

DIRECTOR'S REPORT

September 20, 2018

FIGHTING COMMUNITY DEFICITS

On July 10th, OLBPD hosted its annual Family Fun and Learning Day in Cleveland at the Lake Shore Facility. OLBPD hosted 85 registered patrons who enjoyed tours of the Sensory Garden and OLBPD, as well as guest speakers Tracy Grimm from the SLO Talking Book Program, and Beverly Cain, State Librarian of Ohio. OLBPD patrons also enjoyed listening to keynote speaker Romona Robinson, WOIO-TV evening news anchor and author of "A Dirt Road to Somewhere," and Pam Davenport, Network Consultant from the National Library Service. Exhibitors were also on hand from the Cleveland Sight Center, Guiding Eyes for the Blind, Magnifiers and More, and others offering products and services of interest to our patrons.

FORMING COMMUNITIES OF LEARNING

Summer Reading Club

The 2018 Summer Lit League (SLL), formerly known as Summer Reading Club provided reading and engagement activities that were thematically aligned with Yinka Shonibare's art installation The American Library. The exhibit in Brett Hall was a part of FRONT International: Cleveland Triennial for Contemporary Art, a regional art show held in Cleveland, Oberlin and Akron. Key aspects of the collaborative exhibition include international cultural diversity, immigration and the ever-changing political climate of an American City. As it relates to summer programming, the key aspects FRONT built the programmatic foundation of the SLL programmatic experience.

Programming content focused on world art and culture activities. Throughout the summer program, participants participated in a variety of enrichment activities that promoted the arts, inclusion, community building, reading, writing and other forms of creative expression.

Summer Lit League registration began Monday, June 4 with the associated programming continuing for 8 weeks (June 4th - July 28th). At the conclusion of this year's SLL, 13,530 students with 6,484 completing. The 2018 completion rate continued its trend upward with a 22% increase from 2017, in addition to a 33% registration increase.

The Cleveland Public Library received generous financial and in-kind support from the Cleveland Public Library Foundation, The Cleveland Metroparks Zoo, The Children's Museum of Cleveland, Cleveland Book Bank, Greater Cleveland Food Bank, Radio One, Chipotle Mexican Grill, The Cleveland Cavaliers, and The Cleveland Monsters.

The 2018 SLL culminated with a free event on Saturday, August 4, at the Cleveland Metroparks Zoo. As a completion prize, all eligible SLL participants were given a voucher for two people, which granted free access to all attractions at the main Zoo complex, including the SLL celebration. Eligible patrons were entered into a raffle for Southwest Airline gift cards, Beats Headphones and Kindle Fires. On the day of the event, 612 vouchers were redeemed in exchange for 1225 Zoo tickets; a 27% attendance increase from 2017.

Ohio Center for the Book Scholar-in-Residence Whitney Porter
The Ohio Center for the Book selected Kent State University PhD student Whitney Porter 2018-2019 residency. She was selected by Manager of the Literature Department and OCBF Amy Dawson, Assistant Director of Public Services, Main Library, Robin Wood, and Janet Ingraham Dwyer, Library Consultant and Choose to Read Ohio Director at the State Library of Ohio.

Cleveland Law Library Book Club
Public Administration Library (PAL) Library Assistant David Furies hosted a book discussion with the author on August 3rd in collaboration with the Cleveland Law Library Association. The book *Eyes like mine* was written by Lauren Cecile. Ms. Cecile is also known by her professional name The Honorable Lauren C. Moore, Cleveland Municipal Court Judge.

Exhibits and Displays

FRONT: *The American Library*

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As a part of FRONT the Cleveland Public Library hosted *The American Library*, an installation created by artist Yinka Shonibare MBE (RA), that featured thousands of books wrapped in African wax cloth, their spines emblazoned with the names of first- or second-generation U.S. immigrants and African Americans affected by the Great Migration from the American South. Artists, athletes, scientists, musicians, writers, physicians, inventors, architects, and other cultural icons. are represented in this exhibit.

While Shonibare's studio made the final decisions regarding the installation's list of immigrants, Cleveland Public Library staff played a significant role in researching and suggesting many of the names that will appear in *The American Library*.

One of CPL's signature event for *The American Library* occurred on August 23. Approximately 40 people visited Brett Hall to see the installation and hear "*Tightly Bound: The Story of Dutch Wax Textiles*." This presentation by Jane Hammond, Textile Conservator at ICA, described the origins, manufacture, and conservation of wax cloth, the fabric used in the Shonibare exhibit.

Also as a part of FRONT programming the Library in partnership with the Cleveland Museum of Art hosted a musical performance on August 15th on Mall C in downtown Cleveland. Cheick Hamala Diabate a Ghanaian artist who explores West African rhythms in the griot tradition. Diabate is considered a master of the n'goni, a stringed lute and ancestor of the banjo.

FRONT: Kerry James Marshall

In conjunction with FRONT's *Kerry James Marshall: Works on Paper* at the Cleveland Museum of Art, a selection of works from Marshall's comic series *Rythm Mastr* series was on view at the Cleveland Public Library, Main building in the lower-level exhibit cases. In these works, Marshall animates the history and mythology represented by traditional African sculpture, developing an array of black protagonists that populate his narrative frames. This collaborative presentation was designed in part as recognition of the role that public libraries played in Marshall's early development as an artist.

Cleveland Division of Air Quality, *CDAQ Visual Timeline*

The Cleveland Division of Air Quality, *CDAQ Visual Timeline* is a traveling exhibit showing how the air quality in Cleveland has improved over the years. Historical photographs and text show

the history of industry, facilities, and areas of Cleveland as well as a history of air pollution control in Cleveland and how the Division of Air Quality evolved throughout the years. The 4-panel exhibit and related pamphlets were installed at West Park Branch in August, and are moving to other CPL locations in the future.

Research that's Possible Only at Main Library

- Staff assisted a patron identify the blacksmith shop that their grandfather owned using the City Directories and Sanborn Fire Insurance maps.
- Staff assisted a baseball researcher with finding and obtaining an image of the Cleveland Spiders from 1892. The image will be used in a SABR presentation to be given at the Library later in the year.
- Staff assisted the Managing Producer at Ideastream with locating images of Blossom Music Hall for possible use on a video documenting the Hall's 50th Anniversary.
- Staff has been helping a family from Texas acquire newspaper articles and photographs of their great grandfather who was an amateur boxer in Cleveland. Staff is using in the Plain Dealer, Cleveland Press, and Cleveland News for amateur boxer Al Jackson.
- Staff worked with a patron who sponsors the grave of a fallen American World War II soldier in Belgium. The patron was searching for autobiographical information, photographs, and other articles relating to the soldier.
- Staff members supplied a photograph of Cleveland millionaire, James Corrigan, to an out of state historical society for a book on Great Lakes maritime history.
- Mayor Frank G. Jackson's Summer Youth Employment Program came into the Map Collection to conduct property research using the Sanborn Fire Insurance maps.
- A representative of the Hungarian Cultural Garden visited Map Collection and digitized 4 historical plans of the garden for a presentation he will be conducting.
- Staff helped a researcher from Texas find articles about a sit-in that took place in March of 1930 at a downtown Cleveland restaurant.
- Staff assisted an employee & researcher from the Cleveland Natural History Museum to locate a book & map for geological studies of Northeast Ohio. CPL is the only location with the materials they sought.
- Staff assisted a writer with historical images of Cleveland ice hockey teams from the 1930s - 1980s for a publication.

- Staff assisted a local writer with finding and obtaining an image of the Henry Kitchen mansion at 3134 Euclid Avenue. An image of the residence was found in the newly described Charles S. Hackett Collection.
- Staff helped a patron from the Brick Collectors association identify the company that produced the "Shield Brick". This patron has been researching the brick for about twenty-years, and staff were able to use the City Directories and other research sources to identify the company.
- Staff assisted researcher and writer obtain historical images of the Stillman Theatre for an article on the Cleveland Historical website. The images were pulled from the Charles S. Hackett Collection.
- Staff assisted a researcher with finding and obtaining images of boxer and gambler Tommy McGinty, and of Tommy McGinty's Place, the subject of a raid by Eliot Ness in 1936. One of the photographs found in the Subject Cleveland Collection was taken during the time of the raid.
- Staff assisted a patron find information about his relative who served in the Civil War. Using "The Roster of Union Soldiers" for Ohio, staff found the correct soldier listings.
- Staff helped a patron clarify a family mystery. The patron's grandfather disappeared from Boston in the 1950s but died in Cleveland in 1968. Using the Criss-Cross directories, staff were able to verify the missing relative lived at the Colonial Hotel at 523 Prospect Ave.
- Research Fellow from Case Western Reserve and the Director of the Flora Stone Mather Center for Women requested information of the items that Edith Anisfield-Wolf donated to CPL before she passed in 1963. This included her poetry, artwork, and a manuscript leaf from a medieval Bible.
- Request for permission to use historical chess portrait photographs from a researcher and founder of the sole chess publishing house in Turkey for a publication.
- Conductor & Historian of the Ted Lewis Museum in Circleville Ohio requested some music from the Eyman Dance Collection
- Ph.D. candidate from Limerick Ireland requested a scan of selected articles from the *Citizen Newspaper* (NY: 1854-1857)
- Chess research request to see a copy of *El torneo de ajedrez para el campeonato de la República Mexicana; desarrollo de la habilidad en el ajedrez (1926)*
- Chess research request for scans from 1913 issue of *Deutsches Wochensach* on a biography on Johannes Zukertort (1842-88).

- Chess research request for an 1862 article in chess journal called *The Dial*.
- Patron request to view the signed copy of Salvador Dali's publication of *Alice in Wonderland* in Special Collections.
- Chess research request for scans from the 1878 edition of the chess column from *The Glasgow Weekly*.
- Chess research request to view the 1926 chess tournament booklet held in Mexico called *El Torneo de ajedrez para el Campeonato de le Republica Mexicana*.
- Fine Arts staff assisted the Cleveland Print Club identify Andy Warhol prints donated to the Cleveland Zoo in 1983.
- Request for the score *Tom-Tom* that was performed at the Municipal Stadium Cleveland, Ohio, June 30th, 1932.
- Request for scans from the Howell & Thomas architectural drawings of the Rufus Burton home built in Zanesville, OH (1911-12).
- Chess research request from Italy of a 1739 chess manuscript by Giulio Volpe Borsello, titled '*Traduzione della scacheide del Vida*', which is described as "autograph" of Volpe Borsello.
- Research request to confirm that Special Collections owned a 1665 copy of *Tom Thumb: His Life and Death* which was confirmed.
- Request for scans from 1913 publication about Islamic legends entitled *Majmū'ah-'i nūr nāmah*.
- Request from Harvard for scans from the East India Manuscript collection called *Letters to Samuel Peach on the capture of Seringapatam and on trigonometrical surveying., 1799-1802*.
- Request from the Butler Library in New York a 1949 article about a Hebrew Letter written in 1768 from the *Journal of the Rama Varma Archaeological Society*.
- Assisted Professor from George Washington University researching artist Patrick Henry Ranson who moved to Cleveland in 1867 and painted portraits.
- Assisted a researcher working on a book about the relationship between chess master George Koltanowski and artist Marcel Duchamp. They requested permission to use some of the chess portrait photographs.
- Professor from Grinnell College in Iowa requested information about Cleveland pianist and composer Isabella Beaton (1870-1929) from the Johann Beck archive in Fine Arts. Articles were found in the *Plain Dealer* and various local papers.
- Librarian from Medina County Library requested assistance in identifying a book written on vellum written in a foreign script. Special Collections identified the language

as Ge'ez, the language of the Ethiopian Orthodox Church. Staff recommended to contact The Manuscripts Division of the Princeton Library due to their large collection of Ethiopic manuscripts.

- An Italian researcher requested scans from a 1920 book about Graziella Pareto, a soprano (wife of Gabriele Sibella).
- Ph.D. Architectural candidate from the U. of Cincinnati requested to view microfilm of the *History of the Supervising Architect of the Treasure Dept.* (1886) that the Schweinfurth Committee purchased.
- Architect from Midland Architectural Hardware inquired about plans for the Rockefeller Building on Superior and the Perry-Payne Building. Plans were found in a book by the National Park Service. They also inquired about trade catalogs for the Yale Lock Co.; some were found in the Trade Catalog collection (part of the Schweinfurth Collection).
- Assisted visiting academic researcher from Vanderbilt doing research from the East India Collection, of the *Diary of Mr. Hastie, Government Agent in Madagascar, 1823 to 1 January 1824.*
- Request for Sam Lloyd's puzzle column from *Woman's Home Companion* from 1911 and 1914.
- Staff gathered Cleveland Chamber of Commerce records from the Business Department's clipping file for a patron.
- A patron sought information about an earthquake in Cleveland around mid-1930's when a stairway collapsed downtown after a school dance. The event was chronicled in an article entitled "8-Minute Tremor Felt in Nine States; Canada Reports Slight Shock" in the *Historical Plain Dealer* database.
- A WCPN Ideastream radio host has been working with staff on Census statistics and specialized reports for her podcast, *The Downtowner*. Government Documents has supplied crucial data to them from CPL's census data collection.

Strategic Plan

Our Mission:

We are "The People's University," the center of learning for a diverse and inclusive community.

Our Strategic Priorities:

1. Form communities of learning
2. Fight community deficits

3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

CLEVNET

CPL has over 12,000 followers on Twitter and the Facebook page currently has over 8,000

GRANTS & DEVELOPMENT

Best Buy Teen Tech Center at Rockport Branch

- o Work continued on furniture, painting, equipment, etc.
- o Coordinating soft opening for September 12
- o Planning Grand Opening, currently scheduled for November 14.

Early Literacy Training Initiative (Bruening Foundation grant)

- o Submitted Year I progress report
- o Met with program officer to review progress and discuss budget and Year II work
- o Working with OSU on new agreement for a second year of work.

CPL Foundation

- o Assisted in creation and mailing of a mid-year appeal to donors.
- o Assisted in planning of Board of Directors Meeting.
- o Explored venues for CPL150 celebration event
- o Created new brochure.

Progress Reports

- o Submitted Cleveland Foundation marketing grant mid-term report for CPL Foundation.
- o Submitted LSTA progress report for BookBox at Edgewater Beach.
- o Submitted PNC progress report on Kindergarten Clubs.

Applications/Grants

- o Submitted ULC Innovations nomination for eSports @ CPL. *Received notice that we did not receive the award.*

- o Submitted request to Ohio Transformation Fund to support the Prison Nation exhibit at the MLK Branch.
- o Submitted Letter of Inquiry to the Fowler Family Foundation for out-of-school and after-school programming.
- o Submitted grant application to Norfolk Southern for funds to purchase giveaway books.

Letters of Support submitted to the following individuals/organizations:

- o Ideastream
- o LAND Studio
- o Cleveland Seedbank
- o BorderLight: Festival of International Theatre Cleveland
- o Eugene Lang College - for Charles Chestnutt collection
- o Literary Cleveland
- o LylesArt

PUBLIC SERVICES

Programs and Services

Summer Reading Club

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As a part of this year's SLL, three special events were held at various locations including the Cleveland Metroparks Edgewater Beach, Brett Hall of the Main Library, Fulton and Langston Hughes Branches. Summer Lit League featured presenters include Tiffany D. Jackson, New York Times bestselling author Roshani Chokshi, and Pratt Institute Graduate and illustrator, Ellen Weinstein.

