

**CLEVELAND PUBLIC LIBRARY
COMPARATIVE STATEMENT OF ANNUAL STATISTICS 2020**

**CIRCULATION
ACTIVITY**

	2020	2019	Change	%Change
Main Library	878,775	1,664,309	-785,534	-47.2%
Branches	1,304,047	3,021,915	-1,717,868	-56.8%
Mobile Units	1,875	30,258	-28,383	-93.8%
Library for the Blind	324,549	478,025	-153,476	-32.1%
OLBPD BARD	203,147	147,223	55,924	38.0%
eMedia	765,437	609,206	156,231	25.6%
TOTAL CIRCULATION	3,477,830	5,950,936	-2,473,106	-41.6%

REFERENCE

TRANSACTIONS

	2020	2019	Change	%Change
Main & Branches	195,620	1,064,536	-868,916	-81.6%
Library for the Blind	19,829	29,117	-9,288	-31.9%
TOTAL QUESTIONS	215,449	1,093,653	-878,204	-80.3%

COMPUTER

SESSIONS

	2020	2019	Change	%Change
Main Library	19,267	74,534	-55,267	-74.2%
Branches	144,745	605,150	-460,405	-76.1%
TOTAL USAGE	164,012	679,684	-515,672	-75.9%

Sessions less than 5 minutes excluded; also excludes computers not connected to reservation software such as early literacy work stations.

WALK-IN COUNT

	2020	2019	Change	%Change
Main Library	102,631	411,393	-308,762	-75.1%
Branches	678,627	1,966,907	-1,288,280	-65.5%
TOTAL VISITS	781,258	2,378,300	-1,597,042	-67.2%

See footnote on page 7.

REPORT K

**CLEVELAND PUBLIC LIBRARY
CIRCULATION ANALYSIS FOR 2020**

AUTOMATED CIRCULATION OF THE COLLECTION BY FORMAT

Ranked by percentage of circulation

FORMAT	MAIN	BRANCHES	TOTAL	% CIRC
Books	527,910	318,731	846,641	33.1%
Videos	181,697	616,051	797,748	31.2%
eMedia			765,437	29.9%
Sound Recordings	47,104	62,894	109,998	4.3%
Magazines	17,371	20,444	37,815	1.5%
Other	204	2,998	3,202	0.1%
TOTAL	774,286	1,021,118	2,560,841	

INTERLIBRARY LOAN	2020	2019	Change	% Change
CLEVNET	495,547	845,295	-349,748	-41.4%
Other Libraries	not reported	4,429	-4,429	-100.0%
TOTAL	495,547	849,724	-354,177	-41.7%

CHANGES IN PERMANENT COLLECTION	2020	2019	Change	% Change
New Titles Added	65,616	58,416	7,200	12.3%
Total Items Added	120,754	223,503	-102,749	-46.0%
Total Items Withdrawn	195,096	354,107	-159,011	-44.9%

LIBRARY CARDS ISSUED 9,674

**LIBRARY FOR THE BLIND
New Users**

944

REGISTERED BORROWERS

Adult 225,233
Juvenile 60,157

TOTAL 285,390

See footnote on page 7.

**CLEVELAND PUBLIC LIBRARY
ATTENDANCE AT MAIN LIBRARY FOR 2020**

MONTH	MAIN	L. S. WING	TOTAL ATTENDANCE			DAYS OPEN		DAILY AVG	
			2020	2019	Gain/Loss	2020	2019	2020	2019
January	10,849	17,216	28,065	27,687	378	25.0	25.0	1,123	1,107
February	10,965	16,376	27,341	28,670	-1,329	24.0	23.0	1,139	1,247
March	5,177	8,058	13,235	33,918	-20,683	11.0	26.0	1,203	1,305
April	0	0	0	36,058	-36,058	0.0	26.0	0	1,387
May	0	0	0	37,488	-37,488	0.0	26.0	0	1,442
June	0	0	0	36,489	-36,489	0.0	25.0	0	1,460
July	0	0	0	42,670	-42,670	0.0	26.0	0	1,641
August	512	2,275	2,787	38,865	-36,078	7.0	27.0	398	1,439
September	1,815	9,178	10,993	36,226	-25,233	25.0	24.0	440	1,509
October	3,300	8,358	11,658	36,633	-24,975	27.0	26.0	432	1,409
November	2,584	5,968	8,552	31,521	-22,969	16.0	24.0	535	1,313
December	0	0	0	25,168	-25,168	0.0	23.0	0	1,094
TOTAL	35,202	67,429	102,631	411,393	-308,762	135.0	301.0	760	1,367

See footnote on page 7.

**CLEVELAND PUBLIC LIBRARY
BRANCH ATTENDANCE FOR 2020**

BRANCH	2020	2019	Change	% Change
Addison	17,554	51,089	-33,535	-65.6%
Brooklyn	12,352	38,736	-26,384	-68.1%
Carnegie West	26,534	80,214	-53,680	-66.9%
Collinwood	24,224	57,975	-33,751	-58.2%
East 131st	26,452	91,106	-64,654	-71.0%
Eastman	39,668	101,589	-61,921	-61.0%
Fleet	28,707	90,826	-62,119	-68.4%
Fulton	25,577	67,188	-41,611	-61.9%
Garden Valley	17,218	44,916	-27,698	-61.7%
Glenville	23,067	54,831	-31,764	-57.9%
Harvard-Lee	28,637	73,391	-44,754	-61.0%
Hough	23,448	74,004	-50,556	-68.3%
Jefferson	17,137	55,578	-38,441	-69.2%
Langston Hughes	17,673	65,528	-47,855	-73.0%
Lorain	20,586	62,594	-42,008	-67.1%
Martin Luther King, Jr.	20,133	58,038	-37,905	-65.3%
Memorial-Nottingham	23,103	59,441	-36,338	-61.1%
Mt. Pleasant	14,275	37,873	-23,598	-62.3%
Rice	35,422	117,236	-81,814	-69.8%
Rockport	38,220	91,863	-53,643	-58.4%
South	22,832	69,372	-46,540	-67.1%
South Brooklyn	39,321	122,958	-83,637	-68.0%
Sterling	29,884	92,950	-63,066	-67.8%
Union	18,709	69,172	-50,463	-73.0%
Walz	24,708	68,533	-43,825	-63.9%
West Park	29,663	84,483	-54,820	-64.9%
Woodland	33,523	85,423	-51,900	-60.8%
BRANCH TOTAL	678,627	1,966,907	-1,288,280	-65.5%

