

**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR MAY 2017**

CIRCULATION ACTIVITY	Monthly Total		Average Hourly		Year-to-Date		YTD Gain/Loss
	2017	2016	2017	2016	2017	2016	
Main Library	107,317	115,024	516	575	545,459	602,168	-9.4%
Branches	210,872	254,240	962	1,194	1,112,415	1,306,202	-14.8%
Mobile Units	3,112	1,707			13,202	8,834	49.4%
Library for the Blind	44,009	45,040			220,347	236,620	-6.9%
OLBPD BARD	12,164	13,261			62,542	59,583	5.0%
eMedia	32,502	30,701			159,917	151,531	6%
<b>TOTAL CIRCULATION</b>	<b>409,976</b>	<b>459,973</b>			<b>2,113,882</b>	<b>2,364,938</b>	<b>-11%</b>

ELECTRONIC MEDIA CIRCULATION	Monthly Total		Year-to-Date		YTD Gain/Loss
	2017	2016	2017	2016	
eBook	19,345	18,606	95,322	82,970	14.9%
eAudiobook	11,180	8,570	51,540	48,686	5.9%
eMusic	340	278	3,266	972	236.0%
eVideo	433	467	3,028	2,528	19.8%
eMagazines	1,204	2,780	6,761	16,375	-58.7%
<b>TOTAL eCIRCULATION</b>	<b>32,502</b>	<b>30,701</b>	<b>159,917</b>	<b>151,531</b>	<b>5.5%</b> Included in circulation activity

COMPUTER USAGE	Number of Computers	Average Sessions	Number of Sessions		Hours in Use		YTD Gain/Loss
			2017	2016	2017	2016	
Main Library	100	45 minutes	50,823	52,184	38,519	41,531	-7.3%
Branches	530	40 minutes	337,671	379,959	227,470	254,247	-10.5%
<b>TOTAL USAGE</b>	<b>630</b>		<b>388,494</b>	<b>432,143</b>	<b>265,989</b>	<b>295,778</b>	<b>-10.1%</b>

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WIRELESS SESSIONS	Monthly Total		Year-to-Date		YTD Gain/Loss
	2017	2016	2017	2016	
<b>TOTAL SESSIONS</b>	<b>154,400</b>	<b>74,609</b>	<b>604,929</b>	<b>348,964</b>	<b>73.3%</b>

Each session represents a unique user of public wireless internet.

WALK-IN COUNT	Monthly Total		Average Hourly		Year-to-Date		YTD Gain/Loss
	2017	2016	2017	2016	2017	2016	
Main Library	42,645	36,613	205	183	183,374	181,675	1%
Branches	186,903	198,556	852	932	933,335	1,070,852	-13%
<b>TOTAL VISITS</b>	<b>229,548</b>	<b>235,169</b>			<b>1,116,709</b>	<b>1,252,527</b>	<b>-10.8%</b>