Tiffany D. Jackson is a TV professional turned novelist, building a national reputation as an outstanding contributor to the genre of Young Adult literature. Jackson's critically acclaimed debut novel received rave reviews, as *Allegedly* was named one of the Best YA Books of 2017 by Kirkus Review, School Library Journal, NY Public Library, Chicago Public Library and the Texas Library Association. *Allegedly* was also nominated for an NAACP Award.

Roshani Chokshi is the New York Times bestselling author of *The Star-Touched* series and *Aru Shah and the End of Time*, book one in the *Pandava* series. Paramount Pictures won the movie rights to *Aru Shah and the End of Time*. In Chokshi's middle grade debut, *Aru Shah* tends to tell over the top stories in an attempt to gain friendship at school. As *Aru* tries to escape her mess after claiming the museum's *Lamp of Bharata* is cursed, she embarks on an unimaginable journey. Karen Rosenfelt, producer of the *Twilight* Saga and *Percy Jackson* is producing.

Ellen Weinstein was born and raised in New York City. As an award-winning illustrator, Weinstein has a list of high-end clientele, including but not limited to the New York Times, Times Magazine, The Wall Street Journal, GQ Magazine and the Modern Museum of Art. Weinstein's first illustrated picture book, *Yayoi Kusama, From Here to Infinity*, unfolds Kusama's

journey from Matsumoto, Japan to New York City and her rise to success as a world renowned artist. The Cleveland Museum of Art is exhibiting Yayoi Kusama: Infinity Mirrors from July 7 - September 30, 2018.

The audience differed for each special event. Students from Cleveland YoungLives, a local organization community to reaching pregnant teenage girls or those who have already entered motherhood, and the Police Athletic League (PAL) were guests at Edgewater Beach for Tiffany D. Jackson, in addition to various Northeast Ohio library professionals and book lovers alike. North Collinwood Salvation Army Summer Camp students visited Main Library to attend Roshani Chokshi's author event. Outreach to each of these groups has strengthened our relationship with communities unfamiliar with library services and programs and afforded them the opportunity to have direct interactions with nationally-renowned authors. As part of the programs, each participant received a signed copy of *Allegedly*, Monday's Not Coming and Aru Shah and the *End of Time*. Community members from Fulton and Langston Hughes Branches explored art and enjoyed a reading of Yayoi Kusama: *From Here to Infinity*, with illustrator Ellen Weinstein.

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well as a history of air pollution control in Cleveland and how the Division of Air Quality evolved throughout the years. The 4-panel exhibit and related pamphlets were installed at West Park Branch in August, and are moving to other CPL locations in the future.

Early Childhood Services

On the Road to Reading staff focused primarily on Kindergarten Clubs, a kindergarten readiness program funded by Starting Point and PNC Bank. In total 45 clubs will be held from May 30th and ending on October 1st. Sandy Nosse, Family Engagement Specialist, Mobile Services, lead all the sessions held this summer. Average attendance per session was approximately 10 families. In June, Allison Kennedy joined the team as a part-time Library Assistant, a position that had been vacant since May 2017. She has an early childhood degree and several years of experience in early childcare services, from teacher to administrator.

In July, the collection was evaluated and new kits were created in August to service the OTRR centers in Fall 2018. In August, it was decided that the OTRR service would also include an expanded book delivery service. In August, OTRR recruited 12 new sites for the fall 2018 session, which will start on September 10th.

STAFF

On June 11, Alison Kennedy, Library Assistant, Part-Time Regular, Youth Emphasis, began working at Mobile Services.

On July 9th, Mobile Services Manager, Rhonda Pai assumed the role of Early Childhood Literacy Coordinator (Part-Time).

On the same date, Adult Programming and Outreach Coordinator, Shayna Muckerheide became temporary Manager of Mobile Services. Mrs. Muckerheide was tasked with assessing Mobile Services operations delivering data informed recommendations to Administrators by the end of 2018.

On July 18th, Danielle Konkoly, Branch Clerk, Mobile Services (PTR), was promoted to Library Assistant, PTR, Computer Emphasis, Rockport Branch.

Cleveland Downtown History by Bike

Center for Local & Global History Librarian Terry Metter conducted three bike tours of Downtown Cleveland. Using the UH

Bike share, patrons rented a bike or brought their own to use while Mr. Metter gave a tour of downtown's historic sites.

CLE Heritage Tour

To Celebrate Cleveland's 222nd birthday, Center for Local & Global History Manager Olivia Hoge organized the CLE Heritage Tour, a Lolly the Trolley tour of near east neighborhoods. Cleveland author Alan Dutka hosted the tour of Asia Town, St. Clair Superior, and Slavic Village.

Cleveland in the 1950s

Photograph Collection Librarian Brian Meggitt presented "Cleveland in the 1950s: Photographs from the Charles S. Hackett Collection" on August 11th. The talk focused on changes to transportation and city infrastructure, using images of the end of the streetcar lines and demolition of multiple Millionaires' Row mansions. In conjunction, Mr. Meggitt completed a new display, "Cleveland in the 1950s".

City of Cleveland Birthday Party

Government Documents Supervisor led a Cleveland Public Library Birthday party for the city of Cleveland in July. Over 100 people came to celebrate Cleveland's 222nd birthday.

When the News was New

Center for Local & Global History Manager Olivia Hoge worked with Literature Department staff, independent historian John Vacha, and Head of Special Collections at Cleveland State University's Michael Schwartz Library, William Barrow on an exhibit on Main Library's second floor. "When the News was New," celebrates the 100th anniversary of Cleveland's first newspaper, the Cleveland Gazette & Commercial Register, published July 31st, 1818. The opening reception on July 31st was introduced by Mr. Vacha in the Ohio Center for the Book.

Getting Your Business Online

Cleveland Public Library became an official partner with Google for the *Get Your Business Online* initiative. Government Documents Supervisor Sarah Dobransky and General Research Manager Don Boozer signed up in August to gain access to online materials. Thus, Google chose Cleveland Public Library to be the location for Google's Content Partnership breakfast during *Content Marketing World 2018* conference held downtown in early September. Ms. Dobransky has been coordinating with Outreach and Programming Services to facilitate these events.

Hoops for Hunger

Business, Economics, and Labor Library Assistant Joseph Parnell was co-chair of the Harvest for Hunger Hoops for Hunger fundraiser for the Cleveland Food Bank, which raised both money and awareness of the community needs and CPL's involvement in the fight to end hunger.

Music at Main

The Singers Club of Cleveland performed themes from Lewis Carroll's novel *Alice in Wonderland*. There were 27 attendees on June 2nd. The Cleveland Clinic Band performed patriotic music in the Eastman Garden to celebrate Independence Day. There were 80 attendees on June 30th. And on August 4th, The Cleveland Opera Theater performed a mix of opera classics and Broadway musicals for 44 attendees.

Ohio Center for the Book Scholar-in-Residence Whitney Porter

The Ohio Center for the Book selected Kent State University PhD student Whitney Porter 2018-2019 residency. She was selected by Manager of the Literature Department and OCBF Amy Dawson, Assistant Director of Public Services, Main Library, Robin Wood, and Janet Ingraham Dwyer, Library Consultant and Choose to Read Ohio Director at the State Library of Ohio.

International Languages Programming

International Languages staff hosted 10 programs and served a total of 126 individuals both on-site and off-site. The largest program, supervised by Librarian Caroline Han, was the annual Chinese Summer Camp in partnership with Cleveland Chapter of the Confucius Institute and Jubilee Academy. 25 students participated in the five-day program. Librarian Victoria Kabo continued Russian language programs at Memorial-Nottingham Branch.

Youth Services Programing

Children's Librarian Eric Henshaw provided a Dungeons & Dragons program for tweens and teens called Afternoon Adventures throughout the month of August with 17 participants across all four programs. In addition, Mr. Henshaw hosted a video game program on Saturday, August 11th, for tweens and teens called Smash Saturdays.

Children's Librarians, Eric Henshaw and Julie Gabb conducted the Read Aboard storytime, and provided songs for 46 attendees on August 16th.

Sponsored by the Cleveland Food Bank, lunches were served to children ages 1-18 in the Youth Services Department. A total of

500 children received lunches. Children were also engaged with a literacy-based activity during the program.

Main Library Summer Lit League June 4th-July 28th

Main Library Summer Lit League programs were conducted for eight weeks with each program involving stories, learning activities, and a craft or activity related to the theme. A total of 374 children and families enjoyed a variety of entertaining, hands-on interactive programming.

Knitting at PAL

Knitting circles continued at PAL with regular and new members participating. Hats and scarves are being made for Warm Up Cleveland. Popular Library Manager Sarah Flinn led the gatherings. PAL's patrons contributed to a summer toiletry drive for the homeless. PAL Library Assistant Monica Musser created a crocheted leaves attached to a giving tree to assist with donations.

Sports Icon Interview

Social Sciences Library Assistant Pete Elwell coordinated a Sports Icon Interview of Al Drews, a city handball champion, conducted by Cleveland sports reporter Dan Coughlin.

Main Library Book Clubs

Brew Pub Book Clubs

The Brew Pub Book Club's *Broads, Books, and Beer* continued at Masthead Brewery over the summer. Participants discussed *American Girls in Red Russia: Chasing the Soviet Dream* by Julia L. Mickenberg; *First They Killed My Father: A Daughter of Cambodia Remembers* by Loung Ung; and *The Latehomecomer: A Hmong Family Memoir* by Kao Kalia Yang.

The Brew Pub Book Club's *Books on Tap* also had three discussions at Masthead Brewing Co. Hosted by General Research Collections Manager Don Boozer and Science and Technology Library Assistant Peter London, participants discussed *I Contain Multitudes* by Ed Young, *Waiter Rant* by Steve Dublanica, and *Astrophysics for People in a Hurry* by Neil deGrasse Tyson. Discussions were attended by regular and several new participants.

Brown Bag Book and Movie Club

History Librarian Terry Metter continued his Brown Bag Book and Movie series with the club discussing books and movies for *The Saboteur: The Aristocrat Who Became France's Most Daring Anti-Nazi Commando* by Paul Kix; *In the Heart of the Sea: The Tragedy*

of the Whaleship Essex by Nathaniel Philbrick; and *Into the Wild* by Jon Krakauer.

Non-fiction Book Club

Social Sciences Librarian Helena Travka welcomed Barbara Bisantz Raymond, the author of *Baby Thief* as discussion leader for the Social Science Non-Fiction Book Club meeting along with 14 attendees. On June 22nd, Ms. Raymond shared insights about writing the book. *Baby Thief* has been optioned for a movie by Octavia Spencer.

It's Time to Talk

Literature Librarian Evone Jeffries hosted the *It's Time to Talk* book club discussion of the poetry title *Citizen: An American Lyric* by Claudia Rankine on July 9th & 30th. The *It's Time to Talk* discussion groups offer a unique experience for those willing to engage in conversations around the complex issues of race and social justice.

Literary Frolic Fridays

Literature Department Librarian Tim Phillips hosted the Literary Frolic Friday book and film discussions. The books and films discussed were Charles Frazier's *Cold Mountain* and the 2003 movie adaptation on August 10th, and John Updike's *The Witches of Eastwick* and the 1985 movie on August 31st. Displays were created to promote the events and related literature.

Get Graphic! With Ohio Center for the Book

Literature Library Assistant Nick Durda ran the bi-weekly book club Get Graphic! The titles featured were: *Punisher Max* by Garth Ennis on June 7th, *Batman: The Dark Knight Returns* by Frank Miller on June 21st, *Scalped: Indian Country* by Jason Aaron and R.M. Guera on July 5th, *Blacksad* by Juan Diaz Canales and Juanjo Guarnido on July 19th, *Wolverine: Old Man Logan* by Mark Millar and Steve McNiven on August 2nd, *The Sheriff of Babylon 1: Bang. Bang. Bang.* by Tom King and Mitch Gerads on August 16th.

Literature Library Assistant Nick Durda and Literature Librarian Jean Collins hosted two Coffee and Comics programs at the Rising Star Roastery on Walton Ave on July 14th and July 28th. Cleveland comic artists for the programs were John G. and Mike Sangiacomo.

Literature Library Assistant Nick Durda and Valentino Zullo continue to promote comics and related topics with their newly minted podcast of Get Graphic! with three hour-long podcasts available to date.

Cleveland Law Library Book Club

Public Administration Library (PAL) Library Assistant David Furies hosted a book discussion with the author on August 3rd in collaboration with the Cleveland Law Library Association. The book *Eyes like mine* was written by Lauren Cecile. Ms. Cecile is also known by her professional name The Honorable Lauren C. Moore, Cleveland Municipal Court Judge.

Main Library Tours and School Visits

Business, Economics, and Labor Library Assistant Joseph Parnell participated in the Cleveland History Days by providing three one-hour tours of the library on June 26th and June 28th.

Youth Services staff hosted tours for about 200 students from St. Mary's Byzantine Catholic Elementary School, Martin Luther King, Jr. Career Campus, Oberlin College, and Campus International.

Photograph Collection Librarian Brian Meggitt arranged a tour of the Center for Local & Global History by 39 students and 5 faculty from Shaker Heights High School on June 22nd. CLGH staff introduced students to research methods and materials in the History department, Map Collection, and Photograph Collection.

A seminar class from Case Western Reserve took place in the Treasure Room to utilize the Anisfield-Wolf collection for the week of June 25th. The class was taught by the Director of the Flora Stone Mather center for Woman and the SAGES program at Case.

In the Fine Arts and Special Collections department, staff welcomed nearly 500 visitors in tour groups over the summer. Schools and groups visiting the Special Collections included: 60 children from the Julio de Burgos Cultural Arts Center Summer Camp, staff from the DeKalb Public Library in Georgia, Auction winners of Cleveland Kids Book Bank, seniors from Camp Anna Maria of Aurora, students from Hathaway Brown School, students from Puritas-Bellaire Day Camp, Esperanza Day Camp, MLK High School, Cleveland Institute of Music, Key Bank Employees, Deputy Director Tena Wilson and a guest, students from Cary Academy in North Carolina, among many others.

In addition, 300 after hours visitors toured Special Collections for Gateway's "Walk & Dine" event.

Main Library Outreach

The Center for Local & Global History Library Assistant Lisa Sanchez and Manager Olivia Hoge went to the Collinwood Branch for their program *Putting Collinwood on the Map* on July 26th. Children worked together to draw what they want their neighborhood to look like while Ms. Sanchez used the Digital Gallery to display historic photographs of the neighborhood. Collinwood Children's Librarian Adam Tully helped setting up and encouraging children to participate.

Special Collections loaned a collection of Cleveland related Communist broadsides to the Zygote Gallery as part of the FRONT Triennial exhibition program.

Fine Arts & Special Collections Manager Pam Eyerdam and Cleveland Digital Public Library Manager Chatham Ewing met with architects who formed a consortium called The Cleveland Architecture Foundation (CAF). Their goal is to preserve historic Cleveland architectural plans and build a partnership with CPL.

General Research Collections Manager Don Boozer and Government Documents Supervisor Sarah Dobransky participated in the 2018 Public Safety Career Pipeline Summer Program held at Martin Luther King, Jr. High School. Mr. Boozer and Ms. Dobransky taught the students to research, to recognize authoritative sources, and to correctly cite those sources in their capstone projects. They also provided one-on-one feedback to the students. On July 27th, they attended the Pipeline graduation ceremony at Cleveland City Hall.

Children's Librarians, Julie Gabb and Eric Henshaw were on the move with the Book Bike to promote CPL at many events this summer. The Summer Splash at Public Square: Pop up Storytimes were every Monday from 1:00 - 1:30 p.m.

