

DIRECTOR'S REPORT

September 21, 2023

Strategic Plan

Our Mission:

We are "The People's University," the center of learning for a diverse and inclusive community.

Our Strategic Priorities:

1. Form communities of learning
2. Fight community deficits
3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

PUBLIC SERVICES

MAIN LIBRARY

PROGRAMS, SERVICES, AND EXHIBITS

Writers Unplugged

Popular Department Manager Jen Jumba hosted an abundance of *Writers Unplugged* events over the summer. The schedule of events is listed below. Director of Digital Content Mike Young, has been posting the in-person and audio events as a podcast by the same name, *Writers Unplugged*.

6/8/2023	Hannah Mary McKinnon	<i>The Revenge List</i>	
6/12/2023	Liv Constantine	<i>The Senator's Wife</i>	
6/20/2023	Roz Nay & Robyn Harding	<i>The Drowning Woman & The Hunted</i>	
6/22/2023	Wanda Morris	A Conversation with Local Author	Partnership with Ron Block from CCPL. Event held at CCPL's South Euclid Branch
6/28/2023	Anastasia Hastings	<i>Manners and Murder</i>	Live Event at Fulton Campus
7/06/2023	Wendy Walker	<i>What Remains</i>	<i>What Remains</i> was featured in the

			NY York Times Book Review.
7/18/2023	Vivien Chien, Local Author	<i>Misfortune Cookie</i>	Live event at South Campus
8/8/2023	Mindy Mejia	<i>To Catch a Storm</i>	
8/14/2023	Lisa Unger	<i>Secluded Cabin</i> <i>Sleeps Six</i>	CPL is on the radar for Lisa's 2024 tour of <i>The New Couple in 5B</i> .

Get Graphic! Graphic Novel Discussion

The Ohio Center for the Book hosted three *Get Graphic!* graphic novel book discussions at Bookhouse Brewing featuring Superman as a lead-in to the fall's *Superman's Cleveland* celebration over the summer. They welcomed several new attendees and had lively conversations about books by Tom King, Alan Moore, and Siegel & Shuster themselves.

Poem for Cleveland Reception and Celebration

Literature and Ohio Center for the Book Manager Don Boozer hosted the *Poem for Cleveland* Reception and Celebration in the Louis Stokes Wing Auditorium on June 24 with a selection of food offered in the lobby. Poet Ray McNiece emceed the event with his band backing up poets reading their work from the *Poem for Cleveland* Anthology that was created as part of a year-long grant-funded project. Workshops were held at Cleveland Public Library branches and Main Library throughout the project. The celebration was attended by over 100 people!

Hawaiian in Ohio: A Celebration of Native Hawaiian, Pacific Islander, and Asian American Heritage

The Ohio Center for the Book hosted a performance by Native Hawaiian poet and Cleveland resident Joe Balaz on July 22 entitled *Hawaiian in Ohio: A Celebration of Native Hawaiian, Pacific Islander, and Asian American Heritage*. The performance, followed by a conversation with Mr. Boozer, was recorded to be able to share with the Hawai'i Center for the Book and the University of Hawai'i at Mānoa.

Cleveland Print Room Visit and Exhibit

Photograph Collection Librarian Brian Meggitt hosted a group of 20 people from the Cleveland Print Room on June 15. Mr. Meggitt spoke about the Photograph Collection and prepared a selection of street photography for them to view and discuss. Mr. Meggitt created and installed a small exhibit in the Collection's display case: The Northeast Corner of Superior Avenue and East 6th Street (1880s-present). The display shows

the structures built on the northeast corner of East 6th Street and Superior Avenue.

How does your Garden Grow?

Science & Technology Public Service Associate Karen Cerney led the *How does your Garden Grow?* program featuring the seed library and corresponding book collections throughout the summer. Each session, held every other Wednesday in the Eastman Reading Garden, had an average of six to eight patrons who checked out seeds.

International Languages Programming

International Languages Librarian Victoria Kabo planned and hosted four programs which attracted 36 patrons to Main and Memorial-Nottingham Branch. Total of 18 programs with a combined attendance of 119 participants. Senior Subject Librarian Caroline Han coordinated and hosted 14 Chinese Language and Yoga programs which drew a combined audience of 83 patrons.

Music at Main

Fine Arts Music Librarian Andy Kaplan hosted *Music at Main* programs throughout the summer. The concerts included: Mountain Sam Wheelock who performed for 71 guests in the Eastman Reading Garden on June 3rd, the Djapo Cultural Arts Institute performed in celebration of Juneteenth in the LSW auditorium on June 10, the Cleveland Clinic Concert Band who performed for 47 people on the 2nd floor of the Louis Stokes Wing, and the Vor Cox Trio who performed in the Fine Arts Lobby for 64 guests in August.

Genealogy Programs and Services

The Center for Local & Global History hosted 17 patrons for the *Family History Genealogy Clinic* on June 17.

Author Talk

Social Sciences Librarian Helena Travka coordinated a joint book discussion on July 28 with the Cleveland Law Library.

Youth Services Programs

Youth Services Librarian Eric Hanshaw continued his virtual programming, organizing the *Afternoon Adventures Dungeons and Dragons* program for teens on June 2, 16, and 30 and he organized and led the *Get Out and Paint* program, where attendees enjoyed painting outdoors in the Eastman Reading Garden. This program attracted ten eager artists. In addition, Mr. Hanshaw organized a *World Music Day: Make Your Instrument* event on June 21, where attendees crafted basic instruments using everyday items.

On June 13 Youth Services Librarian Eric Hanshaw led a tour for nine students and six teachers from the Positive Education Program Hopewell. Mr. Hanshaw presented online resources through CPL. Post-tour and students enjoyed a sticker-making craft organized by Public Services Associate Emily Bollin.

Public Services Associate Emily Bollin along with Youth Services Librarian Eric Hanshaw led 22 students and adult chaperones from the Thea Bowman Center on a library tour, followed by a fun craft session on June 29.

The Youth Services Department hosted a 2-hour field trip on July 27 for a select group of approximately 20 youth, ages 4 to 12, from the Diocese Ohio North First Jurisdiction of the Churches of God in Christ. This field trip was part of their Summer Convention in Cleveland from July 26-29. Board of Trustee Anthony Parker played a significant role in arranging this event.

Youth Services Librarians Maria Lopez and Cassandra Feliciano conducted Preschool Story Time sessions on June 13 and 27, where attendees enjoyed various interactive readings and activities.

Youth Services Librarian Eric Hanshaw led *The Retro Reads* program on June 27 which had participants compare the classic book *The Great Big Paddington Book* by Michael Bond with newer titles featuring Paddington. Participants also crafted their own teddy bears.

Exhibits and Displays

In partnership with Kent State University Associate Professor Dr. Christopher Dum, Literature and Ohio Center for the Book Manager Don Boozer has been displaying loaned banners highlighting the work of the ID13 Prison Literacy Project.

Social Sciences Sr. Librarian Mark Moore (now retired himself) set up a display highlighting the retirement books in the large display space opposite the elevator entrance to Social Sciences. Social Sciences Librarian Forrest Kilb currently maintains a display highlighting the Psychology collection in the department's large display space. Mr. Kilb also maintains a small Cleveland Guardians / Baseball display for the department's walk-in area.

The Public Administration Library (PAL) celebrated Pride Month with a book display in the City Hall Lobby. Many thanks to Literature, Science & Technology, History and Social Science for

sharing items from their collections. PAL also celebrated Juneteenth with a book display inside Room 100.

Fine Arts Librarian Mark Fox Morgan created a display for LGBTQ+ Pride Month.

Lending Department Services

The Lending Department staff continue to distribute a limited supply of free BiNaxNow at-home COVID tests to patrons via the Drive-Up Window. In addition, they continue to serve as a Passport Acceptance Facility, reviewing and processing new Passport applications, including providing Passport photograph services.

CPL Tours

Main Library Services Coordinator William Spencer along with staff across Main Library continued to promote the library over the summer by providing patron tours of the downtown campus. Tours range in size from just a few patrons to entire school groups. Tour groups included: the John Marshall Chess Team and Cleveland Guardians, students from NASA Day Care, students from Davis Aerospace & Maritime High School, students from Lewis Little Folks Daycare, members of the Cleveland Hiking Club, and seventy-eight 9th graders from Pittsburgh.

Tour Groups	# of Groups	# of Participants
General Tour Groups	26	336

Classroom and Student Visits

On Saturday, June 17 Ray Rozman of Special Collections assisted Olivia Hoge and Don Boozer as they led a tour of 30 library professionals through Special Collections. The tour group was primarily interested in the history of Cleveland's 19th and early 20th century prosperous age and the later post-depression and rust belt era.

Special Collections Librarian Ray Rozman assisted with a Youth Services tour for the Ohio North Jurisdiction Church of Christ on July 27. Mr. Rozman hosted a group of three retired museum librarians for a tour of the John G. White Collection. Mr. Rozman prepared a selection of materials in advance for the visitors, who stayed for about an hour.

The John Marshall High School Chess Club together with four baseball players, and administrative staff from the Cleveland Guardians MLB Team visited Special Collections on July 25.

Special Collections Librarian Ray Rozman prepared a selection of the John G. White Collection's chess and baseball treasures for the guests and assembled the appropriate number of chess sets for play. On the day of the visit Mr. Rozman and Fine Arts and Special Collections Manager Heather Shannon gave a joint presentation on the collection and on chess history to our guests before their chess games.

Literature and Ohio Center for the Book Manager Don Boozer presented a talk to a group of Campus International high school students in auditorium about library resources and successful searching online on June 9. Several of the teachers asked questions and later expressed gratitude for providing encouragement to students to critically examine online search results.

Special Collections Librarians Stacie Brisker and Ray Rozman led a tour of 20 undergraduate students. The students were in Special Collections to learn about its holdings and to learn about urban design in Cleveland, around the world, and throughout history.

Photo Shoot Groups	# of Participants	Donations Accepted
40	442	\$1925.00

Books by Mail Programs

Words on Wheels: Shelf department sent 55 packages including 79 items to Cleveland Public Library patrons through the Words on Wheels program from June to August 12, 2023. Twenty-six patrons have used this service as of August 12, 2023.

Homebound: In Summer 2023, Homebound Services sent 286 packages to 259 patrons. Year-to-date, Literature staff has sent out 835 packages to homebound patrons.

OUTREACH

Center for Local and Global History Library Assistant Adam Jaenke installed a photograph exhibit at the South Branch. The photos depict the branch and Tremont and Clark-Fulton neighborhoods dating back to the early 20th century.

Youth Services Public Services Associate Emily Bollin engaged with the community at the Drink Local, Drink Tap Inc: *4 Miles 4 Water* race on June 10. Children created medals using drink lids and colorful ribbons. Ms. Bollin also conducted a Story Time on

June 23 at St. Augustine where 33 children enjoyed delightful readings and songs.

Popular Department Manager Jen Jumba met with Cheryl Burden at Case Western Reserve University's Kelvin Smith Library on August 22 to discuss their collection and how we might make improvements.

Literature and Ohio Center for the Book Manager Don Boozer and Sr. Subject Department Librarian Nick Durda attended the National Book Festival in Washington, DC representing the State of Ohio on August 12. The weekend event included a business meeting and reception for Center for the Book Coordinators on Friday evening and a public book Festival on Saturday. Dr. Carla Hayden, Librarian of Congress, along with dignitaries from federal and non-profit agencies addressed the gathering on Friday evening. The following day at the festival, Mr. Durda and Mr. Boozer greeted hundreds of attendees and shared information about Ohio's literary heritage. Author Michelle Houts joined the Ohio booth from 1-3pm, signing books and talking with attendees about *When Grandma Gatewood Took a Hike*.

Sr. Subject Department Librarian Nick Durda hosted an Ohio Center for the Book table at the Rust Belt Humanities Conference at Ursuline College attended by academics from across the country.

Page Count, the Ohio Center for the Book (OCFTB) podcast hosted by OCFTB Fellow Laura Maylene Walter, posted eight episodes over the summer with a diverse guest list, including Ohio Arts Council grant staff and judges; the Editor in Chief of The Ohio State University Press, authors recorded live at the Ohioana Book Festival; comics writer Jay Kalagayan; Cleveland Noir anthology Editors Michael Ruhlman and Miesha Wilson Headen; and Michelle Houts & Erica Magnus, the Great Reads author and illustrator of the children's selection, *When Grandma Gatewood Took a Hike*. The episodes have a total of 1,016 downloads to-date.

Social Science Librarian Forrest Kilb hosted a table at the Department of Aging's Senior Day event at Cleveland Public Hall.

In partnership with OPS, Main Library staff have been staffing the Artbox in Asiatown over the summer.

International Languages staff collected, processed and shipped materials to nine Long Loan partners including CPL-MEMNOT (160);

CH-MAIN (650); CH-UNHTS (395); HU-MAIN (2,145); ME-BR (535); RR-MAIN (190); SH-MAIN (715); SMFPL (225) and WE-E (205). This amounted to 5,220 items being processed and delivered to our partner agencies.

Fine Arts Librarian Mark Fox Morgan and Special Collections Librarian Stacie Brisker hosted a Watercolor studio program with Seniors at Fleet Branch on July 20. Mr. Fox-Morgan brought watercolor art books from the FA collection; there were 16 participants.

Lending Supervisor Karie Felder volunteered to assist at BWC Safety Day at the Zoo and the Hough Block Party.

COLLECTION MANAGEMENT

Special Collections staff have been assisting with an appraisal of Special Collections materials. Public Services Associate Mike Barkacs flagged, pulled, and reshelved over 250 items and otherwise assisted with an appraisal project.

Fine Arts and Special Collections Manager Heather Shannon coordinated and oversaw the donation and move of a major donation from chess collector David Delucia during the month of August.

A 1904 watercolor by architect Frank R. Walker (Walker & Weeks) was donated to the Special Collections Department by a W&W employee Fred Rhinehart.

WPA prints by local artists, Sheffield Kagy and Kalman Kubinyi were relocated from the Archives to Special Collections.

Shelf Department pages have been shelving and shifting in Youth Services, Fine Arts, Science, and Social Sciences stack collection.

Shelf Assistant Manager Cynthia Coccaro in collaboration with CLGH manager Olivia Hoge, has been overseeing the shifting and shelving of the folio periodicals located on the 8th floor.

Shelf Manager Demba Diawara in collaboration with Michael Ruffing, is coordinating the needs of the contractors while keeping a minimal disruption to the collection during the upgrade of the compact shelving located on the 7th floor.

Thanks to Literature Department Page Erin Binkley, a major shift of the enormous Urban Fiction collection and the Manga & Graphic Novel collection were accomplished over the summer. This shift provided room for growth and easier shelving.

The Popular Department staff is working diligently to make the Popular Department more attractive and easier to access under the direction of new manager, Jen Jumba. Projects include: Library Assistants Ricardo Jackson and April Lancaster have been weeding the DVD and CD collections, Department Clerk Daunte Bolden has been sending the General Reference periodicals to binding. Page II Crystal Sims relocated books from the bottom shelf of the collection to improve aesthetics, and Manager Jumba has been working to "revamp" the periodicals in the Popular Department.

Popular Department Manager Jen Jumba has also been working with Shelf Department Manager Demba Diawara to shift the bound General Reference Periodicals.

International Department staff members withdrew 1,088 items from collection, moved 549 items to the stack collection, and received 1,006 new items from Technical Services.

Staff in the Business, Economics, and Labor; Government Documents; and Science and Technology Departments have started major weeding projects in anticipation of the eventual combining of the Louis Stokes Wing third and fourth floors.