**REPORT H**

**CLEVELAND PUBLIC LIBRARY  
BRANCH TOTAL CIRCULATION FOR MAY 2017**

	a	b	c	d	e	f	g
<b>BRANCH</b>	<b>Branch Circulation</b>	<b>Sent from Other Branches</b>	<b>Sent from Main</b>	<b>Sent from Other CLEVNET Systems</b>	<b>Total Direct Circulation (a+b+c+d)</b>	<b>Sent to Other CLEVNET Systems</b>	<b>Total Circulation (e+f)</b>
Addison	4,394	474	494	663	6,025	521	6,546
Brooklyn	2,573	302	401	412	3,688	291	3,979
Carnegie West	8,222	572	1,177	1,375	11,346	934	12,280
Collinwood	3,190	314	409	737	4,650	600	5,250
East 131st	2,163	351	199	402	3,115	213	3,328
Eastman	9,331	904	1,063	1,656	12,954	1,741	14,695
Fleet	6,077	529	612	975	8,193	790	8,983
Fulton	6,161	556	592	829	8,138	758	8,896
Garden Valley	1,526	162	116	208	2,012	145	2,157
Glenville	3,821	291	234	579	4,925	309	5,234
Harvard-Lee	4,533	473	695	888	6,589	602	7,191
Hough	2,189	312	245	309	3,055	223	3,278
Jefferson	3,605	512	772	859	5,748	524	6,272
Langston Hughes	4,011	449	533	617	5,610	419	6,029
Lorain	4,005	572	719	949	6,245	492	6,737
Martin Luther King, Jr.	2,847	546	636	919	4,948	537	5,485
Memorial-Nottingham	6,263	622	1,021	1,540	9,446	954	10,400
Mt. Pleasant	1,892	265	202	294	2,653	182	2,835
Rice	6,525	527	711	1,095	8,858	686	9,544
Rockport	10,282	873	1,139	1,641	13,935	1,464	15,399
South	4,575	527	450	563	6,115	500	6,615
South Brooklyn	9,112	784	1,397	1,851	13,144	1,525	14,669
Sterling	2,762	329	330	518	3,939	197	4,136
Union	2,781	255	291	357	3,684	251	3,935
Walz	7,982	686	1,534	1,612	11,814	1,012	12,826
West Park	8,137	1,006	2,661	3,090	14,894	1,804	16,698
Woodland	5,442	473	477	603	6,995	480	7,475
<b>TOTAL</b>	<b>134,401</b>	<b>13,666</b>	<b>19,110</b>	<b>25,541</b>	<b>192,718</b>	<b>18,154</b>	<b>210,872</b>

**CLEVELAND PUBLIC LIBRARY  
BRANCH TOTAL CIRCULATION COMPARATIVE FOR MAY 2017**

BRANCH	Monthly Total		Year-to-Date		YTD	YTD
	2017	2016	2017	2016	Gain/Loss	%G/L
Addison	6,546	8,449	36,627	41,100	-4,473	-11%
Brooklyn	3,979	5,234	22,194	28,368	-6,174	-22%
Carnegie West	12,280	11,870	63,941	63,451	490	1%
Collinwood	5,250	7,005	27,048	34,886	-7,838	-22%
East 131st	3,328	3,854	17,020	20,376	-3,356	-16%
Eastman	14,695	19,561	79,437	99,414	-19,977	-20%
Fleet	8,983	10,753	47,212	58,879	-11,667	-20%
Fulton	8,896	14,177	51,735	72,677	-20,942	-29%
Garden Valley	2,157	2,985	15,308	15,826	-518	-3%
Glenville	5,234	5,658	25,702	31,634	-5,932	-19%
Harvard-Lee	7,191	10,113	37,844	47,365	-9,521	-20%
Hough	3,278	4,600	20,099	25,045	-4,946	-20%
Jefferson	6,272	5,831	33,792	34,030	-238	-1%
Langston Hughes	6,029	6,493	30,876	30,379	497	2%
Lorain	6,737	9,364	34,749	46,437	-11,688	-25%
Martin Luther King, Jr.	5,485	9,786	29,561	40,536	-10,975	-27%
Memorial-Nottingham	10,400	11,809	53,712	61,323	-7,611	-12%
Mt. Pleasant	2,835	3,436	16,506	17,387	-881	-5%
Rice	9,544	9,460	47,169	52,093	-4,924	-9%
Rockport	15,399	16,083	78,876	85,774	-6,898	-8%
South	6,615	8,687	36,870	42,783	-5,913	-14%
South Brooklyn	14,669	16,880	77,007	92,442	-15,435	-17%
Sterling	4,136	4,325	22,883	22,136	747	3%
Union	3,935	6,445	21,963	31,544	-9,581	-30%
Walz	12,826	14,099	61,366	67,981	-6,615	-10%
West Park	16,698	18,956	86,423	100,422	-13,999	-14%
Woodland	7,475	8,327	36,495	41,914	-5,419	-13%
<b>TOTAL</b>	<b>210,872</b>	<b>254,240</b>	<b>1,112,415</b>	<b>1,306,202</b>	<b>-193,787</b>	<b>-15%</b>

