



CLEVELAND PUBLIC LIBRARY | 2010 Report to the Community





## Bridging the Gap



[EXPAND VIDEO](#)

Felton Thomas Jr., director of Cleveland Public Library, addresses the challenges and accomplishments of the Library in 2010.

### Bridging the Gap

In 2010, leadership at Cleveland Public Library took a hard look at the core deficits of the Cleveland community and sought to realistically identify how the Library could help bridge the gap in those deficit areas. Specifically, we identified three main areas in which we felt our organization had the resources and expertise to truly make a difference:

- Technology
- Economic Development
- Education

This year's entire community report is built around these three initiative categories and how the Library is working smarter through them to become an even more valuable resource to the community. I am very proud of the fact that, despite additional budget cuts at the state level, Cleveland Public Library continued its focus on innovation and program enhancements aimed at serving and supporting our patrons.

This past year was very much a rebuilding year for the Library. A lot of changes took place behind the scenes, even though many of them were seamless to the public. These changes were designed to create a strong foundation on which we can build for the future. Our programs, services, partnerships and even our strategic priorities were scrutinized in an effort to identify ways we could enhance the overall "customer" experience.

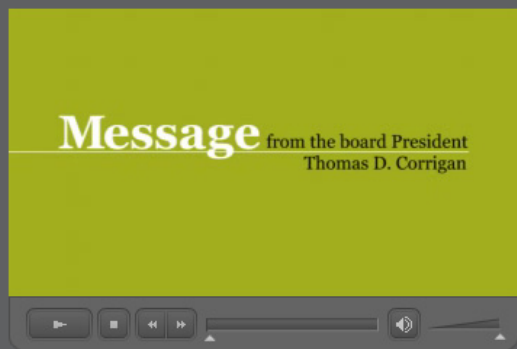
Based on our statistics and preliminary feedback received from patrons, we believe we were successful at implementing many of the changes without disrupting services. We have emerged as a stronger organization with a clear vision of what needs to be done to best support Cleveland, the region and its people. Throughout this community report, you'll see examples of how we are overcoming financial challenges by reaching out to strong, compatible partners with whom we can collaborate to make our vision a reality.

We are excited to be such an integral part of everything positive that is happening in and around Cleveland. I look forward to talking to you again next year when we will see how the changes made in 2010 paved the way for us to become an even more vibrant, relevant and welcoming community resource—a place where library users can dream, create and grow.

Felton Thomas Jr.  
*Director*



## Bridging the Gap

[EXPAND VIDEO](#)

Thomas D. Corrigan, president, board of trustees for Cleveland Public Library, reflects on the Library's contributions to the community over the past year.

### Doing More With Less

Twenty years ago I wrote a similar introduction to the Report to the Community of 1990. I observed then the continuing effort required by our Board to balance the financial books while caring for and sharing all the other valuable books and items, numbering six million plus, that establish the wonderful collection and contents of the Cleveland Public Library. And yet, when I look back at everything that was accomplished in 2010, it's hard to remember that it was a year filled with financial challenges. The reality is that our budget was decreased from \$71 million to \$56 million over a 12-month period as a result of both state budget reductions and the impact of the local foreclosure crisis on levy dollars. I have been on the Board for 25 years and can honestly say that these past two years have been the toughest, economically, of any I have seen.

Fortunately, the Library emerged from this difficult year in an even stronger position. We are thankful for the cooperation we received from our management team, our employees, and their unions, which allowed us to make the necessary changes without adversely affecting our patrons. While we did realign hours at all of our branches, we were actually able to increase our circulation on a per-hour basis. We also saw record attendance at many of our programs and increased usage of our technologies, including our computers and electronic databases.

We take seriously our role as good financial stewards for the community. There were many tough decisions to make in 2010, but the documentation is already coming in to show that the decisions we made were the right ones. Across the country, libraries have been forced to close or are experiencing decreased circulations, but not here in Cleveland. Nevertheless, we're watching our resources very carefully so that we remain in a strong position for the future.

Leadership and the Board have very ambitious plans in place for the Library beginning in 2011. While the Main Library Building has reached the 85th anniversary of its initial construction, we are 15 years past the ambitious plan that built the Stokes Wing and rebuilt/restored the glory of the old Main Library Building. Much has changed in library service and in downtown Cleveland in those 15 years, and we want Cleveland Public Library to remain an important and useful destination in the City. It goes without saying that in tough economic times, the Library is needed more than ever. We are committed to being at the center of the region's revitalization and are using this community report as a means to communicate some of the efforts that are already underway to better prepare our children, our workers and our community to compete in a global economy.

As President of the Library Board, I am privileged to work with gifted fellow Trustees, each who serves without compensation and with less public acclaim, despite the time and energy each devotes to stewardship of the Cleveland Public Library. We want to thank the staff members for their continuing professionalism and courtesy to all we serve.

Thomas D. Corrigan  
*President, Board of Trustees*

Members of the Board of Library Trustees  
Maritza Rodriguez, *Vice President*  
Alan Seifullah, *Secretary*  
Alice G. Butts  
John M. Hairston  
Anthony T. Parker  
Rick Werner



## Our Mission



The **mission** of the Cleveland Public Library is to be the best urban library system in the country by providing access to the worldwide information that people and organizations need in a timely, convenient, and equitable manner.

The **vision** of "The People's University" is to be the learning place for a diverse community, inspiring people of all ages with the love of books and reading, advancing the pursuit of knowledge, and enhancing the quality of life for all who use the Library.

<< 01 Helping the Community Work Smarter Through Technology

IN THIS SECTION:

- More Computers, Better Training »
- Building a Tech Tool Box »
- A Better User Experience »



MILENA STREEN | VICE PRESIDENT & CIO, ST. IGNATIUS HIGH SCHOOL



Cleveland Public Library continues to invest in those technologies that provide the greatest opportunities for our patrons.

Whether it's an entrepreneur in search of patent information, a mother trying to find her first job, a high school student preparing for college, a blue-collar worker in need of computer training to qualify for a better-paying job, a grandmother who needs to learn how to download photos of her grandchildren or a commuter searching for a best seller to download onto his or her electronic book reader, Cleveland Public Library has continued to invest in the equipment and personnel to help make it possible.





O1



## Helping the Community Work Smarter Through Technology

### IN THIS SECTION:

[More Computers, Better Training »](#)

[Building a Tech Tool Box »](#)

[A Better User Experience »](#)



### [More Computers, Better Training](#)

The Library has always been at the forefront of technology. In 2010, a key objective was to make more computers available to our patrons. Thanks, in part, to a grant received from The Gates Foundation, the Library purchased additional computers in 2010 to increase computing capacity throughout the branches.

The library strives to make today's latest technology available to our patrons. To ensure that our patrons are able to easily navigate the new computers and maximize their functionality, we increased the number of computer training classes and updated content for the classes.

Growing interest in computer training was evident. In many cases, classes were booked beyond capacity, causing people to double up on computers in order to provide access to everyone who requested it.

As in previous years, computer training classes were offered at the Main Library, while one-on-one training continued throughout the neighborhood branches. More people were seeking computer knowledge. In most cases, information was needed to assist with online job applications or to help workers augment their résumés. In today's tighter job market, computer skills are becoming highly desirable for workers trying to compete for better-paying jobs.