Youth Services hosted a table at the Cuyahoga County Family Fun Day at Public Square. Staff provided library information and a craft. More than 110 people visited the table.

Children's Librarian Julie Gabb conducted story times at Rainbow Babies and Children's Hospital on Mondays at 10:00 a.m.

Children's Librarian Eric Henshaw assisted with the Be My Neighbor Day on August 13th. The event was organized by Children's Librarian Julie Gabb and Melanie McCarter from Outreach and Programming Services. Over 300 caregivers,

educators, preschoolers, and families attended the event sponsored by Ideastream and PNC Bank.

Popular Library Manager Sarah Flinn participated in the discussion *Traveling Outside our Community and How it Changes Us* at the Jerry Sue Thornton Center on Sunday, June 24th.

Popular Library Assistants Doug Westerbeke and April Lancaster worked the First-Year Students Information Fair at Kelvin Smith Library. They discussed CPL resources and signed new students up for library cards.

Main Library Displays

Special Collections staff Stacie Brisker, Bill Chase, and Pam Eyerdam installed the exhibit, *Cleveland's Sacred Spaces* in the John G. White Exhibit Corridor. The exhibit features the diversity of faiths in Cleveland, past and present.

Fine Arts staff Andy Kaplan and Mark Fox Morgan displayed books for LGBTQ Pride Month.

Government Documents Library Assistant Alea Lytle created a display focused on seniors. From various federal government agencies, Ms. Lytle ordered free handouts, bookmarks, full books on exercise, pamphlets on safety and security, pamphlets on health topics, and large posters. Due to the displays immense popularity with patrons, staff decided to maintain the display through summer.

The book displays in Social Sciences continued to attract attention from patrons. Departmental Clerk Lakitha Tolbert maintained a small display on freemasonry books, and Librarian Helena Travka had a small display on dance books and a large display of bookmark/hot book titles.

Using a poster brought back from Book Expo 2018, Social Sciences Librarian Helena Travka created a book display based on James Mustich's *1000 Books to Read Before You Die: A Life-Changing List*. Helena Travka ordered more posters for other interested departments.

The Public Administration Library had book displays highlighting the outdoors, allergy prevention, event planning, adoption, public spaces, and other topics. PAL also had displays promoting the mental health awareness discussion and the *Turning Your Art into Business* series.

Literature Senior Librarian Jean Collins maintained the tabletop theater display, with works related to the first show, Susan Hill's *The Woman in Black*, at Cleveland Play House September 15th through October 17th.

Collection Development

The Center for Local & Global History accepted a small collection of photographs and related materials for the African-American Families Photograph Collection. The items were donated by Shirley Gambrell DeLaine Fitch and depict her ancestors, the George Hayes Washington and Lucy Ann Barber Washington family. The photographs cover the late 19th century through mid-20th century as the family moved from Kentucky, to Cincinnati, to Cleveland.

CLGH also digitized and compiled items in several collections including 586 images for the Cleveland Picture Collection, 200 photographs in the Charles S. Hackett collection, a small collection from the City of Cleveland's 1956 Downtown Plan, the first five volumes of the 1912-1913 Sanborn Fire Insurance maps, and 433 images for the Ohio Digital Gallery.

CLGH Library Assistant Lisa Sanchez also completed the scanning and inventory of about 200 images in the Longwood Collection. This important addition to the Photograph Collection offers a historical record for a neighborhood in transition and a neighborhood that no longer exists. The collection depicts the slum clearance in the 1950s and the effects of redlining in Cleveland.

Special Collections Librarian Ray Rozman is working with a Cleveland State University professor and the CDPL to digitize the *Smith Agama Collection* of Hindu manuscripts. The collection, donated by Dr. H. Daniel Smith in 1978, consists of Sanskrit books and manuscripts relating to Pancaratra Studies. Agamas are a special class of Hindu religious-philosophical literature handed down through a succession of teachers from ancient times. The Smith collection has over eighty samhitas (original texts), secondary documents and studies - mainly written in English. This is the largest collection outside India and is only second to Kendriya Sanskrit Vidyapeetha in Tirupati, India.

Special Collections Librarian Stacie Brisker worked with Catalog to develop a collection record for photographs related to Dr. Zelma George that includes her work with Karamu House and the Zelma George Shelter for Homeless women.

An anonymous donor donated about a dozen documents from and by architect John Eisenmann from the 1880s. Eisenmann designed the Old Arcade across the street from Main Library.

Summer on the Cuyahoga Intern

Manager of the Literature Department and OCFB Amy Dawson in partnership with the Cleveland Digital Public Library hosted a *Summer on the Cuyahoga* intern over the summer. The intern began working on a project to inventory and partially process a selection of the *W. Ward Marsh Cinema Archives*.

Government Publishing Office Inspection

The Government Publishing Office (GPO) inspected Cleveland Public Library's Federal Depository Library Program (FDLP) collection and services for compliance with federal regulations of the program on August 20th. GPO Outreach Librarian Jaime Hays, accompanied by Kirstin Krumsee (Ohio Regional FDLP Coordinator and Government Information Library Consultant at the State Library of Ohio), performed visits to the Government Documents Department and the Public Administration Library.

CPL Designated Digital Access Partner of the U.S. Government Publishing Office

The Cleveland Public Library was officially designated a Digital Access Partner of the U.S. Government Publishing Office (GPO) in August. The announcement was made via a press release by GPO email and posted to the Federal Depository Library Program website. Cleveland Public Library is officially the first public library to have this particular partnership with GPO.

CPL Wikipedia Support Group

Throughout the summer, General Research Collections Manager Don Boozer hosted meetings of the CPL Wikipedia Support Group to discuss how to leverage Wikipedia to highlight resources of Cleveland Public Library and promote the history of the library and the city.

Research that's Possible Only at Main Library

- Staff assisted a patron identify the blacksmith shop that their grandfather owned using the City Directories and Sanborn Fire Insurance maps.

- Staff assisted a baseball researcher with finding and obtaining an image of the Cleveland Spiders from 1892. The image will be used in a SABR presentation to be given at the Library later in the year.
- Staff assisted the Managing Producer at Ideastream with locating images of Blossom Music Hall for possible use on a video documenting the Hall's 50th Anniversary.
- Staff has been helping a family from Texas acquire newspaper articles and photographs of their great grandfather who was an amateur boxer in Cleveland. Staff is using in the Plain Dealer, Cleveland Press, and Cleveland News for amateur boxer Al Jackson.
- Staff worked with a patron who sponsors the grave of a fallen American World War II soldier in Belgium. The patron was searching for autobiographical information, photographs, and other articles relating to the soldier.
- Staff members supplied a photograph of Cleveland millionaire, James Corrigan, to an out of state historical society for a book on Great Lakes maritime history.
- Mayor Frank G. Jackson's Summer Youth Employment Program came into the Map Collection to conduct property research using the Sanborn Fire Insurance maps.
- A representative of the Hungarian Cultural Garden visited Map Collection and digitized 4 historical plans of the garden for a presentation he will be conducting.
- Staff helped a researcher from Texas find articles about a sit-in that took place in March of 1930 at a downtown Cleveland restaurant.
- Staff assisted an employee & researcher from the Cleveland Natural History Museum to locate a book & map for geological studies of Northeast Ohio. CPL is the only location with the materials they sought.
- Staff assisted a writer with historical images of Cleveland ice hockey teams from the 1930s - 1980s for a publication.
- Staff assisted a local writer with finding and obtaining an image of the Henry Kitchen mansion at 3134 Euclid Avenue. An image of the residence was found in the newly described Charles S. Hackett Collection.
- Staff helped a patron from the Brick Collectors association identify the company that produced the "Shield Brick". This patron has been researching the brick for about twenty-years, and staff were able to use the City Directories and other research sources to identify the company.

- Staff assisted researcher and writer obtain historical images of the Stillman Theatre for an article on the Cleveland Historical website. The images were pulled from the Charles S. Hackett Collection.
- Staff assisted a researcher with finding and obtaining images of boxer and gambler Tommy McGinty, and of Tommy McGinty's Place, the subject of a raid by Eliot Ness in 1936. One of the photographs found in the Subject Cleveland Collection was taken during the time of the raid.
- Staff assisted a patron find information about his relative who served in the Civil War. Using "The Roster of Union Soldiers" for Ohio, staff found the correct soldier listings.
- Staff helped a patron clarify a family mystery. The patron's grandfather disappeared from Boston in the 1950s but died in Cleveland in 1968. Using the Criss-Cross directories, staff were able to verify the missing relative lived at the Colonial Hotel at 523 Prospect Ave.
- Research Fellow from Case Western Reserve and the Director of the Flora Stone Mather Center for Women requested information of the items that Edith Anisfield-Wolf donated to CPL before she passed in 1963. This included her poetry, artwork, and a manuscript leaf from a medieval Bible.
- Request for permission to use historical chess portrait photographs from a researcher and founder of the sole chess publishing house in Turkey for a publication.
- Conductor & Historian of the Ted Lewis Museum in Circleville Ohio requested some music from the Eyman Dance Collection
- Ph.D. candidate from Limerick Ireland requested a scan of selected articles from the *Citizen Newspaper* (NY: 1854-1857)
- Chess research request to see a copy of *El torneo de ajedrez para el campeonato de la República Mexicana; desarrollo de la habilidad en el ajedrez (1926)*
- Chess research request for scans from 1913 issue of *Deutsches Wochensach* on a biography on Johannes Zukertort (1842-88).
- Chess research request for an 1862 article in chess journal called *The Dial*.
- Patron request to view the signed copy of Salvador Dali's publication of *Alice in Wonderland* in Special Collections.
- Chess research request for scans from the 1878 edition of the chess column from *The Glasgow Weekly*.

- Chess research request to view the 1926 chess tournament booklet held in Mexico called *El Torneo de ajedrez para el Campeonato de la Republica Mexicana*.
- Fine Arts staff assisted the Cleveland Print Club identify Andy Warhol prints donated to the Cleveland Zoo in 1983.
- Request for the score *Tom-Tom* that was performed at the Municipal Stadium Cleveland, Ohio, June 30th, 1932.
- Request for scans from the Howell & Thomas architectural drawings of the Rufus Burton home built in Zanesville, OH (1911-12).
- Chess research request from Italy of a 1739 chess manuscript by Giulio Volpe Borsello, titled '*Traduzione della scacheide del Vida*', which is described as "autograph" of Volpe Borsello.
- Research request to confirm that Special Collections owned a 1665 copy of *Tom Thumb: His Life and Death* which was confirmed.
- Request for scans from 1913 publication about Islamic legends entitled *Majmū'ah-'i nūr nāmāh*.
- Request from Harvard for scans from the East India Manuscript collection called *Letters to Samuel Peach on the capture of Seringapatam and on trigonometrical surveying., 1799-1802*.
- Request from the Butler Library in New York a 1949 article about a Hebrew Letter written in 1768 from the *Journal of the Rama Varma Archaeological Society*.
- Assisted Professor from George Washington University researching artist Patrick Henry Ranson who moved to Cleveland in 1867 and painted portraits.
- Assisted a researcher working on a book about the relationship between chess master George Koltanowski and artist Marcel Duchamp. They requested permission to use some of the chess portrait photographs.
- Professor from Grinnell College in Iowa requested information about Cleveland pianist and composer Isabella Beaton (1870-1929) from the Johann Beck archive in Fine Arts. Articles were found in the *Plain Dealer* and various local papers.
- Librarian from Medina County Library requested assistance in identifying a book written on vellum written in a foreign script. Special Collections identified the language as Ge'ez, the language of the Ethiopian Orthodox Church. Staff recommended to contact The Manuscripts Division of

the Princeton Library due to their large collection of Ethiopic manuscripts.

- An Italian researcher requested scans from a 1920 book about Graziella Pareto, a soprano (wife of Gabriele Sibella).
- Ph.D. Architectural candidate from the U. of Cincinnati requested to view microfilm of the *History of the Supervising Architect of the Treasury Dept.* (1886) that the Schweinfurth Committee purchased.
- Architect from Midland Architectural Hardware inquired about plans for the Rockefeller Building on Superior and the Perry-Payne Building. Plans were found in a book by the National Park Service. They also inquired about trade catalogs for the Yale Lock Co.; some were found in the Trade Catalog collection (part of the Schweinfurth Collection).
- Assisted visiting academic researcher from Vanderbilt doing research from the East India Collection, of the *Diary of Mr. Hastie, Government Agent in Madagascar, 1823 to 1 January 1824.*
- Request for Sam Lloyd's puzzle column from *Woman's Home Companion* from 1911 and 1914.
- Staff gathered Cleveland Chamber of Commerce records from the Business Department's clipping file for a patron.
- A patron sought information about an earthquake in Cleveland around mid-1930's when a stairway collapsed downtown after a school dance. The event was chronicled in an article entitled "8-Minute Tremor Felt in Nine States; Canada Reports Slight Shock" in the *Historical Plain Dealer* database.
- A WCPN Ideastream radio host has been working with staff on Census statistics and specialized reports for her podcast, *The Downtowner*. Government Documents has supplied crucial data to them from CPL's census data collection.

Staff Development

Center for Local and Global History Manager Olivia Hoge participated in Community Planning Meeting for Smithsonian Learning Lab at the Western Reserve Historical Society on July 20th. She is involved in a professional development for teachers concerning Asian American history resources.

Photograph Collection Librarian Brian Meggitt, Library Assistant Adam Jaenke, and Library Assistant Lisa Sanchez were subject of

a video *Meet the Staff: Photograph Collection*. The video was shot and edited by Library Assistant Catherine Young from Cleveland Digital Public Library, with sound by Michael Young from Marketing & Communications. The concept of the video was devised by Ms. Sanchez.

Book Expo America 2018 took place in New York City. Staff in attendance were International Languages Librarian Victoria Kabo and Social Sciences Librarian Helena Travka.

Special Collections Librarian Ray Rozman was a guest to the Interconservation tour of The Hanger owned by the Blossom Family. The Hangar was built in 1930 as part of the Dudley S. Blossom estate, in Beachwood. He also had an opportunity to tour one of the Howell & Thomas homes designed by the firm in Columbus, Ohio which is now owned by an architect. Mr. Rozman assisted the architect with providing scans of the home.

Lending Manager Stephen Wohl, with Lending Assistant Supervisors Reginald Rudolph & Tracy Isaac, continued to work alongside the Book Ends training team. Together they completed the curriculum for and began offering training classes for CPL staff titled "Operations 101" and "Mental Health Awareness." They continued to facilitate Book Ends training modules SIRSI & Circulation, all of which have been attended by many public services staff.

Assistant Director of Public Services Robin Wood and Center for Local & Global History Manager Olivia Hoge attended the American Library Association's annual conference in New Orleans, June 23rd-25th.

History Librarian Terry Metter completed Federal Mediation and Conciliation Services (FMCS) training which took place in July and August at the FMCS offices in Independence.

Terry Metter also attended Library Leadership Ohio conference from July 17th-20th.

CLGH staff Olivia Hoge, Terry Metter, and Lisa Sanchez attended oral history training provided by Donna M. DeBlasio of Youngstown State University on July 10th.

Social Sciences Senior Librarian Mark Moore attended a webinar on homelessness in the United States.