**CLEVELAND PUBLIC LIBRARY  
BRANCH ATTENDANCE MAY 2017**

BRANCH	Monthly Total		Year-to-Date		YTD	YTD
	2017	2016	2017	2016	Gain/Loss	%G/L
Addison	4,884	5,001	24,433	25,858	-1,425	-6%
Brooklyn	3,561	3,365	17,890	18,938	-1,048	-6%
Carnegie West	8,329	8,874	46,181	53,203	-7,022	-13%
Collinwood	5,661	6,823	30,957	38,137	-7,180	-19%
East 131st	5,156	6,280	28,041	40,823	-12,782	-31%
Eastman	9,767	10,433	48,498	53,539	-5,041	-9%
Fleet	8,683	8,789	44,773	50,282	-5,509	-11%
Fulton	6,612	7,504	34,850	37,720	-2,870	-8%
Garden Valley	2,798	3,657	16,301	20,760	-4,459	-21%
Glenville	4,380	5,021	21,669	33,064	-11,395	-34%
Harvard-Lee	8,100	7,246	37,714	39,358	-1,644	-4%
Hough	7,432	5,765	34,112	36,245	-2,133	-6%
Jefferson	5,472	4,401	24,162	31,625	-7,463	-24%
Langston Hughes	6,444	7,209	33,827	33,342	485	1%
Lorain	6,434	7,159	28,727	35,947	-7,220	-20%
Martin Luther King, Jr.	6,795	8,315	35,791	42,516	-6,725	-16%
Memorial-Nottingham	5,541	5,053	25,089	25,736	-647	-3%
Mt. Pleasant	4,059	5,212	21,041	28,513	-7,472	-26%
Rice	11,801	11,156	55,633	56,924	-1,291	-2%
Rockport	8,297	10,822	40,689	52,444	-11,755	-22%
South	5,320	5,946	29,632	30,231	-599	-2%
South Brooklyn	12,648	13,717	65,732	76,374	-10,642	-14%
Sterling	8,574	9,817	41,929	50,173	-8,244	-16%
Union	5,684	5,916	26,254	30,484	-4,230	-14%
Walz	8,594	8,686	41,048	43,456	-2,408	-6%
West Park	7,164	9,813	36,512	52,485	-15,973	-30%
Woodland	8,713	6,576	41,850	32,675	9,175	28%
<b>TOTAL</b>	<b>186,903</b>	<b>198,556</b>	<b>933,335</b>	<b>1,070,852</b>	<b>-137,517</b>	<b>-13%</b>

**CLEVELAND PUBLIC LIBRARY  
BRANCH RANKINGS MAY 2017**

Branch	Total Circulation
1 <b>West Park</b>	16,698
2 <b>Rockport</b>	15,399
3 <b>Eastman</b>	14,695
4 <b>South Brooklyn</b>	14,669
5 <b>Walz</b>	12,826
6 <b>Carnegie West</b>	12,280
7 <b>Memorial-Nottingham</b>	10,400
8 <b>Rice</b>	9,544
9 <b>Fleet</b>	8,983
10 <b>Fulton</b>	8,896
11 <b>Woodland</b>	7,475
12 <b>Harvard-Lee</b>	7,191
13 <b>Lorain</b>	6,737
14 <b>South</b>	6,615
15 <b>Addison</b>	6,546
16 <b>Jefferson</b>	6,272
17 <b>Langston Hughes</b>	6,029
18 <b>Martin Luther King, Jr.</b>	5,485
19 <b>Collinwood</b>	5,250
20 <b>Glenville</b>	5,234
21 <b>Sterling</b>	4,136
22 <b>Brooklyn</b>	3,979
23 <b>Union</b>	3,935
24 <b>East 131st</b>	3,328
25 <b>Hough</b>	3,278
26 <b>Mt. Pleasant</b>	2,835
27 <b>Garden Valley</b>	2,157
	<b>210,872</b>