01



## Helping the Community Work Smarter Through Technology

### IN THIS SECTION:

[More Computers, Better Training »](#)

[Building a Tech Tool Box »](#)

[A Better User Experience »](#)



### Building a Tech Tool Box

Recognizing that people today are receiving information in new ways, Cleveland Public Library in 2010 started an initiative entitled "Tech Tool Box." Made possible by a grant from the State Library of Ohio, the "Tech Tool Box" consists of some of the latest communications technologies, including electronic book readers. The pilot program kicked off in the fourth quarter with training programs to familiarize Library staff with the latest technologies so that they could, in turn, help patrons use them.

The main purpose of the program is to educate patrons on the technologies so they can best leverage them to access Library resources for use at home, thus allowing users to interact with the Library in a new way. It is the Library's intention to pursue other grants and expand the program throughout the branches in 2011.

Downloadable audio books and e-books have grown in popularity. They now represent the fastest-growing part of the overall collection available through the regional CLEVNET library resource-sharing network, of which Cleveland Public Library is a founding member. Downloads were up 43 percent in 2010 over the previous year and are expected to increase significantly in 2011.

Cleveland Public Library was the first library in the U.S. to launch a downloadable platform nearly 10 years ago, making us a leader in the field. The Library currently has one of the largest collections of electronic materials of any public library. Many top titles and best sellers are now available in a downloadable format.



## Helping the Community Work Smarter Through Technology

## IN THIS SECTION:

[More Computers, Better Training »](#)[Building a Tech Tool Box »](#)[A Better User Experience »](#)[A Better User Experience on the Web](#)

The Library was focused in 2010 not only on building its supply of tech tools for patron use, but also on upgrading its internal technologies. Top on the list of accomplishments was a complete overhaul of the [www.cpl.org](http://www.cpl.org) website.

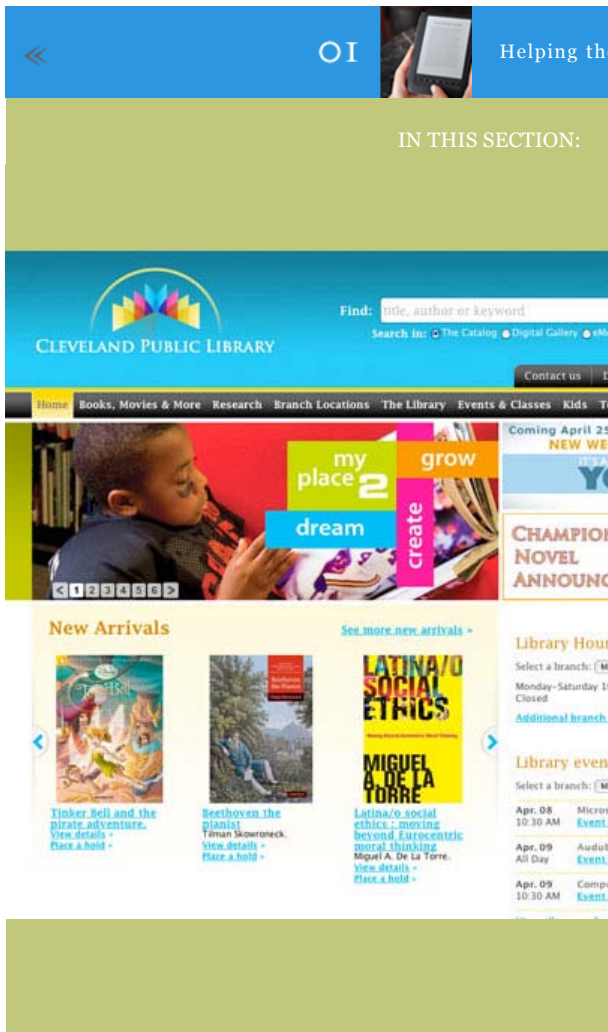
July marked the completion of the upgrade, which included a new look and, more important for users, easier navigation and greater functionality. The new site was part of the Library's larger vision for improving the overall patron experience.

The new format and programming allow the Library to present more information in an easy-to-navigate design. Usability testing was conducted with patrons to ensure the new site matched current needs and interests. Graphics are rotating more frequently to communicate the many different events and initiatives happening at the Library.

New resources were also employed to improve content. For instance, there is now a greater focus on youth, with new sections dedicated to kids and their parents and a total overhaul of the teen section. The new site also puts a greater focus on the Library's wonderful collections, with automated feeds of new titles that enable visitors to easily see what's available and what is being read by others within similar age groups.

Preliminary user feedback has confirmed the success of the new site. Visitors are more engaged, as demonstrated by the increased amount of time they are spending in various sections of the site. In addition, the bounce rate has effectively been decreased by nearly 20 percent.

In conjunction with the upgraded website the Library increased its focus on social media. This included more frequent postings on a wide array of timely topics. Although libraries, historically, have not secured comparatively high numbers of followers, Cleveland Public Library saw an increase of more than 68 percent in Twitter followers and Facebook fans.



<< 02 Working to Support a Smarter Economy

IN THIS SECTION:

- Greater Needs, Greater Support »
- Meeting Spaces For Those Who Need It »
- Collaborating to Help Other Libraries »



ANGELA ARNOLD, SMALL BUSINESS OWNER

02  
ECONOMY

working  
SMARTER



"Cleveland Public Library is needed more today than ever before because it is critical to the future of Cleveland and Northeast Ohio."

—Cleveland Councilman Joe Cimperman, 3rd Ward

"Due to its proximity, the Main Library will be at the center of all the exciting changes planned for downtown Cleveland. As a Councilman, I see the Library providing so many valuable services. Not only is it a place where people can learn new things and technologies, but it also serves as a neutral meeting place where people can gather to express opinions and resolve issues regardless of their political inclinations.

"I am a product of the Cleveland Public Library system. I grew up near two of its branches and spent my summers in various reading clubs. It was, and is still today, an amazing place to explore and learn things. The Library taught me that asking questions is okay and stroked my desire to learn more. As the world changes, Americans need knowledge in order to stay informed and competitive with other countries. I firmly believe I wouldn't be where I am today if not for Cleveland Public Library."



## IN THIS SECTION:

[Greater Needs, Greater Support »](#)
[Meeting Spaces For Those Who Need It »](#)
[Collaborating to Help Other Libraries »](#)


### Greater Needs, Greater Support

As a result of the ongoing economic challenges that monopolized much of 2010, Cleveland Public Library saw more people walking through its doors in need of help. People who may have never before turned to the Library as a resource now saw it as a possible solution to their problems.

Not only was the Library a training ground for people in need of learning new technologies, but it also served as a conduit for people needing community services, including scholarships and financial support.

The Library has always served as a hub of community information, but in 2010, the need for information and assistance was greater than what most people can remember. Some of the groups of people we served in 2010 were:

- Unemployed workers who needed help creating résumés or uploading them to employment websites
- Underpaid workers who required additional skills and training to qualify for better-paying jobs
- Non-profit organizations and community agencies looking for third-party funding or meeting spaces
- First-time business owners who attended Library classes to better understand the operational and financial needs of their businesses
- Immigrants who needed assistance learning English and a place where they could enjoy materials in their native languages
- Students who needed textbooks and other resources to complete homework assignments, materials to prepare for the next level of education and information to identify a safe haven for after-school activities

In 2010, the Library focused much of its budget on programs and solutions designed to help individuals and businesses grow and prosper. For example, the Library purchased career transitions software that is now accessible at all branches. The program guides people through career paths and provides tips for making a career change.