Business, Economics, and Labor Senior Librarian Sandy Witmer attended a webinar sponsored by OLC and the Ohio Secretary of

State titled "Libraries Mean Business: Online Resources for Entrepreneurs and Small Businesses"

Business, Economics, and Labor Librarian Susan Mullee took the Consumer Financial Protection Bureau's *Virtual Currency Basics* webinar to better assist patrons to find resources that enable them to research the legitimacy of virtual currency web sites.

On August 9, Social Sciences Clerk Lakitha Tolbert attended the NEO-RLS *Opioids in Communities/Libraries in Response Conference* in Twinsburg.

On August 1st and 9th, Social Sciences Clerk Lisa Malone successfully completed her Federal Mediation and Conciliation Service training. Ms. Malone also attended the Strategic Areas of Focus workshop on August 30th.

Government Documents Library Assistant Alea Lytle attended the following webinars: *FDLP 101* and *We're Here, We're Queer, and We're in the Public Record: Federal Government Documents on the LGBT Movement*.

Government Documents Supervisor Sarah Dobransky attended the following webinars over the summer: *American Community Survey: Comparing Estimates* and *Beginning Genealogical Research at the National Archives*.

Tracy Isaac attended training titled "New Supervisor Toolkit", which was held at the Twinsburg library.

Literature Department and the OCFB Manager Amy Dawson attended the Marantz Picture Book Symposium hosted by the Kent State University iSchool on August 5th to 7th. *Comics and the Graphic Narrative: The Future of the Movement* was the theme of the event. Amy Dawson prepared an exhibit of the *Mike Curtis Superman Memorabilia Collection* for the event and was hosted as a VIP guest by the symposium organizers who were pleased to have an extension of the *Superman: From Cleveland to Krypton* exhibit available to symposium attendees.

Literature and OCFB Manager Amy Dawson presented a paper at the *Mind the Gaps! The Futures of the Field*, 1st Annual Conference of the Comics Studies Society on August 9th-11th at the University of Illinois at Urbana-Champaign iSchool.

Popular Librarian Judy Daniels attended a workshop on the opioid crisis. There was a panel discussion where librarians discussed

how the crisis has touched their lives in professional and personal ways.

Youth Services Senior Librarian Lan Gao served as Acting Chair and hosted two Standing Committee meetings for IFLA Library Services to Multicultural Populations (MCULTP) Section during 2018 IFLA World Library and Information Congress (WLIC) in Kuala Lumpur, Malaysia. Lan also served as Session Chair for IFLA MCULTP's public session during 2018 IFLA WLIC.

Youth Services Senior Librarian Lan Gao visited Nashville Public Library with Melanie McCarter from OPS. During the three-day visit, they met with Wish Chair Productions staff, observed their weekly puppet story times and puppet shows; shadowed Puppet Truck outreach activities, and were introduced to Bringing Books to Life program.

Assistant Director of Public Services Robin Wood attend three Cleveland Clinic Ideas for Tomorrow Speaker Series events over the summer featuring Mindy Grossman, President and Chief Executive Officer, Director of Weight Watchers International, Inc., General Stan McChrystal, Former Commander of U.S. and International Forces in Afghanistan; Author of Best-Sellers *Team of Teams* and *My Share of the Task*; Co-Founder of the McChrystal Group, and John Doerr Chairman, Kleiner Perkins.

Cleveland Digital Public Library

Programs, Services & Exhibits

Learning Commons

Cleveland Digital Public Library regularly hosts classes. During June, July, and August we regularly hosted CPL Fit Yoga, Meditation Mondays, and CPL Chess Club. We hosted the Wikipedia editing group. Our Digital Hub area laptops have been used by the public and used by library staff, and we will continue to offer 3D scanning as a service using a new HP Sprout Scanner.

Programs

Coordinating with CPL FIT, we host Yoga and Meditation offerings MWF at 1:00 and have an average of 10 or so regular attenders at all three classes, about a third of whom are from downtown offices, for an approximate total of 350 patrons attending our yoga and meditation classes over the summer. Our chess offerings, done in collaboration with Special Collections, not only include regular Thursday lunch-time meetings, but also USCF rated Quick Chess tournaments one Saturday a month.

Exhibits

We have provided input on the Sacred Spaces exhibit being put on display on level 3 and the White gallery. We scanned and provided preservation advice on the CPL History exhibit also on display on level 3. We have provided instruction and assistance for book-cradle making for exhibits.

Kiosk

ClevDPL has created content for the touch screen kiosk located in a central position in the John G. White Gallery. We have refreshed content several times, focusing, as appropriate, on chess, antiquities, Dr. Zelma George, and new material for the Sacred Spaces exhibit.

Magic Box

Cleveland Digital Public Library continues to maintain the Magic Box exhibit case on display in in the second floor atrium. We have continued to maintain digital content for the Magic Box related to the Superman, including a video done by and for children, a video on the significance of Action #1, and a facsimile of Action #1 that customers can flip through. We refresh content in the Magic Box when necessary.

Digital Exhibition Tools

ClevDPL continues to investigate using augmented reality and/or QR codes for the upcoming exhibits. Multimedia can be provided through the Magic Box, the kiosk, and a/v tools such iPads (such as those used for the Front exhibit). Over the summer we met with CleVR - a local association of virtual reality developers. We have been invited to join the Cleveland VR/AR Association.

Audio

Working with patrons and musicians in the community, ClevDPL continues to develop a project, the 'One-Way' archive, to present and share performances from the local music scene on the Internet and through the digital gallery. This project is still in the developmental stages.

Videography and Photography

ClevDPL has continued collaborating with Sports Research Center by creating interview videos. We have ongoing projects to upload the Andrew Venable Oral History Project, and the Cleveland Growing Strong project to Internet Archive, YouTube, and access them through ContentDM. Working with Archives, we have produced an interview for the CPL Oral History project.

During the summer, ClevDPL produced the following 27 multimedia projects: Kids Kite Program (photos), Singers Club of Cleveland Music at Main (video), Singers Club of Cleveland Music at Main (photos), Murals in Brett hall (video), Norwegian Students and CPL (video), What Would You Do? PR (video), Home Libraries (video), Stations (video), OPS (photos), Using Interlibrary Loan (video), Interlibrary Loan Service Desk (video), Happy Birthday Cleveland (photos), Creating Super Heros part 2 (video), Books for Twitter (photos), Books for Twitter (gifs), Music at Main Cleveland Clinic(video), Music at Main Cleveland Clinic (photos), Front International Exhibit (photos), Glass Plates (Photos / Scanning), 19 Oral History videos had to be edited together (Editing), Superhero Class (editing), Sports Interview (editing), Book Exhibit (video), Mike Bruckman (video), Mike Bruckman (photos), Photo Collection (video), W.O.W. winner (photos)

Scanning Assistance

Over the summer, Cleveland Digital Public Library staff assisted 80 reservations and drop in sessions of two hours (or more) in length. There was scanning of both large personal and library collections in the Digital Hub. Patrons used the Epson 11000XL flatbed, ATIZ book scanner, and I2S oversized flatbed scanner to accomplish their projects for personal and publication use.

Public Services Statistics

Patron Visits: Between June 1 and August 25nd the Cleveland Digital Public Library had 1178 patron interactions. We estimate several hundred KIC Scanner sessions (due to software issues we have been unable to tally KIC uses). Over three hundred twenty visitors attended over 50 programs.

Digital Gallery: The Digital Gallery continues to grow, and we have gotten numerous positive remarks on the responsive interface.

For the ninety day period before August 28th 2018, Google Analytics (GA) reports 14,933 sessions for 9,890 users and 254,876 page views. Nearly half of our digital visitors utilized chrome, a little less than a quarter used Safari, 10% used Internet Explorer, and 10% used Firefox. Per **GA**, our user base skews toward males, our users remain steady at 54% Male and 46% female. Per **GA**, our age breakdown skews towards youth. The age numbers are: 18-24 is 27.50%, 25-34 is 33.50%, 35-44 is 15.50%, 45-54 is 12.50%, 55-64 is 5.50%, and over 65 is 5.50%. Per **GA**, the bulk (92%) of our users have English set as their

language preference; however, we have numbers of Spanish, French, Italian, German, and Chinese speaking users. Additionally, **GA** user statistics related to location indicate that we have users from the US (90%), France, Canada, UK, India, Germany, Croatia, India, and many others.

Finally, **GA** shows that we have a diverse group of pages that deliver users to CPL's ContentDM. Organic Search channels 38% of our accesses, and 37% of our total accesses come through a Google search. For this time period during the summer, direct access through CDM search accounted for 34% of our accesses. Referrals through other websites were about 24% of our sessions, and this is an increase of 2%. Of the referrals, 20% of the referrals were from Wikipedia, a huge gain, 11% from Cleveland State, and a solid 8% of our referrals from the library website. Also, during the summer, social media accounted for 5% of our referrals (of that Facebook accounts for 70%, Twitter for 18%, Pinterest for 8%)

About 32%, of our users access our site through mobile (22%) or tablet (10%). We have seen slightly increasing mobile numbers over time after we converted the Digital Gallery to a responsive site last year.

Outreach

Cleveland Digital Public Library continues as partner on an IMLS grant working with the Internet Archives ArchiveIT project to document local web-content and local digital resources. Staff have completed demonstration projects continue to work with Cleveland Orchestra and the South Brooklyn Historical Society.

ClevDPL staff went to a meeting at Painesville Public Library to advise on establishing a digitization program. Follow-up will include information sharing regarding our start-up.

ClevDPL staff have been in communication with Karamu regarding next steps in the partnership with Karamu and the Art Museum for collections management, arrangement, description, preservation, display, and programming. ClevDPL has worked extensively with Karamu house to assess and survey their collections and make them ready for arrangement, description, access and digitization, and we will be meeting in September to follow up on our Joint Application for a Save Americas Treasures grant as well as to plan further steps in the collaboration.

Twitter continues to be a successful tool for promoting the Digital Gallery. ClevDPL did 20 tweets, and has 20 new followers

for a total of 472. We have had 748 profile views. Our top Tweet was: "Today in @Cleveland_PL history: The Library introduced an open air reading room dedicated to Linda Eastman in 1937. This still exists today, with a lovely fountain and seats just waiting for you to visit on your lunch break!"
pic.twitter.com/yYbRAU2XLI

Collection Development

Library Staff Does Digitization

Cleveland Digital Public Library staff has scanned 323 items (11,078 files) and post-processed 338 items (11,449). ClevDPL reviewed 47,507 records for description, pages numbers, and passage entries. ClevDPL uploaded 252 items (569 files) into the Digital Gallery.

Preservation

Preservation staff did the following:

Paper treatments: 43 items, 289 pages (255 simple, 34 complex)

Book treatments: 242 items (35 simple, 131 complex, 76 digicovers)

Enclosures: 292

Labels printed: 164

Books received: 258

Books returned: 208

Environmental Monitoring

Working with Property Management, ClevDPL continues to monitor from 22 placements around Main and LSW using PEM II environmental monitoring devices. We have added an additional five placements at the Lakeshore Facility and have continued to monitor all five of them. We are also monitoring the collections processing room at Lakeshore. We are regularly collecting and uploading data into E-Climate Notebook for sharing and analysis. We will be renewing our subscription with IPI.

Stacks and Collections

Working with History, ClevDPL has finalized a plan for storing oversized maps. Housing of oversized maps using oversized storage tubes continues, and the maps await appropriate storage.

IPM monitoring

ClevDPL has installed insect traps appropriate for establishing the detection portion of an integrated pest management (IPM) program in Main, LSW, and Lakeshore Facility. These traps have been ordered, installed, and the monitoring zones and tracking mechanisms have been established.

Metadata Revision

ClevDPL staff members continue to revise and enhance the metadata about our digital collections. We now have over 13,000 records in DPLA and in WorldCat for our digital collections. We would like to open discussions regarding placing the records in Sirsi with automation.

Planning Activities

DPLA Ohio

Cleveland Digital Public Library continues to strongly participate the Ohio Digital Network, Ohio's group for the Digital Public Library of American. We continue to add to and improve our metadata for DPLA.

CMSD and Cleveland Restoration Society Engagement

ClevDPL continues to collaborate with Cleveland Restoration Society on digitization days, scanning projects, and programs.

Internet Archive

ClevDPL will be sending a group of microfilms for digitization and the Internet Archive in September. We continue to participate in the ArchiveIT program.

Digital Storage

The department continues to work to develop library wide management of, and long-term storage for, high resolution digital files. The content on Lakeshore08 has been backed up on DuraCloud and ClevDPL met with IT in August to vet and source cost-effective approaches for doing long term back of digital resources within the new IT environment in Columbus and the cloud.

TechCentral

Summer Robotics Camps

During June and July, and August, TechCentral offered week-long Robotics Summer Camps at six locations: Main Library, Garden Valley, Collinwood, South Brooklyn, Rice, and Rockport. This year's summer camp topic focused on the use of Sphero Robots to create space-themed programs. Each camp consisted of four 2-hours sessions with hands-on instruction, design and coding of robots.

Youth Opportunities Unlimited

TechCentral hosted its first Youth Opportunities Unlimited student working this year from June 19 through July 27. The

student worker assisted Library staff in presenting the Summer Robotics camps at various branches throughout the system.

Edgewater Book Box Demonstration

The TechCentral Mobile MakerSpace visited the Edgewater Book Box on August 2 to give visitors to Edgewater Beach an opportunity to learn about 3D printing, Laser Engraving, and other maker services offered in the TechCentral MakerSpace.

Nation of Makers Conference and MakerSpace Visits

On June 9 and 10, TechCentral Manager, CJ Lynce, attended the first-ever Nation of Makers Conference in Santa Fe, NM. The focus of the Conference was Intentional Inclusion and Working Inclusion particularly of makers with disabilities and makers in the LGBTQ community into the maker movement.

Additionally, as part of travel to and from Santa Fe, Mr. Lynce was able to visit a total of ten Public Library and free-access non-profit maker spaces in seven states, learning about the variety of offerings and sharing experiences with operators of those space.

Staffing Changes

Library Assistant, Computer Emphasis, Paolo Balboa, resigned his position with the library effective June 8. Hannah Kohr was hired as a Library Assistant, Computer Emphasis, PTR, TechCentral effective August 5, 2018. Library Assistant, Computer Emphasis, Karen Kelly Grasso, was promoted to Children's Library, Jefferson Branch. Her last day in TechCentral was August 31, 2018.

Community Engagement: Visits and Outreach

TechCentral hosted a tour of 35 students from the Julia de Burgos Art Center on June 8. TechCentral hosted a group of students from St. Martin de Porres High School for a tour of the MakerSpace on June 12. TechCentral hosted a group of students from Life Skills High School for a tour of the department and MakerSpace on June 13. TechCentral Coordinator, Melissa Canan, attended a NEOSTREAM Advisory Committee meeting on June 19. A tour of the TechCentral department and MakerSpace was held for a leadership group from Esperanza on June 21. TechCentral assisted the Outreach and Programming department in hosting the Collinwood Seniors group on June 22. The seniors had the opportunity to learn about and try Virtual Reality. TechCentral hosted a tour on June 29 from a group from a NASA Summer Camp. TechCentral Manager, CJ Lynce, attended a Computer Science Meet-up at the Keybank complex off Tiedeman Rd. on July 12. Mr.

Lynce and Ms. Canan attended a NEOSTREAM Advisory Committee meeting at Cleveland State University on August 21st.

