



CLEVELAND PUBLIC LIBRARY

Board Work Session
Thursday, April 5, 2018

Felton Thomas, CEO



Today's Agenda

1. Introduction: The Evolution of a Library – Director Thomas (12:00-12:30)
2. Finances – Carrie Krenicky (12:30-1:00)
3. Strategic Planning – Tim Diamond (1:00-1:40)
4. Master Planning – Joyce Dodrill (1:40-2:15)
5. *15 minute break* (2:15-2:30)
6. 150th Anniversary Planning – Tena / Tim (2:30-2:50)
7. Library Foundation – Shenise Johnson-Thomas (2:50-3:20)
8. Customer Experience – Tena Wilson (3:20-3:40)
9. Closing thoughts – Director Thomas (3:40-4:00)



Looking Back



- Successful levy campaign
- *Library Journal* 5-star rating
- Auditor of State Award with Distinction
- GFOA Certificate of Achievement for Excellence in Financial Reporting
- Man of Steel, City of Inspiration
- CLEVNET partnership strong
- Hundreds of programs, classes & services
- Input from patrons, partners, neighbors and staff to help us **grow**, **prepare** and **reimagine our role**



Looking Forward

- Strategic thinking / planning will bring:
 - Focus on outcomes
 - New service model
 - Buildings revitalized, ready for the future
- Better communications
- 150th Anniversary prep and fundraising
- ***The beginning of our future***

**Raising
awareness**



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Questions?