The Library also hosted, in conjunction with Business Advisers of Cleveland, a new series of programs for small-business owners that featured classroom as well as hands-on training. The classes helped business owners create business and marketing plans and identify opportunities for financing. Through a related partnership with SCORE, which consists of retired business executives, the Library also provided training to business advisors to help with online/digital resources. A market research seminar was also hosted to showcase the business and research resources of the Library.



IN THIS SECTION:

[Greater Needs, Greater Support »](#)

[Meeting Spaces For Those Who Need It »](#)

[Collaborating to Help Other Libraries »](#)



[Meeting Spaces For Those Who Need It](#)

An often overlooked attribute of the Library is the availability of its meeting rooms for organizations, businesses, political and community groups in need of cost-effective space. In 2010, an average of 23 groups per month met at the Main Library alone. Meeting rooms in neighborhood branches also provided free space for non-profit community groups to convene, functioning as valuable community resources.

Space is available for even larger events, with the Louis Stokes Wing auditorium and the Lake Shore Facility auditorium seating 300 and 700 people respectively. Overflow rooms provide closed-caption viewing for even larger audiences.



&lt;&lt;

02



## Working to Support a Smarter Economy

## IN THIS SECTION:

[Greater Needs, Greater Support »](#)[Meeting Spaces For Those Who Need It »](#)[Collaborating to Help Other Libraries »](#)

## PARTICIPATING LIBRARIES

- Cleveland Public Library
- Lorain Public Library
- Barberton Public Library
- Madison Public Library
- Bellevue Public Library
- Medina County District Library
- Birchard Public Library
- Milan - Berlin Township Public Library
- Burton Public Library
- Orrville Public Library
- Cleveland Heights - University Heights Public Library
- Peninsula Library
- Clyde Public Library
- Perry Public Library
- East Cleveland Public Library
- Ritter Public Library
- Elyria Public Library
- Sandusky Library
- Euclid Public Library
- Shaker Heights Public Library
- Fairport Harbor Public Library
- Twinsburg Public Library
- Hudson Library & Historical Society
- Wayne County Public Library
- Huron Public Library
- Wickliffe Public Library
- Kirtland Public Library
- Willoughby - Eastlake Public Library

Cleveland Law Library • Global Issues Resource Center • Hawken School

[Collaborating to Help Other Libraries](#)

Collaboration was a central theme in 2010 for the Library—not only through outreach to community partners to ensure the future of valuable programs, but also with other members of CLEVNET, a library resource-sharing network of 31 area libraries across nine counties. As the founding agency and largest member of CLEVNET, Cleveland Public Library has long been a primary contributor to the vast collection of print, video, electronic and downloadable materials in the CLEVNET database.

The need for support was greater in 2010 than in past years as many of the libraries within CLEVNET endured even greater budget cuts than those in Cleveland. The severely strained budgets created a greater sense of solidarity among the members that benefited from being able to share resources. Cleveland Public Library was able to maintain its investment in new materials, despite a shrinking budget, in order to continue providing a large volume of materials to its own patrons as well as anyone who accessed the CLEVNET database.



03



## Promoting Education Through Smarter Programming

IN THIS SECTION:

03  
EDUCATION

working  
SMARTER

Promoting Literacy for Kids »  
Adult & Special Needs Services »  
Special Programs & Celebrations »



FRANCES SCOTT, LIFELONG LIBRARY PATRON

Cleveland Public Library has a long, rich history of offering a wide array of programs and events designed to encourage and celebrate literacy and general education.

In an effort to upgrade the content of the programs offered, a new dedicated programming department was created in early 2010. In the past, responsibility for the many educational programs offered by the Library fell on multiple departments. With a more focused and organized effort behind them, many of the 2010 programs and events garnered record attendance and superior ratings from those in attendance.





03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

[Winter/Summer Reading Clubs »](#) [America Reads »](#)  
[Learning Center at Rice Branch »](#) [MyCom »](#)  
[Bark About Books »](#) [Partnership with CMSD »](#)  
[Children's Book Week »](#) [Cleveland Scholarship Workshops »](#)  
[Help Me Grow »](#) [Friends of Cleveland Public Library »](#)  
[On the Road to Reading »](#)



### Winter/Summer Reading Clubs

Winter and summer reading clubs represent the heart of the Library's literacy efforts. That's why we are so pleased to report the success of these two critical programs. For many years, these reading initiatives have been supported by The Friends of Cleveland Public Library.

Specifically, the summer reading program had a 34 percent increase in attendance over the previous year, which had also experienced an increase over the year prior. We were also especially pleased to see a 50 percent increase in teen participants, since it has historically been difficult to recruit teens for reading programs. In total, 6,200 children read more than 53,000 books! It should be mentioned that participation on the Bookmobile—better known as "The People's University on Wheels"—was up 500 percent for the year.

A grant from Target funded the 2010/2011 Winter Reading Club, which focused on the importance of reading at home, especially during holiday break. Current studies have shown the importance of reading aloud in helping to build vocabulary and overall comprehension. With the assistance from this grant, children received books to take home as incentives and rewards. In addition, the grant was used to fund a week-long writer in residence program with beloved children's author and illustrator Denise Fleming. As an incentive for at-home reading, third-graders in the Cleveland Metropolitan School District (CMSD) participating in the Winter Reading Club received one of Fleming's books. Nearly 4,000 students participated.



03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

Winter/Summer Reading Clubs »  
[Learning Center at Rice Branch »](#)  
Bark About Books »  
Children's Book Week »  
Help Me Grow »  
On the Road to Reading »  
America Reads »  
MyCom »  
Partnership with CMSD »  
Cleveland Scholarship Workshops »  
Friends of Cleveland Public Library »



### The Learning Center at Rice Branch

Cleveland Public Library branches have always been active in providing the resources and personnel to help students with homework and other literacy initiatives. In 2010, the Library enhanced that commitment with the opening of The Learning Center at the new Rice Branch. The Learning Center is a dedicated space within the Rice Branch for training and tutoring. Made possible by a grant from Saint Luke's Foundation administered by Neighborhood Progress, Inc., it provides educational support for all ages in and around the Buckeye-Woodland neighborhood. Included in the program are custom early learning computer stations for students in kindergarten through third grade, after-school reading tutors and peer-to-peer math tutoring sessions. As a result of the new offerings, usage of the branch and its resources increased dramatically. Today the new Rice Branch is ranked one of the most-used branches within the Cleveland Public Library system.



IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

Winter/Summer Reading Clubs »  
Learning Center at Rice Branch »  
[Bark About Books »](#)  
[Children's Book Week »](#)  
Help Me Grow »  
On the Road to Reading »  
America Reads »  
MyCom »  
Partnership with CMSD »  
Cleveland Scholarship Workshops »  
Friends of Cleveland Public Library »



[Bark About Books](#)

Taking a creative approach to encouraging reluctant readers to read more, the Library embarked on a unique six-week program in conjunction with University Hospitals and PetPals. The program, entitled "Bark About Books," involved reading to therapy dogs. Approximately 150 students (primarily fourth-graders) participated in the program at Martin Luther King Jr. Branch and West Park Branch.

