
<b>TOTAL</b>	<b>46,036</b>	<b>63,708</b>	<b>282,433</b>	<b>324,025</b>	<b>-13%</b>

\*Totals included in Main Library and Branch circulation counts

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD
	2018	2017	2018	2017	Gain/Loss
Projected	14,929	15,994	77,243	79,479	-3%
Mail and Email Reference	327	373	1,503	1,931	-22%
Interlibrary Loan Requests	930	704	5,132	4,615	11%
<b>TOTAL</b>	<b>16,186</b>	<b>17,071</b>	<b>83,878</b>	<b>86,025</b>	<b>-2%</b>

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD
	2018	2017	2018	2017	Gain/Loss
New Titles Added	3,921	4,634	20,972	22,678	-8%
Total Items Added	17,450	20,294	97,967	112,353	-13%

HOURS OPEN	Monthly Total		Year-to-Date		YTD
	2018	2017	2018	2017	Gain/Loss
Main Library	208	208	1,008	1,008	0%
Branches	5,965	5,921	28,863	28,803	0%

OHIO BRAILLE & AUDIO READING DOWNLOAD (BARD)	Monthly Total		Year-to-Date		YTD
	2018	2017	2018	2017	Gain/Loss
Downloads	15,997	12,164	62,988	62,542	1%
Users	646	641	3,257	3,263	0%

Included in circulation activity