Business, Economics & Labor Librarian Zachary Hay finished working on the next set of Cleveland Institute of Art Cinematheque film calendars (covering the years 2000-2006). The files will be available in the library's Digital Gallery.

PAL staff transferred 25 titles and withdrew 3 titles. Social Sciences Library Assistant Pete Elwell completed a significant weeding on the fifth floor circulating collection for items to be moved to stack.

Social Sciences Librarian Mark Moore finished work on the bibliographies for fiction and nonfiction of Women and Baseball items in the Sports Research Center.

Center for Local and Global History Library Assistant Adam Jaenke digitized 273 photographs from the Cleveland Picture Collection. He is in the last section of this collection, which consists of portraits of prominent Clevelanders.

Center for Local and Global History Photographs Librarian Brian Meggitt continued to work on the East Side Daily News acquisition. Mr. Meggitt pre-processed 1,201 photographs for the Portrait & Biography Collection, weeded 478 items, and set aside 37 items for the History Department. He also created metadata for 64 new Neighborhood Photographic Survey (NPS) records in contentDM for approval to the Digital Gallery.

Center for Local and Global History Librarian Mark Tidrick accepted and processed a donation of over 100 genealogy related books. He completed metadata for and uploaded images of the Forest Hill neighborhood photos for inclusion in the Digital Gallery.

Center for Local and Global History Public Services Assistant Kristen Galewood inventoried 2,400 photographs in the Cleveland City Hall Collection. Thus far, 7,900 photos have been inventoried. The project is now over halfway complete. Ms. Galewood also processed 240 photos from the East Side Daily News collection and interfiled 289 photographs into the Portrait & Biography Collection.

Center for Local and Global History Public Services Assistant Aimee LePelley digitized 89 photographs from the Walter Sheppe Collection. Ms. LePelley processed and interfiled 253 items from the East Side Daily News Collection for the Portrait & Biography Collection.

Center for Local and Global History Maps Librarian Lisa Sanchez has begun processing the recently donated Commercial Survey Co. Collection. Ms. Sanchez has given each atlas and associated ephemera a unique identifier and is working through approximately 1,200 items.

MAIN LIBRARY RESEARCH HIGHLIGHTS

- A researcher from Berea College came to look at materials from the H. Leslie Adams collection, specifically the score of Sonata for Horn and Piano and a review of the piece when it was performed in NYC in April, 1962.
- Special Collections Librarian Ray Rozman emailed scans from an Arabic chess manuscript facsimile from the White Collection to a researcher. This was the culmination of two weeks of collaborative work involving Demba Diawara and other Arabic readers among the CPL Staff (and their

families) who assisted us greatly in finding the required passage.

- An out-of-state researcher inquired about the current and exact size of the John G. White Collection's Robin Hood Collection. The request had been handed over to the Knowledge Office and then on to CLEVNET so that a report could be run through Sirsi. The Knowledge Office responded on July 14 with a query report.
- A Case Western Reserve archivist brought two SOTC Karamu House interns to see the Literature's and Special Collections materials dealing with historical aspects of Karamu House.
- Architects attending the 2023 SCUP (The Society of College and University Planning) made their way into Special Collections. Of chief interest were the buildings in the Cleveland Group Plan.
- Fifteen members of the family of architect Harry E. Weeks (1871-1933) visited Special Collections to see building plans, books, and other items related to the firm of Walker & Weeks.
- Popular Department Library Assistant April Lancaster assisted a patron working on their PhD from Carnegie Mellon University. The patron needed assistance with the Papers of Carter G. Woodson. Ms. Lancaster also assisted a librarian from the National Atomic Energy Commission of Argentina find an article.
- Popular Department Library Assistant April Lancaster received a phone call from a woman who worked for the band, Foreigner. The lady was looking for an article about their Farewell Tour stop in Cleveland. Ms. Lancaster was able to locate the article in The Plain Dealer and send it to the customer, who was very happy!
- Literature Department Librarian Nick Durda followed up on a chat question from a patron in Israel working on a dissertation on the poetry of Adrienne Rich, and requiring the first version of the poem "The Tourist and the Town"

from her book *The Diamond Cutters* (1955). Mr. Durda provided a PDF of the book page, and the patron responded "It's hard for me to describe in words how much you have helped me. Thank you so much!"

- The City of Cleveland Planning Department requested the Science and Technology book, "*For the benefit of the American Gas Industry and 63 million gas customers*": *Tenth Anniversary, Testing Laboratories* by the American Gas Association. Cleveland Public Library is the only library in the world that owns the title.
- Center for Local and Global History Library Assistant Adam Jaenke assisted a brother and sister writing duo with acquiring articles from the Plain Dealer and Cleveland Press about Christmas in Cleveland during the 1950s and shopping along Euclid Avenue. Mr. Jaenke also assisted a researcher to find information on the history of the Jaite Paper Mill and town, which existed in the current location of the Cuyahoga Valley National Park.
- Center for Local and Global Photographs Librarian Brian Meggitt assisted in finding patrons with images of:
 - Early electric illuminations of Public Square and Euclid Avenue
 - Cleveland inventor Charles F. Brush and detailed images of his arc lamp
 - Electric engines used by the Cleveland Union Terminal Railway,
 - Stager-Beckwith Mansion (now the Children's Museum)
 - A portrait of Anson Stager
 - Images of amusement park rides at Euclid Beach Park and Geauga Lake
 - Images of passenger trains traveling to and from Cleveland Union Terminal along with images of ticket booths within the building.

- Center for Local and Global Librarian Terry Metter assisted a researcher with finding information about Marie C. Bolden, an African American girl who won the national spelling bee held in Cleveland in June of 1908.
- Center for Local and Global Librarian Mark Tidrick assisted a researcher in finding articles in the Cleveland World, and Cleveland Recorder, about Harry Houdini's visit to Cleveland in March of 1900. In addition, Mr. Tidrick also helped a patron research a plaque in Lake County regarding René-Robert Cavelier, Sieur de La Salle's "discovery" of the Ohio River.
- Center for Local and Global History Public Services Associate Amy LePelly assisted a patron on his long-term research project tracing the path of "Fred Dad" and his many aliases and travels from Asia to multiple U.S. states. In addition, she assisted a researcher locate articles in the Cleveland Leader relating to a crime at a mausoleum and the trial pertaining to the crime in Erie, Pennsylvania.
- Center for Local and Global History Map Librarian Lisa Sanchez provided historic street directions to a patron from Finland. Using United States Street atlases from the 1960s, Mx. Sanchez was able to discern available routes during that time.
- Public Administration Library staff assisted the City of Cleveland Law Department with a copy of the user's guide for the Cleveland Codified Ordinances. In addition, they assisted city residents with ward information, and full ordinances passed to create a section of City Charter.

STAFF DEVELOPMENT

Sr. Director of Public Services Robin Wood attended the American Library Association Conference in Chicago in June. Ms. Wood also continued to co-present De-escalation Training sessions throughout the summer to new and some existing staff members. Fine Arts and Special Collections Public Services Associate Michael Barkacs attended the ICA webinar on applying for their upcoming subsidized survey for objects on paper on August 9.

Fine Arts and Special Collections Public Services Associate Kalie Boshara attended two webinars presented by NEO-RLS over the summer: *Intergenerational Collaboration: In Diversity, We Trust* on July 19, and *Unlocking Digital Inclusion: Exploring Accessibility and Inclusion on Library Websites* on July 26. In addition, Ms. Boshara attended a Destination Cleveland Tourism Talk: *2024 Total Solar Eclipse* on June 21 and a program on *Minority Mental Health Awareness: Generational Trauma* on July 12.

Youth Services Manager, Annisha Jeffries conducted the monthly Youth Services meeting on Wednesday, August 16 via Teams.

Youth Services Librarian Eric Hanshaw attended Summer Feeding training on June 6.

Youth Services Senior Subject Librarian Lan Gao Librarian Eric Hanshaw attended the Y.O.U.-orientation on June 6. Ms. Gao also attended the Centennial Civic Forum on World Affairs presented with other CPL ERG staff members.

Popular Department Manager Jennifer Jumba attended *Digipalooza*, OverDrive's bi-annual conference for librarians across the country to talk about new features, services and best practices on August 9. Ms. Jumba learned so much that is relevant to revamping the Popular Department at Main. Ms. Jumba also attended Library Journal's Fall Mystery webinar to prepare for the fall season of readers on August 22.

General Research Collections Manager Sarah Dobransky attended several webinars sponsored by the Federal Deposit Library Program (FDLP), SCORE, and the United States Patent and Trademark Office over the summer.

Business, Economics & Labor Department Librarian Zachary Hay completed the online WebJunction course *Introduction to Cataloging for Non-Catalogers*.

Business, Economics, and Labor Librarian Susan Mullee, and Government Documents Senior Librarian Erick Walker attended FDLP Academy's webinar *American Community Survey: A Comprehensive Look*. Ms. Mullee also attended a United States Census Bureau's webinar *Back on the Trade Road: Navigating Your Way to New Export Sales*.

Center for Local and Global History Map Librarian Lisa Sanchez attended the *Geography and Map Division Virtual Orientation*

hosted by the Library of Congress Geography and Map Division on August 8.

Center for Local and Global History Public Service Associate Kristen Galewood attended the *Question & Answer with Ryan* training from the Homeless Librarian on June 25, and the *Brunch and Learn on Challenges to Library Collection Management* on June 22. She also attended the webinar, *working with Data in Excel*, through NEO-RLS on July 25.

Public Administration Library staff attended the Rainbow Readers ERG "Brunch & Learn" on June 22.

Social Sciences Librarian Forrest Kilb attended the webinar, *Redefining the Library Experience: Insights and Inspiration* through WebJunction.

Lending Department Clerk Michael Earley attended the NEO-RLS webinar titled *Passive-Aggressive Behavior: Sources and Solutions for Library Workspaces* on June 13.

Lending and Circulation Manager Reginald Rudolph attended the NEO-RLS webinar *Intergenerational Collaboration: In Diversity, We Trust* on July 19. In addition, Mr. Rudolph and Lending Department Clerk Regina Shields attended the NEO-RLS webinar *Working with Data in Excel*.

Several Main Library staff members participated in the three-day, all day Page Hiring event during the week of July 10 through July 15.

International Department Public Services Associate Lisa Held attended two NEO-RLS Webinars: *Accessibility initiatives at NC State Libraries*, and *International Collaboration: In Diversity We Trust!*

OTHER

Popular Department Manager Jen Jumba continues to provide a local writer as a guest to be featured on WKYC's *We the People*. Ms. Jumba was able to secure local children's author, Dameyonna Willis. The show aired on August 13. WKYC is a partner of Cleveland READS.

Over the summer, Literature/Ohio Center for the Book Librarian Tim Phillips assisted in creating content on Wikipedia, and Wikimedia Commons on Cleveland artist James C. Kulhanek at

https://en.wikipedia.org/wiki/James_C._Kulhanek and https://commons.wikimedia.org/wiki/Category:James_C._Kulhanek . This project is a collaboration with Kulhanek's son who provided information and artwork (scanned by the library's Digital Public Library Assistant Curtis Flowers).

Milos Markovic, Lan Gao, and Lisa Held represented the Cultural Diversity ERG at Cleveland Council on World Affairs Centennial Civic Forum on June 8.

Literature and Ohio Center for the Book Manager Don Boozer hosted two "Summer on the Cuyahoga" student interns from Sarah Lawrence College working with Case Western Reserve University and Karamu House on July 27. Fine Arts/Special Collections Library Assistant Bill Chase and Mr. Boozer shared highlights from the library's collections on Karamu House, and Mr. Boozer provided a much-appreciated tour of the library. Both Maps and Photographs shared materials specifically focused on Karamu House with the students.

Staff across Main Library Public Services have been offered overtime over the summer to assist with staffing shortages on Saturdays.

Over the summer the leadership of the Public Administration Library and Social Science Department moved to Sr. Director of Public Services Robin Wood. Ms. Wood will supervise both departments until a new Medium Main Library Department Manager is selected.

Center for Local and Global History Manager Olivia Hoge participated in the CPL Website Redesign Selection Committee, which will be making a recommendation for the September Board meeting.

As part of the Strategic Planning Committee, Sr. Director of Public Services Robin Wood attended several branch and main strategic planning sessions to represent the Workforce Development Team.

Over the course of the summer, Special Collections Librarian Ray Rozman assisted with the ongoing AI Special Collections Project, adding content to the AI feed tool, advising IT creative staff on the strengths and content of the collection, and contributing to meetings on project direction.

CLEVELAND DIGITAL PUBLIC LIBRARY

Summary

ClevDPL scanned items, repaired books and manuscripts, managed art, did ILL (Interlibrary Loan), and served patrons.

Programs & Exhibits

ClevDPL prepared exhibits and maintained existing displays. In early summer staff made exhibit cradles for new cases in Special Collections. Staff also made exhibit cradles for a September display.

Public Service Statistics

ClevDPL had 541 in-person visitors from June 1 to August 29. Fourteen tour groups came through Digital Library (six of those with 10+ patrons), and there were 51 appointments for scanning sessions in the Digital Hub.

For ILL in June and July (August is not available), CPL patrons requested 204 ILL books and CPL processed 1379 ILL loan requests. For the Digital Gallery, June 1 to August 28, Google Analytics (GA) reports 13000 users and 348,000 page-views. Search engines delivered 60% of our traffic (Google). Searching in CONTENTdm accounted for 26% of our traffic. Referrals were 8% of our traffic (including from Wikipedia, CPL, and DPLA (Digital Public Library of America)). 6% of sessions came from social media (Facebook, reddit, Twitter). Just like last summer, during summer 2023, 49% of our users accessed our site using desktop computers, and 51% accessed CONTENTdm through mobile devices (4% of which were tablets and 47% of which were mobile).

Outreach

Community partners work during the summer included scanning for the Shaker Heights Development Corporation (Connection), SuperElectric (pinball machine scans), the Urban AI office of the City of Cleveland (cemetery map scans), the Ukrainian Museum and Archives (posters), the Cleveland Orchestra (scrapbook project), and many others. The team met with the Cleveland Police Museum regarding new scanning projects. ClevDPL worked with numerous northeast Ohio artists to scan their canvases.

Collection Development

From June 1 to August 29, the digitization team made 3140 scans, post-processed 4379 scans, and uploaded 5842 scans, many of which were included in multi-image .pdfs. The web archives continue to document 44 unique Cleveland and NE Ohio organizations. Scanning highlights include continuing scanning

chess collection items, scanning sheet music, and scanning manuscripts for transcription. ClevDPL post-processed scanned microfilm and volumes from both microfilm and collections items from the British East India Collection in the Special Collections Department. ClevDPL's team participated in the discussions of archival cataloging and helped with the acquisition of ArchivesSpace. The team continues to refine the cataloging of CPL's art collection and manage preservation activities related to the library's art collection.

ILL

Statistics from OCLC are one month behind and cover June 1 to July 31. Patrons requested 204 ILL books, and CPL processed 1379 Inter Library Loan requests, including those made with ALA (American Library Association) forms. Staff again had numerous ILL requests from incarcerated persons and general researchers using ALA forms. From June to July, there were 10 document delivery/copy requests.

Staff Development

Digitization staff learned/reviewed ILL procedures, scanner use and procedures, post processing, and CONTENTdm management over the summer. Several substitutes were trained in photoduplication and basic scanning processes.

Preservation

From June 1 to August 29, preservation received 154 items and returned 98 items. The team produced 28 labels. The team did 67 complex and 21 simple book repairs and completed 4 simple and 26 complex flat paper repairs on difficult oversized maps and plans, including encapsulation, washing, and mending. This summer, 141 digi-covers were processed. The preservation team continued working on an inventory of artwork in the library system, focusing on keeping up with the master plan.