[Children's Book Week](#)

In December, the Library celebrated Children's Book Week a little differently than in past years. In recognition of a growing trend that supports the value of literacy-based art, the Library invited David Diaz, a popular illustrator of children's books, to provide basic art training. More than 200 students attended the event, which promoted art and content creation. Children's Book Week activities were supported by funding from The Friends of Cleveland Public Library.

As has been a tradition for more than 100 years, the Library presented *Celebrate with Books*, an annual guide of the year's recommended books for children.



03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

[Winter/Summer Reading Clubs »](#) [America Reads »](#)  
[Learning Center at Rice Branch »](#) [MyCom »](#)  
[Bark About Books »](#) [Partnership with CMSD »](#)  
[Children's Book Week »](#) [Cleveland Scholarship Workshops »](#)  
[Help Me Grow »](#) [Friends of Cleveland Public Library »](#)  
[On the Road to Reading »](#)



### Help Me Grow

For the third year, Carnegie West Branch and Martin Luther King Jr. Branch hosted literacy specialists as part of "Help Me Grow," a government-funded program that provided support for children from birth through age 3. The specialists worked in the branches and made home visits to families qualifying for the program. The program was funded only through 2010.

### On the Road to Reading

Thanks to a grant from PNC and support from The Friends of Cleveland Public Library, the Library continued its "On the Road to Reading" program. Mobile Services staff members train caregivers of young children in the six early literacy skills: vocabulary, print motivation, print awareness, narrative skills, letter knowledge and phonological awareness. Books and library materials were delivered monthly to participating early childhood centers and pediatric waiting rooms.



03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

Winter/Summer Reading Clubs » [America Reads](#) »  
Learning Center at Rice Branch » [MyCom](#) »  
Bark About Books » Partnership with CMSD »  
Children's Book Week » Cleveland Scholarship Workshops »  
Help Me Grow » Friends of Cleveland Public Library »  
On the Road to Reading »



### America Reads Program

Nine Library branches again hosted trained college students from Cleveland State University and Cuyahoga Community College (Tri-C) to tutor elementary school students as part of the "America Reads" program. The tutors are available to help children complete homework assignments, to read aloud with them, to provide reading enrichment activities and to help strengthen literacy skills while developing a love for reading.

### MyCom

New for 2010 was the MyCom initiative designed to help youth in pre-K through 12th grade successfully transition through the major stages of development, including the transitions from preschool to kindergarten, third to fourth grade, middle to high school and high school to adulthood. The Library regranted funds from the County and area organizations to present programs in the MyCom neighborhoods of Central, Parma, Mt. Pleasant, Shaker Heights, Slavic Village, St. Clair, Superior, Midwest (Cudell), and West Park.



03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

Winter/Summer Reading Clubs »  
Learning Center at Rice Branch »  
Bark About Books »  
Children's Book Week »  
Help Me Grow »  
On the Road to Reading »  
America Reads »  
MyCom »  
[Partnership with CMSD »](#)  
[Cleveland Scholarship Workshops »](#)  
Friends of Cleveland Public Library »



### [Partnership with Cleveland Metropolitan School District](#)

Cleveland Public Library continued to collaborate with the Cleveland Metropolitan School District (CMSD) to provide public school students access to approximately 2,000 copies of textbooks necessary to complete homework assignments. Books from every subject taught at CMSD for first through 12th grades are available to students and their caregivers for on-site use at all CPL libraries.

### [Cleveland Scholarship Workshops](#)

Through the Library's partnership with The Cleveland Scholarships Programs, Inc., three branches hosted a number of workshops to help high school students plan and secure financing for higher education. These free informational classes were offered at the Fulton, Fleet and Harvard-Lee branches.



03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

Winter/Summer Reading Clubs »  
Learning Center at Rice Branch »  
Bark About Books »  
Children's Book Week »  
Help Me Grow »  
On the Road to Reading »  
America Reads »  
MyCom »  
Partnership with CMSD »  
Cleveland Scholarship Workshops »  
[Friends of Cleveland Public Library »](#)



### Contributions from The Friends of Cleveland Public Library

Again this year the Library was fortunate to receive financial support from The Friends of Cleveland Public Library. Most of the funds raised by the group supported the summer and winter reading clubs as well as Children's Book Week initiatives.

The Friends' largest fundraiser—"Night at the Library: Unlock the Mystery"—raised nearly \$35,000 for critical children's literacy programs. This year's mystery-themed event featured such notable "reincarnated" celebrities as Agatha Christie, Charles Dickens and Edgar Allan Poe. A highlight of the event was a re-enactment of scenes from *Murder on the Orient Express*.



03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

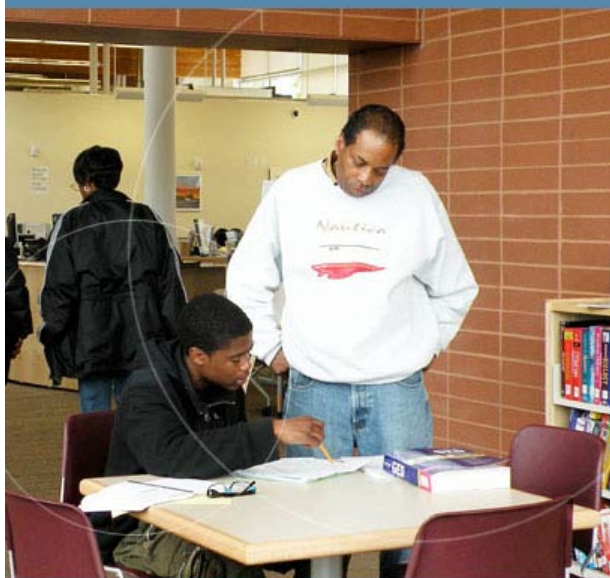
[Adult Classes »](#)

[Citizenship Classes »](#)

[Ohio Library for the Blind and Physically Disabled »](#)

### Adult Classes

Partly because of the current economic climate, the Library experienced record demand for its adult continuing education programs. This included not only traditional GED classes, but also vocational training and English for Speakers of Other Languages (ESOL) classes. In response to increased demand, more branches offered adult classes, and plans are underway to have even more branches offering GED classes, including those offered at The Learning Center at the new Rice Branch.





03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

[Adult Classes »](#)

[Citizenship Classes »](#)

[Ohio Library for the Blind and Physically Disabled »](#)

### Citizenship Classes

Martin Luther King Jr. Branch again hosted citizenship classes in 2010 to help non-citizens seeking U.S. residency pass the necessary citizenship test. The program is sponsored by the Cleveland Metropolitan School District.





03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

[Adult Classes »](#)

[Citizenship Classes »](#)

[Ohio Library for the Blind and Physically Disabled »](#)

### Ohio Library for the Blind and Physically Disabled

As reported in our last community report, our Ohio Library for the Blind and Physically Disabled (OLBPD) underwent a major transition beginning in July 2009, when it became the state's only dedicated source of materials specially designed to meet the needs of the blind and physically disabled. 2010 was the first full year of operation after the Public Library of Cincinnati and Hamilton County terminated its services for this application. As a result, OLBPD, virtually overnight, nearly doubled its number of users.

In an effort to gauge the success of the transition, patron surveys were sent to nearly 15,000 people who use the statewide service. Not only was feedback overwhelmingly positive, but also usage was up, as documented by a significant increase in circulation. Digital downloads, in particular, were popular, prompting the Library to seek additional funding to expand the digital collection.