Branch	Attendance
1 <b>South Brooklyn</b>	12,648
2 <b>Rice</b>	11,801
3 <b>Eastman</b>	9,767
4 <b>Woodland</b>	8,713
5 <b>Fleet</b>	8,683
6 <b>Walz</b>	8,594
7 <b>Sterling</b>	8,574
8 <b>Carnegie West</b>	8,329
9 <b>Rockport</b>	8,297
10 <b>Harvard-Lee</b>	8,100
11 <b>Hough</b>	7,432
12 <b>West Park</b>	7,164
13 <b>Martin Luther King, Jr.</b>	6,795
14 <b>Fulton</b>	6,612
15 <b>Langston Hughes</b>	6,444
16 <b>Lorain</b>	6,434
17 <b>Union</b>	5,684
18 <b>Collinwood</b>	5,661
19 <b>Memorial-Nottingham</b>	5,541
20 <b>Jefferson</b>	5,472
21 <b>South</b>	5,320
22 <b>East 131st</b>	5,156
23 <b>Addison</b>	4,884
24 <b>Glenville</b>	4,380
25 <b>Mt. Pleasant</b>	4,059
26 <b>Brooklyn</b>	3,561
27 <b>Garden Valley</b>	2,798
	<b>186,903</b>

Branch	Population	
	2010	2000
1 <b>South Brooklyn</b>	32,043	34,217
2 <b>West Park</b>	27,814	29,398
3 <b>Fleet*</b>	26,727	34,598
4 <b>Eastman</b>	23,674	25,873
5 <b>Rockport</b>	19,896	21,467
6 <b>Fulton</b>	19,647	22,575
7 <b>Rice</b>	19,462	25,893
8 <b>Memorial-Nottingham</b>	19,271	22,598
9 <b>Harvard-Lee</b>	17,655	21,246
10 <b>Walz</b>	16,063	18,497
11 <b>Collinwood</b>	14,769	19,377
12 <b>Langston Hughes</b>	14,439	21,224
13 <b>Glenville</b>	14,006	20,302
14 <b>Addison</b>	13,603	19,263
15 <b>East 131st</b>	13,025	18,001
16 <b>Mt. Pleasant</b>	12,792	17,155
17 <b>Lorain</b>	12,588	14,589
18 <b>Martin Luther King, Jr.</b>	12,392	15,483
19 <b>Carnegie West</b>	10,487	11,716
20 <b>Union</b>	8,416	12,603
21 <b>Sterling</b>	8,267	8,712
22 <b>Woodland</b>	7,946	7,213
23 <b>South</b>	6,325	7,729
24 <b>Hough</b>	5,667	7,845
25 <b>Brooklyn</b>	5,524	6,430
26 <b>Jefferson</b>	3,515	3,987
27 <b>Garden Valley</b>	2,310	3,220
28 <b>Broadway*</b>		1,966
	<b>388,323</b>	<b>473,177</b>

\*Broadway and Fleet service areas merged

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**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR MAY 2017**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
CLEVNET	63,279	75,516	321,204	381,568	-16%
MORE	275	282	1,794	1,951	-8%
Other Libraries	429	420	2,821	2,448	15%
<b>TOTAL</b>	<b>63,983</b>	<b>76,218</b>	<b>325,819</b>	<b>385,967</b>	<b>-16%</b>

\*Totals included in Main Library and Branch circulation counts

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
Projected	15,994	19,931	79,479	108,265	-27%
Mail and Email Reference	373	161	1,931	914	111%
Interlibrary Loan Requests	704	702	4,615	4,399	5%
<b>TOTAL</b>	<b>17,071</b>	<b>20,794</b>	<b>86,025</b>	<b>113,578</b>	<b>-24%</b>

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
New Titles Added	4,634	5,065	22,678	27,928	-19%
Total Items Added	20,294	19,532	112,353	100,274	12%

HOURS OPEN	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
Main Library	208	200	1,008	1,008	0%
Branches	5,921	5,751	28,803	28,881	0%

OHIO BRAILLE & AUDIO READING DOWNLOAD (BARD)	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
Downloads	12,164	13,261	62,542	59,583	5%
Users	641	629	3,263	3,203	2%

Included in circulation activity