Media

ClevDPL completed and showed the Joe Balaz digital exhibition along with his reading at Center for the Book. With help from the Marketing Department, ClevDPL created, maintained and repeatedly showed videos for 'The Archive.'

Planning Activities

The team continues to plan for and support art moves and preservation throughout the system.

OHIO LIBRARY FOR THE BLIND AND PRINT DISABLED

Activities

For summer 2023, OLBPD circulated 206,119 books and magazines directly to patrons. OLBPD registered 254 new readers to the service. Approximately 700 BARD patrons among 1,363 active users downloaded 35,396 items.

OLBPD closed State Fiscal Year (SFY) 2023 circulating 833,179 books and magazines directly by mail, plus an additional 147,079 downloads through BARD to 9,815 active readers.

For SFY2024, OLBPD renewed its annual subscription to Bookshare. Bookshare is an eBook library service that provides access to electronic text for patrons with print disabilities. Materials are more tailored to academic and educational interests, such as textbooks and school and university library collections.

OLBPD completed the installation of its recording booth and produced the summer patron newsletter as its first successful recording project.

OLBPD and SLO will resume hosting a sub-lending machine agencies one-day in-person conference on October 24 at the State Library. The in-person conferences have been suspended since 2020. Sub-lending machine agencies act as effective partners by providing a local point of contact for patrons about their library service if needed and a closer-to-home location to exchange damaged playback equipment and accessories.

OLBPD staff participated in remote programming and provided information and talks about the service during the Cleveland Sight Center Technology Fair on June 16; Warren-Trumbull Library Tour of OLBPD on July 25; Ritter Public Library on August 5; and the Strongsville Recreation Center Seniors group on August 22.

The OLBPD adult book club met remotely on June 8 to discuss *The Book Woman's Daughter* by Kim Michele Richardson; on July 13 for a summer book share discussion; on August 10 to discuss *The Air Between Us* by Deborah Johnson.

PUBLIC ADMINISTRATION LIBRARY

June 2023

Programs/Exhibits

Popular department continued to share titles with PAL for the lobby display.

PAL celebrated Pride Month with a book display in the City Hall Lobby. Many thanks to Literature, Science & Technology, History and Social Science for sharing items from their collections.

PAL also celebrated Juneteenth with a book display inside Room 100.

Collections

With Catalog's help the title *Divided We Fall: Why Consensus Matters* by Alice Rivlin has been un-shadowed in the public access catalog.

The following titles have been scanned and emailed to the Cleveland Digital Library as future additions to the Cleveland Digital Gallery:

- *Cleveland: We Shape Our Cities, and Thereafter, They Shape Us*. Cleveland Municipal Housing Court. 0009132288706
- *Spirit of '76 Restoration Information* / Donated to Public Administration Library by John Cimperman. 0009945378413
- *Cleveland Landmarks* binders / Years 2013, 2016, 2017, and 2018

The *Cleveland Landmarks* binder year 2015 has not been received for scanning at this time.

Thanks to Cleveland Public Digital Library, the topic headings Cooley Farms and Erie Street Cemetery has been added to Public Administration Library's Digital Galley. They have also added the following titles to the Digital Gallery:

- *General Neighborhood Renewal Plan: University-Euclid Area, November 15, 1960*. 0009132316721
- *Heritage of the Tremont Community: Steps Toward a Planned Redevelopment of the Tremont Area*. 0009938912418
- *Report on Transit Modernization Proposed in Ordinance 2758-45* / [prepared by Stephen A. Kaufman] 0009132302333

The following titles have been transferred to CPL Digital Library for scanning:

- *Cleveland Harbor, Ohio, Letter from the Secretary of War, Transmitting, with a Letter from the Chief of Engineers, Reports on Preliminary Examination and Survey of Cleveland*

Harbor, Ohio, with a view to the Completion of the East Breakwater and Shore Arm, Including Any Plan for Cooperation on the Part of the City of Cleveland.

0009132337669

- *Inner and Outer Fire Districts, City of Cleveland, Ohio, Comp. by W.F. Volkman, J.W. Gibbs, J.E. Granger.*
0009120642054
- *Minutes of meeting on Union Depot Matter: Held in Mayor Baker's Office on August 12, 1915, at 11:30 A.M.*
0009132338642
- *Report on Passenger Transportation in the Cleveland Metropolitan Area.* 0009132325557
- *Report to City Plan Commission on the Development of the Cleveland Municipal Airport.* 0009132338329

Reference Questions Unique to PAL

- Staff assisted the law department with a copy of the user's guide for the Cleveland Codified Ordinances.
- Staff assisted a patron with ward information based on population found in charter.
- Staff assisted a patron with full ordinance passed to create a section of City Charter.
- Staff assisted an out-of-state visitor with historical city budget information for her book on parks.
- Staff assisted a patron with bridge information.
- Staff assisted a patron with Gateway information.
- Staff assisted a patron with transition from Overdrive to Libby.

Outreach

The new title list for PAL was distributed by email.

Staff

During a team's meeting held on June 6, Public Administration Library staff learned PAL is now placed under Public Services and will report to Robin Wood.

Denise Williams-Riseng attended "The People's University 2030" presentation at LSW on June 13.

PAL staff attended Rainbow Readers ERG "Brunch & Learn" on June 22.

July 2023

Programs/Exhibits

Popular continued to share titles with PAL for lobby display. PAL celebrated summertime fun with a display in City Hall lobby. Thanks to Science & Technology and Literature for sharing cookbooks and beach reads from their collections.

Collections

On July 25, PAL received four new public access computers.

PAL has transferred 5 titles.

With Catalog's assistance, the title *9 Ways to Make Housing for People* (0009955320537) was un-shadowed.

With assistance from the Cleveland Digital Library, new headings titled *The Group Plan of the Public Buildings of the City of Cleveland* and *Public Administration Library Annual Reports* were created.

Digital Library also assisted in scanning and uploading new titles which can now be found in the Digital Gallery:

- *Cleveland Harbor, Ohio, Letter from the Secretary of War, Transmitting, with a Letter from the Chief of Engineers, Reports on Preliminary Examination and Survey of Cleveland Harbor, Ohio, with a View to the Completion of the East Breakwater and Shore Arm, Including Any Plan for Cooperation on the Part of the City of Cleveland.*
0009132337669
- *Cleveland: We Shape our Cities, and Thereafter, They Shape Us / Cleveland Municipal Housing Court.* 0009132288706

- *Inner and Outer Fire Districts, City of Cleveland, Ohio*, comp. by W.F. Volkman, J.W. Gibbs, J.E. Granger. 0009120642054
- *Minutes of Meeting on Union Depot Matter: Held in Mayor Baker's Office on August 12, 1915, at 11:30 A.M.* 0009132338642
- *Report on Passenger Transportation in the Cleveland Metropolitan Area.* 0009132325557
- *Report to City Plan Commission on the Development of the Cleveland Municipal Airport.* 0009132338329
- *Shakespeare Garden Theatre / Designed by Chas. A. McGurer.* 0009105862024
- *Spirit of '76 Restoration Information / Donated to Public Administration Library by John Cimperman.* 0009945378413

PAL sent the following title to Cleveland Public Digital Library for scanning: *Reclaiming Cleveland: Target Area Plans, Neighborhood Stabilization Program / Department of Community Development, City of Cleveland.* 0009938781672

The following titles were emailed to the Cleveland Digital Library:

- *Cleveland Asia Plaza Development Project: HT168 .C54 C528 1990.* 0009945457241
- *Management Plan for the Cleveland City Planning Department / Prepared by Hunter Morrison.* 0009938747764
- *Mayor's Gun Control Program, 1975 / City of Cleveland.* KFO379 .M39 1975X. 0009131342058
- *Region V, St. Clair-Superior Neighborhood: Urban-Infill Housing Study / Whitley-Whitley Architects & Planners.* HT177.C6 S73 1988X. 0009132290256 (Please note the book does not have a page 17)
- *Toward a practical civic vision / City of Cleveland* HT177.C6 P37 1983. 0009939010253

Reference Questions Unique to PAL

- A patron was provided with Cleveland Codified information concerning ward number and population.
- PAL provided a patron with information on tree laws and finding lot lines.
- PAL provided a patron with Frank Cudell information found in the City Record.
- PAL provided a patron with a list of Department of Utilities Fiscal Control Commissioners from 1954 to 2014.
- PAL provided a patron with several ordinances concerning Union Terminal. City Council Archives provided an exhibit that was mentioned in an ordinance. The patron provided an email which read, "Thanks to both you and Denise so much for the amazing assistance in locating this very critical document and other legislations..."
- A patron has visited PAL to view older Cleveland City Records for scanning.

Staff

Robin Wood visited PAL on July 14.

Issues/Concerns

The library windows above the three doors were washed on July 11.

August 2023

Programs/Exhibits

Popular continued to share titles with PAL for lobby display.

Collections

PAL transferred 89 volumes of the *Ohio Monthly Records* to the Social Science Department before being stored on the 7th floor.

The notation Shelved Stack was entered into the staff notes. PAL has also transferred 41 titles and withdrawn 2 titles. Some shelves have been shifted.

With Catalog's assistance, links have been added to marc records to connect with titles.

Cleveland Landmarks binders scanning project continues, last binder received for scanning was in June.

The Cleveland Digital Library has scanned the following title which has been added to the Digital Gallery: *Reclaiming Cleveland: Target Area Plans, Neighborhood Stabilization Program / Department of Community Development, City of Cleveland.*
0009938781672

The following titles were emailed to the Cleveland Digital Library, along with scans of Cleveland postcards:

- *Concept Plan & Design Guidelines, St. Vincent Quadrangle.*
0009132293870
- *Coroner's Report on East Ohio Gas Company Disaster, October 20, 1944, by Dr. S.R. Gerber, Coroner.* 0009132321440
- *A Report on a General Plan of Development for the Near West Side Community / Peter H. Henderson, city planner.*
0009945435684
- *Report on Treatment of Sewage from Easterly Interceptors / by J. W. Ellms, Engineer of Water Purification and Sewage Disposal. Copied from microfilm.*
- *Sebe Young Village: Proposal for Restoration of East 105th and Superior / Sebe Young Ltd.* 0009938918712

Reference Questions Unique to PAL

- Staff assisted a patron with Regional Transit Authority memorandum and Puritas air rights information.
- Provided patrons with ordinances concerning grass, goats, and parking.
- Patrons visited PAL to review information concerning the Baldwin Filtration Plant and related titles with interest in the Cleveland Division of Sewage Disposal Annual Report. The patron appreciated PAL's collection of reports.
- Staff provided a patron with newspaper articles about the City Hall fire in 1982.
- Staff assisted a patron with researching Gateway.

- Researched noxious weed ordinances for a patron who's being cited for a housing code violation for bamboo that is growing from their yard to a neighbor's property.
- Staff provided a patron with a list of City of Cleveland Community Relations Board Directors during the Mayor White years.
- Staff researched Cleveland City Council member's salaries along with support staff for a patron.

Outreach

Provided a copy of the *Superman 50th Year Program* found in PAL's subject file to Social Science department.

Staff

Elaine Herroon attended "The People's University 2030" presentation at LSW on August 4.

Denise Williams-Riseng attended the archived NEO-RLS webinar *Dealing with Complaints about Library Materials* on August 17.

Issues/Concerns

City Hall building maintenance has reviewed the back workroom and mentioned the missing ceiling tiles will have to be ordered.

ARCHIVES

Processing

A collection of approximately nine linear feet of personnel records from the Library's Personnel Department was processed at the series level during the months of June and July. The files - which include employment applications, correspondence, and employee reviews - date from the 1890s through 1969 and include staff members whose last names begin with the letters O through Z. (The files for staff members in the first half of the alphabet were scanned to microfiche cards in 1993, and regrettably the physical files - with a few exceptions - were discarded. Two sets of the microfiche cards - including print masters - are housed in the Archives; some of the scans are difficult or impossible to read.) The personnel files had been stored in nonarchival boxes in the Archives for approximately 25 years; prior to that, they were stored in the basement of Main Library in Room 11. The material has been rehoused in archival manuscript boxes and is organized alphabetically and by date,

based on when the staff member left the Library. A finding aid has been created.

Donation Received

On July 14, the Library received a watercolor painting made by architect Frank R. Walker (1877-1949) of Walker & Weeks in 1904, around the time Mr. Walker lived and studied abroad in Paris and Italy. The painting depicts an outdoor scene featuring well-worn stone columns, arches, balconies, and building facades - perhaps dating back to the Roman Empire - in neutral tones. The painting was a gift from the late Ed Rhinehart, whose father was Frank E. Rhinehart (1904-1977), an architect who joined Walker & Weeks in 1919 and ran the successor firm, Holt & Rhinehart, following the deaths of Mr. Walker and Harry E. Weeks (1871-1935). The painting was transferred to Special Collections, where it may be cataloged and digitized.

Visits to the Archives

On August 2, the Archives hosted a visit from Marilyn Strate, the great-granddaughter of architect Harry E. Weeks (1871-1935) of Walker & Weeks, the renowned architectural firm that designed Main Library and many other buildings in Cleveland. Ms. Strate was accompanied by 13 family members, all of whom were eager to see Main Library and some of the many Walker & Weeks treasures in the Library's collection. The visit began at 11 am with a tour of Main Library led by Special Projects Manager Michael Ruffing, culminating in a visit to the John G. White Reading Room, where the group viewed numerous materials from the Archives and Special Collections related to the firm and its work. Materials shown included architectural drawings and renderings, furniture drawings, correspondence, photographs, publications, scrapbooks, and the 1916 *Program of Competition for the Proposed Main Library Building*. The group concluded its visit with a trip to the Photograph Collection, where Librarian Brian Meggitt shared photographs of many of the firm's buildings in Cleveland.

Physical Space

An investigation into the intermittent high-pitched whistling noise that was first heard in the Archives in the spring was conducted by the maintenance mechanics, but the issue remains. The 15-drawer map case blocking access to the ceiling panel was moved out of the way and back by two movers who were working with Corrigan Moving Systems on the high-density mobile shelving installation on the seventh floor, and a repair was attempted, but the whistling persists.

Tools

The Library began its inaugural subscription with ArchivesSpace, an open source, online database application offered by Lyris that supports collection management, archival processing, and the production of access tools such as finding aids, on July 1; the subscription runs through December 31, 2024. Special Projects Manager Michael Ruffing worked to prepare the agreement, funding source, and purchase order. ArchivesSpace is the preeminent collection management system used for archival collections in the US. Promoting data standardization informed by DACS (the national content standard for archival description), ArchivesSpace will offer the Library seamless support for the individual phases of archives management, from acquisition and description to public access for researchers around the world. The Library's approximately 91 finding aids that have been posted to the OhioLINK Finding Aid Repository will be migrated to ArchivesSpace once the site's configuration is complete, and new finding aids will be added by the Archives, Special Collections, and other Main Library departments.

ARTS AND CULTURE

The Archive by Rebecca Louise Law opened to the public on Saturday, June 10. Throughout the summer, nearly 20,000 people have visited the exhibit.

As part of this effort, Director Tiffany Graham Charkosky has launched a Docent Program, which has attracted seven volunteers thus far. Docents provide exhibition information, direct patrons to other Library staff and departments as necessary, and ensuring safe interaction with the exhibit.

Ms. Graham Charkosky represented CPL on several news shows this summer, including Channel 19, Channel 3, Cribbs in the CLE, and Kickin' It With Kenny on Channel 8.

CPL Artist in Residence Dr. Raquel Ortiz filmed her music video *Mariposa* in *The Archive*.