Professional Development and Meetings

Library Assistant, Computer Emphasis, Michael Credico attended the *Mental Health Awareness* training on June 5. Library Assistant, Computer Emphasis, Jorge Arganza attended the NEO-RLS Emerging Technologies Symposium on June 5. TechCentral Coordinators, Melissa Canan and Suzi Perez attended the *Performance Management Leadership* training on June 14. Ms. Perez attended the CPL-FIT Wellness Ambassadors meeting on June 19. Library Assistant, Computer Emphasis, Karen Kelly Grasso attended the Book-Ends *Sirsi* training on June 19. TechCentral Manager, CJ Lynce, met with staff from the Outreach and Programming Department and External Relations and Grants Development department on June 27 to discuss a possible grant opportunity. Mr. Lynce met with staff from IT/CLEVNET to go through an overview of the LibCal events management system on June 28. Mr. Lynce, Ms. Canan, and Ms. Perez attended the Book-Ends *Operations 101* managers training on July 11. Ms. Canan and Ms. Perez attended the *Leading and Managing Change* leadership seminar on July 12. Mr. Lynce attended a meeting regarding Events Managements systems on July 16. Mr. Credico attended Federal Mediation and Conciliation Service trainings on July 17, August 1, and August 9. Mr. Lynce, Ms. Canan, and Ms. Perez attended a meeting with Grants and Developments Coordinator, Tracey Martin, on July 18 to discuss the upcoming hotspot grant. Library Assistant, Computer Emphasis, Alison Guerin attended the Book-Ends *Operations 101* training on July 19. Ms. Canan and Ms. Perez attended the *Leading Effective Teams* leadership training on July 26. Library Assistant, Computer Emphasis, Kalie Boshara attended *Customer Service* training on July 31. Ms. Canan and Ms. Perez attended meetings regarding the hotspot grant initiative on July 31 and August 15. Library Assistant, Computer Emphasis, Denise Williams-Riseng attend *Mental Health Awareness* training on August 16.

Public Services Technology

Service Calls and Tickets Summary

Service Calls and Tickets Received: 75

Service Calls and Tickets Resolved: 73

Resolved Main Library Service Calls and Tickets: 33

Resolved Branches Services Calls and Tickets 40

Service Ticket Detail

- Began routine maintenance program of Tech Central 3D printers.
- Bi-weekly Transport of Mobile Makerspace for Branch Demos.
- Branch wide cell phone charging station maintenance.
- Cell phone charger maintenance.
- Connecting iPad to TV using adapter cables
- Continued development of MDT images.
- Continued development of MDT images.
- CPL wide cell phone charging station maintenance and repair - 4 tickets
- Imaging and preparation of 50 Ops laptops
- Installed multiple new programs on the TC staff laptops
- iPad setup for Property Management.
- Ongoing equipment setup and computer imaging for Rockport Best Buy Teen Tech Center.
- Ordering glass plates for the broken 3D printer
- Paystation repair (unjamming, unclogging, and replenishing cards) started this month CPL wide - 5 tickets
- Preparation for the Rockport Teen Tech Center
- Printer pay station maintenance.
- Repair and investigation of cold pause issues with various 3D printers
- Repair of conference room D laptops
- Repair of Lorain and Fleet 3D Printers.
- Repair of the grounding plug for the laser engraver
- Repaired 3d printer extruder at Fleet
- Repaired 3D printer nozzle at Fulton
- Repairing and replacing parts for multiple 3D printers
- Repairing connection to domain for the iMacs in TC
- Repairing the boot order for the iMacs in TC
- Repairing vinyl cutter and printer
- Replaced several manager keys for the cell phone charging stations
- Replaced several manager keys for the cell phone charging stations
- Set up 9 iPads for the immigrant art installation in the Main Building
- Started a project ticket for replacing consumables for the MFDs branch wide - 5 branches

- TC laptop case 14 maintenance and repair
- Transported Mobile Makerspace equipment for Mobile Maker Labs.
- Transported Mobile Makerspace equipment for Mobile Maker Labs.
- Updated Adobe products on TC Macs
- Updating software for the 3d Scanner

DISTRICT ONE

Eastman

- Summer Lit League at the Eastman Library started off with the kickoff party on June 7, 2018 with special guest Mama Fasi from the Center of Arts Inspired Learning. A one hour African drumming workshop entitled "The Sound Of My Own Drum" was held. Through exploration of African percussion and rhythms, students practiced discipline and collaboration. By playing rhythms alone and with others they became responsible for their own behavior while also recognizing their importance to the larger group. Over twenty-five youth participated in drumming. Throughout the remainder of the summer, SLL participants participated in craft programs designed specifically for the theme of Summer Lit League: Make the Most of Your World. Some crafts were Guatemalan Worry Dolls, Painting Japanese Paper Fans, flowered Pajaki Chandeliers, and Gris Gris Good Luck Charms just to name a few.
- On June 14, 2018, the Westtown Community Development Corporation held a Library Appreciation Day on the plaza outside the Lorain Avenue entrance. A great time was had by the community.
- On August 2, 2018, Eastman Branch held the SLL finale party where Mickey Mouse and Minnie Mouse paid a visit. Children were able to take pictures with them, win prizes from the raffle, and enjoy refreshments. Eastman had 244 signups for all age groups with 89 total completions for SLL.
- Adult GED classes were held this summer for the first time.

Lorain

- After closing for approximately two months for Safe, Warm, and Dry repairs, and reopening in April, it is joyful seeing our 'regular' patrons returning to the branch!

Repairs and improvements continued to be made throughout the branch during the summer including trimming of bushes, patchwork of walls, removal of unused furniture, repairs made to the front steps and side gate, painting of the front steps, and weeding and shifting of library materials. Staff is continuously looking for new ways to enhance the user experience for patrons.

- The most significant program this summer at the Lorain Branch was the Summer Lit League. On June 5, 2018, thirty-five children and teens were in attendance to learn about African Drumming. The next highest attended program was made possible thanks to a partnership with Cleveland Inner City Ballet with twenty-nine youth and their parents enjoying a story time with a ballerina and a community tea party on June 27, 2018. Captain Sulzer from the Cleveland Police Department visited the branch and spoke to sixteen children on July 10, 2018 about safety and the danger of speaking to strangers. On July 23, 2018, thirteen patrons enjoyed a bilingual story time with author Raquel Ortiz as they traveled with Sofi and El Vejigante to Old San Juan, Puerto Rico in the children's book Sofi and the Magic, Musical Mural or Sofi y el Magico, Mural Musical. The summer concluded with the Summer Lit League finale which involved twenty-four youth enjoying snow cones, cupcakes, juice, games, and a movie.
- On July 14, 2018 twenty-one patrons were provided free legal advice and referral clinics by twenty-two volunteers from the Legal Aid Society of Cleveland at the Lorain Branch. On Tuesday, August 28, 2018 the branch hosted a Community Open House to discuss branch improvements and asked patrons for their feedback concerning how they envisioned the future of the library.
- Crystal Tancak attended the Cleveland Division of Police Community Meeting on June 25, 2018 to learn about and discuss the recruitment plan, staffing plan and community and problem oriented policing. Tancak attended monthly Lorain Avenue Merchant meetings to meet with the Cleveland Police Department and community business partners to discuss community safety and upcoming events.
- Tancak and Charles Vaughn participated in West Side Community House's Family Night in July to promote the Summer Lit League and other library programs and services to sixty children and their parents while also exposing

them to the Snap Circuits, K'Nex, Legos, and 3D printing services made available at the Lorain Branch. Charles Vaughn attended the Recruitment Resource Event at Willard Head Start on August 2, 2018 where he spoke to twenty families about library programs and promoted the ConnectEd library cards to children.

Rockport

- Rockport Branch's Summer Lit League programs consistently drew over 30 participants each week, with approximately 65 attending the finale. TechCentral lead a full cohort (15) of Summer Robotics Camp using Sphero robots. We had a packed room for our Friday Flicks programs throughout July. Over a dozen gamers gathered for each of our three Wii-U gaming days. Jill Pappenhagen held a variety of programming to promote the upcoming Best Buy Teen Tech Center: upcycling clothing, LEGO challenges, Cricut vinyl projects, jewelry and magnet-making, button-making, duct tape crafts, and TinkerCad classes. Jill also visited the Edgewater Beach Book Box, Jefferson Rocks programs, the BPDC school resource fair, and Gunning Recreation to promote the library and BBTC. Garfield Elementary School teachers visited the branch and met with Forrest Lykins and Jill Pappenhagen to hear how the library can support their mission. Rockport also held a Community Open House on August 27, 2018 to discuss the future of the library. Construction has been ongoing in preparation for the opening of the BBTC in September.

Walz

- Summer of 2018 was the Summer of Food. Walz became a mobile pantry site distributing food from the Cleveland Food Bank to more than 100 families each 4th Friday (representing about 450 individuals). Many of the participants were recent immigrants, making our mobile pantry a very colorful, international market. Walz also continued to be part of the Summer Feeding Program distributing 25 to 30 free lunches daily to children under 18.
- The Summer Lit League kicked off with Curious George who appeared with Ms. Gielty at each public, parochial and charter school in our area and then making an appearance at the Branch. Summer Camps and pre-schools accounted for most of Walz's completed participants.

- Our new teen room was home to C.I.T.Y (Courage Integrity Talent Youth) boys a club led by Master Teacher, Mr. Adams, and dedicated to supporting boys through their elementary and teen years. Walz hopes to continue the club into the fall.

West Park

- This summer West Park staff has made a concerted effort to offer patrons a wide selection of activities while visiting the branch. Apart from the canned programming of the Lit League and the summer lunch program, staff came up with several activities to entertain and enhance the patron's visit. A weekly craft matching the Lit League theme was offered by the branch LAYA Jeanna Sauls. Our branch LACEs Katie Power and Nina Rivera engaged visitors with our Virtual Reality device and PS4. They also played board games, read stories, did outside sidewalk chalk art, and conducted a couple of maker labs. We also staffed the neighborhood Hooley Festival and all three Asphalt Cinema events, handing out Library literature, playing games and offering giveaways, promoting the Lit League, and giving away free books courtesy of the Cleveland Kids' Book Bank.
- In terms of internal projects, West Park completed its weeding list of children's and adult fiction, along with our consistent weeding of other genres. We worked with other agencies to clean up the branch a bit with painting and removing old fixtures. Much of this clean-up work came from a District 1-wide effort we spent as branch managers on a tour of each branch in D1. We will continuously look at reducing clutter and providing better service on a district-wide scale.
- Other outreach this summer by the West Park staff included monthly book discussions at the Gunning Recreation Center led by Victoria Beggiani, summer care group tours of the branch, and meetings attended with the Lakewood Area Collaborative and Kamm's Corners Development Corporation. Staff also continues to attend Book Ends training as well as outside workshops including Neo-RLS and online training. Manager Michael Dalby also attended Federal Mediation training and completed a 9 session Leadership Training course.

DISTRICT TWO

Brooklyn

- Summer began with the Great Cleveland Food Bank's Summer Feeding and Summer Lit League, and Y.O.U. volunteer. Brooklyn Branch also maintained an increasing amount of activity in the Meeting Room with three ongoing classes new to the branch: ESOL, Aspire Basic Skills, and Citizenship Class. The Summer Feeding was exceptionally well-attended. The Summer Lit League brought in children for a variety of programs: a celebration of Central and South American music and dance, virtual tours of Southeast Asia, Germany and Ireland, and a number of exciting craft projects. The branch also welcomed CPL staff members from Jefferson and Carnegie-West Branches while those locations underwent Safe Warm and Dry repairs. The Brooklyn Branch moved forward with the Fresh Eyes Initiative and disposed of a few old fixtures, cleared some clutter, and rearranged accordingly. The branch has also gone through a period of transition with the loss of staff members due to resignation: Clerk Brandon Johnson and Clerk Will Arce Mantilla.

Carnegie West

- Carnegie West's impending closing was the topic of many conversations with patrons this summer; however patrons were heartened by the investment in the building and appreciated that work ultimately began while the building was still open. Branch Manager Angela Guinther attended several community-based meetings this summer: five block clubs to discuss the construction closing; a safety session held for the Ohio City Dialogues group; an education summit at Garrett Morgan School of Science hosted by Ohio City Inc.; and a Green City, Blue Lake/Year of Vital Neighborhoods planning committee meeting with representatives from Holden Arboretum, Tree Corps, and the city to discuss future tree identification walks Holden Arboretum would like to lead for the Ohio City neighborhood with Carnegie West as a starting point and programming location. Ms. Guinther was invited to participate in a market research retail plan focus group conducted by Ohio City Inc., and was interviewed and photographed by Herb Anchorman, a writer for the Northern Ohio Bibliophilic Society, on July 23rd; the interview was about the Carnegie West building and collections, and is due to be published

in January 2019. The busiest SLL week had 231 children attending programming, most of which were Urban Community School (UCS) summer camp participation, which doubled their usual program attendance. Children Librarian Helen Zaluckyj and Page Mario Banks participated in the first annual Providence House Family Fun Day on July 21st; they provided crafts and free books for the five to ten year olds. The branch staff has observed a high level of interest from non-profit leaders in partnering with Carnegie West; Ms. Guinther met with three different representatives just one week in August. The leaders are eager for the library to reopen so they can begin using the excellent space, have their students and clients take advantage of library programming, and use the library and Novak Park as launch pads for fun neighborhood events.

Fulton

- During the summer months at the Fulton Branch, numerous organizations utilized the meeting room: NEOMED held CPR demonstrations for children, job fairs (Preferred Meals Inc., TemPersonnel Staffing & Metroparks), Sahaja Yoga classes, Sewing Club, Burning River Collective had a writing workshop, Aspire ESOL orientation, City of Cleveland Youth Division Diversion Program, City Dogs Cleveland, SIC Fashion recruiting, STNA classes, Cuyahoga County Progressive Caucus training, and Restora health meeting. Other organizations that utilized the branch space for social services, meetings and outreach tables: Ohio Guidestone, Applewood Center, El Barrio, Murtis Taylor, NAMI Greater Cleveland, and Board of Elections. In partnership with Mobile Services, the branch continued to host Kindergarten Club to prep young children for school.

Jefferson

- The Jefferson Branch staff returned to the branch after three and a half months. As the branch was closed due to Safe, Warm & Dry, the staff continued offering programs at the Merrick House: story times by Children Librarian Cori Messenger, the Cleveland Inner City Ballet, and Infant Massage classes. Staff continued their outreach when the branch was closed: hosted a table at the Tremont Farmer's Market twice; Ms. Messenger and Library Assistant Alex Story visited the St. Augustine summer camp. Dyad Branch

Manager Jaime Declet and Assistant Manager Steven Capuozzo attended an oral history training presented by Donna DeBlasio at Louis Stokes Wing, and Night Out Against Crime at Steelyard Commons. Once reopened, Mr. Capuozzo conducted Tremont Think & Drink, which discussed the book *Furnishing Eternity: A Father, a Son, a Coffin, and a Measure of Life*, held an Open House presented by the Cleveland Urban Design Collaborative designed to gather information that will guide the future of the branch, and on August 25th had its welcome back celebration, in which participants enjoyed Music, balloon twisting and much more. The branch bid farewell to Ms. Messenger as she rendered her resignation effective July 20.

