

**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR APRIL 2021**

CIRCULATION ACTIVITY*	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
Main Library	91,208	959	352,775	337,095	5%
Branches	105,615	701	381,782	613,744	-38%
Mobile Units	143	0	561	929	-40%
Library for the Blind	31,849	17,931	117,800	91,762	28%
OLBPD BARD	14,644	0	63,235	49,740	27%
eMedia	67,805	64,767	267,609	239,032	12%
<b>TOTAL CIRCULATION</b>	<b>311,264</b>	<b>84,358</b>	<b>1,183,762</b>	<b>1,332,302</b>	<b>-11%</b>

ELECTRONIC MEDIA CIRCULATION*	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
eBook	34,596	33,521	133,969	119,627	12%
eAudiobook	22,593	19,017	88,678	79,886	11%
eMusic	4,161	4,929	18,670	18,621	0%
eVideo	4,644	5,498	19,336	14,957	29%
eMagazines	1,811	1,802	6,956	5,941	17%
<b>TOTAL eCIRCULATION</b>	<b>67,805</b>	<b>64,767</b>	<b>267,609</b>	<b>239,032</b>	<b>12%</b>

	Month	YTD
eCARDS ISSUED	272	1841
eMEDIA NEW USERS	1234	3442
CURBSIDE SERVICES	17063	69590

WIRELESS SESSIONS	Monthly Total		Year-to-Date		YTD
	2021	2020	2021	2020	Gain/Loss
<b>TOTAL SESSIONS</b>	<b>17,952</b>	<b>10,940</b>	<b>63,394</b>	<b>152,696</b>	<b>-58%</b>

VIRTUAL REFERENCE	Month	YTD
	3,485	14,107

COVID Closures

Open with no restrictions: 1/1/2020-3/13/2020

No services offered: 3/14/2020-6/7/2020

Curbside/walk-up services only: 6/8/2020-8/23/2020; 11/21/2020-2/21/2021

Open with occupancy restrictions/time limits: 8/24/2020-11/20/2020; 2/22/2021-present

Facilities Master Plan Closures

Jefferson, West Park, and Woodland Branches closed for construction as of 4/5/2021

**CLEVELAND PUBLIC LIBRARY  
BRANCH TOTAL CIRCULATION FOR APRIL 2021**

<b>BRANCH</b>	<b>a</b> <b>Branch</b> <b>Circulation</b>	<b>b</b> <b>Sent from</b> <b>Other</b> <b>Branches</b>	<b>c</b> <b>Sent from</b> <b>Main</b>	<b>d</b> <b>Sent from</b> <b>Other</b> <b>CLEVNET</b> <b>Systems</b>	<b>e</b> <b>Total Direct</b> <b>Circulation</b> <b>(a+b+c+d)</b>	<b>f</b> <b>Sent to Other</b> <b>CLEVNET</b> <b>Systems</b>	<b>g</b> <b>Total</b> <b>Circulation</b> <b>(e+f)</b>
<b>Addison</b>	1,136	879	420	681	3,116	260	3,376
<b>Brooklyn</b>	1,169	529	192	382	2,272	313	2,585
<b>Carnegie West</b>	2,588	962	1,412	1,477	6,439	1,097	7,536
<b>Collinwood</b>	1,112	374	239	941	2,666	415	3,081
<b>East 131st</b>	346	299	105	269	1,019	237	1,256
<b>Eastman</b>	3,409	751	831	1,471	6,462	1,798	8,260
<b>Fleet</b>	1,951	558	470	687	3,666	368	4,034
<b>Fulton</b>	1,258	562	329	466	2,615	485	3,100
<b>Garden Valley</b>	501	165	61	117	844	145	989
<b>Glenville</b>	1,147	397	240	495	2,279	268	2,547
<b>Harvard-Lee</b>	1,313	251	396	571	2,531	578	3,109
<b>Hough</b>	1,346	244	229	297	2,116	311	2,427
<b>Jefferson</b>	204	548	324	421	1,497	44	1,541
<b>Langston Hughes</b>	1,037	528	253	462	2,280	273	2,553
<b>Lorain</b>	1,435	274	206	313	2,228	470	2,698
<b>Martin Luther King, Jr.</b>	834	320	377	526	2,057	317	2,374
<b>Memorial-Nottingham</b>	1,707	459	845	1,543	4,554	815	5,369
<b>Mt. Pleasant</b>	732	469	296	388	1,885	263	2,148
<b>Rice</b>	1,742	525	379	637	3,283	568	3,851
<b>Rockport</b>	5,318	1,195	1,774	2,661	10,948	1,370	12,318
<b>South</b>	3,301	488	600	808	5,197	1,320	6,517
<b>South Brooklyn</b>	4,566	813	1,509	1,922	8,810	1,448	10,258
<b>Sterling</b>	729	152	111	231	1,223	304	1,527
<b>Union</b>	613	298	221	237	1,369	210	1,579
<b>Walz</b>	2,216	741	783	870	4,610	804	5,414
<b>West Park</b>	57	1,231	1,021	1,659	3,968	101	4,069
<b>Woodland</b>	26	588	291	154	1,059	40	1,099
<b>TOTAL</b>	<b>41,793</b>	<b>14,600</b>	<b>13,914</b>	<b>20,686</b>	<b>90,993</b>	<b>14,622</b>	<b>105,615</b>