03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

### Writers & Readers Series »

Celebrating the Ansfield-Wolf Book Award »

Saluting the Dreamers »

Multicultural Programming »

See Also »

Designing a Better Cleveland »

### Writers & Readers Series

The long-standing Writers & Readers author series continued to draw record attendance in 2010. Five remarkable authors took the stage of the Louis Stokes Wing auditorium: Kareem Abdul-Jabbar (pictured left), James Howard Kunstler, poet laureate Kay Ryan, Sapphire and Jonathan Franzen. Careful consideration was given to selecting a diverse group of authors to appeal to all ages and demographics.

The Writers & Readers author series presents the rare opportunity for all patrons to meet best-selling authors at free events. The series is generously funded through an endowment fund set up by Lockwood Thompson, who was an avid reader, art collector and trustee of Cleveland Public Library.





03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

Writers & Readers Series »

[Celebrating the Anisfield-Wolf Book Award »](#)

Saluting the Dreamers »

Multicultural Programming »

See Also »

Designing a Better Cleveland »

### Celebrating the Anisfield-Wolf Book Awards

Edith Anisfield Wolf, upon her death in 1963, left her books to Cleveland Public Library and her funds to the Cleveland Foundation for a community service award, aid for the needy and a book prize. Cleveland Public Library has always been a major supporter of the Anisfield-Wolf Book Awards, which, in 2010, celebrated its 75th anniversary. To mark the milestone anniversary, the Library invited Walter Mosley, the 1998 Anisfield-Wolf award winner for *Always Outnumbered, Always Outgunned*.





03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

Writers & Readers Series »

Celebrating the Ansfield-Wolf Book Award »

[Saluting the Dreamers](#) »

Multicultural Programming »

See Also »

Designing a Better Cleveland »



### Saluting the Dreamers

In an effort to recognize people who have made a difference in the local community, Cleveland Public Library partnered with Fifth Third Bank to host the first in what is expected to be an annual Saluting the Dreamers tribute in September. The first recipient of the Saluting the Dreamers award was Margaret Wong, who has been a lifelong patron of Cleveland Public Library and has successfully built her own law firm. Margaret W. Wong & Associates Co., LPA, specializes in immigration and nationality law. Wong is co-chair of the Immigration Committee for the National Asian Pacific American Bar Association and chairs the Cleveland Metropolitan Bar Association's Immigration Law Section. She has also been recognized for her philanthropic achievements with the Margaret Ireland Award from the Cleveland Women's City Club and the Creative Philanthropy Award from the Women's Community Foundation.



03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

Writers & Readers Series »

Celebrating the Ansfield-Wolf Book Award »

Saluting the Dreamers »

**Multicultural Programming »**

See Also »

Designing a Better Cleveland »

### Multicultural Programming

The Library again hosted a series of events designed to recognize and celebrate the tremendous diversity of our patrons. This year's events included a number of traditional favorites, such as the 26th Annual "Martin Luther King Jr. Commemorative Program" and Lunar New Year celebrations. During African American History Month, Kareem Abdul-Jabbar thrilled an audience with stories of his life and the inspirations that led him to author several books.





03



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

Writers & Readers Series »

Celebrating the Ansfield-Wolf Book Award »

Saluting the Dreamers »

Multicultural Programming »

[See Also »](#)

Designing a Better Cleveland »

### See Also

"See Also" is a program that began in 2010 to initiate creative, innovative and thought-provoking works of art that add to the Library's broad range of cultural programming. The name refers to the phrase *see also*, which is used in library cataloging and essentially means "look here, but also look for these related terms, which cover similar topics." Area artists were invited to submit designs from which a winner was chosen. *Watership Down*, created by Toronto-based artists Jon Reed and Maier Yagod, reflected the 1972 Richard Adams novel after which it was named. The installation featured five house gables, which appeared to be either rising or sinking depending upon the perspective of the viewer.

"See Also" has been generously funded through an endowment fund set up by Lockwood Thompson, and the program is a collaboration between the Library and Cleveland Public Art.





#### IN THIS SECTION:

Promoting Literacy for Kids  
Adult & Special Needs Services  
Special Programs & Celebrations

Writers & Readers Series »

Celebrating the Ansfield-Wolf Book Award »

Saluting the Dreamers »

Multicultural Programming »

See Also »

[Designing a Better Cleveland »](#)



#### Designing a Better Cleveland

*Designing a Better Cleveland* is a pocket-sized guide to urban design and how public spaces are created in the city. Written by Steven Litt, art and architecture critic for *The Plain Dealer*, and published in partnership with Cleveland Public Art, the booklet gives 16 fundamental principles for how great cities are designed, built and enjoyed.

Designed by local graphic design studio RUL, *Designing a Better Cleveland* was an outgrowth of a program called "Civic Design & Inspired Infrastructure," which is part of the Library's annual series "Spectrum: The Lockwood Thompson Dialogues." This program featured Alex Washburn, chief urban designer in New York City; Fred Salvucci, MIT engineering professor and mastermind of Boston's Big Dig projects; and Litt discussing how cities can bring together form and function to ensure their future success.



04



Accomplishing More with Smarter Initiatives

IN THIS SECTION:

04

ACCOMPLISH

working  
SMARTER

Recognized for Innovation »

Five-Star Rating »

100 Years of Continuous Service »

Ohio's First Free-Standing LEED Library »

Woodland Branch Better Than Ever »

Despite double-digit funding cuts at the state and local levels, Cleveland Public Library accomplished a lot in 2010, staying true to its mission of being one of the best urban libraries in the country.

We supported that mission through an ongoing focus on three primary areas that are at the heart of how the Library is recognized both locally and nationally: innovation, customer service and sustainability.





04



## Accomplishing More with Smarter Initiatives

### IN THIS SECTION:

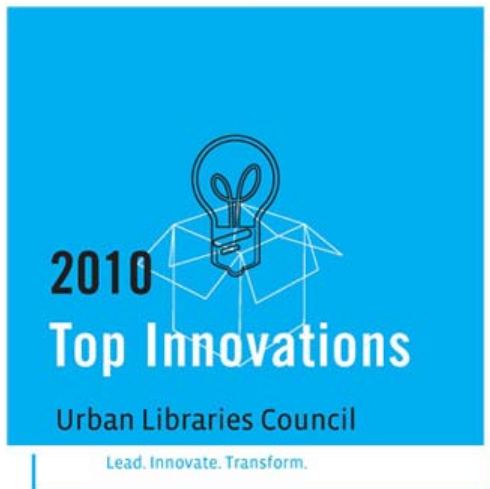
[Recognized for Innovation »](#)

[Ohio's First Free-Standing LEED Library »](#)

[Five-Star Rating »](#)

[Woodland Branch Better Than Ever »](#)

[100 Years of Continuous Service »](#)



### [Recognized for Innovation](#)

Cleveland Public Library has a long, proud history of industry firsts. In June, the Library was officially recognized for its innovation with a top innovator award from the Urban Libraries Council. The award was the result of the Library's creation of an Integrated Data Tracking System, which serves as a central database for collecting, sharing and evaluating information.

Management views the Integrated Data Tracking System as a valuable tool to help identify redundancies within the library system, use fewer resources and, ultimately, save valuable budget dollars that can be allocated to needed programs and services. The innovation was especially timely in light of recent budget cuts that mandated Library staff to work smarter and leaner.

