

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR DECEMBER 2021**

CIRCULATION ACTIVITY	Monthly Total		Year-to-Date		YTD Gain/Loss
	2021	2020	2021	2020	
Main Library	84,061	83,244	1,054,226	881,016	20%
Branches	100,763	87,114	1,272,506	1,304,047	-2%
Mobile Units	100	83	1,415	1,875	-25%
Library for the Blind	29,077	23,631	353,394	324,549	9%
OLBPD BARD	12,683	24,039	178,546	203,147	-12%
eMedia	70,915	68,652	897,608	765,437	17%
TOTAL CIRCULATION	297,599	286,763	3,757,695	3,480,071	8%

ELECTRONIC MEDIA CIRCULATION*	Monthly Total		Year-to-Date		YTD Gain/Loss
	2021	2020	2021	2020	
eBook	33,266	35,807	418,642	396,026	6%
eAudiobook	26,182	21,196	318,341	242,700	31%
eMusic	4,260	4,766	59,555	58,002	3%
eVideo	4,760	5,051	70,526	50,527	40%
eMagazines	2,447	1,832	30,544	18,182	68%
TOTAL eCIRCULATION	70,915	68,652	897,608	765,437	17%

Included in circulation activity

COMPUTER USAGE	Number of Computers	Average Sessions	Number of Sessions		Hours in Use		YTD Gain/Loss
			2021	2020	2021	2020	
Main Library	58	56 minutes	18,989	19,267	17,269	21,889	-21%
Branches	528	42 minutes	125,641	144,745	86,001	119,626	-28%
TOTAL USAGE	586		144,630	164,012	103,270	141,515	-27%

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WiFi Hotspot Checkouts	Monthly Total		Year-to-Date	
	2021	2020	2021	2020
	246	295	2,331	3,058

WALK-IN COUNT	Monthly Total		Year-to-Date		YTD Gain/Loss
	2021	2020	2021	2020	
Main Library	13,004	5,051	152,751	128,051	19%
Branches	63,714	36,798	797,073	678,627	17%
TOTAL VISITS	76,718	41,849	949,824	806,678	18%

COVID Closures

Open with no restrictions: 1/1/2020-3/13/2020

No services offered: 3/14/2020-6/7/2020

Curbside/walk-up services only: 6/8/2020-8/23/2020; 11/21/2020-2/21/2021; 12/27/21 - present

Open with occupancy restrictions/time limits: 8/24/2020-11/20/2020; 2/22/2021-12/25/2021

Facilities Master Plan Closures

Jefferson, West Park, and Woodland Branches closed for construction as of 4/5/2021

Lorain Branch closed for construction as of 10/9

Eastman Branch closed for construction as of 12/13

REPORT K

**CLEVELAND PUBLIC LIBRARY
BRANCH TOTAL CIRCULATION FOR DECEMBER 2021**

BRANCH	a Branch Circulation	b Sent from Other Branches	c Sent from Main	d Sent from Other CLEVNET Systems	e Total Direct Circulation (a+b+c+d)	f Sent to Other CLEVNET Systems	g Total Circulation (e+f)
Addison	1,324	942	450	701	3,417	259	3,676
Brooklyn	1,106	501	179	378	2,164	181	2,345
Carnegie West	2,849	683	1,166	1,253	5,951	1,128	7,079
Collinwood	1,285	492	164	683	2,624	259	2,883
East 131st	732	248	68	137	1,185	243	1,428
Eastman	737	774	600	693	2,804	385	3,189
Fleet	1,989	723	419	747	3,878	378	4,256
Fulton	948	632	219	389	2,188	492	2,680
Garden Valley	694	204	84	100	1,082	124	1,206
Glenville	1,328	479	267	625	2,699	249	2,948
Harvard-Lee	1,540	373	338	581	2,832	518	3,350
Hough	1,437	466	222	379	2,504	280	2,784
Jefferson	67	765	154	409	1,395		1,395
Langston Hughes	1,061	499	229	393	2,182	260	2,442
Lorain	79	657	113	116	965	23	988
Martin Luther King, Jr.	556	361	331	617	1,865	300	2,165
Memorial-Nottingham	1,846	354	663	1,754	4,617	887	5,504
Mt. Pleasant	613	606	269	348	1,836	233	2,069
Rice	1,655	521	486	820	3,482	569	4,051
Rockport	6,001	1,357	2,297	3,169	12,824	1,466	14,290
South	2,610	811	649	676	4,746	939	5,685
South Brooklyn	4,776	796	1,449	2,005	9,026	1,452	10,478
Sterling	1,033	428	304	250	2,015	266	2,281
Union	1,084	366	125	180	1,755	231	1,986
Walz	2,044	732	699	820	4,295	819	5,114
West Park		1,346	741	1,558	3,645	3	3,648
Woodland		595	134	114	843		843
TOTAL	39,394	16,711	12,819	19,895	88,819	11,944	100,763