**CLEVELAND PUBLIC LIBRARY**  
**BRANCH TOTAL CIRCULATION COMPARATIVE FOR APRIL 2021**

BRANCH	Monthly Total		Year-to-Date		YTD	YTD
	2021	2020	2021	2020	Gain/Loss	%G/L
Addison	3,376	11	10,505	21,680	-11,175	-52%
Brooklyn	2,585	37	8,172	14,770	-6,598	-45%
Carnegie West	7,536	31	27,330	27,948	-618	-2%
Collinwood	3,081	9	9,390	19,000	-9,610	-51%
East 131st	1,256	11	4,262	9,931	-5,669	-57%
Eastman	8,260	40	30,787	39,587	-8,800	-22%
Fleet	4,034	8	14,531	25,736	-11,205	-44%
Fulton	3,100	16	10,526	23,998	-13,472	-56%
Garden Valley	989	0	3,412	8,054	-4,642	-58%
Glenville	2,547	9	7,955	19,792	-11,837	-60%
Harvard-Lee	3,109	17	9,794	16,208	-6,414	-40%
Hough	2,427	7	8,172	15,706	-7,534	-48%
Jefferson	1,541	30	10,229	15,972	-5,743	-36%
Langston Hughes	2,553	3	7,811	17,478	-9,667	-55%
Lorain	2,698	11	8,587	17,193	-8,606	-50%
Martin Luther King, Jr.	2,374	10	8,056	14,926	-6,870	-46%
Memorial-Nottingham	5,369	14	19,253	28,383	-9,130	-32%
Mt. Pleasant	2,148	1	7,866	10,590	-2,724	-26%
Rice	3,851	14	12,055	26,641	-14,586	-55%
Rockport	12,318	50	39,619	47,167	-7,548	-16%
South	6,517	25	22,841	27,187	-4,346	-16%
South Brooklyn	10,258	207	35,165	42,806	-7,641	-18%
Sterling	1,527	27	6,125	14,879	-8,754	-59%
Union	1,579	1	4,838	12,776	-7,938	-62%
Walz	5,414	15	19,141	29,192	-10,051	-34%
West Park	4,069	95	29,753	44,129	-14,376	-33%
Woodland	1,099	2	5,607	22,015	-16,408	-75%
<b>TOTAL</b>	<b>105,615</b>	<b>701</b>	<b>381,782</b>	<b>613,744</b>	<b>-231,962</b>	<b>-38%</b>

**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR APRIL 2021**

<b>OTHER TRANSACTIONS</b>	<b>Monthly Total</b>		<b>Year-to-Date</b>		<b>YTD</b>
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>	<b>Gain/Loss</b>
<b>Loans* to:</b>					
<b>CLEVNET</b>	54,386	317	227,428	174,475	30%
<b>Other Libraries</b>	831	0	3,436	401	757%
	<b>55,217</b>	<b>317</b>	<b>230,864</b>	<b>174,876</b>	<b>32%</b>

\*Totals included in Main Library and Branch circulation counts

<b>REFERENCE QUESTION LOAD</b>	<b>Monthly Total</b>		<b>Year-to-Date</b>		<b>YTD</b>
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>	<b>Gain/Loss</b>
<b>Virtual Reference</b>	3,485	245	14,107	478	2851%
<b>Interlibrary Loan Requests</b>	872	0	3,614	1,360	166%
	<b>4,357</b>	<b>245</b>	<b>17,721</b>	<b>1,838</b>	<b>864%</b>

<b>CHANGES IN PERMANENT COLLECTION</b>	<b>Monthly Total</b>		<b>Year-to-Date</b>		<b>YTD</b>
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>	<b>Gain/Loss</b>
<b>New Titles Added</b>	3,945	0	15,209	30,692	-50%
<b>Total Items Added</b>	8,531	0	40,455	44,857	-10%

<b>HOURS OPEN</b>	<b>Monthly Total</b>		<b>Year-to-Date</b>		<b>YTD</b>
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>	<b>Gain/Loss</b>
<b>Main Library</b>	200	0	424	480	-12%
<b>Branches</b>	4,800	0	10,176	14,220	-28%

<b>OHIO BRAILLE &amp; AUDIO READING DOWNLOAD (BARD)</b>	<b>Monthly Total</b>		<b>Year-to-Date</b>		<b>YTD</b>
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>	<b>Gain/Loss</b>
<b>Downloads</b>	14,644	0	63,235	34,036	86%
<b>Users</b>	713	819	2,883	2,235	29%

Included in circulation activity

<b>STREAMING MEDIA</b>	<b>Monthly Total</b>		<b>Year-to-Date</b>		<b>YTD</b>
	<b>2021</b>	<b>2020</b>	<b>2021</b>	<b>2020</b>	<b>Gain/Loss</b>
<b>Songs</b>	16,449	17,512	76,383	70,829	8%
<b>Users</b>	275	293	1,152	1,133	2%