Four sculptures by Brazilian artist collaborative Toco Oco are on display outside Main Library, where they will remain through Spring 2024. They are part of a larger project featuring a total of sixteen sculptures that will be around downtown.

Fulton Branch hosted a Festival of the Arts in collaboration with MetroHealth on July 6. Artist Amber N. Ford offered family and individual portraits and collaging activities while

MetroHealth provided Social Determinants of Health screenings and brought a violinist to the branch for an interactive performance.

Two Art Walls have been updated. The South Brooklyn Branch has a new artwork by Amber N. Ford. Harvard Lee Branch has a new artwork by Sydney Kay.

The Property Management team also constructed a custom frame for a blanket made by The Crafty Ladies, a group of women who meet at the Harvard Lee Branch to knit and crochet together. This was hung in August 2023 in the branch.

Artist Mac Love has painted a mural in the children's section at Rice Branch through a partnership with John Carroll University.

Ms. Graham Charkosky is developing a calendar of Arts & Culture offerings at Main Library to take place throughout Fall/Winter 2023.

Ms. Graham Charkosky is working with Chief of Special Projects and Collections, John Skrtic to develop a strategy and vision for the Office of Arts and Culture at CPL.

BRANCH NARRATIVES

D1 Eastman - Manager Jaime Lauver hosted a Cleveland READS and CPL informational table at the Edgewater NeighborFest with Manager Angela Guinther. Librarian Feliciano participated in the Puerto Rican Parade with Latinos Juntos ERG and Cleveland READS. They gave Spanish books to children and adults, made Vejigante Masks from Spanish folklore, and passed out candy.

D1 Lorain - Lorain Campus had their grand reopening ribbon cutting, which included a fire truck, balloon twisting, giant games, rock painting, a food truck, and CPL Play. Encore chamber music institute provided music. Partnering with Aspire, our campus provided adult patrons with Microsoft Word certification training. Our neighborhood block party included food, skating, face painting, balloon twisting, poetry reading, lawn games, and a bounce house.

D1 Rockport - Youth Staff provided six weeks of Summer Lit League (SLL) programs that engaged youth in bracelet making, a DIY sponge grass garden, mosaic art, and teambuilding adventures. The SLL finale featured raffled prizes, pizza, and ice cream. Manager Russo

provided Cleveland READS outreach to Global Ambassadors Language Academy.

D1 Best Buy Teen Tech Center (BBTTC) - Staff hosted a Storytelling through Photography program with NASA photographer Bridget Caswell. Geek Squad Academy taught classes on Digital Citizenship and an Introduction to Game Design. Cleveland Urban Squash and CMSD Summer Experience presented activities such as button making, photography, and circuitry. Pathways Facilitator Szymanski was awarded a scholarship to receive training on the virtual reality DJ software Tribe XR.

D1 Walz (Closed for FMP)

D1 West Park - Outreach included West Park Kamm's Corners Hooley and Pop-ups in the Park, Franciscan Village's monthly Book Club, West Park Farmers' Market, and Story Times to neighborhood daycares and summer camps. We hosted visits from the YMCA, helping the young entrepreneurs plan a summer business. We hosted system-wide Page interviews. TechCentral held the My Digital Life series throughout the summer. Our No-Pressure Book Club began as a resource for patrons to share book recommendations and discover new reads. We hosted Young Scholars Academy, Chalk Poetry days, and a Growing Gardens Growing Minds series in partnership with Cuyahoga Recycles to learn about plants and sustainability. We also offered our We All Read for Ice Cream series in which patrons shared what they were reading and made homemade ice cream, culminating in a Mitchell's Ice Cream celebration in August.

D2 Brooklyn (Closed for FMP)

D2 Carnegie West - Our block party had over 300 people in attendance and featured poetry, roller skating, The Cleveland Museum of Art's Studio Go art van, Cleveland READS book and toy giveaways, balloon twisting, face painting, kettle corn, pizza, and horses from CPD's mounted unit. Family programming in the park continued in July, with Farm Fun in CLE which had over 250 people in attendance; they met with the animals brought by Spring Mist Farms, including a pony that provided 75 children with rides. The fourth CPL Housing Court kiosk opened. Saint Malachi day camp visited Carnegie West twice a week bringing 20 children for crafts, experiments and reading.

D2 Fulton - The Cleveland Fire Department presented a Fire and Safety Day bringing in 52 people and serving free ice cream. We hosted a Summer Celebration of ARTS bringing in 71 patrons. The Cleveland Department of Public Health Division of Air Quality held

an electric mower rebate pick up. The Clark-Fulton Community Forward Learning Center hosted seven Y.O.U. workers as TechCamp interns. The Learning Center had 1,003 visitors this summer. The branch closed out the summer with over one million minutes read.

D2 Jefferson - Staff tabled the Tremont Farmers Market bi-weekly and the National Night Out Against Crime, Pride in the CLE, and the Book Box at Edgewater Park. The Think and Drink Book club met monthly at the Lincoln Park Pub and a second adult book club was launched - the Cookbook Club. Over 30 community members picked up rain barrels thanks to a partnership with Cuyahoga Soil and Water Conservation District. Our bioswale garden was a popular stop during Tremont's designated day for GardenWalk Cleveland. Youth from the Merrick House summer camp visited weekly for stories and activities. We hosted Tremont Montessori school's robotics team for a prep session before the start of Lego League, participated in the school's staff preparation day, and their annual Meet and Greet.

D2 South Brooklyn - Librarian Joanna Rivera was promoted to Campus Manager. We hosted Horizon Education on a field trip with 28 students where they signed up for Cleveland READS and participated in multiple craft activities. Takeover Old Brooklyn, a community event, was held at three separate locations around the neighborhood. We signed patrons up for Cleveland READS and gave out prizes. Youth staff visited Mary Queen of Peace for a Cleveland READS outreach where a weekly two-day book club for tweens and teens took place. Sparkles of Joy was hosted by South Brooklyn three times over the summer. Manager Rivera met with CPL's Director of Arts and Culture, Metro Health, and LAND studio to discuss changing the outside mural.

D2 South - We presented a total of 15 Story Times performed for a total of 265 children. The campus hosted a library table at the Tremont Farmers Market. Staff attended every other week engaging with over 300 people during their visits. We also tabled at The Steelyard Commons Night Out Against Crime and engaged with 360 people. Librarian Moncayo and manager Declet visited Natividad Pagan International Newcomers Academy to distribute Cleveland READS prizes for 222 participants. We hosted July's *Writers Unplugged* event with local writer Vivien Chien. This event was attended by 34 fans. Manager Declet created a South Campus Seed Library.

D3 Garden Valley - Manager Maria Estrella collaborated with Lyles Art to promote the ARTOGRAPHY exhibit. The project aimed to increase neighborhood engagement through film documentation,

media literacy, and social commitment. Tenisha Matthews from Cleveland Clinic hosted an information table. The Youth team conducted monthly Story Times at Rainbow Terrace Daycare and Learn and Play Enrichment Center. Assistant Manager Smith completed Crisis Intervention Team training with the ADAMHS Board of Cuyahoga County, Library Assistant Burks participated in the UKIT Beginner Training, and all team members completed the Harassment Prevention Training.

D3 Hough - During our first summer at the new Hough Campus, we formed partnerships with organizations including Fatima Family Center, League Park, Cleveland Foundation, and MidTown. Fatima Family Center Summer Camp students visited the library twice a week to practice dance with Lady V and to read. We partnered with MidTown and Fatima Family Center for our Block Party. We hosted the Cleveland Institute of Art Media Lab, free book giveaway with Kids Book Bank, bookmark making with Invest in Children, and arts and crafts with Starting Point Cleveland. We hosted an eight-week E-sports program with CPL IT and CMSD. Tender Touch Mini Horses visited and provided pony rides during an adaptive Story Time. We participated in outreach events including Mom's First at the Lexington Bell Community Center, Mary B. Martin's Back to School Meet and Greet, and New Life at Calvary's Education and Health Fair.

D3 MLK - MLK hosted a Community READS Family Story Hour for community members to read to each other and log their minutes. We participated in the Menstrual Equity trial. Library Assistant Eric Eubanks and Clerk Betsy Coleman hosted weekly Zoom Line Dancing sessions. Manager Kimberly Hunter continued her book club with seniors from Fenway Manor. Manager Hunter stocked and staffed the Wade Oval Wednesdays Book Box. The Youth team continued their twice-a-week Story Time visits. MLK hosted author and publisher Nicole D. Miller for a Writers' Workshop. Mr. Eubanks shared library resources at Liberty Hill First Baptist Church's Community Resource Fair.

D3 Sterling - KPMG returned to Sterling, with 22 volunteers conducting 64 individual reading sessions with youth ages 3-13. Each child received a new book and light. KPMG donated two First Book Marketplace gift certificates totaling \$1050 for the purchase of new books. Students from Encore Chamber Music Institute presented a program of solo works for violin, viola, and cello. Associate Gee welcomed families from Ohio Guidestone and presented a story and family play time. Manager Monica Rudzinski assisted with Cleveland READS tables at various CMHA

Splash Park Opening events. We hosted a table at the Ward 5 Festival and Back to School Rally.

D3 Woodland - We reopened with a Djapo Cultural Arts Institute performance, followed by professional storyteller Donna Willingham, who narrated African diaspora folktales, and an artist from Foluke Cultural Arts, who performed spoken word. Manager Maria Estrella attended the 2023 American Library Association (ALA) Conference attending ALA Council-At-Large and Association of Library Services meetings. The Woodland team were trained on the book locker, Chromebook, and Woodland security audit.

D4 East 131st Street - We hosted a series of financial literacy workshops. Manager Timothy Greenwood presented the basics of bid whist and other card games programs. The branch hosted the paracord survival bands MakerLab. Associate Smith held "Paint and Chop It Up" community event. Librarian Kelli Minter conducted a Travel Around the World program with DIY passports. We held our Grim Reaper's Book Club with *When the Reckoning Comes* by LaTanya McQueen, a *Pete the Cat* Story Time, a creative color with acrylics art program, and an introduction to chess. We hosted a community meeting for the First Street Coalition with Councilman Kevin Bishop in attendance. Manager Greenwood completed Crisis Intervention Team training with the ADAMHS Board.

D4 Fleet - Associate Gio Braden-Dorsey engaged youth with a Great Americans and Back-to-School writing assignment. Educational youth programming continued with a tutorial of the library's research database for writing school papers, in partnership with Stella Walsh Recreation Center's Summer Camp. Adult patrons enjoyed a Pop-up Art program on the basics of watercolor painting. Our block party, in collaboration with Stella Walsh Recreation Center's Back-to-School Fair, was a day filled with giveaways of books and toys, school supplies, haircuts, school clothes, crafts, yoga, as well as educational, civic, and social services resources.

D4 Harvard-Lee - We hosted the female graduates of Invictus High School for their cap and gown photo shoot. Library Assistant Kevin Moore tabled at the CMSD Back-to-School event at Robert H. Jamison School. Generalist Draheim provided monthly outreach to Harvard Gardens residents. Manager Kristen Schmidt worked with B-Buzz Baseball League, volunteered at the city's District 4 Public Safety Fair and tabled the Mini Youth Fest at Harvard Community Services Center, registering a total of 62 youth. We

started a weekly collaboration with the Greater Cleveland Food Bank, providing benefits assistance to patrons. For National HIV Testing Day, Dr. Faith Richard of Healthcare Access Worldwide distributed free HIV test kits and condoms to 30 patrons. A new art wall was installed by LAND Studio. Manager Kristen Schmidt attended the annual American Library Association Conference, as a member of the Coretta Scott King Committee. Manager Schmidt completed ADAMHS Crisis Intervention Team training.

D4 Mt. Pleasant - Mt. Pleasant collaborated with LegalWorks to host a record Expungement Clinic, which helped 111 adults. The branch partnered with 99 Treasures to host their Summer Camp. Staff shared information about Cleveland READS and the importance of reading while 30 students learned about self-confidence and African drumming. We hosted the Murtis Taylor pre-school graduation, where Manager Shayla Boyce and Public Services Assistant Carter shared the importance of reading early on and how the library can support students and families. Public Services Associate Margo developed a new outreach relationship with Seeds of Literacy and relaunched one of the branch's most popular services, Bytes and Bites, a drop-in for seniors and adults who need extra assistance with technology. Jungle Terry entertained 36 patrons with facts about animal conservation. Manager Shayla Boyce in partnership with Mt. Pleasant MyCom provided hygiene kits.

D4 Rice - Children's Librarian Whitney Johnson secured grant funding through John Carroll University's Entrepreneurship Program to install a paint-by-number mural of the Shaker-Buckeye neighborhood. Community partner Mac Love designed the new mural based on feedback from patrons. Manager Lexi Kmiecik assisted with the planning of the Ohio Library Council's 2023 Convention and Expo.

D4 Union - The Union Block Party attracted over 110 community members. Community Police, the Dire Department, and the Union/Miles Development Corporation collaborated to share resources. We hosted weekly reading programs that aligned scholars to their grade level, sight and spelling words. The scholars engaged in STEM activities, including Virtual Rock Band and Duct Tape Universe. In collaboration with ENCORE Chamber of Music Institute, patrons enjoyed string quartets.

D5 Addison - Public Services Associate Martinez attended local MyCom meetings. Children's Librarian Heidi Malinoski participated in Wilson Elementary School's Summer Learning Experience. Staff hosted a Moon Landing program with guest

speaker Craig Williams of NASA and conducted outreach to Eliza Bryant Village through a flower arrangement program in collaboration with Rachel Uram of Big-Hearted Blooms, and an ice-cream social with support from Aldi. Malinoski and Martinez provided content for Fairfax Renaissance Development Corporation's monthly newsletter.

D5 Collinwood - Children from Collinwood Community Center's Day Camp visited the branch to read and utilize computers for projects with the camp leader. Weekly Story Times included Keys 4 Kids daycare signing up for Cleveland READS. Outreach to the Summer Splash event at Collinwood Rec Center provided the opportunity to distribute free books for Cleveland READS. Manager Caroline Peak participated in the city's Safety Fair and District 5 Mayor Night Out events.

D5 Glenville - Patrons enjoyed music by the ENCORE Chamber Music Ensemble. At our Block Party, 300 community members were treated to poetry readings, music, food, free books and toys, a performance by Councilman Conwell and his band, face painting, and a bounce house. Children enjoyed freezer pops and lawn games in Glenville's back garden. Students received school supplies and had their photos taken for Back-to-School Picture Day. Manager Peter Roth participated in Stephanie Tubbs Jones School's Back-to-School Meet and Greet.

D5 Langston Hughes - Librarian Christopher Busta-Peck participated in Wilson Elementary School's Summer Learning Experience to promote Cleveland READS. We hosted a job fair with CMSD. Busta-Peck, Ron English, and Manager William Bradford participated in the virtual staff training for the fall Robotics program. Manager Bradford attended an organizational meeting with Regennia Williams, Founder and Executive Director of the RASHAD Center Inc, to plan workshops on jazz history. Library Assistant Ron English received the 2023 Fatherhood Initiative Award. Our branch was a voting location for the August special election.

D5 Memorial-Nottingham - We received a Mission Moments award for hosting an Adaptive Story Time with Tender Touch Mini Horses with over 100 people in attendance. We hosted a Page Hiring Event for 60 candidates. Pound Fitness was offered for adults. Over 60 people attended the Meet-and-Greet event with Benjamin Rose Center for Aging. Kamal Aboul and Band performed smooth jazz at the event. Public Services Assistant Marvin Benton and Librarian Adam Tully performed over 50 outreach and inside Story Times and visited numerous schools to reintroduce themselves to new school administrators. We partnered with Cleveland

Metroparks Summer Camp for activities and programs. We promoted Cleveland READS with over 9,000 books read and over 30,000 minutes read by Memorial-Nottingham participants to date.