South

- The summer months brought a variety of partnership programs: The Boys and Girls Club of the Luis Munoz Marin Dual Language Academy were able to go on a field trip to the Morgan Paper Conservatory with South Branch Children's Staff, the Ohio Search Dogs Association gave an informative presentation to over 70 patrons, and the Ghostbusters of Cleveland put on a performance. Dyad Branch Manager Jaime Declet and Children Librarian Jennifer Moncayo hosted an informational table at La Placita on separate occasions, as well as both hosted a table at the 10th Esperanza's Back to School event, in which 180 participants stopped by. Youth staff held the Summer Lit League Finale Party: children enjoyed a coloring station, played Mario Kart while Super Mario Bros projected on the wall, and reminisced about all the places they visited through books. Youth staff also prepared for the upcoming school year by delivering teacher letters to schools and daycares letting them know of all the library's resources, and set up story times. The branch staff had the opportunity to visit the old South Branch to see the progress in the construction and get an early glimpse at what the Branch is going to look like. The South Branch bid farewell to Y.O.U. workers Katherine Rivera and Queen Young, who both helped with the Summer Feeding, story times and class visits; to temporary Jefferson staff; and to page Maya Shaw, who left to attend Kent State University.

South Brooklyn

- For the summer months, South Brooklyn Branch ended the Summer Feeding, but began the Kid's Café; both programs are in partnership with the Greater Cleveland Food Bank. Numerous organizations/patrons utilized the meeting room: Old Brooklyn CDC held a staff meeting; William Rainey Harper School had a staff meeting and a "Meet the Principal" event; Legal Aid provided free legal advice; MetroHealth provided free health screening; TechCentral held Robotics Camp and taught computer classes; tutoring; Spanish language conversations; art therapy; and youth coaching. The South Brooklyn Coffee Cart, in partnership with Recovery Resources served coffee and snacks M-F from 10AM-1PM. St. Mary Byzantine, Mary Queen of Peace, Young Achievers Day Care and Horizon Education Center visited the branch. Children Librarian Tammy Houghton visited Benjamin Franklin for Back-to-School event and met with staff from Benjamin Franklin to discuss a partnership. District Manager Luigi Russo participated in the Fulton & Jefferson Community Open Houses, and Ward 14 Community Meeting.

DISTRICT THREE

Garden Valley

- As a part of CMSD Art Education Workshop, students from Anton Grdina School, grades 6th-8th, created a profound 8-foot mural representing how they see the world. Project was facilitated by art teacher, Mr. Hall and local artist, September Shy. A special unveiling of the mural was hosted by LylesArt at the Garden Valley Branch, and mural remained on display until August 2018.
- Summer Lit League Program was a success at the Garden Valley Branch! A total of 359 enrolled, 235 completed, and several attended the weekly canned programs. The Garden Valley also welcomed Bilingual Author, Raquel Ortiz. Ms. Ortiz conducted an interactive story time and shared her picture book titled *Sofi and the Magic, Musical Mural / Sofi y el Magico Mural Musical* with the North Central-Kinsman neighborhood youth.
- Leonard Burks (LAYE) promoted the Library and its services by hosting an information table during the Garden Valley Neighborhood House Hike 4 Hope. Interchangeably, Andrea Csia (YS Librarian) and Leonard Burks (LAYE) conducted story time outreach at the Rainbow Terrace Daycare and Harvest Day Care. Branch Manager, Maria Estrella also

attended the Garden Valley Neighborhood Ice Cream Social. Ms. Estrella promoted the Garden Valley upcoming library events and services. Andria Csia (YS Librarian) participated in the Anton Grdina Back to School Fair, and also represented the Library by creating an attractive table display with books to support the schools new Inquiry Based model.

Hough

- The focus of summer here at Hough was the Summer Lit League! Registering the local youth was done at the branch and off site at local community events. Hough completed the program with 305 kids registered and 105 kids completing the summer reading program. Weekly crafts and programs were conducted which included; a live broadcast from Radio One with prize giveaways.
- K-club was hosted bi-weekly at the branch and was a great resource for families with children entering Kindergarten. It provided valuable information for families and included a meal. During a portion of the program the adults and youth were separated and the adults were given more information while Storytime was provided for the children.
- The Fresh eyes initiative was taken very seriously; which included Collection Development, weeding materials, and removal of book shelves and furniture.
- The branch partnered with the *Hough Reads* initiative led by WKYC's Margaret Bernstein. The *Hough Reads* initiative has been aligned with the Summer Lit League program and featured a weekly reading event at the branch, crafts, and a meal afterwards. Ms. Bernstein and other local activists came together with a local celebrity to read to the community. The event kicked off with councilman, Basheer Jones who drew a crowd of 50 people! Chris Matthews of Literacy in the Hood did the parent engagement piece every week. The final *Hough Reads* event had WKYC anchor Ray Strickland as the celebrity reader and WKYC brought someone from their camera crew to cover the event.

Martin L. King Jr.

- There was a multitude of programming and outreach this summer. St. James summer camp visited the branch for weekly canned programs as well as special performers including Stephen Gallant who entertained patrons with a magic show.

Nature Works in conjunction with Cleveland Metro parks visited the branch for a small live animal show.

- Martin Luther King Jr. hosted its second Annual Front Porch series "Jazz Under the Stars" featuring Councilmen Kevin Conwell and the Footprints. Due to the weather, the program repeated on August 30, 2018. Patrons also enjoyed weekly line dancing and instruction provided by Eric Eubanks (LAYE).
- For seniors in the community, a representative from ESOP and Benjamin Rose visited the branch and held financial literacy courses to discuss elder financial scams and preparing for the future.
- Outreach was extended to the various community partners. Visits were made to the Juvenile Justice Center to replenish books for the deposit collection. Book club meetings were held at Fenway Manor with the areas senior citizens. Shanell Jones (Assistant Manager) attended both Case and Bolton Elementary schools to learn of Cleveland Metropolitan Schools District master building plan. Discussion was held on each facility and the phase each school is currently in.
- Toni Parker (Branch/District Manager), and Shanell Jones (Assistant Manager), completed the leadership series; techniques on evaluating and managing staff were discussed as well as working with multiple generations in the workplace.
- There were also some new developments at Martin Luther King Jr. Branch which included Eric Eubanks (LAYE) joining the MLK Team; Book sale cart compliments of the Cleveland Public Library Foundation. The ongoing book sale cart allows patrons to browse and purchase materials from a variety of genres. Additionally, plans to resume the Teen Time Book Club are in the works for both the MLK Branch and Juvenile Justice Center. Teens will discuss titles that include movie tie-ins, hot topics and current events.

Sterling

- Summer at Sterling was an exciting time for our Central neighbors, residents and friends. Charles Bailey (LAYE), Monica Rudzinski (Branch Manager) and Pastor Julius Warfield took a group of 31 students to the Morgan Paper Conservatory. In addition to touring the facility, the children made paper and learned letterpress printing

techniques. Tony Williams, practicing artist and Morgan Board member, presented Making Doll Books, the June Oktoberfest in Central. Bette Bonder and Art Books Cleveland artists led the July puppet making program. The Morgan Board member returned to Sterling for a papermaking workshop. Art created by the children including Suminagashi paper marbling, scroll books, doll books and handmade paper was on exhibit at the Morgan's Farm to Table Benefit.

- KPMG returned for a third year of summer reading at Sterling. Twenty-five KPMG employees volunteered over seven weeks and gave rave reviews to their experience. Additionally, KPMG increased their financial support and expressed interest in expanding the program beyond the summer.
- The Center for Arts Inspired Learning held three residencies at Sterling. Dancing Sprouts combined nutrition education, dance and music. Linda Zolton Wood presented Operations Vegetables. During Michael Geletka's Digital Storytelling residency students combined visual arts with digital arts. The executive director and staff from Center for Arts Inspired Learning attended the culminating events and receptions.
- Charles Bailey (LAYE) and Sonja McCord (YS Librarian) presented semi-monthly story times at ELC at Arbor Park, William Bingham Early Learning Center, William Patrick Day and the YWCA. All classes registered for and completed the SLL. The weekly SLL programs were well-attended. The "pasta stained glass" craft was particularly successful as the children expanded the program to create mosaics.
- The Bridging the Gap program funded by a friend of Sterling provided 288 after school lunches to children in August.

Woodland

- Summer Lit League Program was a success! A total of 235 enrolled, 185 completed, and several attended the weekly canned programs. The Woodland Branch also hosted several arts, S.T.E.M and bilingual Programs, such as Punch and Paint, 4-H Stomp Rocket, and the Bilingual Storytime with Author Raquel Ortiz. The Woodland Wonderland Summer Hub was also set-up by the Youth Services Team and Maria Estrella (Branch Manager) in the Children's Area. During the months

of June, July and August the branch showcased various early literacy toys.

- Branch Manager, Maria Estrella, attended the 2018 American Library Association Annual Conference in New Orleans, LA. The primary purpose for attending ALA annual was to continue her service in the ALSC Excellence for Early Learning Digital Media. In addition, Dovie Lacy and Mack Thomas, from NASA Glenn Research Center, asked the Woodland Branch to participate in the First Beulah Baptist Church's STEM Community Festival. NASA had an outreach presence at the event and partnered with the branch in order to execute the NASA Golden Astronaut activity. The Cleveland Community Police Commission hosted their Monthly Community Meeting.
- The Cleveland Central Promise Neighborhood Organization hosted a series of financial literacy workshops at the Woodland Branch for the Central Neighborhood teens. Interchangeably, the youth services team began story time outreach at the Catholic Charities King Kennedy Head Start. Storytime outreach will be every 3rd Tuesday, at 10:30 AM. Ayesha Drake El (YS Librarian) also attended the Cleveland Division of Fire Ice Cream Social.

DISTRICT FOUR

East 131st Street

- E 131's Summer Reading Club kick-off and finale party had special guest, Klumsy Klown. Over 100 children in attendance participated in a hula hoop contest, face painting and received various balloon animal creations.
- The branch offered various summer programs (i.e. making bookmarks, pajaki party, a good luck charm, stained pasta glass & the Father's Day program, sticky note pixel, worry dolls). Branch Clerk, Cathy Jennings hosted a Book Character Party. Children dressed as their favorite character, artist or star. Mrs. Jennings dressed as One Fish, Two Fish, Red Fish, Blue Fish and Ms. Minter dressed as Black Panther. Canvases were provided at the craft table where the children were able to do tissue decoupage. Goodie bags and snacks were provided to those who attended. The circulation desk area plexiglass is decorated with pictures from the Book Character Party for all to enjoy.
- Additional programming at E 131 consisted of Photography class every Thursday afternoon through a partnership with Sharp Shooters. TechCentral offered free computer classes

for the month of June. The Music Settlement offered Read to the Beat for six weeks at the East 131st branch. Chapelside Cleveland Academy faithfully brought their children to the branch for Read to the Beat. To round out the summer staff held a Back to School Giveaway and a very successful Tie-Dye T-shirt program for ages all ages.

- Finally, a beautification project, spearheaded by community activist Tahia Herd of the East 131st Street Coalition, enabled a bench to be added in front of the branch by the RTA bus stop. They also cut some trees in front of the library, placed pieces of wood around the flowerbeds to make a flower box(s) in front of the branch and fixed the broken concrete on the flowerbox in front of the branch.

Fleet

- The summer of 2018 has been an eventful season at Fleet Branch. Fleet Branch began the summer with a highly publicized Summer Lit League Kick-Off held on June 6. The Kick-Off consisted of Bill Cotter, author of Don't Push the Button, Don't Touch This Book, and more presenting a story time to the delight of numerous children and adults. Z107.9 broadcasted live from the branch and gave away promotional items, Cuyahoga County Waste Department, St. Martin de Porres' high school drum line and more. Over 250 participants attended the event. Food and refreshments were served. The Youth Services Team conducted one to two weekly programs for youth. Fleet Branch ranked third in number of participants and second in the number of youth who completed the program. Mrs. Parks threw a well-deserved recognition party for the staff for their hard work.
- Mrs. Robinson, Branch Manager, attended a health fair hosted by the Gospel Light Church to promote the programs and services offered at Fleet Branch. She also spoke to community partners at the August Broadway/Slavic Village P-16 meeting about the Drug and Violence Program for youth that was held at the Fleet Branch. Furthermore she partnered with Allison Woods, Adult Services Coordinator, to implement a library for seniors who enjoy reading books at University Settlement.
- Ohio Means Jobs assisted over thirty patrons seek jobs job, upskilling skills, resumes and cover letters. Over fifteen children graduated from the Pastor Lewis and Sis. Lewis's Drug and Violence Awareness Program held at Fleet Branch.

Carl Cook, Director of the Metanoia Project, assisted over seventy-five with obtaining birth certificates and state ID's.

Harvard Lee

- Harvard Lee accomplished several exciting endeavors in the summer months of June, July, and August. The branch re-opened after Safe, Warm, and Dry with a reopening celebration. Harvard- Lee staff welcomed back their community with a combined Summer Lit League Kick Off and reopening celebration.
- Ms. Morales visited B Buzz Baseball's opening day games to promote Summer Lit League Mr. Moore and Ms. Morales conducted Summer Lit League programming and outreach which resulted in Harvard lee being number one in Summer Lit League registrations and completions. Mrs. Parks threw a well-deserved recognition party for the staff for their hard work.
- In addition Team Harvard Lee worked together to perform a cleaning, sorting, and re-organizing of the staff workspace. Ms. Hutson, Ms. Morales, and Ms. Jackson all participated in this project.
- The Summer Lit League Finale was a success in the Harvard-Lee branch as well - our final program was a visit from Jungle Terry and was attended by 65 patrons.
- Mr. Hay worked in collaboration with CHN Housing Partners to schedule multiple branch visits to Harvard-Lee to help provide patrons with housing assistance information. All team members completed the monthly safety training video.
- A community open house was held at the Harvard-Lee Branch as part of the Facilities Master Plan. Many teens and adults participated in the four stationed experience to voice their wishes for their community branch.

Mount Pleasant

- During the summer, Mount Pleasant's focus for the neighborhood children was to have them "Make the Most of Their World." Mt. Pleasant had 183 registrations for SLL with 68 completions. Mount Pleasant youth were introduced to different cultures that took them on an imaginary eight-week trip around the world through arts and crafts. They made such crafts as African drums and Jamaican Rain sticks.

- The Eco-Explorers, from the Cleveland Metro parks visited the library and introduced the children to the secret world of small animals that live in the Metro Parks.
- Mrs. Kathleen Rocco, from the Cuyahoga County Waste Management Department, conducted a recycling program that taught 22 children how to make post cards out of magazines.
- The Mt. Pleasant Branch hosted Read to the Beat programming during which 150 children learned about rhythm through the art of singing, clapping, playing small instruments, and rhyming to the beat of music.
- Author Sharon Draper made a surprise visit at the branch while visiting her old neighborhood. Ms. Draper paid off one of our teenager's book fines so that she could check out library materials. Ms. Draper also personally signed all of her books that were owned by MTP.
- During the final week in August, The A-1 Bond Service Company passed out 50 book bags filled with school supplies with the assistance of Ms. Latrisha Robinson and community volunteer Renee Duncan.

Rice

- Rice Branch was host to one of the Common Ground conversations held throughout the city by the Cleveland Foundation. Additionally, Rice Branch was the host for Councilwoman Conwell's monthly board meetings after hours. Rice Branch also continued to host Neighbor Up's monthly Network Night after hours. Rice hosted a series of poetry programs with DL Ware for our partnership with Lit Cleveland to coincide with the Cleveland Inkubator Literary Arts Festival at Main. Ms. Hutson facilitated the Rice Branch's new and continuing community partnerships by meeting with leaders of Neighbor Up! Network Night, Harvey Rice Wraparound School, Great Lakes Science Center, the Rice Branch Knitting Group, Habitat for Humanity, Woodhill homes, Cleveland Police Department and more.
- Ms. Schmidt participated in CMHA's Splash Park opening event at Woodhill Homes; Ms. Hutson tabled at the Shaker Square/District Four Safety Fair as well as the Habitat for Humanity Open House on Buckingham, a close neighbor. Ms. Schmidt gave two tours and a Rice overview to over 100 conference attendees on how the CMSD school-library partnership dovetails with the Wraparound strategy at Harvey Rice School. Ms. Schmidt and Ms. Hutson were invited

to join the Shaker Square Advisory group. Ms. Schmidt attended the first SSAG meeting.