CLEVELAND PUBLIC LIBRARY
BRANCH TOTAL CIRCULATION COMPARATIVE FOR DECEMBER 2021

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2021	2020	2021	2020		
Addison	3,676	2,230	40,956	43,355	-2,399	-6%
Brooklyn	2,345	1,694	30,630	30,105	525	2%
Carnegie West	7,079	5,553	86,311	66,434	19,877	30%
Collinwood	2,883	2,070	30,173	36,796	-6,623	-18%
East 131st	1,428	950	18,246	17,395	851	5%
Eastman	3,189	6,579	93,519	90,752	2,767	3%
Fleet	4,256	3,325	49,410	50,568	-1,158	-2%
Fulton	2,680	2,484	38,289	45,695	-7,406	-16%
Garden Valley	1,206	610	13,949	13,950	-1	0%
Glenville	2,948	1,633	33,909	35,711	-1,802	-5%
Harvard-Lee	3,350	2,170	40,295	33,133	7,162	22%
Hough	2,784	1,575	28,870	30,351	-1,481	-5%
Jefferson	1,395	3,375	21,864	40,343	-18,479	-46%
Langston Hughes	2,442	1,551	30,720	35,058	-4,338	-12%
Lorain	988	1,980	26,702	32,868	-6,166	-19%
Martin Luther King, Jr.	2,165	1,627	27,351	29,377	-2,026	-7%
Memorial-Nottingham	5,504	4,395	66,732	63,232	3,500	6%
Mt. Pleasant	2,069	1,889	25,354	22,655	2,699	12%
Rice	4,051	2,422	49,116	50,049	-933	-2%
Rockport	14,290	7,751	146,750	105,034	41,716	40%
South	5,685	4,952	73,172	65,609	7,563	12%
South Brooklyn	10,478	7,427	121,343	101,272	20,071	20%
Sterling	2,281	1,741	23,159	26,638	-3,479	-13%
Union	1,986	1,266	18,505	24,055	-5,550	-23%
Walz	5,114	4,356	64,647	64,405	242	0%
West Park	3,648	9,981	59,752	111,192	-51,440	-46%
Woodland	843	1,528	12,782	38,015	-25,233	-66%
TOTAL	100,763	87,114	1,272,506	1,304,047	-31,541	-2%

**CLEVELAND PUBLIC LIBRARY
BRANCH ATTENDANCE DECEMBER 2021**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2021	2020	2021	2020		
Addison	1,815	827	21,282	17,554	3,728	21%
Brooklyn	1,498	190	17,863	12,352	5,511	45%
Carnegie West	3,090	1,923	40,195	26,534	13,661	51%
Collinwood	2,448	1,927	33,172	24,224	8,948	37%
East 131st	3,019	1,419	32,839	26,452	6,387	24%
Eastman	2,864	2,656	59,711	39,668	20,043	51%
Fleet	3,358	2,629	41,355	28,707	12,648	44%
Fulton	4,183	2,161	39,693	25,577	14,116	55%
Garden Valley	1,462	1,003	19,141	17,218	1,923	11%
Glenville	2,533	1,149	28,165	23,067	5,098	22%
Harvard-Lee	2,838	1,491	31,435	28,637	2,798	10%
Hough	2,596	1,556	30,562	23,448	7,114	30%
Jefferson	0	408	1,706	17,137	-15,431	-90%
Langston Hughes	1,524	105	22,508	17,673	4,835	27%
Lorain	0	1,479	25,151	20,586	4,565	22%
Martin Luther King, Jr.	1,344	726	15,767	20,133	-4,366	-22%
Memorial-Nottingham	2,470	1,344	29,368	23,103	6,265	27%
Mt. Pleasant	1,718	829	21,246	14,275	6,971	49%
Rice	4,607	195	41,159	35,422	5,737	16%
Rockport	5,629	2,304	60,951	38,220	22,731	59%
South	2,623	1,085	30,503	22,832	7,671	34%
South Brooklyn	4,417	1,324	52,554	39,321	13,233	34%
Sterling	3,546	2,080	42,178	29,884	12,294	41%
Union	1,562	714	18,579	18,709	-130	-1%
Walz	2,570	1,542	27,179	24,708	2,471	10%
West Park	0	1,959	6,561	29,663	-23,102	-78%
Woodland	0	1,773	6,250	33,523	-27,273	-81%
TOTAL	63,714	36,798	797,073	678,627	118,446	17%