The top innovator award is given to libraries that capture and promote innovations, share leading practices and lessons and create national and international recognition.



04



Accomplishing More with Smarter Initiatives

IN THIS SECTION:

Recognized for Innovation »

Ohio's First Free-Standing LEED Library »

Five-Star Rating »

Woodland Branch Better Than Ever »

100 Years of Continuous Service »



Five-Star Rating

Cleveland is proud to be home to a number of top-rated museums, the Rock and Roll Hall of Fame and Museum, a world-class orchestra and, soon, a nationally acclaimed Medical Mart. It is also home to one of the best libraries in the country, as proven by last year's top rating by *Library Journal*. In fact, in 2010, Cleveland Public Library was ranked one of the top five libraries in the country as the result of receiving the highest possible rating of five stars from the national industry publication.

The *Library Journal* Index of Public Library Service (*IJ* Index) ranks more than 7,400 library systems in four categories: library visits, circulation, program attendance and public Internet usage. Cleveland Public Library ranked fifth out of all library systems of its size.



04

Accomplishing More with Smarter Initiatives

IN THIS SECTION:

[Recognized for Innovation »](#)

[Ohio's First Free-Standing LEED Library »](#)

[Five-Star Rating »](#)

[Woodland Branch Better Than Ever »](#)

[100 Years of Continuous Service »](#)



[100 Years of Continuous Service](#)

August marked the 100th anniversary of the Carnegie West Branch, the largest and oldest branch within the Cleveland Public Library system. The branch was built in 1910 and named after the godfather of American libraries, Andrew Carnegie and a century of service has been provided to the Ohio City neighborhood from this location. Its more notable services include seasonal tax workshops, computer classes, multicultural programs and celebrations, an annual film festival, children's reading clubs and free summer lunches for area students.

Anniversary festivities included musical entertainment, children's crafts, a puppet show and a behind-the-scenes tour of the historical structure, which features original artwork depicting classic scenes from childhood literature.



04



Accomplishing More with Smarter Initiatives

IN THIS SECTION:

[Recognized for Innovation »](#)

[Ohio's First Free-Standing LEED Library »](#)

[Five-Star Rating »](#)

[Woodland Branch Better Than Ever »](#)

[100 Years of Continuous Service »](#)



[Woodland Branch Better Than Ever](#)

After months of remodeling, the Woodland Branch again opened its doors to the public in April. Although some of the upgrades were directly related to improving the operating efficiency of the building, others were designed to create a more welcoming environment for patrons. As a result of the reconstruction effort, the Woodland Branch now has a new roof and HVAC system. The bathrooms were also remodeled and now meet current Americans with Disabilities Act (ADA) requirements. The new lighting not only brightens the interior but also uses less energy. The number of computers in the branch doubled to meet increased demand. The Woodland Branch has been serving the community since 1904, and has been in its current structure since 1961.

IN THIS SECTION:

Recognized for Innovation »

Ohio's First Free-Standing LEED Library »

Five-Star Rating »

Woodland Branch Better Than Ever »

100 Years of Continuous Service »



### Ohio's First Free-Standing LEED-Certified Library

As a reflection of the nation's interest in the growing green movement, Cleveland Public Library's new Rice Branch received silver LEED certification in August after months of extensive review and a lengthy approval process. In doing so, it became the first free-standing library in Ohio to earn this prestigious designation.

LEED certification is the recognized standard for measuring building sustainability in the U.S. as well as in a number of other countries around the world. The LEED green building rating system, which was developed and is administered by the U.S. Green Building Council in Washington, D.C., is designed to promote design and construction practices that reduce the negative environmental impacts of buildings and improve occupant health and well-being.

The new branch, which officially opened in January 2010, showcases a number of the latest green building technologies. A key sustainable attribute of the Rice Branch is its raised floor. The modular flooring system sits 24 inches above a separate floor to allow for the installation of the air conditioning, heating and electrical units. This provides for a more efficient air flow than most AC systems, which deliver air from above and must force it downward. As a result, the Rice Branch uses a lot less energy to control the temperature of the interior than had a traditional overhead heating and cooling system been installed.

In addition, the installation of floor-to-ceiling windows maximizes the use of natural light which has been proven to enhance learning, as well as reduce the need for electricity. A sophisticated daylight harvesting system that allows the overhead lights to automatically dim and brighten based on daylight sensors further minimizes the use of electricity. As a result of enhancements such as these, the branch uses 21.4 percent less energy than a typical building of its size.

Cleveland Public Library's focus on sustainability and environmental stewardship also includes a number of programs designed to reduce the amount of waste generated and energy consumed by all of the system's branches.



## 2010 Financials &amp; Statistics

[2010 General Operating Fund](#)[Revenues](#)[Expenditures and Encumbrances](#)[2010 Statistics](#)[2010 General Operating Fund](#)**Expenditures and Encumbrances**

Salaries and Benefits	\$38,400,462	
Library Materials	\$11,893,830	
Utilities and Purchased Services	\$12,320,744	
Other Expenditures	\$7,199,951	

---

**TOTAL EXPENDITURES AND ENCUMBRANCES** \$69,814,987

Carried Forward for the Next Year's First Quarter Operations \$23,751,856

---

\$93,566,843



2010 Financials & Statistics

2010 General Operating Fund

Revenues

Expenditures and Encumbrances

2010 Statistics

2010 General Operating Fund

Revenues

Public Library Fund (State General Revenues)	\$20,413,041	
Property Taxes (City of Cleveland)	\$29,409,031	
Intergovernmental Aid	\$9,437,570	
Charges for Services (CLEVNET)	\$2,764,731	
Other Revenue	\$1,736,214	

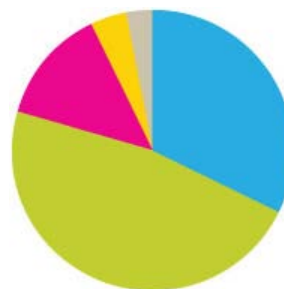
---

<b>TOTAL REVENUE</b>	<b>\$63,760,587</b>
----------------------	---------------------

Fund Balance January 1	\$29,806,256
------------------------	--------------

---

<b>Available for General Operations</b>	<b>\$93,566,843</b>
---	---------------------





## 2010 Financials &amp; Statistics

2010 General Operating Fund

Revenues

Expenditures and Encumbrances

2010 Statistics

## 2010 Statistics

Format	Main Collection	Branch Collection	Total
Titles			2,484,790
Books	2,728,738	729,920	3,458,658
Bound Periodicals			265,008
Computer Media			3,664
Government Documents			758,080
Maps			179,194
Microforms			4,640,644
Photographs, Pictures			1,383,888
Sheet Music			18,000
Sound Recordings			187,855
Videos			175,460
Items borrowed			6,777,902
Visitors			3,836,924
Reference Questions			1,110,555
Items Added			373,728
		Programs	Attendance
Programs at CPL as well as in schools, daycare centers and community centers, etc.		10,333	148,662



## Recognition

### Donors

\$1,000 » \$5,000

\$500 » \$999

\$100 » \$499

Up » \$99

### Grants and Other Large Gifts

### Other Funds Received

### Administration

### Friends of the Cleveland Public Library

### Donors of \$1,000 to \$5,000

Robert Koch Trust

Estate of Gertrude M. Medler

John Wiley & Sons, Inc.