- TechCentral ran a successful week of Robotics Camp. Rice Community member Ms. Rome held Math Skills practice sessions with students, two days a week all summer long that ended in a well-attended "Math off". Ms. Schmidt presented at the Harvey Rice Expectations Assemblies sharing Rice Library's behavioral expectations and upcoming programming.
- The Rice team was third place in Summer Lit League registrations. District 4 had the first, second and third place winners in SLL. Way to go District 4! Rice branch held a week long welcome back and SLL thank you party for the youth in celebration of a new academic year and all they did to assist Rice to reach their goal of being top 3. Pizza and cake was served with youth staff completing crafts and and playing games with the youth.

Union

- The summer started off with the Summer Lit League Kickoff. Youth enjoyed games, giveaways and cake. We completed 8 weeks of activities for Summer Lit League and ended with the Summer Lit League finale. Union branch has served over 1100 youth meals during the Summer Feeding program in partnership with the Cleveland Food Bank. In addition, young boys were taught how to tie ties and bow ties for Father's Day. Children learned about the origins of Juneteenth with a read aloud. Children watched "Black Panther" while enjoying popcorn for a "Movie and Popcorn". Tech Central brought several Makerlabs to the branch which included Drum Machine, Sketchbook Drawing, Button Making, Laser Cut Puzzles, Tinkercad and Mobile Demo. In July and August, the Music Settlement presented the Read to the Beat program which provided reading readiness activities for neighborhood preschoolers. The Kindergarten Club continued to provide educational resources for incoming kindergarteners and their caregivers. Club Create, which is a creative writing program began during the latter part of August.
- Youth staff, Tamara Steward and Gregory Parker continued to provide story time out reach to Oakfield Child Development Center and Kati Daycare throughout the summer. Mr. Parker set up an information/giveaway table during the Family

Dollar Community Day Fair. Marcie Williams attended the 2018 American Library Association Annual (ALA) Conference which was held in New Orleans. Ms. Williams attended a work study supervisor's breakfast hosted by St. Martin de Porres High School. Ms. Williams represented the Library at the All in the Family Conference hosted by Phillippi Missionary Baptist Church. Ms. Williams also participated in the Speed Networking program presented by St. Martin de Porres High School.

DISTRICT FIVE

Addison

- During the closure for Safe, Warm, and Dry, Ms. Landskroener and Mr. Clark continued outreach to the local schools of the community. The Addison staff also continued in assisting the locations they were temporarily housed with various summer programming and outreach activities.
- Staff of the Addison Branch received a visit at their temporary locations from the new Branch manager, Tonya Briggs, who joined the District 5 team in August.

Collinwood Branch

- Highlights of the summer included a kickoff event of the Girls STEM Camp in partnership with the National Council of Black Women on June 18th with 35 young ladies signed up and an average of 25 attending. CPL's Tech Central staff facilitated a Robotics Camp for 3rd through 6th graders. Two additional programs presented were, Punch and Sew featuring local fashion designer and entrepreneur, Dru Christine, and Punch and Paint.
- Manager, Caroline Peak partnered with the Collinwood/Nottingham Development Corporation, the Kiwanis Club, Got Knack and the Hero Within to present our annual CCYA (Collinwood Community Youth Academy) event and gave away 24 bags of supplies and books to Collinwood Community kids. A community open house was held at the Collinwood Branch as part of the Facilities Master Plan. Many teens and adults participated in the four station experience to voice their wishes for their community branch.

Glenville

- Summer Lit programs started with the Kick-Off for both the youth and adults with a performance by Les De'Lices that included music and dance. Participants were given the opportunity to play woodwind instruments such as the Vielle, recorder and a Doucaine.
- Adult patrons were engaged with the startup of the Crochet Club, which continued through the summer. Senior Forum Book Club restarted, reading titles by Walter Mosley and Victoria Christopher Murray during the summer. Adult Education through Aspire transferred to the branch and classes were held during the summer.
- Summer Lit programs consisted of several programs for the summer months. Radio One's station 107.9 hosted their live broadcast at the branch to promote the Summer Lit program with giveaways and refreshments provided.
- The completion of the Rain Garden at the branch provides an outdoor reading area, which was used for the Summer Lit Finale.
- Special partnership program included Medworks, which was scheduled at the Branch for a week to pass out Health Screening kits and determine the need for patient advocacy in the branch. Breathe Free Project thru CWRU was set up to conduct across-sectional survey.

Langston Hughes

- The summer months were highlighted by Summer Lit league programs and community partnership programming.
- The Summer Lit League weekly programs were highlighted by a visit from illustrator Ellie Weinstein which included a special craft time. Envisioning the Dots of Yayoi Kusama was another special program that allowed for fun and creative expression by youth participants. The journey around the world with each week of the program allowed for expansion of the passport program created by youth librarian Christopher Busta-Peck with each youth signing up receiving a handmade passport, with a faux reptile skin cover.
- Community partners continued to provide needed opportunities to library patrons and the community. Medworks continued with its health education and awareness program. Aspire continued with its services to help with adult education and literacy needs. The branch also hosted interviews done by Bon Appetit, a management company that

provides food service at Case Western Reserve University. Over thirty applicants were interviewed.

- A community open house was held at the Langston Hughes Branch as part of the Facilities Master Plan. Many teens and adults participated in the four station experience to voice their wishes for their community branch.
- Future planning was completed in collaboration with Cleveland Museum of Art for a program that will be held during the fall at the branch to help youth learn and aspire to opportunities in the field.
- Mr. Bradford and Mr. Roberts completed the Leadership Certification program.

Memorial Nottingham

- This year's summer reading club, "Lit League" concluded with **307** enrolled and **75** completions. During the program, youth enjoyed crafts, games, and a special workshop on local wildlife presented by the Cleveland Metroparks.
- The Branch hosted an open house as a part of the Master Plan Initiative. The event was facilitated by Kent State University's Cleveland Urban Design Collaborative. Patrons were given the opportunity to express their desires for their community branch as it relates to services, the building and its grounds. In addition, patrons were free to share the challenges of their community and potential improvements.
- A major weeding and refreshing of the Adult Collection took place with special attention being given to Black World and A/V Materials. The branch continues to host Staff from Addison, due to Safe, Warm, and Dry repairs.

OLBPD

For summer 2018, OLBPD circulated 125,923 books and magazines directly to patrons. OLBPD also circulated an additional 13,007 Dimensions Newsletters to readers. OLBPD registered 476 new readers to the service. Approximately 659 BARD patrons among 1,521 active users downloaded 39,262 items.

OLBPD Manager Will Reed attended the 2018 National Conference of Librarians Serving Blind and Physically Handicapped Individuals hosted by the National Library Service in Nashville, TN. NLS announced that it is initiating the process to officially change

its name - new name to be determined later. Other conference takeaways included the announcement that braille eReaders (refreshable braille displays) will be coming soon (2019); NLS expects readership to expand due to ongoing outreach efforts and simplified eligibility requirements; regulations will change to ease access for people with dyslexia and other reading disabilities once NLS has the capacity to serve them; and NLS expects to have a new, next generation talking book player available within five years, while investigating at the same time extending compatibility of service to more off-the-shelf personal devices.

From July 9-11th, OLBDP hosted NLS Network Consultant Pam Davenport as part of a biennial visit. Every two years, NLS sends a consultant to evaluate OLBDP on how well it provides service according to the Revised Standards and Guidelines of Service for the Library of Congress Network of Libraries for the Blind and Physically Handicapped. During her visit, Ms. Davenport met with OLBDP staff to discuss the provisions of NLS service.

On July 10th, OLBDP hosted its annual Family Fun and Learning Day in Cleveland at the Lake Shore Facility. OLBDP hosted 85 registered patrons who enjoyed tours of the Sensory Garden and OLBDP, as well as guest speakers Tracy Grimm from the SLO Talking Book Program, and Beverly Cain, State Librarian of Ohio. OLBDP patrons also enjoyed listening to keynote speaker Romona Robinson, WOIO-TV evening news anchor and author of "A Dirt Road to Somewhere," and Pam Davenport, Network Consultant from the National Library Service. Exhibitors were also on hand from the Cleveland Sight Center, Guiding Eyes for the Blind, Magnifiers and More, and others offering products and services of interest to our patrons.

OLBDP Manager Will Reed attended the Ohio Braille and Talking Book Program Consumer Advisor Meeting on July 26th at the State Library of Ohio. Consumers were provided updates on library services announced during the 2018 NLS Biennial Conference in Nashville.

In August, OLBDP was awarded funds from the State Library of Ohio to purchase two braille embossers, equipment and supplies to use toward a duplication-on-demand workstation, and new microphones to record audio content for locally produced materials.

On August 29th, OLBPD Manager Will Reed and John Skrtic, Director of Public Services, met with IMLS Program Officer, Madison Bolls, State Library of Ohio Associate State Librarian for Library Development, Missy Lodge, and State Library of Ohio LSTA Coordinator Cindy Boyden. As part of the Grants to States (LSTA) program, IMLS conducts site visits to all State Libraries once every five years. Cleveland Public Library receives LSTA grant funds to support the statewide services of the Ohio Library for the Blind and Physically Disabled. The purpose of these visits is two-fold: to review State Library processes and use of LSTA funds and visit grant-funded sub-grantees, highlighting the good work libraries are offering their citizens. Visits also allow sub-grantees an opportunity to discuss how their patrons, staff, and communities have benefited from IMLS funded projects.

OLBPD Library Assistant Ken Redd provided information and talks about the service at White Cane Walk on June 2nd; Cleveland Veterans Administration meeting on June 7th; NFB Akron Vision Fair on June 9th; Parma Veterans Administration Meeting on June 14th; UH Geauga Medical Center Family Health & Safety Day on June 23rd; Central Collaborative Meeting at Friendly Inn on June 26th; Sight Center Career Exploration Presentation and Tour on July 25th; Grandparents Festival at Luke Easter Park on July 28th; Westerville Public Library Presentation and Tour on July 31st; Eliza Bryant Staff Presentation on August 3rd; Rainbow Place & Koinonia Village Resident Presentation on August 9th; ACB-Ohio on August 11th; Be My Neighbor Day at CPL-Main on August 13th; Brookdale Medina Resident Presentation on August 16th; Collinwood Resource Fair on August 25th.

The OLBPD adult book club met on June 8th to discuss "A Man Called Ove" by Fredrik Backman; July 13th to discuss "Going Postal: A novel of Discworld" by Terry Pratchett; August 10th to discuss "Faith Bass Darling's Last Garage Sale" by Lynda Rutledge.

ADVOCACY & COMMUNITY AND GOVERNMENT RELATIONS

ADVOCACY & EXTERNAL RELATIONS UPDATES:

- **"Libraries Educate Today's Workforce for Tomorrow's Careers" Event:** This event led by the American Library Association, Cleveland Public Library, Ohio Library

Council, Cuyahoga County Public Library, and hosted by OverDrive took place in August with more than 100 attendees. Attendees ranged from corporate sector representatives to elected officials at the state and local level. The event's goal was to raise the profile of libraries on matters such as workforce development. Conversations with CPL and entities such as RITE (an organization that attracts, prepares, and places IT talent to enhance the region's economic vitality and competitiveness) are scheduled to take place as a result of the event. ALA will replicate this inaugural event across the country with other library systems.

- **Hough Reads with Councilman Basheer Jones:** CPL's Summer Lit League program partnered with Councilman Basheer Jones' Hough Reads program. The goal of both programs was to increase reading literacy among youth in the city of Cleveland. More than 100 children completed the Hough Branch Summer Lit League program.
- **Community of Practice:** This summer CPL hosted the Community of Practice group for their summer meeting. Community of Practice, led by Anne Felepelle of United Way of Greater Cleveland, is a group of government relations and advocacy professionals who meet to discuss major issues around poverty in the City of Cleveland. The crux of the group is to collectively work on mutually beneficial policy and legislative issues that mitigate the effects of poverty and other poverty determinants on Clevelanders.
- **NEO STREAM** (North East Ohio Science Technology Recreation Engineering Arts and Mathematics): As Director Thomas serves on the steering committee for Congresswoman Fudge's NEO STREAM event; CPL staff have been working over the past five months on the conference. Sherri Jones, CJ Lynce, and Dan Boozer, will lead breakout sessions in the areas of art, technology, and research (respectively) for the October event.
- **Cleveland Foundation Public Service Fellow:** The Cleveland Foundation Public Service Fellow Ethan Barham began his

year-long appointment with CPL's Office of External Relations and Development in August. Ethan will be working on core community engagement and advocacy initiatives, the Mayor's Sustainability 2019 initiative on CPL's behalf, and other special projects. Please welcome Ethan to CPL.

DEVELOPMENT AND FOUNDATION UPDATES:

- ***CPL Development Updates:***

- The fundraising plan was finalized for the April - December 2018 time period (i.e. actual timeframe to fundraise under new organizational structure).
- Leadership support and participation was provided for the planning and strategy-development for a significant gift to the Library.

- ***CPL Foundation Updates:***

- **Board Meeting(s):** The first Foundation board meeting under the new organizational structure took place in July.
- **Defining Success:** The chief of external relations and development collectively with staff and the board to define success for the Foundation in year 1 with the new organizational structure:
 - Secure new relationships for the foundation during CPL150 anniversary year that lead to:
 - New funding opportunities
 - New CPL Foundation board members
 - Raise the Foundation's profile through enhanced understanding of its purpose and role to a wider audience using the CPL150 anniversary as a platform to do so
 - Secure funding for the Foundation and for CPL programming throughout the 150th anniversary year
- **Fundraising:**
 - **Annual Fund:** Provided leadership and oversight for the first of three fundraising appeals to go out in 2018. The overall strategy for the annual fund is to increase the donor

solicitation pool and ask donors for a specific increase in giving.

▪ **CPL150 Anniversary Fundraising:**

- Finalized the fundraising plan and strategy for anniversary year
 - Finalized the CPL150 fundraising volunteer structure
 - Provided leadership and oversight for the development of CPL150 anniversary sponsorship collateral
 - Conducted 3 CPL150 site tours to select venue for gala
 - Secured CPL150 funding meeting(s) with corporate partners such as Fifth Third Bank and Huntington Bank
- **2017 Financial Audit:** Provided leadership support for the 2017 CPL Foundation audit; revamped the segregation of duties and reconciliation process to mitigate risk.

TECHNICAL SERVICES

Director of Technical Services and Acquisitions Manager Sandy Jelar Elwell visited the Medina County District Library (MCDL) to meet with Circulation Supervisor Tina Forhan, Technology Manager Sue Schuld, and Collection Resources Manager Chris Weaver-Pieh to learn about their library's workflow for self-service holds and how they handle and process hotspots, video games, and other formats of materials not currently owned by the Cleveland Public Library.