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS DECEMBER 2021**

Branch	Total Circulation
1 Rockport	14,290
2 South Brooklyn	10,478
3 Carnegie West	7,079
4 South	5,685
5 Memorial-Nottingham	5,504
6 Walz	5,114
7 Fleet	4,256
8 Rice	4,051
9 Addison	3,676
10 West Park	3,648
11 Harvard-Lee	3,350
12 Eastman	3,189
13 Glenville	2,948
14 Collinwood	2,883
15 Hough	2,784
16 Fulton	2,680
17 Langston Hughes	2,442
18 Brooklyn	2,345
19 Sterling	2,281
20 Martin Luther King, Jr.	2,165
21 Mt. Pleasant	2,069
22 Union	1,986
23 East 131st	1,428
24 Jefferson	1,395
25 Garden Valley	1,206
26 Lorain	988
27 Woodland	843
	100,763

Branch	Attendance
1 Rockport	5,629
2 Rice	4,607
3 South Brooklyn	4,417
4 Fulton	4,183
5 Sterling	3,546
6 Fleet	3,358
7 Carnegie West	3,090
8 East 131st	3,019
9 Eastman	2,864
10 Harvard-Lee	2,838
11 South	2,623
12 Hough	2,596
13 Walz	2,570
14 Glenville	2,533
15 Memorial-Nottingham	2,470
16 Collinwood	2,448
17 Addison	1,815
18 Mt. Pleasant	1,718
19 Union	1,562
20 Langston Hughes	1,524
21 Brooklyn	1,498
22 Garden Valley	1,462
23 Martin Luther King, Jr.	1,344
24 Jefferson	0
25 Lorain	0
26 West Park	0
27 Woodland	0
	63,714

Branch	Population	
	2010	2000
1 South Brooklyn	32,043	34,217
2 West Park	27,814	29,398
3 Fleet	26,727	34,598
4 Eastman	23,674	25,873
5 Rockport	19,896	21,467
6 Fulton	19,647	22,575
7 Rice	19,462	25,893
8 Memorial-Nottingham	19,271	22,598
9 Harvard-Lee	17,655	21,246
10 Walz	16,063	18,497
11 Collinwood	14,769	19,377
12 Langston Hughes	14,439	21,224
13 Glenville	14,006	20,302
14 Addison	13,603	19,263
15 East 131st	13,025	18,001
16 Mt. Pleasant	12,792	17,155
17 Lorain	12,588	14,589
18 Martin Luther King, Jr.	12,392	15,483
19 Carnegie West	10,487	11,716
20 Union	8,416	12,603
21 Sterling	8,267	8,712
22 Woodland	7,946	7,213
23 South	6,325	7,729
24 Hough	5,667	7,845
25 Brooklyn	5,524	6,430
26 Jefferson	3,515	3,987
27 Garden Valley	2,310	3,220
28 Broadway*		1,966
	388,323	473,177

*Broadway and Fleet service areas merged

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**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR DECEMBER 2021**

OTHER TRANSACTIONS	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Loans* to:					
CLEVNET	47,143	53,615	531,695	495,547	7%
Other Libraries	78	0	651	1,531	-57%
	47,221	53,615	532,346	324,999	64%

*Totals included in Main Library and Branch circulation counts

REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Virtual Reference	4,013	1,713	44,700	16,947	164%
Interlibrary Loan Requests	783	0	10,002	2,570	289%
	4,796	1,713	54,702	19,517	180%

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
New Titles Added	3,427	3,789	44,142	65,616	-33%
Total Items Added	9,634	10,782	130,081	120,754	8%

HOURS OPEN	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Main Library	160	0	2,000	1,400	43%
Branches	3,600	0	47,244	37,619	26%

OHIO BRAILLE & AUDIO READING DOWNLOAD (BARD)	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Downloads	12,683	24,039	178,546	203,147	-12%
Users	704	754	8,546	8,954	-5%

Included in circulation activity

STREAMING MEDIA	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Songs	18,399	19,101	206,642	219,776	-6%
Users	276	310	3,257	3,512	-7%

WIRELESS SESSIONS	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
TOTAL SESSIONS	24,923	18,682	269,877	313,419	-14%

	Month	YTD
eCARDS ISSUED	376	4,919
eMEDIA NEW USERS	879	8,715
CURBSIDE SERVICES	6,304	150,824

	Month	YTD
COVID Tests Distributed	10,342	19,674