DIVERSITY, EQUITY AND INCLUSION

During the months of June, July and August, the Director of Diversity, Equity and Inclusion (DEI) Ashley Boyd has engaged in and/or championed the following, as CPL strives toward operating with excellence:

June

During the month of June, Director of DEI Ashley Boyd supported CPL's Human Resource Department in two investigations. Ms. Boyd also provided oversight to CPL's employee resource groups Rainbow Readers, Black ERG and Cultural ERG. Rainbow Readers had a successful event with special guest George M. Johnson, held at CPL's main auditorium, where attendees joined George in a discussion about book banning and their book entitled *All Boys Aren't Blue*, currently ranked the 2nd most banned book in the country. In celebration and remembrance of Juneteenth, Ms. Boyd conducted a live interview on Fox 8 New Day Cleveland, where she shared CPL's upcoming events commemorating Juneteenth. In partnership with the Greater Cleveland Alliance, this year's Freedom Fest was another family fun event sponsored by CPL and supported by our Black ERG (BERG). Among the festivities, BERG partnered with several black local authors to participate in a book signing and giveaway event.

On Thursday, June 8, Cultural Diversity ERG members Lan Gao, Lisa Held, Milos Markovic, Natasha Rivers and Perry Huang took advantage of a professional development and networking opportunity sponsored by the Cleveland Council on World Affairs by attending this year's Centennial Civic Forum. Among the topics discussed were Arts and Culture, Human Capital and Business and Infrastructure. This month Ms. Boyd was also successful in establishing partnerships with several sign language interpreting providers, to support CPL accessibility and inclusionary initiatives. These partnerships include Bridges Interpreting Services, Cleveland Hearing and Speech and Purple Sign Language services. In addition, Ms. Boyd visited and met with staff at Memorial Nottingham, 131, Mt. Pleasant and Union Branches.

July

In July, the Director of DEI Ashley Boyd provided oversight to CPL's Curb Cut ERG. July 26th was National Disability Independence Day. This year Ms. Boyd invited Beth Glass, Executive Vice President at Maximum Accessible Housing of Ohio and Co-chair of Northeast Ohio Coalition of Disability Organizations (formerly ADA Cleveland) to present to the team. Beth shared valuable resources about the disabled community and how CPL can work to become more inclusive. As a result, the Curb Cut ERG became interested in partnering more with organizations that support employing the disabled. To support the ERG's expressed interest, Ms. Boyd met with Christopher Carpenter and Jared Daly from the Cuyahoga County Board of DD to discuss employment opportunities for people with disabilities and collaborating for National Employment Disability Awareness Month in October. Ms. Boyd has also begun working with Ohio Library for the Blind and Print Disabled Branch Manager Will Reed. This month Will provided Ms. Boyd with a second tour of the branch, followed by a meeting to discuss future planning. Will and Ms. Boyd currently meet bi-weekly as they work together to enhance CPL's support of, and workforce recruitment efforts for those with disabilities. Ms. Boyd also visited Memorial Nottingham, Fleet and Lorain branches, as well as "Rock the Block" at our Hough Branch.

Ms. Boyd also serves on the employee appreciation and engagement committee. This year, employee appreciation and engagement day will have a DEI focus. Ms. Boyd has selected two breakout sessions for the event and secured presenters for each session:

- Breakout Session # 1 - Inclusion 101, Cuyahoga DD Good Live Ambassadors (Will and Breanna) - Tips for including people with developmental disabilities.
- Breakout Session # 2 - LGBTQ 101, Plexus (Amada Cole) A truly inclusive workplace demonstrates a functional understanding of diversity, programs and policies that advance inclusion, and languages and behaviors that support a diverse and productive workplace. Attendees will learn, practice, and develop skills and understandings that enable them to respond to complex situations and interactions in the workplace. We'll also build your team's knowledge of the LGBTQ consumer, employee marketplace, and economic buying power.

August

In August, Ms. Boyd led CPL's Black ERG, Latinos Juntos, Curb Cut, Talk on Tuesdays and Cultural Diversity ERG. CPL's Black ERG introduced its plan to host a Natural Hair event in celebration of Black History Month in 2024. The group proposed Dr. Tameka Ellington as their keynote speaker and provided details outlining the event. Together, with Children's Librarian Angela Margerum and Branch Manager Tamara Steward, the team met with Dr. Ellington and confirmed her participation in 2024. The Latinos Juntos ERG had the privilege to participate in the Puerto Rican Day parade. The group passed out free books and CPL swag as they made their way toward MetroHealth Hospital. Latinos Juntos has also worked toward planning a successful Hispanic Heritage Month that includes a kickoff event scheduled for Friday, September 15, 2023, at our South Branch. There will be food, live entertainment, activities and giveaways for community members. All are welcome. The Curb Cut ERG has been working diligently to provide best practice guidelines for CPL staff during email exchanges, to be more inclusive and support those with vision needs. The final draft, along with resources, will be sent to Marketing and IT for review during the month of September. On Friday, August 1, Talk on Tuesday launched its menstrual equity trial at several CPL locations. A monthly survey will be provided to trial participants to identify areas for improvement, as we look forward to beginning full implementation in January 2024. The Cultural Diversity ERG will hold an internal lunch and learn session on Indigenous Peoples Day, entitled *The Importance of Indigenous Peoples Day* with Presenter Nancy Kelsey. The ERG is also in the process of planning for Native American Heritage Month in November.

This month Ms. Boyd participated in the RFP selection process as CPL prepares for a new website redesign. Ms. Boyd is also pleased to welcome aboard CPL's new Diversity, Equity and Inclusion Coordinator Ana Vargas. Ana comes with more than 17 years of government experience, having worked her last 13 years in human resources as a Benefits Specialist. When asked what excites her the most about her new role at CPL Ana stated, building new relationships, endless possibilities and the direct impact she will have within her community.

EXTERNAL RELATIONS & DEVELOPMENT AND FOUNDATION

CPL FOUNDATION UPDATES:

- **Goal:** *Reach Financial Targets*
 - Continued to advance the Foundation's 2023 financial targets.
 - Met with prospective funders around social and criminal justice program opportunities.
- **Cleveland Public Library Foundation**
 - Hosted quarterly board meeting and all committee meetings leading up to it.
- **Cleveland READS**
 - Continued efforts for Cleveland READS, City-Wide Reading Campaign initiatives to reach the goal of ~~one~~ ten million books and/or minutes.
 - Met with prospective funders to share opportunities for partnership and sponsorship.
 - Began planning for October fundraising celebration event by convening an internal planning committee, sourcing quotes from vendors, and devising and executing a strategy to generate revenue through sponsorships.
 - Staff appeared on Fox8's *A New Day Cleveland* to promote Cleveland READS
 - Hosted Cleveland Guardians players at Carnegie West and Main Library Building

ADDITIONAL DEPARTMENT EFFORTS:

- Staff attended the International Public Libraries Fundraising Conference along with CPL Foundation Board Members and Library leadership.
- Staff participated in webinars including:
 - ULC Development Professionals: Messaging Around Fundraising Change

- Met with staff from Enoch Pratt Public Library to discuss public art programs at libraries.
- ULC webinar: Focus on Data and Library Impact

COLLECTION & TECHNICAL SERVICES

Director of Collection and Technical Services Sandy Jelar Elwell met virtually with EBSCO Account Services Manager Jamie Gieseck-Ashworth and EBSCO Academic Regional Sales Manager Terrie Kelty to review the procedures for submitting the annual periodical subscription renewals using EBSCONET. Ms. Jelar Elwell met with Senior Manager of Lending and Logistics Steve Wohl and CLEVNET Library Systems and Applications Analyst Jim Benson to complete the Hold-slip Specification form required by Lyngsoe Systems for the Automated Material Handling (AMH) system.

Staff from the Catalog Department continued to assist with the cataloging responsibilities for the High Demand Department during High Demand Librarian Dale Dickerson's leave of absence. Chief of Special Projects and Collections John Skrtic met with Librarians from the Catalog Department to discuss workload issues in the Catalog Department and Collection and Technical Services on July 26. Director Felton Thomas met with Collection and Technical Services staff on two separate occasions at the Lake Shore Facility in August to discuss workload issues and vacant positions in Collection and Technical Services. The Director's first meeting on August 10 was comprised of Librarians from the Catalog Department, and the second meeting on August 17 was comprised of staff from each of the Collection and Technical Services Departments.

Ms. Jelar Elwell and Collection and Acquisitions Manager Olivia Morales attended the Brunch & Learn event "Challenges to Library Collection Management" sponsored by the 'Rainbow Readers' ERG on June 22 to assist with questions related to the Library's Collection Development Policy for Reconsideration of Library Service Materials. Ms. Jelar Elwell and Ms. Morales toured OverDrive's Blue Sky Campus on August 9 and attended the OverDrive Digipalooza 2023 Conference at the Huntington Convention Center from August 9 to 11. Ms. Jelar Elwell, Ms. Morales, and Catalog Manager Andrea Johnson attended the quarterly HR Forum on August 23 consisting of PRADCO's workshop on "Coaching and Providing Effective Feedback."

Collection and Technical Services staff attended the monthly CPL All-Staff Town Hall meetings. Technical Services Librarians Yeshen Dugarova-Montgomery and Celia Halkovich and Materials Processing Technician Douglas Huston attended the Lunch & Learn event "Pronouns 101" presented by the LGBT Center of Greater Cleveland on June 1. Ms. Halkovich and Mr. Huston attended "Minority Mental Health Awareness: Generational Trauma" sponsored by the Black Employee Resource Group (B-ERG) on July 11. The following staff attended Harassment Prevention training: Acquisitions Librarian Leslie Pultorak; Collection Management Librarian Laura Mommers; Technical Services Librarians Yeshen Dugarova-Montgomery, Tonya Jenkins, and Erin Valentine; and Materials Processing Technicians Marsha Draeger, Douglas Huston, Eric James, and Michael Reynolds.

Ms. Jelar Elwell attended the Lorain Campus grand opening on June 17. Ms. Jelar Elwell, Ms. Morales, and Ms. Johnson attended the Woodland Campus grand opening on August 5 and provided tours of the Central Distribution Facility (CDF).

Libby McCuan was selected for the position of Technical Services Librarian in the High Demand Department and began working in the High Demand Department on June 5. Ms. McCuan previously held the position of Children's Librarian at the West Park Branch since 2018.

Technical Services Librarian Amei Hu accepted a position at the University of Iowa and resigned from her position in the Catalog Department on June 30 after 11 years of service. Technical Services Librarian Lisa Kowalczyk retired from her position in the Acquisitions Department on June 30 after 33 years of service.

Acquisitions: The Acquisitions Department ordered 17,523 titles and 26,587 items (including periodical subscriptions and serial standing orders); received 37,433 items, 2,768 periodicals, and 315 serials; added 968 periodical items, 156 serial items, 1,758 comics, and 97 paperbacks; and processed 4,162 invoices.

Several of the tasks that had been handled by Technical Services Librarian Lisa Kowalczyk were redistributed to other Librarians in the department after her retirement at the end of June. Acquisitions Coordinator Alicia Naab assumed responsibility for all tasks related to Amazon orders and for placing orders for standards. Technical Services Librarian Tonya Jenkins assumed responsibility for handling the Midwest Tape statements.

In August, Ms. Naab worked with Manager of Fine Arts & Special Collections Heather Shannon to ensure the replacement of an item received for Special Collections without the pre-specified signature included. Ms. Naab also worked with Ms. Shannon to expedite the handling of a title that was needed for a specialized patron request. Ms. Naab worked with OverDrive Account Manager Todd Warhola to resolve a display issue in OverDrive Marketplace that was causing credit errors when placing orders.

Catalog: Staff cataloged 10,915 titles, including 379 original records and 144 upgrades, created 702 Library of Congress call numbers, added 11,927 items, completed 845 bibliographic quality control transactions, and transferred 484 titles or call numbers for Cleveland Public Library. The Department also added 3,746 titles, made 437 corrections, and performed 110 transfers for CLEVNET member libraries. Librarians handled 315 email and phone requests from Library staff and 716 requests from CLEVNET.

Catalog Manager Andrea Johnson helped Wickliffe Public Library analyze a problem with their newly added items not displaying in the public catalog. Technical Services Librarian Michael Gabe created original records for a photograph collection of American Association ballparks and a collection of Babe Ruth baseball cards. Technical Services Librarian Celia Halkovich created her first two original map records for new editions of Ohio area maps of Marietta (OCLC 1381483547) and Hinckley Township (OCLC 1381483284) with the assistance of Technical Services Librarian Barbara Satow.

Ms. Satow continued to assist Center for Local and Global History Department Manager Olivia Hoge by adding records and holdings for folio-sized periodicals as part of the Embedded Catalog Librarian Project. Technical Services Librarian Erin Valentine worked half days in the Department of Special Collections on June 20 and July 19 as part of the Project, including creating or upgrading nine catalog records for letters from the East India Manuscript Collection and three original records for books on chess. Ms. Valentine utilized the photo function in the Google Translate app to create core-level English-language catalog records for a Persian manuscript and two Gaelic-Irish books. She shared the technique with Ms. Satow, who used it to catalog three Irish books. Ms. Valentine created her first "bound with" original catalog record for *An Attempt to Analyse the Automaton Chess Player, of Mr. de Kempelen*, with assistance from Kate Medicus, Kent State University Special Collections Cataloger.

Ms. Valentine attended two Northern Ohio Technical Services Librarians (NOTSL) Board meetings on June 7 and 8 and a NOTSL Relations Committee meeting on June 30. Ms. Valentine, in her role as NOTSL Secretary, took the meeting minutes and assisted with planning the Fall General Meeting and brainstorming on how to increase public library participation.

Collection Management: Collection Management selected 6,351 titles and 23,572 copies and spent \$549,855 on physical materials.

Collection and Acquisitions Manager Olivia Morales attended the NEO-RLS webinar "Working with Data in Excel" in July and attended Booklist's "Fall 2023 Adult Preview" and Library Journal's "Fall Mystery Preview Part 1" in August. Collection Management Librarian Laura Mommers provided a training session on Ingram iPage to Hough Branch Children's Librarian Grace French. Ms. Mommers attended "Title Talks on Summer and Fall 2023 Picture Books and Middle Grade Fiction and Non-fiction" and a Booklist webinar entitled "Magnificent Middle Grade," also on forthcoming titles.

High Demand: The High Demand Department ordered 4,829 titles and 20,754 items; received and added 46,859 items; and processed 1,938 invoices.

Materials Processing: The Materials Processing Technicians processed 41,529 items. Materials Processing Technician Marsha Draeger began looking for books from the Received Orders with Holds report.

Shelf/Shipping: The staff of the Lake Shore Shelf/Shipping Department sent 45 items to the Main Library for requests and 164 items to fill holds. The Main Library received 375 telescopes, the Branches received 660 telescopes, CLEVNET received 107 telescopes, CSU received 8 telescopes, and CWRU and Tri-C each received 6 telescopes. A total of 1,162 telescopes were shipped out. The Technicians sent out 306 items of foreign material and in total 35,656 new items were sent to the Acquisitions and High Demand Departments.

Senior Manager of Lending and Logistics Steve Wohl and Logistics and Circulation Manager James Clardy began training the Logistics Services staff on how to use the new Automated Material Handling (AMH) equipment at the Central Distribution Facility (CDF) located on the Woodland Campus on Monday, August

14. The sorting of library materials was also transferred from being performed manually at the Main Library to being sorted using the AMH at the CDF at this time.