See footnote on page 7.

**CLEVELAND PUBLIC LIBRARY
BRANCH CIRCULATION TRANSACTIONS FOR 2020**

BRANCH	2020	2019	Change	% Change
Addison	43,355	105,751	-62,396	-59.0%
Brooklyn	30,105	64,625	-34,520	-53.4%
Carnegie West	66,434	138,656	-72,222	-52.1%
Collinwood	36,796	89,337	-52,541	-58.8%
East 131st	17,395	49,124	-31,729	-64.6%
Eastman	90,752	189,076	-98,324	-52.0%
Fleet	50,568	127,770	-77,202	-60.4%
Fulton	45,695	107,588	-61,893	-57.5%
Garden Valley	13,950	44,732	-30,782	-68.8%
Glenville	35,711	94,701	-58,990	-62.3%
Harvard-Lee	33,133	80,530	-47,397	-58.9%
Hough	30,351	81,311	-50,960	-62.7%
Jefferson	40,343	74,570	-34,227	-45.9%
Langston Hughes	35,058	89,480	-54,422	-60.8%
Lorain	32,868	89,181	-56,313	-63.1%
Martin Luther King, Jr.	29,377	78,583	-49,206	-62.6%
Memorial-Nottingham	63,232	142,053	-78,821	-55.5%
Mt. Pleasant	22,655	56,181	-33,526	-59.7%
Rice	50,049	143,011	-92,962	-65.0%
Rockport	105,034	227,842	-122,808	-53.9%
South	65,609	124,794	-59,185	-47.4%
South Brooklyn	101,272	200,510	-99,238	-49.5%
Sterling	26,638	69,654	-43,016	-61.8%
Union	24,055	63,108	-39,053	-61.9%
Walz	64,405	156,451	-92,046	-58.8%
West Park	111,192	227,328	-116,136	-51.1%
Woodland	38,015	105,968	-67,953	-64.1%
BRANCH TOTAL	1,304,047	3,021,915	-1,717,868	-56.8%

See footnote on page 7.

**CLEVELAND PUBLIC LIBRARY
BRANCH COLLECTION COUNT**

BRANCH	2020	2019	Change	% Change
Addison	14,357	13,961	396	2.8%
Brooklyn	15,832	16,520	-688	-4.2%
Carnegie West	26,004	25,047	957	3.8%
Collinwood	19,241	18,594	647	3.5%
East 131st	17,152	15,710	1,442	9.2%
Eastman	30,600	35,216	-4,616	-13.1%
Fleet	15,769	18,292	-2,523	-13.8%
Fulton	21,010	22,564	-1,554	-6.9%
Garden Valley	11,193	11,335	-142	-1.3%
Glenville	13,401	14,775	-1,374	-9.3%
Harvard-Lee	19,151	18,647	504	2.7%
Hough	16,221	15,653	568	3.6%
Jefferson	17,773	18,149	-376	-2.1%
Langston Hughes	27,665	28,713	-1,048	-3.6%
Lorain	16,183	17,264	-1,081	-6.3%
Martin Luther King, Jr.	29,020	30,703	-1,683	-5.5%
Memorial-Nottingham	27,957	26,295	1,662	6.3%
Mt. Pleasant	13,107	12,202	905	7.4%
Rice	23,304	22,661	643	2.8%
Rockport	29,262	30,125	-863	-2.9%
South	25,177	24,937	240	1.0%
South Brooklyn	26,570	27,559	-989	-3.6%
Sterling	15,069	15,512	-443	-2.9%
Union	13,671	13,412	259	1.9%
Walz	25,719	26,444	-725	-2.7%
West Park	26,425	29,985	-3,560	-11.9%
Woodland	18,007	19,208	-1,201	-6.3%
TOTALS	554,840	569,483	-14,643	-2.6%

**CLEVELAND PUBLIC LIBRARY
2020 COLLECTION STATISTICS**

FORMAT	MAIN COLLECTION	BRANCH COLLECTION	TOTAL COLLECTION
Books	2,839,696	349,857	3,189,553
Bound Periodicals	268,204	0	268,204
Government Documents	568,413	0	568,413
Maps	57,326	0	57,326
Microforms	4,707,806	0	4,707,806
Photographs, Pictures	1,409,427	0	1,409,427
Sheet Music	18,000	0	18,000
Sound Recordings	49,606	55,371	104,977
Video	76,481	142,846	219,327
TOTAL ITEMS	9,994,959	548,074	10,543,033

TOTAL SYSTEM TITLES: 2,624,094

All in-person interactions and physical circulation services ceased operation at the close of business on March 13, 2020, due to precautions related to the COVID-19 pandemic. Curbside and walk-up services began June 8, 2020. The Library reopened to the public on August 24, 2020, but returned to curbside and walk-up services only beginning November 21, 2020.