

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR MAY 2021**

CIRCULATION ACTIVITY*	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Main Library	89,562	14,734	442,337	351,829	26%
Branches	104,761	11,587	486,543	625,331	-22%
Mobile Units	83	16	644	945	-32%
Library for the Blind	25,662	2,970	143,462	94,732	51%
OLBPD BARD	13,879	13,024	77,114	60,305	28%
eMedia	69,250	66,632	336,859	305,664	10%
TOTAL CIRCULATION	303,197	108,963	1,486,959	1,438,806	3%

ELECTRONIC MEDIA CIRCULATION*	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
eBook	34,280	34,711	168,249	154,338	9%
eAudiobook	23,596	19,663	112,274	99,549	13%
eMusic	4,830	4,924	23,500	23,545	0%
eVideo	4,821	5,768	24,157	20,725	17%
eMagazines	1,723	1,566	8,679	7,507	16%
TOTAL eCIRCULATION	69,250	66,632	336,859	305,664	10%

	Month	YTD
eCARDS ISSUED	374	2,215
eMEDIA NEW USERS	581	4,023
CURBSIDE SERVICES	21,357	90,947

WIRELESS SESSIONS	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
TOTAL SESSIONS	17,952	11,029	63,394	147,418	-57%

VIRTUAL REFERENCE	Month	YTD
	3,302	17,409

COVID Closures

Open with no restrictions: 1/1/2020-3/13/2020

No services offered: 3/14/2020-6/7/2020

Curbside/walk-up services only: 6/8/2020-8/23/2020; 11/21/2020-2/21/2021

Open with occupancy restrictions/time limits: 8/24/2020-11/20/2020; 2/22/2021-present

Facilities Master Plan Closures

Jefferson, West Park, and Woodland Branches closed for construction as of 4/5/2021

**CLEVELAND PUBLIC LIBRARY
BRANCH TOTAL CIRCULATION FOR MAY 2021**

	a	b	c	d	e	f	g
BRANCH	Branch Circulation	Sent from Other Branches	Sent from Main	Sent from Other CLEVNET Systems	Total Direct Circulation (a+b+c+d)	Sent to Other CLEVNET Systems	Total Circulation (e+f)
Addison	1,374	766	407	603	3,150	229	3,379
Brooklyn	1,258	484	334	217	2,293	297	2,590
Carnegie West	2,488	925	1,204	1,179	5,796	1,013	6,809
Collinwood	978	339	195	688	2,200	353	2,553
East 131st	928	318	70	151	1,467	222	1,689
Eastman	3,262	745	832	1,225	6,064	1,631	7,695
Fleet	1,766	636	577	693	3,672	360	4,032
Fulton	1,398	690	379	336	2,803	457	3,260
Garden Valley	758	152	64	124	1,098	165	1,263
Glenville	1,188	402	194	508	2,292	257	2,549
Harvard-Lee	2,657	410	368	569	4,004	577	4,581
Hough	1,449	409	215	337	2,410	228	2,638
Jefferson	36	800	369	421	1,626	20	1,646
Langston Hughes	989	555	239	381	2,164	293	2,457
Lorain	1,495	387	290	386	2,558	422	2,980
Martin Luther King, Jr.	738	343	372	431	1,884	283	2,167
Memorial-Nottingham	2,102	468	688	1,321	4,579	730	5,309
Mt. Pleasant	868	433	230	398	1,929	292	2,221
Rice	2,206	528	439	552	3,725	627	4,352
Rockport	5,250	1,314	1,723	2,388	10,675	1,338	12,013
South	3,387	602	454	623	5,066	1,179	6,245
South Brooklyn	3,865	822	1,282	1,628	7,597	1,319	8,916
Sterling	760	234	110	167	1,271	257	1,528
Union	669	287	136	194	1,286	222	1,508
Walz	2,463	784	802	803	4,852	741	5,593
West Park	49	1,528	914	1,425	3,916	33	3,949
Woodland		479	184	155	818	21	839
TOTAL	44,381	15,840	13,071	17,903	91,195	13,566	104,761

CLEVELAND PUBLIC LIBRARY
BRANCH TOTAL CIRCULATION COMPARATIVE FOR MAY 2021

BRANCH	Monthly Total		Year-to-Date		YTD	YTD
	2021	2020	2021	2020	Gain/Loss	%G/L
Addison	3,379	315	13,884	21,995	-8,111	-37%
Brooklyn	2,590	223	10,762	14,993	-4,231	-28%
Carnegie West	6,809	807	34,139	28,755	5,384	19%
Collinwood	2,553	330	11,943	19,330	-7,387	-38%
East 131st	1,689	142	5,951	10,073	-4,122	-41%
Eastman	7,695	750	38,482	40,337	-1,855	-5%
Fleet	4,032	406	18,563	26,142	-7,579	-29%
Fulton	3,260	384	13,786	24,382	-10,596	-43%
Garden Valley	1,263	90	4,675	8,144	-3,469	-43%
Glenville	2,549	356	10,504	20,148	-9,644	-48%
Harvard-Lee	4,581	299	14,375	16,507	-2,132	-13%
Hough	2,638	158	10,810	15,864	-5,054	-32%
Jefferson	1,646	488	11,875	16,460	-4,585	-28%
Langston Hughes	2,457	332	10,268	17,810	-7,542	-42%
Lorain	2,980	284	11,567	17,477	-5,910	-34%
Martin Luther King, Jr.	2,167	372	10,223	15,298	-5,075	-33%
Memorial-Nottingham	5,309	624	24,562	29,007	-4,445	-15%
Mt. Pleasant	2,221	143	10,087	10,733	-646	-6%
Rice	4,352	437	16,407	27,078	-10,671	-39%
Rockport	12,013	789	51,632	47,956	3,676	8%
South	6,245	674	29,086	27,861	1,225	4%
South Brooklyn	8,916	770	44,081	43,576	505	1%
Sterling	1,528	159	7,653	15,038	-7,385	-49%
Union	1,508	268	6,346	13,044	-6,698	-51%
Walz	5,593	501	24,734	29,693	-4,959	-17%
West Park	3,949	1,245	33,702	45,374	-11,672	-26%
Woodland	839	241	6,446	22,256	-15,810	-71%
TOTAL	104,761	11,587	486,543	625,331	-138,788	-22%

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR MAY 2021**

OTHER TRANSACTIONS	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Loans* to:					
CLEVNET	49,972	7,383	277,400	181,858	53%
Other Libraries	634	0	4,070	401	915%
	50,606	7,383	281,470	182,259	54%

*Totals included in Main Library and Branch circulation counts

REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Virtual Reference	3,302	293	17,409	740	2253%
Interlibrary Loan Requests	669	0	4,283	1,360	215%
	3,971	293	21,692	2,100	933%

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
New Titles Added	3,704	0	18,913	30,692	-38%
Total Items Added	11,662	0	52,117	44,857	16%

HOURS OPEN	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Main Library	200	0	624	480	30%
Branches	4,706	0	14,850	14,220	4%

OHIO BRAILLE & AUDIO READING DOWNLOAD (BARD)	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Downloads	13,879	13,024	77,114	47,060	64%
Users	713	800	3,596	3,014	19%

Included in circulation activity

STREAMING MEDIA	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Songs	18,013	20,316	94,396	91,145	4%
Users	279	278	1,431	1,411	1%