OUTREACH & PROGRAMMING SERVICES

OUTREACH

The People's University, led by Marina Marquez, focused on providing the local community access to the Cleveland READS challenge during the summer months by meeting them where they are. The Cleveland READS challenge is a city-wide initiative launched by Mayor Justin Bibb that builds a love for reading. The community is asked to collectively read one million books or minutes by the end of 2023. Thousands of families registered for Cleveland READS thanks to the library staff and partnering organization's outreach efforts. The People's University (TPU) hosted several Cleveland READS tables with the help of library staff and volunteers at various events and programs throughout the City of Cleveland. Those events include but are not limited to HUD-CMHA Family Strong events, Parade the Circle, Word on the Street Block Parties, Cleveland Public Library ribbon cuttings, the Cleveland Department of Aging Walk, the Puerto Rican Parade, and more.

Cleveland READS Summer 2023 Metrics:

Books Read: 241,539

Minutes Read: 5,928,109

Readers: 21,002

Books Distributed: 328,327

In addition, TPU, Public Services, and Outreach and Programming Services worked collaboratively to staff the Edgewater, Wade Oval, and Midtown Book and Art Boxes. The Edgewater and Wade Oval Book Box and the Midtown Art Box are part of Cleveland Public Library's literacy outreach efforts, providing access to books and art in popular recreational areas. Seeds are also made available for checkout through the Seed Bank program. Cleveland Public Library partners with the Hummingbird Project to offer organically grown seeds of 20 varieties, including vegetables, herbs, and edible flowers. Patrons checked out over 390 seed packets between the Midtown Art Box, Edgewater Book Box, and the Wade Oval Book Box.

YOUTH AND FAMILY

In the spirit of Cleveland READS, Cleveland Public Library hosted "Word on the Street" block parties in partnership with Literary Cleveland between June and August. A family-friendly

block party was held in the library's five districts: Carnegie West, Glenville, Hough, Lorain, and Fleet. Each location fostered a sense of togetherness, promoted literacy, addressed community needs, and celebrated diversity throughout Cleveland. Attendees were greeted with free books, live poetry readings, roller-skating, bounce houses, free toys, balloon twisting, face painting, food, giveaways, gaming, and more. All block parties were well attended, with over two hundred patrons at each location.

The Cleveland READS challenge became part of a county-wide reading challenge in August 2023. Nine library systems, Cleveland Public Library, Euclid Public Library, East Cleveland Public Library, Cuyahoga County Public Library, Lakewood Public Library, Rocky River Public Library, Shaker Heights Public Library, and Westlake Porter Public Library launched the Cuyahoga READS collaboration on August 5th at the Great Lakes Science Center. Like Cleveland READS, Cuyahoga Reads is designed to help families and children in grades K-12 fight the learning loss due to the Covid-19 pandemic. This collaborative reading challenge offers several programs across all nine libraries, gathering data on libraries' impact in each community.

For Juneteenth 2023, The Cleveland Public Library partnered with the Northwest Neighborhoods CDC in hosting a screening at Capitol Theatre: The Right to Read. The Right to Read features stories of an NAACP activist, an educator, and families fighting to build equity around reading. Following the screening, a panel discussion featuring local Cleveland authors, business owners, and artists shared their views on Cleveland's access to intellectual freedom and how it compared to cities in the film. Cleveland READS Co-Chair Connie Hill-Johnson gave a brief introduction and overview of Cleveland READS before the movie started. Marina Marquez, TPU Manager, and Alexander Leonard, OPS Coordinator, registered patrons for Cleveland READS and distributed free books to patrons. Approximately 85 people were in attendance.

DJ Lily Jade, The 2023 Cleveland READS Youth Ambassador, Cleveland Public Library, and Making a Difference Consulting, hosted a Youth Business Expo (YouthBiz) at the Memorial Nottingham Branch. Before the youth market opened, entrepreneurs were provided with resources and skills to help their businesses thrive. Following a panel featuring current young adult business owners, youth entrepreneurs pitched their brand and company to a panel of three judges for a chance to win

a small business grant. Community and family members attended and supported the event. Solar Mobile Studios, a Cleveland Public Library Barbershop Books partner who provides haircuts in a mobile barbershop, provided back-to-school cuts for youth in attendance. To close out the weekend, DJ Lily Jade and the Cleveland Guardians offered free tickets to the next home game on Sunday, August 6th, as a token of appreciation to all participating families.

ADULT

The Cleveland Public Library, the Western Reserve Historical Society, and the Jewish Federation of Cleveland hosted a sit-down dinner and a community conversation about the past and future of African-American-Jewish relations. Stronger Together: Exploring Jewish-African American Activism Relations Past and Present was held on Tuesday, June 20th, from 6:00 p.m. - 9:00 p.m. at the Western Reserve Historical Society.

Education

Young Scholars Academy (YSA), a library program preparing guardians and their young learners for Kindergarten, held hybrid summer sessions from June 12th through August 2nd. There are two models for YSA: beginner and transitional. The Beginner program is for scholars ages three to four who are not entering Kindergarten this fall and their parent(s) or other adult family member(s). The Beginner program is based on the Ohio Department of Education Early Learning and Development Standards for Language and Literacy, Every Child Ready to Read. Transitional lessons are based on the Ohio Department of Education Standards for Kindergarten. This two-generational program includes a performance agreement with a model mentor prekindergarten through third-grade teacher from CMSD, referred to as our Parent Partner. Beginner YSA families could participate on Zoom at Carnegie West Branch or Hough. On-site families were offered a healthy snack, writing materials, workbooks, and books to add to their home collection. Virtual families received their packets of giveaways through the mail. Fourteen families participated in the weekly classes.

The Transitional program is for scholars ages four to six, those who are entering Kindergarten this fall, and their parent(s) or other adult family member(s). YSA (Young Scholars Academy) includes a scholar class specific to the Standards objective and family engagement practice and process. The engagement of YSA provides families with literacy information and the opportunity to bond and build community. Transitional YSA was a hybrid model that held eight learning sessions online via Zoom and two in person. The in-person sessions were held in July and August at

the Rice and West Park branches. Fifteen families participated in the weekly classes. Child development and learning information were also provided to families.

In addition to Young Scholars Academy, Youth, and Family Engagement Specialist Sandy Nosse hosted programs for readers ages 0-5 and their families at various branch locations. Examples include FamilySpaces at Hough and Carnegie West Branch, 0-3 Read to Me, and the Be My Neighbor Day event, hosted in partnership with Ideastream and PNC. FamilySpace is intentionally designed for families and children to learn, play, and grow together at the Cleveland Public Library. FamilySpace locations are staffed with a trained family specialist to assist. FamilySpace is generously made possible by the United Way of Greater Cleveland in partnership with Family Connections and Cuyahoga County Public Library. Daniel Tiger Be My Neighbor Day was held on Friday, July 28th at Main Library Downtown Cleveland. Be My Neighbor Day is a family-friendly event that supports neighborhood families, offering early childhood resources, books, giveaways, and more.

Barbershop Books, a program adopted by the Cleveland Public Library and made possible by the Urban Libraries Council, promotes expanding reading opportunities for young men of color by creating and supporting fun reading experiences in barbershops. Library staff and participating barbershops must undergo training, equipping liaisons with tools to connect with youth and local families through literacy. Led by Mr. Charles Byrd, Director of Education, both Byrd and Outreach coordinators DiFranco Barnes and Alexander Leonard recruited eleven barbershops throughout Cleveland interested in promoting and igniting a love for reading. Bookshelves, books, t-shirts, and capes were placed in the barbershops to help promote and launch the reading initiative. Barbershop Books debuted on Saturday, August 12th,

This FREE community event featured New York Times best-selling co-authors of the young adult novels *I'm Not Dying With You Tonight* and *Why We Fly*, Gilly Segal and Kimberly L. Jones. The Western Reserve Historical Society's Distinguished Scholar of African-American History and Culture, Dr. Regennia N. Williams, moderated the discussion.

Attendees received free copies of *I'm Not Dying With You Tonight*, *Why We Fly*, and *Through the Lens* of Allen E. Cole. Visitors immersed themselves in the rich history of the Western Reserve Historical Society, including the Euclid Beach Carousel.

NOLA Ignite Ladies Book Club, sponsored by the Cleveland Public Library and facilitated by Nike Olabisi-Green, hosted four book clubs from May through August at the Cleveland Public Library Main Campus. Olabisi-Green selected panelists and books for each conversation to inspire and empower adult women and build a love of reading. Light refreshments and free print copies of the following book in discussion were made available to all attendees while supplies last. Books discussed in this series: *The 1619 Project: A New Origin Story*, *You Are a Badass at Making Money*, *Rest is Resistance*, and *Under the Skin*.

Free legal services continued at various locations throughout the 2023 summer months. Free Legal Aid Clinics were at the Langston Hughes, South, and Fleet library branches. The Legal Aid Society of Cleveland lawyers and volunteers provide free legal advice on a first-come, first-serve basis. Patrons can receive guidance from lawyers in the following areas: housing, family, health, discrimination, civil rights, and more. In total, the four sessions assisted over 235 patrons.

In alignment with providing access to free legal services, The Cleveland Public Library and The Cleveland Housing Court opened three new housing court kiosks in the E131st, Hough, and Carnegie West branches. The kiosks are designed to make housing court appearances more accessible in Cleveland neighborhoods, eliminating broadband connectivity, parking, and transportation concerns. Participants can instantly visit the Cleveland Housing Court kiosks to connect with a judge. Hearing cases include evictions, rent, repairs, etc.

As 50 years of Hip-Hop is celebrated globally, The Cleveland Public Library hosted a community event, *Floetic Fusions: Celebrating Hip-Hop Legends & Giving Flowers to the Culture*, following the street naming and dedication for Bone Thugs-N-Harmony. Bone Thugs-N-Harmony, LaRese Purnell, and Jonathan Abrams accompanied Rock Hall's Jason Hanley, Ph.D., at the Hip-Hop at 50: Holla If Ya Hear Me exhibit before making their way to the Cleveland Public Library. LaRese Purnell, Cleveland Public Library Foundation Board Member and managing partner of CLE Consulting Firm, moderated a panel discussion featuring two-time Grammy Award winner Krayzie Bone of Cleveland's Bone Thugs-N-Harmony, Jason Hanley, Ph.D., Rock and Roll Hall of Fame Vice President of Education and Visitor Engagement, DJ Phatty Banks, a Cleveland hip-hop legend and New York Times award-winning reporter and author Jonathan Abrams. This event was accompanied by heavy Hors d'oeuvres, live music, autographs, and free copies of *The Come Up: An Oral History of Hip-Hop*. The Cleveland Public Library Foundation Board sponsored the event.

Education

Young Scholars Academy (YSA), a library program preparing guardians and their young learners for Kindergarten, held hybrid summer sessions from June 12th through August 2nd. There are two models for YSA: beginner and transitional. The Beginner program is for scholars ages three to four who are not entering Kindergarten this fall and their parent(s) or other adult family member(s). The Beginner program is based on the Ohio Department of Education Early Learning and Development Standards for Language and Literacy, Every Child Ready to Read. Transitional lessons are based on the Ohio Department of Education Standards for Kindergarten. This two-generational program includes a performance agreement with a model mentor prekindergarten through third-grade teacher from CMSD, referred to as our Parent Partner. Beginner YSA families could participate on Zoom at Carnegie West Branch or Hough. On-site families were offered a healthy snack, writing materials, workbooks, and books to add to their home collection. Virtual families received their packets of giveaways through the mail. Fourteen families participated in the weekly classes.

The Transitional program is for scholars ages four to six, those who are entering Kindergarten this fall, and their parent(s) or other adult family member(s). YSA (Young Scholars Academy) includes a scholar class specific to the Standards objective and family engagement practice and process. The engagement of YSA provides families with literacy information and the opportunity to bond and build community. Transitional YSA was a hybrid model that held eight learning sessions online via Zoom and two in person. The in-person sessions were held in July and August at the Rice and West Park branches. Fifteen families participated in the weekly classes. Child development and learning information were also provided to families.

In addition to Young Scholars Academy, Youth, and Family Engagement Specialist Sandy Nosse hosted programs for readers ages 0-5 and their families at various branch locations. Examples include FamilySpaces at Hough and Carnegie West Branch, 0-3 Read to Me, and the Be My Neighbor Day event, hosted in partnership with Ideastream and PNC. FamilySpace is intentionally designed for families and children to learn, play, and grow together at the Cleveland Public Library. FamilySpace locations are staffed with a trained family specialist to assist. FamilySpace is generously made possible by the United Way of Greater Cleveland in partnership with Family Connections and Cuyahoga County Public Library. Daniel Tiger Be My

Neighbor Day was held on Friday, July 28th at Main Library Downtown Cleveland. Be My Neighbor Day is a family-friendly event that supports neighborhood families, offering early childhood resources, books, giveaways, and more.

Barbershop Books, a program adopted by the Cleveland Public Library and made possible by the Urban Libraries Council, promotes expanding reading opportunities for young men of color by creating and supporting fun reading experiences in barbershops. Library staff and participating barbershops must undergo training, equipping liaisons with tools to connect with youth and local families through literacy. Led by Mr. Charles Byrd, Director of Education, both Byrd and Outreach coordinators DiFranco Barnes and Alexander Leonard recruited eleven barbershops throughout Cleveland interested in promoting and igniting a love for reading. Bookshelves, books, t-shirts, and capes were placed in the barbershops to help promote and launch the reading initiative. Barbershop Books debuted on Saturday, August 12th, 2023, at the Hip-Hop 50 Glenville Community Festival. Barbershop Books Founder Alvin Irby and Urban Libraries Council Program Manager Katie Sullivan attended.

MARKETING & COMMUNICATIONS

EXECUTIVE SUMMARY

Things really started to heat up for the Library during Summer through a packed calendar filled with events, celebrations, and outreach. Hot off the heels of the successful Cleveland Reads Midway Celebration in Public Square, the Library continued its mission of bringing the community closer together through a series of vibrant Word on the Street block parties held at various neighborhood branches. Patrons who couldn't make it to the Midway Celebration had the opportunity to celebrate literacy and summer reading. They immersed themselves in the world of poetry slams, courtesy of Literary Cleveland, received free books and toys, grooved to live music, forged connections with fellow community members, and reconnected with their local library. These dynamic Word on the Street gatherings, along with other top-tier events, grand openings, and cherished partnerships, kept the Library in the spotlight, ensuring that its impact continued to make headlines.

One of the standout highlights of the summer was "The Archive," the latest art installation in collaboration with LAND Studio, which resonated strongly with both Cleveland's vibrant art community and social media influencers. Since its grand opening on June 10, "The Archive," created by Rebecca Louise Law, has welcomed an impressive 14,000+ visitors. This achievement can be attributed to extensive media coverage and the installation's immense popularity on various social media platforms.

Another remarkable milestone that warrants celebration is the reopening of the newly renovated Lorain and Woodland Campuses, as well as the introduction of the Central Distribution Facility. These improvements underscore our steadfast dedication to delivering exceptional services and resources to our community. The unveilings didn't simply involve new construction, they also introduced a valuable addition to the Ohio City Neighborhood. The community united to commemorate the grand opening of the Neighborhood Housing Court at the Carnegie West Branch. This expansion brings court services right into the heart of the community, allowing patrons to participate in hearings without the necessity of traveling downtown.