## Recognition

### Donors

\$1,000 » \$5,000

\$500 » \$999

\$100 » \$499

Up » \$99

### Grants and Other Large Gifts

### Other Funds Received

### Administration

### Friends of the Cleveland Public Library

### Donors of \$500 to \$900

Alpha Phi Alpha Fraternity, Inc.

Dr. John F. Burke, Jr. & The Honorable Nancy Fuerst

Library of Congress Center for the Book

Rowfant Club, Inc.

Western Reserve Kennel Club



## Recognition

### Donors

\$1,000 » \$5,000

\$500 » \$999

\$100 » \$499

Up » \$99

### Grants and Other Large Gifts

### Other Funds Received

### Administration

### Friends of the Cleveland Public Library

### Donors of \$100 to \$499

The A.M. McGregor Group  
Benjamin Rose Institute Board  
and Chairperson  
Mr. Charles Bolton  
Mr. William Christensen  
Mr. & Mrs. Joe R. Cooper  
Ms. Cynthia Dunn  
East Cleveland Public Library  
Mrs. Mary Ernst  
Mr. & Mrs. Andrew Fabens  
Mrs. Judy Finocchario  
Mr. Steven S. Fishman  
Herman Gibans Fodor, Inc.  
Mr. & Mrs. Joseph R. Haywood  
Ms. Julia S. Hyrne  
Mr. & Mrs. Joseph P. Keithley  
Ms. Jane Kerr  
Dr. Donald Knuth  
Mr. Jonathon Leach (on behalf of  
CBS News/48 Hours)

Mr. John C. Martin  
Ms. Patricia Ruch Miller  
Ms. Dorothy E. Peters  
Ms. Karen Moden Poa  
Ms. Jo Roney  
Mr. Aaron M. Saltzman  
Mr. & Mrs. Jeff D. Saut  
Mr. Gregory Schwartz  
Mr. & Mrs. D. R. Simons  
Sisters of Charity Foundation  
Ms. Laura V. Skaates  
Karen Skunta & Company  
Ms. Lillian Swann  
Ms. Betty Vaughn-Aponte  
Mr. Frank Wrenick  
Zeta Phi Beta Sorority Gamma  
Zeta Chapter



## Recognition

Donors

\$1,000 » \$5,000

\$500 » \$999

\$100 » \$499

Up » \$99

Grants and Other Large GiftsOther Funds ReceivedAdministrationFriends of the Cleveland Public LibraryDonors of Up to \$99

Mr. &amp; Mrs. Gregory P. Althans

Ms. Marjorie Anderson

Anonymous

Ms. Patricia Baskin

Ms. Janet C. Baumler

Mr. Charles A. Bittenbender

Ms. Frances Bockbrader

Mr. &amp; Mrs. William Butcheller

Ms. Anna Bricetti

Mr. &amp; Mrs. William E. Bruner

Mr. &amp; Mrs. Leroy J. Call

Mr. &amp; Mrs. James M. Cox

Mr. William Curry

Ms. Victoria Dannemiller

Mary Kay DeGrandis &amp; Edward Donnell

Mr. &amp; Mrs. Joe DeKold

Mrs. Karen Donelan

Ms. Nan Eisenberg

Mr. &amp; Mrs. Gary Alan Fine

The Finnegan Family

Mr. &amp; Mrs. Aaron M. Finocchiaro

Mr. &amp; Mrs. Gary Frieman

Ms. Claire Gallagher

Mr. &amp; Mrs. Peter M. Gerhart

Mr. Mike Gladden

Mr. &amp; Mrs. Allan Greenberg

Ms. Sue E. Greer

Mr. &amp; Mrs. Bud Griebel

Mr. Ben Harper

Ms. Lucille M. Heldt

Mr. Ray E. Koskie

Mr. &amp; Mrs. Ira G. Levinsky

Ms. Mary Ann Lollo

Ms. Carol Ludec Family

Mr. Lawrence Mack

Mr. Malcolm Margellerray

Ms. Roberta McNamara

Mr. &amp; Mrs. James Medlock

Ms. Susan Miller

Mr. &amp; Mrs. James C. Mitchem

Ms. Julia Niedzwiecki

Ms. M.K. Perkins

Mr. &amp; Mrs. Howard Pond, III

Ms. Sandra Reynolds

Mr. Michael Rose

Mr. Thomas Rose

Mr. &amp; Mrs. Steven Rosenberg

Ms. Barbara Russell

Ms. Judith Sims

Ms. Sue Stein

Mr. &amp; Mrs. Dennis L. Swenson

Ms. Evelyn Swope

Mr. Carl B. Tower

Mr. Chipin Tuan

Mr. &amp; Mrs. Jeff Turner

Mrs. Mitzie R. Verne

Mr. &amp; Mrs. Uwe H. Von Glahn

W.C. Cox &amp; Co.

Mr. &amp; Mrs. Robert Weber

Mr. &amp; Mrs. Chuck Weisman

Western Reserve Architectural Historians

Mr. &amp; Mrs. Harold Wilson

John &amp; Tena Wilson

Mr. John G. Winkelpleck

Mr. &amp; Mrs. Curtis J. Witchey

Mr. Frank Wrenick



## Recognition

### Donors

\$1,000 » \$5,000

\$500 » \$999

\$100 » \$499

Up » \$99

### Grants and Other Large Gifts

### Other Funds Received

### Administration

### Friends of the Cleveland Public Library

### Grants and Other Large Gifts

- [LSTA KnowItNow](#)—\$518,631 for providing reference services 24x7
- [LSTA Library For the Blind](#)—\$223,892 for providing services for the blind and physically disabled
- [LSTA Library for the Blind](#)—\$4,999 to purchase videos and Playaways to further develop its current collection
- [Cleveland Foundation Grant](#)—\$73,000 to accomplish goals set forth in the Transitions work plan developed by the Library and MyCom
- [Target Grant](#)—\$35,000 to fund the 2011 Winter Reading Club that promotes books and reading activities to K–12th grade students
- [Saint Luke's Foundation Grant](#)—\$26,517 administered by Neighborhood Progress, Inc. for the Rice Branch Student Learning Center to provide assistance to students in the Buckeye Neighborhood
- [Cleveland Thermal, LLC](#)—\$12,000 for charitable contribution



## Recognition

### Donors

\$1,000 » \$5,000

\$500 » \$999

\$100 » \$499

Up » \$99

### Grants and Other Large Gifts

### Other Funds Received

### Administration

### Friends of the Cleveland Public Library

### Other Funds Received

- [Frederick W. and Henryett Slocum Judd Fund](#)—\$221,313 for the Library's Homebound Service
- [Lockwood Thompson Memorial Fund](#)—\$169,591 for the purchase of fine arts materials, lectures, staff recognition and travel expenses
- [Winifred Beech Young Testamentary Trust](#)—\$39,059 for the services to blind persons of the Connecticut Western Reserve
- [Estate of Anna M. Schweinfurth](#)—\$36,734 for the purchase of architectural materials
- [Friends of the Cleveland Public Library](#)—\$18,000 for program support



