

**From:** Jarrett Bromberg, Shelly <jarretam@miamioh.edu>

**Sent:** Wednesday, November 15, 2023 5:39 PM

**To:** Marcie Williams <marcie.williams@cpl.org>; Alexander Leonard <alexander.leonard@cpl.org>; Harriette Parks <Harriette.Parks@cpl.org>

**Subject:** Thank you!

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Dear Alexander and Marcie,

I just wanted to let you know that your outstanding work to help us connect Annette Pereira for a Zoom call was successful. Because you thought of everything from the closest library to a private room, Ms. Pereira was able to answer all the lawyer's questions. I heard from the lawyer today that she was able to get Ms. Pereira's birth certificate. This means that for the first time in many years, Ms. Pereira can now get an ID and her SS card. She will be able to do everything from opening a bank account to getting on a plane. She has not been home to Puerto Rico in decades.

It is the dedication of public librarians like you that make our society one of the best. Having lived in countries where there was no public library, I cannot express to you how much I value your work and your service. You never hesitated to help me. Rather, you were on the case, as we say, immediately.

Thank you again and I wish you both a wonderful holiday season.

Shelly

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Shelly Jarrett Bromberg Ph.D

Retired

Professor Emeritus -Miami University

*"The vote is precious. It is almost sacred. It is the most powerful non-violent tool we have in a democracy." — John Lewis*