In a remarkable display of collaboration, Cleveland Public Library, the Western Reserve Historical Society, and the Jewish Federation of Cleveland joined forces for "Stronger Together," a community dinner and author visit. This event welcomed New York Times best-selling co-authors of the young adult novels *I'm Not Dying With You Tonight* and *Why We Fly*, Gilly Segal and Kimberly L. Jones. Adding depth to the discussion was Dr. Regennia N. Williams, the Western Reserve Historical Society's Distinguished Scholar of African American History and Culture, who moderated the conversation. This collaborative initiative successfully brought together hundreds of Clevelanders on Tuesday, June 20, from 6:00 p.m. to 9:00 p.m. at the Western Reserve Historical Society. The event fostered a meaningful community dialogue about the past and future of African American-Jewish relations.

On Saturday, August 11, the Library hosted a vibrant celebration of Hip-Hop culture in collaboration with Reading RAMM and the Rock & Roll Hall of Fame. Despite adverse weather conditions and the gridlock traffic caused by the Browns game, the Main Library became a magnet for Hip-Hop enthusiasts. The event featured a special appearance by Hip-Hop legend Krayzie Bone from Bone Thugs-N-Harmony, along with a panel discussion

that included renowned author and New York Times journalist Jonathan Abrams. Together, they shared their personal experiences and insights into how the genre has profoundly influenced their lives.

These summer highlights demonstrate the Library's commitment to enriching the lives of our community members, fostering cultural engagement, and facilitating important conversations. We look forward to building upon this momentum as we continue to serve the diverse needs of our patrons throughout the year.

Library Programs & Services

***Objective:** Remain relevant by promoting programs and services to help Greater Clevelanders thrive.*

FACILITIES MASTER PLAN: Work on reimagined branches continues. Patrons are welcomed back to the Lorain and Woodland Campuses.

MEDIA COVERAGE HIGHLIGHTS:

Facilities master Plan

Grant Segall, on behalf of The Land, put a spotlight on the incredible work being done by the Capital Projects team to revitalize our neighborhood learning centers.

FMP Update

Cleveland branch library renovations are well underway, add modernizations, community spaces

<https://thelandcle.org/stories/cleveland-branch-library-renovations-are-well-underway-add-modernizations-community-spaces/>

Main Library

Kickin' it with Kenny

We were Kickin' it with Kenny Krumpton to highlight Main Library as a downtown destination. Highlights included Cleveland READS, Digital Public Library, TechCentral, CPL Play, and The Archive.

<https://fox8.com/morning-show/the-cleveland-public-library-turns-up-the-tech/>

Hidden Gem

Only in Your State featured Main Library in their 27 Best Things to Do in Cleveland.

<https://www.onlyinyourstate.com/ohio/cleveland/things-to-do-in-cleveland/>

Foundation

The Cleveland Public Library Foundation joined New Day Cleveland to announce the addition of Shirley Leornard as Senior Director of Development, the Gift Shop Sale, and to tease the Cleveland READS celebration.

Superman

This year marks the 85th anniversary of Superman. Rust Belt Lab of Ursuline College and Ohio Center for the Book at Cleveland Public Library have been in the news to promote the Superman's Cleveland Conference this fall.

Cleveland Scene

Two-Month Festival Will Celebrate Superman's Cleveland Origins

<https://www.clevescene.com/news/two-month-festival-will-celebrate-supermans-cleveland-origins-42517713>

Cleveland Jewish News

Two months of programs, events to highlight iconic Cleveland superhero

https://www.clevelandjewishnews.com/news/culture/superman-85th-anniversary/article_07f04598-4766-11ee-829b-9f83ac618c83.html

Floetic Fusions:

Senior Director of Outreach and Programing Services Erica Marks and community Partners from Rock Hall and Reading RAMM grabbed the media attention for the 50th Anniversary of Hip-Hop. With the street naming dedication for Bone Thung-N-Harmony, Erica and partners were able to spread the word about Floetic Fusions, a roundtable ode to hip-hop featuring, Krayzie Bone, esteemed New York Times reporter and author Jonathan Abrams who wrote *The Come Up: An Oral History of the Rise of Hip-Hop*, DJ Phatty Banks, LaRese Purnell of CLE Consulting Firm, and Jason Hanley, Ph.D., Vice President of Education and Visitor Engagement at Rock and Roll Hall of Fame and Museum.

New Day Cleveland: <https://fox8.com/video/new-day-cleveland-cleveland-public-library/8638920/>

WVSU: <https://www.wvxu.org/2023-08-10/bone-thugs-n-harmony-honored-in-cleveland-as-hip-hop-turns-50>

Ideastream: <https://www.ideastream.org/arts-culture/2023-08-10/bone-thugs-n-harmony-honored-in-cleveland-as-hip-hop-turns-50>

Legal at the Library and Housing Court:

Cleveland Public Library held the grand opening of the final Housing Court Kiosk, located in Carnegie West Branch; and for its partnership with LegalWorks.

<https://www.cleveland19.com/2023/07/25/cleveland-housing-courts-4th-library-kiosk-allows-clevelanders-attend-hearings-remotely/>

<https://thelandcle.org/stories/in-ohio-its-now-easier-to-leave-a-criminal-past-behind-and-legalworks-clinics-can-help/>

Cleveland READS

In addition to the Word on the Street block parties, media showed interest in other literary initiatives by the Library.

Local Authors

WEWS 5

The Cleveland Public Library wants to encourage everyone in the city to crack open a book, no matter their age.

Featuring local children's author Bill Cotter.

<https://www.news5cleveland.com/news/local-news/local-authors-line-the-shelves-of-clevelands-libraries>

Books and Barbershops

Spectrum

Barbershops work to boost literacy among Black children

<https://spectrumnews1.com/oh/cleveland/news/2023/08/18/cleveland-barbershops-work-to-boost-literacy-among-black-children>

Arts & Culture

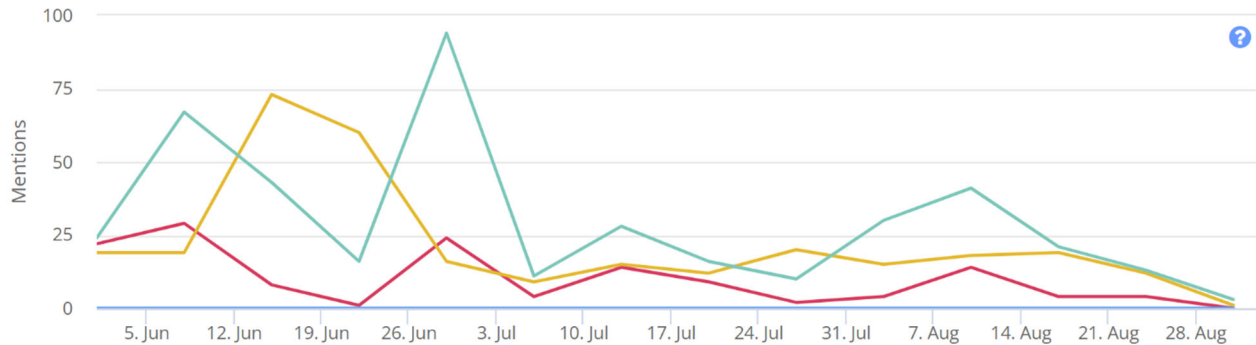
The Archive

Tiffany Graham Charkosky welcomed Josh and Maria Cribbs to Main Library to discuss the buzz surrounding The Archive, and why it has been so popular in Cleveland.

<https://www.cleveland19.com/video/2023/08/04/check-out-archive-cleveland-public-library/>

PUBLIC RELATIONS OVERVIEW

Cleveland Public Library garnered 867 mentions from months June through August, reaching more than 59 million via national and local TV news, radio, and online and print.



Mentions 867

Audience 59,690,776

Publicity \$3,497,352






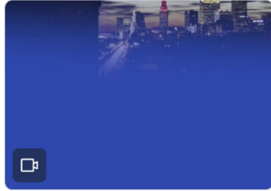



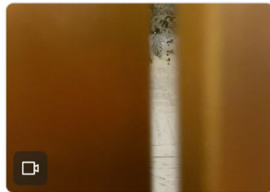

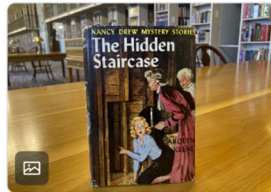

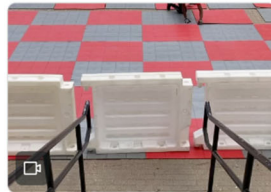



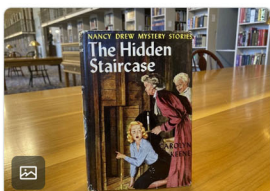






SOCIAL MEDIA SUMMARY

Broadcasts: Marketing continues to explore streaming opportunities, conversations, and content that promote learning and timely topics. Popular examples include:

- **Writers Unplugged:** Authors in conversation: Hannah Mary McKinnon, Lisa Unger, Liv Constatine, Mindy Mejia, Robyn Harding + Roz Nay, Samantha M. Bailey, Wendy Walker
- **Production and Multimedia Support:** Other digital content support includes providing photo, video, and editing for
 - Collaboration with DJ Lily Jade for Cleveland Reads Promotional Video
 - Employee Appreciation Day
 - Writers Unplugged
 - Floetic Fusions
 - Lorain and Woodland Reopening
 - Architectural photographs for West Park and Jefferson
 - Cuyahoga Reads
 - Word on the Street Block Parties
 - Cleveland Guardian vs. John Marshall in Special Collections with Bally Sports
 - Housing Court
 - Music at Main
 - Editing for Library of Congress' [National Book Festival Great Reads 2023, Central Region I](#), on behalf of Ohio Center for the Book at Cleveland Public Library.

- Timelapse of Mass Storage

Most Popular Posts by Platform:

<p> @Cleveland_PL Tue 7/25/2023 9:39 pm UTC</p> <p>Shoutout to @CleGuardians and the powerhouse John Marshall Chess Team for stopping by Special Collections at Main...</p>  <p>Total Engagements 187</p>	<p> @Cleveland_PL Sat 8/5/2023 4:27 pm UTC</p> <p>We're open! Brand new campus, all new possibilities, but with same five-star service. Can't wait to see you! #OurfutuelsBuildin...</p>  <p>Total Engagements 137</p>	<p> @Cleveland_PL Tue 8/1/2023 12:32 pm UTC</p> <p>Happy publication day to CLEVELAND NOIR, an anthology from @AkashicBooks offering deliciously dark and twisty stories set in...</p>  <p>Total Engagements 101</p>	<p> @Cleveland_PL Sat 6/10/2023 2:45 pm UTC</p> <p>Explore the beauty of #TheArchiveCLE by Rebecca Louise Law at Main Library. Now open display through Spring 2024. See it f...</p>  <p>Total Engagements 100</p>
<p> clevelandpubliclibrary Sat 6/10/2023 8:16 am PDT</p> <p>Now open! Experience #TheArchiveCLE by @rebeccalouislaw at Main Library. This project is made possible through the...</p>  <p>Total Engagements 7,143</p>	<p> clevelandpubliclibrary Mon 7/3/2023 7:30 am PDT</p> <p>Did you know that the original ghostwriter for the classic Nancy Drew series, Mildred Wirt Benson, lived right here in Cleveland?...</p>  <p>Total Engagements 244</p>	<p> clevelandpubliclibrary Thu 6/8/2023 1:16 pm PDT</p> <p>It's a lovely day! The first #ClevelandReads Word on the Block Party is rockin'! If you missed the first one, we'll be heading to...</p>  <p>Total Engagements 179</p>	<p> clevelandpubliclibrary Thu 6/29/2023 9:52 am PDT</p> <p>Don't like this post, don't even try it! ❤️ Bill Cotter, Tremont resident and author of the Don't Push The Button 📖 series stopped ...</p>  <p>Total Engagements 147</p>
<p> Cleveland Public Library Wed 7/5/2023 8:25 am PDT</p> <p>Did you know that the original ghostwriter for the classic Nancy Drew series, Mildred Wirt Benson, lived right here in Cleveland?...</p>  <p>Total Engagements 6,118</p>	<p> Cleveland Public Library Mon 6/5/2023 2:00 am PDT</p> <p>The Library, Cleveland History Center, and Jewish Cleveland welcome you to dinner for a community conversation about the past...</p> <p>Stronger Together: Exploring Jewish...  TOGETHER with authors Kimberly L. J... Exploring Jewish-African Activism Relations, Pas...</p> <p>Total Engagements 1,520</p>	<p> Cleveland Public Library Tue 7/25/2023 2:55 pm PDT</p> <p>Shoutout to Cleveland Guardians the powerhouse John Marshall Chess Team for stopping by Special Collections at Main...</p>  <p>Total Engagements 975</p>	<p> Cleveland Public Library Thu 8/10/2023 8:00 am PDT</p> <p>#TBT Today's 1963 photo sends us back in time to the Old Brooklyn neighborhood. We are standing at the corner of West 48th an...</p>  <p>Total Engagements 748</p>

PROPERTY MANAGEMENT

Carpenters/Painters

- Remodel work in SPS dispatch office, installed monitors with articulating brackets.
- Lorain- re-painted the second floor office space and repaired damaged swinging gate at parking lot entrance.
- Installed statue bases in the Eastman Reading Garden.
- Union- patched all holes in parking lot.
- Loaded flowers from freezer trailer to Brett Hall.
- Westpark- constructed a large temporary wall to shield patrons from the bubbling paint and water damage, cut up large damaged tree branches and disposed them.
- Completed Rice branch landscaping and mulching.
- Repaired and repainted 3 large picnic tables for CPL's block parties.
- Prepped for grand opening of the new Woodland/CDF.
- Sterling- wrapped masonry wall with plywood.
- Built, installed, and painted a large frame for signage along Woodland Avenue.
- Boarded up several broken windows at the following branches... Glenville, Addison, L.H, Fleet, Lorain, and Fulton.

Maintenance Mechanics

- Installed new air handler and air conditioning condenser unit for Fleet branch meeting room.
- Installing data cable for security camera's in Eastman garden, Rice, M.L.K, Addison, and third floor Main.
- Replaced cash drawer at Garden Valley branch.
- Wired in and programmed controls to operate LSW outdoor lighting on/off to ambient light levels.
- Performing PM's on branch A/C and boiler systems.
- Sterling branch lighting re-lamped and ballast replaced as needed and led lamp upgrade in lobby chandeliers.
- Rice branch lighting re-lamped and started upgrade to LED.
- Started installation of new motion sensing LED light fixtures in LSW and stairwell 13.
- Addison branch ionization in rooftop air handler completed.

- Started LED lighting conversion of all lighting in Main.
- Completed electrical upgrades in SPS dispatch.
- Pulled keycard access cable for phone room lower level in Main.
- Repairing three chandeliers on 4th floor Main elevator lobby, new lamp sockets, wiring and replacing any parts due to fixture age (original fixtures to building).

SAFETY & PROTECTIVE SERVICES

Safety Services

6-2-23: EMS to Main for female patron with medical emergency.

6-3-23: Main/LSW EMS assisted a patron to Lutheran re: mental health issue.

6-3-23: E. 131 Theft of computer hardware (keyboard & mouse)

6-5-23: Main-after complaints from staff Safety cones erected around art installation bases in the Garden and Main.

6-5-23: Main 1 Popular-EMS notified re staff member feeling ill.

6-6-23: EMS to S. Brooklyn for patron with a medical emergency.

6-9-23: South Brooklyn an unattended juvenile (under 6) pulled the fire alarm causing the branch to be temporarily evacuated. Mother issued a one-week expulsion.

6-11-23: Langston Hughes-on Sunday while library was closed an unidentified male was seen pulling on the doors at the branch and then appeared to have collapsed. EMS was called but follow up with 911 dispatch revealed the male denied their assistance.

6-16-23: Glenville-female patron brandished a hammer and made threats to branch staff. Police and Security responded. No injuries reported.