## Recognition

### Donors

\$1,000 » \$5,000

\$500 » \$999

\$100 » \$499

Up » \$99

### Grants and Other Large Gifts

### Other Funds Received

### Administration

### Friends of the Cleveland Public Library

#### Administration

[Felton Thomas, Jr.](#)  
Director

[Cindy Lombardo](#)  
Acting Deputy Director

[Sandra Kuban](#)  
Finance Administrator

[Robert T. Carterette](#)  
Automation Services Administrator

[Timothy R. Diamond](#)  
Special Assistant to the Director

[Patricia E. Lowrey](#)  
Technical Services Administrator

[Myron Scruggs](#)  
Property Management Administrator

[John Skrtic](#)  
Acting Public Services Administrator

[Sharon L. Tufts](#)  
Human Resources Administrator

[Tena Wilson](#)  
Marketing & Communications  
Administrator



## Recognition

### Donors

\$1,000 » \$5,000

\$500 » \$999

\$100 » \$499

Up » \$99

### Grants and Other Large Gifts

### Other Funds Received

### Administration

### Friends of the Cleveland Public Library

Allison Wallace  
President

Amy McMaken  
Past President

Robert Pincus  
Vice President

### Friends of the Cleveland Public Library

Anne Marie Warren  
Treasurer

Mike Kelly  
Secretary

Elizabeth Arnold, Julia Briggs, Lauren  
Champ, Bonné de Blas, Nicole O'Sullivan,  
Steve Potash  
Trustees

Mary Scelsi  
Director

Erica Munson  
Associate Director



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Main Library Downtown



325 Superior Ave., N.E.  
Cleveland, OH 44114  
Phone: 216.623.2800  
Fax: 216.623.7015

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Addison Branch



6901 Superior Avenue  
Cleveland, OH 44103  
Phone: 216.623.6906  
Fax: 216.623.6909

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Broadway Branch



5417 Broadway Avenue  
Cleveland, OH 44127  
Phone: 216.623.6913  
Fax: 216.623.7185

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Brooklyn Branch



3706 Pearl Road  
Cleveland, OH 44109  
Phone: 216.623.6920  
Fax: 216.623.6970

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Carnegie West Branch



1900 Fulton Road  
Cleveland, OH 44113  
Phone: 216.623.6927  
Fax: 216.623.6929

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Collinwood Branch



856 East 152nd Street  
Cleveland, OH 44110  
Phone: 216.623.6934  
Fax: 216.623.6936

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### East 131st Street Branch



3830 East 131st Street  
Cleveland, OH 44120  
Phone: 216.623.6941  
Fax: 216.623.6978

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Eastman Branch



11602 Lorain Avenue  
Cleveland, OH 44111  
Phone: 216.623.6955  
Fax: 216.623.6957

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Fleet Branch



7224 Broadway Avenue  
Cleveland, OH 44105  
Phone: 216.623.6962  
Fax: 216.623.6964

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Fulton Branch



3545 Fulton Road  
Cleveland, OH 44109  
Phone: 216.623.6969  
Fax: 216.623.6972

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Garden Valley Branch



7201 Kinsman Road  
Suite #101  
Cleveland, OH 44104  
Phone: 216.623.6976  
Fax: 216.623.7186

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Glenville Branch



11900 St. Clair Avenue  
Cleveland, OH 44108  
Phone: 216.623.6983  
Fax: 216.623.6985

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Harvard-Lee Branch



16918 Harvard Avenue  
Cleveland, OH 44128  
Phone: 216.623.6990  
Fax: 216.623.6992

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Hough Branch



1566 Crawford Road  
Cleveland, OH 44106  
Phone: 216.623.6997  
Fax: 216.623.6999

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Jefferson Branch



850 Jefferson Avenue  
Cleveland, OH 44113  
Phone: 216.623.7004  
Fax: 216.623.7007

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Langston Hughes Branch



10200 Superior Avenue  
Cleveland, OH 44106  
Phone: 216.623.6975  
Fax: 216.623.6974

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Lorain Branch



8216 Lorain Avenue  
Cleveland, OH 44102  
Phone: 216.623.7011  
Fax: 216.623.701

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Martin L. King, Jr. Branch



1962 Stokes Boulevard  
Cleveland, OH 44106  
Phone: 216.623.7018  
Fax: 216.623.7020

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Memorial-Nottingham Branch



17109 Lake Shore Boulevard  
Cleveland, OH 44110  
Phone: 216.623.7039  
Fax: 216.623.7042

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Mt. Pleasant Branch



14000 Kinsman Road  
Cleveland, OH 44120  
Phone: 216.623.7032  
Fax: 216.623.7035

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Rice Branch



11535 Shaker Boulevard  
Cleveland, OH 44120  
Phone: 216.623.7046  
Fax: 216.623.7049

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Rockport Branch



4421 West 140th Street  
Cleveland, OH 44135  
Phone: 216.623.7053  
Fax: 216.623.7055

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### South Branch



3096 Scranton Road  
Cleveland, OH 44113  
Phone: 216-623-7060  
Fax: 216-623-7063

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### South Brooklyn Branch



4303 Pearl Road  
Cleveland, OH 44109  
Phone: 216.623.7067  
Fax: 216.623.7069

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Sterling Branch



2200 East 30th Street  
Cleveland, OH 44115  
Phone: 216.623.7074  
Fax: 216.623.7072

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Union Branch



3463 East 93rd Street  
Cleveland, OH 44104  
Phone: 216.623.7088  
Fax: 216.623.70822

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Walz Branch



7910 Detroit Avenue  
Cleveland, OH 44102  
Phone: 216.623.7095  
Fax: 216.623.7099

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### West Park Branch



3805 West 157th Street  
Cleveland, OH 44111  
Phone: 216.623.7102  
Fax: 216.623.7104

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Woodland Branch



5806 Woodland Avenue  
Cleveland, OH 44104  
Phone: 216.623.7109  
Fax: 216.623.7113

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Ohio Library for the Blind & Physically Disabled



Photo credit: Peter Harasimchuk

17121 Lake Shore Boulevard  
Cleveland, OH 44110  
Phone: 216.623.2911  
Toll-Free: 800.362.1262

[\[ more about this branch \] »](#)



## Library Locations

### Main Library

Downtown

### Branch Locations

Addison	Martin L. King, Jr.
Broadway	Memorial-Nottingham
Brooklyn	Mt. Pleasant
Carnegie West	Rice
Collinwood	Rockport
East 131st Street	South
Eastman	South Brooklyn
Fleet	Sterling
Fulton	Union
Garden Valley	Walz
Glenville	West Park
Harvard-Lee	Woodland
Hough	
Jefferson	
Langston Hughes	
Lorain	

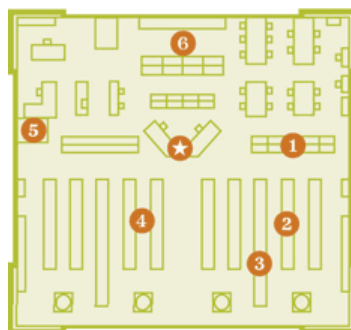
Bookmobile

Homebound Service

Ohio Library for the Blind & Physically Disabled

Public Administration Library

### Public Administration Library



City Hall, Room 100

- ★ Information Desk
- 1 Magazines
- 2 Public Administration
- 3 Codified Ordinances
- 4 Law
- 5 Maps
- 6 Subject Files

City Hall  
Room 100  
601 Lakeside Avenue  
Cleveland, OH 44114  
Phone: 216.623.2919

[\[ more about this branch \] »](#)