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**From:** Rick Werner  
**Sent:** Wednesday, January 25, 2017 11:21 AM  
**To:** John Skrtic  
**Subject:** A Shout-out from a CPL Carnegie West patron!

Hi John:

Rick Werner here from the Willoughby-Eastlake Public Library but, more importantly, a patron of the Carnegie West Library. I hope that you are well.

I am writing to compliment Angela Guinther and to thank you and the CPL Facilities folks for the cool work at CW to open up the former Regional Manager's office for public and other Library use. When I was at Carnegie West this morning, Angela showed me the room.

I am grateful to Angela for devising the renewed use of the space for community use and to you for supporting her. As part of a group (the Kentucky Community Garden steering committee) that regularly uses Carnegie West for meetings, it is great that there is a medium-sized room for meetings. The smaller study rooms are a little too small for our group to fit comfortably and the large room is way too big for our group.

As with your other Branch leadership, it is great that Angela is always thinking of new ways to meet the needs of the community her library serves and that you and your colleagues in administration are willing to support her. Angela and her staff do an amazing job of catering to the needs of a very diverse neighborhood. We (and CPL) are lucky to have them in the neighborhood.

Thanks for considering my input and good luck with all your 2017 work. I miss all my friends at CPL.

Rick