6-16-23: C. West-CPD contacted for parking violator parked on the sidewalk in front of the branch.

6-16-23: LSW male experiencing mental health crisis. 911 was called for CPD/EMS. Patron taken to St Vincent's (CPD 23-177152)

6-16-23: Addison-male patron disturbing. Allegedly brandished a firearm. Branch was locked down temporarily while CPD/SPS responded. Shortly thereafter and when safe to do so normal operations resumed.

6-17-23: Lorain Ribbon Cutting.

6-20-23: Rice; patron experienced medical emergency and EMS was notified. Patron was transported to UH hospital.

6-21-23: Sterling-Patron's purse was stolen after she left it unoccupied on the bench in front of the branch. Patron advised to notify CPD. Purse was recovered after intervention by SPS.

6-26-23: Collinwood. EMS called re patron with medical emergency (SIR 23-0597).

7-3-23: Rockport-CPD/EMS dispatched due to patron with domestic issues.
7-3-23: LSW EMS summoned for patron with medical issues (UH Hospital)
7-6-23: SOUTH-NON-STAFF INJURY PATRON CUT FINGER ON BATHROOM DOOR. (SIR 23-0627)
7-11-23: Hiring event at Memorial Nottingham
7-12-23: Garden Valley-off campus incident patron pepper sprayed: emergency services notified/responded and transported to UH.
7-14-23: LSW-emergency services summoned for patron with a medical emergency.
7-15-23: Sterling emergency services notified regarding missing juvenile/runaway. Juv transported to Jane Edna.
7-15-23: LSW-Partially disrobed patron escorted from 4th floor restroom. Emergency services transported patrons to 2100 Lakeside.
7-19-23: Individual who assaulted Library employee on 6-13-23 is identified. Library employee desired to go to the prosecutor. SPS will assist.
7-20-23: Brett Hall-Media Visit (Josh Cribbs)
7-20-23: Juvenile Court re Isaiah Wilson plea from E 131 (threatened mailman)
7-20-23: Sterling-EMS responded for patron with medical emergency (SIR23-0672)
7-20-23: LSW-CMSD and John Carroll on property for special events.
7-22-23: South Brooklyn-based on police notification, branch went on controlled entry due to reports of person with a weapon in area. CPD checked the area and all clear was given.
7-25-23: Fleet-EMS notified due to patron with medical emergency. Patron to Marymount.
7-28-23: Main -Be my neighbor; Hough Block Party
7-31-23: Glenville Break-in @ approximately 5am (2023-232064). CPD notified.
7-31-23: MLK-UCPD responded there due to irate patron disturbing.
7-31-23: Lorain-minor injury to patron who fell from chair (SIR 23-0695)
7-31-23: MemNot-patron tripped in meeting room and fell. Patron refused EMS (SIR 23-0693)

8-4-23: Safety Audit conducted with Woodland Staff
8-5-23: Addison-burglary. CPD follow up (2023-239209).
8-5-23: Glenville-patron transported to Charity for treatment after disturbance at branch.

8-6-23: Addison burglary (Royce confronted suspect and fired three shots). No injuries were reported, and the suspect escaped. CPD follow up.

8-7 & 8-8: Multiple branches supported voting.

8-8-23: LSW-3-male OD in bathroom. Emergency services notified and patron transported to hospital for treatment.

8-11-23: LSW-EMS/CPD notified and responded due to a complaint of a patron using drugs in the restroom. CPD detained the individual until EMS could arrive. All drug paraphernalia confiscated by CPD.

8-11-23: Floetry Fusion in outdoor Garden (400 guests registered alcohol served)

8-12-23-Lorain block party

8-12-23 Wedding in outdoor garden (rain move indoor)

8-12-23: Wedding guest have asked to take photos between 12p-6p (97 total patrons in all wedding parties combined)

8-15-23: LAH & Fleet Breakin (2023-249717) (2023-250782)

8-17-23: Eastman Garden-Ignite Book Club event.

8-17-23: Lorain breakin (2023-253206)

8-19-23: Fleet-Block Party

8-23-23: South-Mobile Crisis team responded to area due to male patron with mental health crisis.

8-25-23: LSW -EMS summoned due to patron with medical emergency.

8-27-23: Addison breakin (2023-264570)

8-28-23: LAH breakin (2023-265268)

9-1-23: Fulton breakin (2023-269105)

Protective Services
Activity

Month	Total Dispatch Activity	Total Alarms	Branch Incidents	Downtown Campus Incidents	Incident Reports Gen.	CPL access activities
August 2023	1355	28	101	30	156	103
July 2023	1458	14	76	21	110	161
June 2023	1335	24	72	19	100	47
May 2023	1433	30	38	40	142	Sys upgrade*1396
April 2023	1359	18	73	15	91	79
March 2023	1613	27	72	31	152	47
Feb 2023	1908	26	89	12	107	65
Jan 2023	1485	23	27	15	114	63
December 2022	1393	18	20	20	76	39
November 2022	1332	19	65	10	96	42
October 2022	1490	24	41	9	120	33
September 2022	1406	14	38	34	86	62
August 2022	1639	6	33	30	80	61
July 2022	1613	9	44	37	103	28
June 2022	1752	19	60	17	75	45

Special Attention, Special Events, and Significant Incidents

6-1-23: Law Firm in bldg. after hours (Legacy Room).
6-1-23: Edgewater Book Box begins now until labor day.
6-2-23: Photography in Special Collections (Rhonda Crowder). Patron photo shoots at Main
6-3-23: Pride Parade
Patron Photo shoots at Main
6-7-23: George Johnson book signing at LSW.
6-7-23: Main Fox 8 on scene
6-8-23: C. West Cleveland Reads Block Party
6-10-23: Djapo Performers at LSW
6-10-23: Archive exhibit opening in Brett Hall
6-13 & 6-14-23: Financial Auditors early arrival
6-14-23: Hough Media visit (WKYC); Legacy room used for depositions (external law firm).
6-15-23: Main Film Scout for 20 Century Fox (Winkle)
6-17-23: Lorain Ribbon Cutting
6-22-23: Land Studio in early at 7:45a (Dock/North Reading room)
6-22-23: Ignite Book Club
6-28-23: Jefferson Cleveland Police Commission (Cancelled)
6-28-23: Fulton Writers Unplugged; WKYC Media at Main Campus
6-29-23: Media at Jefferson; WKYC at LSW/Tech Central
6-29-23: LSW FDIC conference with 80 attendees

7-10- thru 7-13: LSW w/GFOA early entry (Krenicky)
7-10-23: Rice-St Lukes Foundation
7-13-23 (&7-14): LSW ACCEL School event LSW 2 (8a Learning Commons)
7-14-23: Glenville Tent overnight
7-15-23: Glenville- Word on the Block Pary
7-18-23: South Writers unplugged.
7-20-23: Eastman Garden-Ignite Book Club
7-21- & 7-22 Rice Phobe Foundation
7-28-23: LSW-Be My Neighbor Day
7-28-23: Hough Block Party

8-2-23-Lakeshore Western Reserve
8-5-23: Woodland Ribbon Cutting
8-7-23: Ful/LAH/MLK-Voter Training
8-8-23: Ful/LAH/MLK-Voting
8-10-23: Eastman Garden-Golf mixer
8-11-23: Eastman Floetic Fusion
8-12-23: LSW-Baby Shower
8-12-23: Lorain-Block Party
8-17-23: Eastman Garden-Ignite Book Club
8-19-23: Fleet Block Party
8-19-23: MemNot-Youth Biz
8-23-23: Hough Community Meeting
8-27-23: Cultural Gardens-One World Day
8-30-23: Union-CPD called to intervene in juveniles fighting.

Protective and Fire Systems

6-1-23: SA Communale to LSW/Main checking sprinkler and fire systems.
6-1-23: Maintenance ticket entered for alarm panel issues at Fulton.
6-2-23: SA Communale Fleet/Sterling/Union/Rice sprinkler inspections
6-5-23: SA Communale Fulton/Union/Rice sprinkler inspections
6-8-23: SA Communale at Fulton addressed zone 3, 13, 7 issues.
6-8-23: SPS provided a response to branches (via Hutson) that have maintenance issues requiring doors to be chained when buildings are NOT occupied. Maintenance issues to be addressed and unnecessary chains removed.
6-9-23: Jefferson after hours-fire responded due to an alarm.
6-23-23: fire hydrant repair out front 525 Superior

7-1-23: CFD notified due to service elevator not functioning and ADA patron needing assistance.
7-12-23: S. Brooklyn fire panel trouble

8-1-23: Fire watch in progress for C. West & Collinwood due to fire panel issues. Vendors notified to help expedite repairs.
8-2-23: Watch expanded to Langston Hughes; Hough; Addison; Glenville due to burglaries. Lighting schedule changed so that SPS after hours can see inside branches.
8-18-23: Woodland-CFD Fire Marshall visit yielded repair recommendations to an outlet
8-25-23: Collinwood-working with Siemens and Guardian to address alarm issues.

Administration

6-20/21-23: Interviews with 7 potential candidates.
6-20-23: Work continues remodeling the dispatch office.

7-1-23: Safety Audit's at Main and Branches conducted.
7-1-23: Alarm audit with Guardian conducted; continue to work with Guardian VIP to correct deficiencies in alarm monitoring.
7-11-23: Attend Men's Minority Health Event
7-11-23: Met with Ohio Library Safety Group
7-14-23: Work with HR on hiring events and OPOTA training
7-19-23: Monitors for dispatch office remodel delivered.
7-20-23: Subpoena received to attend juvenile court re: appearance as a witness of mail person threatened by juvenile patron. Conferred with County Attorney Brian James & CPL legal.
7-31-23: Rice-subject (Wheeler) who assaulted staff pleaded guilty to assault and trespassing in juvenile court.
7-31-23: Glenville Branch break-in

8-5 & 8-6-2023: Addison Branch break-in
8-15-23: Langston Hughes Branch Break-in
8-15-23: Fleet Branch Breakin
8-16-23: 6 new officers onboarded and attending orientation.
8-17-23: Lorain Branch Break-in
8-27-23: Addison Branch break-in
8-28-23: Langston Hughes break-in

- Due to volume of break-ins, CPL has contracted with Royce to initiate Operation Lock Down; components of operation include deploying additional personnel in strategic areas to reduce response times.
- Additional strategies include target hardening. Decorative bars on windows, removal of MFD machines; additional surveillance in blind spots; enacting AI technology IPS with camera systems etc.
- Continue to work with alarm monitoring service to reduce notification time from when actionable incident occurs to when notification is received by CPL dispatchers.
- Dispatch office upgrade nearing completion.

8-31-23: Draft SPS procedural manual completed and reviewed by internal core team consisting of SPS supervision and CBA 860 representatives. The procedural guide to be submitted for review by PS chief, legal, HR.

INFORMATION TECHNOLOGY & CLEVNET

- Jamie Mason visited OverDrive Campus in Cleveland to discuss our continued partnership with Steve Potash, CEO.
- Jamie Mason, Andy Busch, and Jesse Scaggs attended virtual planning meetings with Logicalis weekly on Tuesdays and Thursdays throughout June, July, and August to plan the Microsoft Office365 Tenant Migration. Andover Public Library was the first to be migrated on June 5, 2023. We are currently migrating two libraries a week. One on Mondays and one on Thursdays.
- Jamie Mason and various staff members attended PC Tech SIG meeting at Avon Branch of Lorain Public Library and Quarterly Directors Meeting at Brunswick Branch of Medina County District Library.
- Jamie Mason attended Manager's Round Table, Q2 HR Forum, and Q3 HR Forum.

Team Activities:

SOFTWARE

- Jamie Mason negotiated with Mango Languages to offer their language software as a service to all CLEVNET members. The State Library dropped Transparent Languages from its database offerings because of low use and pricing.
- Enterprise was upgraded to 5.2.1.2
- John Pas returned to CLEVNET on August 16 as a Library Systems and Applications Analyst.
- Jamie Mason, Jim Benson, and Megan Trifiletti met with representatives from SirsiDynix on June 15 and 22, July 19 and 27, and August 17 and 24.

SOLUTIONS

- Office 365 Tenant migrations performed for: Andover, Barberton, Bellevue, Bristol, Burton, Cleveland Heights, Clyde, Conneaut, East Cleveland, Elyria, Euclid, Fairport Harbor, Geauga, Norwalk, Rocky River, Sandusky.
- Jesse Scaggs worked with HP to configure and setup the HP Nimble Server at the SOCC. Jesse Scaggs also migrated the SirsiDynix servers from the 3PAR to the HP Nimble.
- Automate system software updates
- PaperCut system software updates
- VMWare updates
- Chris Strnad was promoted to Solutions Architect.

HARDWARE

- Assisting with Tenant Migrations where needed: Andover, Barberton, Bellevue, Bristol, Burton, Cleveland Heights, Clyde, Conneaut, East Cleveland, Elyria, Euclid, Fairport Harbor, Geauga, Norwalk, Rocky River, Sandusky.
- Recovery of PCs at Willoughby Eastlake due to being offline for an extended period.
- The Converting of Staff PCs to Catalog PCs at Huron Public Library. New Staff PCs set up remotely for Huron.
- Troubleshooting SOCC Server Application Server "Weplapps" due to DNS issues and correcting.
- The Retiring and Demotion of older and on-premises Domain Controller Server "Madison-dc".
- The Removal of older and on-premises File Server "btn-fileserver" from the domain.
- Prep and Deployment of laptops at Orville Public Library and the Upgrade to Windows 11.

- Prep and Deployment of PCS at Kinsman Free Public Library.
- Prep and Deployment of PCs for Milan-Berlin Public Library.
- Prep and Deployment of laptops for Orrville.
- Emilio Diamond-Ortiz, Keith Riggs, and Chris Strnad Attending Microsoft Active Directory Training, for the goal of being Certified.
- Training and Expanded Skillsets for Managing Licensing in Microsoft Azure, as it applies to Microsoft Office 365 and its products and is being put to use.

NETWORK

- Moved three of Geauga County Public Library branch circuits from their main to the SOCC.
- Willowick network refresh / upgrade.
- Moved Birchard's branch circuits from their main to the SOCC.
- Euclid connection upgrade to 1 Gig to Oplin.
- Cleveland Heights connection upgrade to 1 Gig to Oplin.
- VM to email changes related to the Tenant Migration (Euclid, Rocky River, Sandusky).
- Wayne County Shreve branch network upgrade / refresh.
- CPL Brooklyn branch network installation.
- CPL Woodland branch additional network equipment install.
- Installed 3 access points at Eastlake.
- Configured and installed new Wireless Lan Controller at the SOCC.
- Upgraded Shaker Heights Main circuit to 1 Gig to Oplin.

- Moved Shaker Heights Bertram Woods circuit to the SOCC.
- Upgraded an access point at Peninsula (new controller).
- Network install at new WCPL Rittman Branch.
- Network install at renovated Shaker Bertram Woods branch.
- 5 APs installed at CPL Brooklyn branch (new controller).
- 5 APs installed at WEPL Eastlake branch (new controller).
- ATA Replacement at Euclid.
- Security switch replacement at Norwalk.

Executive Panel Updates:

- Panel met June 5, July 31, August 14 and 28. Directors voted in July to update the Operating Procedures to reflect the new structure of the Chief of CLEVNET as well as the Senior Director of CLEVNET and the new titles of those positions.
- Panel has appointed a search committee to find a Senior Director of CLEVNET. Members of the search committee are: Katie Ringenbach (Burton), Jamie Mason, Jennifer Starkey (Elyria), Joe Zappitello (Harbor-Topky), and Gale Koritansky (Stow-Munroe Falls).