Ms. Jelar Elwell was interviewed by Ideastream Managing Producer of Arts & Culture Carrie Wise to learn about what books and materials are currently popular at the Cleveland Public Library. Ms. Wise was collecting this information and data about the most requested books and checked out items at the Cleveland Public Library to coincide with the PBS series "The Great American Read."

Ms. Jelar Elwell, Collections Manager Pam Matthews, and Collection Management Librarian Laura Mommers visited the under construction South Branch location along with Public Services Dyad Manager Jaime Declet to view the space available for the branch collection and to determine how to proceed with selecting materials for the opening day collection.

Ms. Jelar Elwell, Ms. Matthews, Ms. Mommers, Mr. Declet, and Assistant Branch Manager Steve Capuozzo met with Findaway Senior Key Account Northeast Manager Donna Destefano and Findaway Representatives Cassy Baskin and Kate Schwanke to learn more about their Bookpacks and Launchpads. Ms. Jelar Elwell, Ms. Matthews, Ms. Mommers, and Acquisitions Coordinator Alicia Naab met with Midwest Tapes Account Executive Nick Anderson to discuss audio-visual trends for both physical and electronic formats and the possibility of transitioning to locking cases for Blu-rays & DVDs.

Ms. Jelar Elwell met with Ms. Matthews and Technical Services Associate Nathaniel Infante to discuss the 2019 periodical subscription renewals and to determine the timeline for the renewal process for the Main Subject Departments and Branch subscriptions.

Ms. Jelar Elwell attended the Leadership Certification module entitled "Performance Management & Coaching," the "Book Ends: Operations 101" training pilot, the panel discussion entitled "Libraries Educate Today's Workforce for Tomorrow's Careers" held at the corporate headquarters of Rakuten OverDrive, Inc., and meetings on implementing a new service module at the Jefferson Branch, the Every Child Library Card pilot, and purchasing hotspots for circulation.

Ms. Jelar Elwell, Catalog Manager Andrea Johnson, and Technical Services Librarians Michael Gabe, Perry Huang, and Lisa Kowalczyk attended three all day sessions of Federal Mediation and Conciliation Service ("FMCS") joint labor-management training.

Technical Services staff continued to volunteer to assist with the work in the Lake Shore Shelf/Shipping Department while Receiving/Distribution Technician Amber Alexander is on a leave of absence.

Acquisitions: During June, July, and August, the Acquisitions Department ordered 14,247 titles and 20,773 items (including periodical subscriptions and serial standing orders); received 47,812 items, 4,003 periodicals, and 1,320 serials; added 1,549 periodical items, 392 serial items, 3,587 paperbacks, and 2,977 comics; and processed 6,352 invoices.

Acquisitions Coordinator Alicia Naab assisted Medina County District Library's (MCDL) Collection Resources Manager Chris

Weaver-Pieh in setting up EDI invoicing for their library. Ms. Naab worked with Collections Manager Pam Matthews and Baker & Taylor's Senior Collection Development Librarian Valerie Doran to add graphic novels to the Cleveland Public Library's workflow for patron driven acquisitions.

Ms. Naab worked with the Literature Department's Senior Subject Department Librarian Jean Collins to review the ordering procedures for OverDrive's Marketplace website and resolve issues with OverDrive showing items as weeded. Ms. Naab assisted Fine Arts & Special Collections Manager Pamela Eyerdam in determining that a piece of artwork Ms. Eyerdam was trying to locate was not at the Lake Shore Facility using the art database.

Technical Services Senior Clerk Paula Stout attended the Mental Health Awareness and Bullying Prevention training. Acquisitions Librarian Leslie Pultorak continued to assist with the unpacking and verifying of foreign language materials for the Lake Shore Shelf/Shipping Department and Technical Services Associate Nathaniel Infante continued to volunteer in the Lake Shore Shelf/Shipping Department when needed.

Catalog: Librarians cataloged 8,792 titles and added 12,375 items for Cleveland Public Library.

Catalog Manager Andrea Johnson invited the Information Technology & CLEVNET Library Systems & Applications staff to meet with the Catalog Department staff for information sharing. During the June 7th meeting, Technical Services Librarians Celia Halkovich, Barbara Satow, and Erin Valentine demonstrated cataloging procedures. In August, Ms. Johnson and Technical Services Librarian Yeshen Dugarova-Montgomery met with Government Documents Supervisor Sarah Dobransky, General Research Collections Manager Donald Boozer, and Government Printing Office staff who visited the Lake Shore Facility.

Ms. Valentine began cataloging the White Pine series of architectural catalogs. Ms. Halkovich was introduced to handling the monthly report of volume descriptions that do and do not conform to CLEVNET guidelines. Ms. Satow resumed responsibility for handling email requests from CLEVNET staff and other CPL.Newcat tasks while Senior Catalog Librarian Dawn Grattino was out on leave. Ms. Satow created her first original record for a classical music CD under the direction of Ms. Valentine.

Catalog Librarian Perry Huang, Ms. Satow, and Ms. Valentine attended the Mental Health Awareness and Bullying Prevention training. Ms. Johnson completed the Leadership Certification training by attending the modules entitled "Leading & Managing Change" and "Leading Effective Teams."

Ms. Satow attended the Ohio Library Council's (OLC) Technical Services Action Council meeting at the Public Library of Mt. Vernon and Knox County. Ms. Satow will continue her role as secretary for the Action Council into 2019. Ms. Johnson, Ms. Valentine, and Technical Services Librarian Amei Hu attended the Northern Ohio Technical Services Librarians (NOTSL) Board Meeting at the Lake Shore Facility on July 6th.

Collection Management: During June, July, and August, Collection Management selected 3603 titles and 31,391 copies and spent \$572,043.

Collection Management Librarian Laura Mommers attended the webinar entitled "New Releases, Trends and Bestsellers" sponsored by the graphic novel publisher VIZ, a webinar interview with Author/Actor John Amos about his children's book *World Without Color*, and a day long SLJ (School Library Journal) Live webinar featuring talks by children's and young adult authors as well sessions on selecting for and providing services to children and young adults. Ms. Mommers also attended the CPL FIT luncheon and meeting as part of her membership on the CPL FIT committee.

Collections Manager Pam Matthews met with Recorded Books National Account Manager Bryan Messersmith, and spoke with Cliff Guren, the project lead on the Rakuten OverDrive sponsored Panorama Project, which looks to gain "insights on libraries and their impact on book discovery, author brand development, and sales."

Ms. Matthews attended the Ohio Library Council's (OLC) Technical Services Action Council meeting at the Public Library of Mt. Vernon and Knox County. Ms. Matthews published a post on her views of the future of physical vs streaming audio-visual resources in public libraries on the "Blog of the Ohio Library Council Technical Services Division."

High Demand: During June, July, and August, the High Demand Department ordered 3,157 titles and 25,350 items; received and added 26,837 items; and processed 795 invoices.

High Demand Librarian Dale Dickerson continued to handle and process circulating maps belonging to the Center for Local and Global History. Mr. Dickerson also handled the cataloging and processing of the VOX Books titles and assisted the Catalog Department with the handling of the CLEVNET overlay requests. Mr. Dickerson continued to volunteer in the Lake Shore Shelf/Shipping Department when needed.

Technical Services Associate Rosalyn Easley attended Mental Health Awareness and Bullying Prevention training. Ms. Easley and Technical Services Associate Summer Salem assisted the Materials Processing Department with the cataloging and processing of materials from their Department when needed.

Materials Processing: During June, July, and August the Technical Services Associates cataloged 2,531 new titles for the Cleveland Public Library and added 2,500 new records for the CLEVNET libraries. The Technical Services Associates and Senior Clerks added 11,659 items. The Materials Processing Technicians worked on 59,846 items.

Materials Processing Manager Elizabeth Hegstrom completed the Leadership Certification training by attending the modules entitled "Performance Management & Coaching," "Leading & Managing Change," and "Leading Effective Teams." Ms. Hegstrom also attended the Ohio Library Council's (OLC) "Leading Libraries: Strategies for All Levels of Management" conference in Columbus. Materials Processing Technician Marsha Draeger and Technical Services Associate Dwayne Jones attended Mental Health Awareness and Bullying Prevention training.

Technical Services Associate Karima Ward began a leave of absence on July 11th and retired from the Cleveland Public Library on August 27th after 30 years of service. The Catalog Department has assumed the responsibility for handling the CLEVNET overlay requests since Ms. Ward's leave and eventual retirement decreased staffing and created a vacant position in the Materials Processing Department. Ms. Draeger continued to volunteer in the Lake Shore Shelf/Shipping Department when needed.

Shelf/Shipping: This summer the Lake Shore Shelf/Shipping Department staff sent 117 items to the Main Library for requests and 278 items to fill holds. Main Library received 723 telescopes, the Branches received 1,561 telescopes, CLEVNET received 126 telescopes, CASE received 17 telescopes, CSU received 10 telescopes, and Tri-C received 5 telescopes. A

total of 2,442 telescopes were shipped out. The Receiving/Distribution Technicians sent out 703 items of foreign material and in total 37,118 new items were sent to the Acquisitions and High Demand Departments.

Receiving and Distribution Supervisor James Clardy participated in a second and third recruitment for Page positions for this year along with the rest of the members of the Page committee. There were 25 successful candidates in the second recruitment and 26 successful candidates in the third recruitment that were selected to be interviewed.

MARKETING & COMMUNICATIONS

Media coverage for the months of June, July, and August included 63 print publications and 120 online, TV and radio stories. The full report, available in the Marketing & Communications Department, shows the top print publications and non-print platforms by reach. The articles about FRONT International and Yinka Shonibare’s *The American Library* installation had the greatest reach, particularly those that appeared in *The New York Times* and on Smithsonian.com. Stories related to the architectural competition for the new Martin Luther King, Jr. Branch also got good traction.

Search Engine Marketing with cleveland.com resulted in the CPL ad being viewed 982 times on average per day, with an average of 138 clicks to the website per day resulting in a 14.11% click-through rate for the month. Over 74% of the click-through’s were from some combination of the keywords *library, libraries, public, and cleveland oh.*

Facebook

	2018	2017	YoY
Net Page Likes	890	424	109%
Avg Post Reach	24,796	10,828	129%
Avg Total Reach	27,746	8,398	230%
Average engagement	356	256	39%

Twitter

	2018	2017	YoY
Top Tweet (Impressions)	32,076	28,275	13%
Top Mention	24,784	2,609	849%

(Engagements)

Top Media Tweet

(Impressions)	18,611	24,476	-25%
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Summary

Tweets	150	469	-68%
New Followers	258	328	-21%

Graphics

Graphics staff filled the regular requisitions for design, printing, and distribution, in addition to designing graphics for ads; the library website; digital signage; social media; staff newsletters; *Off the Shelf* e-newsletter; and weekly postings to the website home page. Work on the fall edition of *UpNext* was completed and sent to the printer. Ryan Jaenke designed a mural that will cover the back of the Edgewater Beach Book Box.

PROPERTY MANAGEMENT

Painters

- Lakeshore- removed fencing.
- Rockport- painted teen tech center, stripped and repainted teen tech center.
- Lorain- painted front stairs and landing, repaired walls and touched up paint in meeting room and side door entrance.
- Rice- painted parking lot lines.
- E.131- painted handrails.
- LSW- painted LSW back hallway and Main's new office spaces.

Carpenters

- LSW- removed deteriorated thresholds, repaired concrete and installed new thresholds, removed carpeting from LSW wall painted and installed baseboards and wall molding.
- P.A.L- relocated shelving.
- Addison- built garden boxes around tree lawn.
- Rockport- put sound proof module together for teen tech center.
- Foundation Office- built wall with door.

- Fleet- repaired front door.
- Main- repaired concrete and replaced damaged floor tiles.
- Fulton- repaired concrete around sewer drains.
- E. 131- built planter boxes for tree lawns.
- Garden Valley- built new book box cart and hung Mural.

Mechanic

- Serviced vehicles 1, 3, 10, 17 and 18.
- Repaired lawn equipment on daily.

Maintenance Mechanics

- Lakeshore - coordinated duct cleaning with Delta industrial for meeting rooms and administration offices, also cut-in access panels and cleaned VAV re-heat coils.
 - installed bank of replacement batteries for emergency lighting system
- Harvard Lee - re-lamped and replaced bad ballasts in meeting room and main area of branch for re-opening ceremony. *All Seasons Roofing repaired leaking section of roof above staff lunch room.
- Langston Hughes - trenched and ran temporary power for Front/Land Studio art installation at old church behind the branch.
 - Repaired condensing water line leak on geothermal system for heat pumps.
- Rockport - removed and repainted ceiling supply air diffusers for Teen Tech Center.
- Walz - continued with branch HVAC control upgrade project.
- Worked on branch work orders and responded to emergency calls.
- Contractors:
 - Kone - installed replacement main cables for LSW large staff elevator.
 - Siemens - 1st monthly site visit under new service agreement.
 - Davey Tree - cut down two large cottonwood trees by new rooftop HVAC units, general clean-up and pruning of trees all the way around the branch.

- Mid-State - repaired concrete for Water Department meter vault.
- Westpark - installed rain catcher/diverter above ceiling in staff area, notified All Seasons Roofing of leaks above the children's and behind the staff work room.
- Brooklyn - installed rain catcher/diverter above ceiling behind circulation desk, notified roofing contractor of recurring leaks.
- Main - power run for floor outlets and supplemental accent lighting above arched entry ways into Brett Hall (Front exhibit).
- Rice - started Siemens & aux panel installation/branch lighting upgrade.
- Langston Hughes - replaced bad compressor on heat pump #2, replaced main circuit boards for heat pump #1 and #3.
- LSW - replaced temperature, humidity sensor and belts and filters on I.T. office area AHU #6.
 - Replaced leaking toilet seal on 1st floor staff restroom toilet.
 - Removed old drinking fountain and started wall mounted sink and Insta-hot installation on 1st floor SPS area.
- Lakeshore - install pressure differential switch for fire/pre-action system in LBPH.
 - Set-up scaffolding and replaced auditorium lights with LED bulbs.
- Carnegie West - moved power and data for branch manager's desk relocation.
- Lorain - troubleshoot and repaired staff lunchroom VAV box and controller.
- Rice - continued with Siemens lighting upgrade project.
- Worked on branch work orders and responded to emergency calls.
- Main - Cat6 and power run for Eric Herman and Sherry Parker's new office.
 - Re-lamped and replaced bad ballasts in shipping.
- LSW - replaced leaking diaphragms on both toilets in women's public restroom on the 2nd floor.

- Replaced basement hallway lighting by elevators with LED fixtures.
- Replaced auditorium lights.
- Walz - replaced leaking backflow preventer (small) behind boilers for hydronic system.
- Collinwood - secured/ repaired sagging hydronic lines in the basement by the boiler room.
- Brooklyn - installed protective shroud on lunchroom PTAC per manufacturer's safety recall.
- Harvard Lee - repaired leaking flanges and bearing assemblies on boiler pumps.
- Rockport - started mini HVAC split system for Teen Tech Center office.
- Lakeshore - recovered refrigerant from #2 circuits on chiller for AHU#10 in preparation for compressor replacement.
- E.131 - repaired basement sump pump/serviced RTU.

SAFETY & PROTECTIVE SERVICES

Safety Services

- SPS Branch Patrol officers dropped off books at the Boys & Girls Club of Cleveland, Broadway area to drop off books and assess their need for more books.
- SPS Branch Patrol officers also stopped at Cleveland Police Fourth District to drop off books for the Derrick Owens Memorial book shelf.
- SPS participated in a CPL 4th district manager meeting with CPD 4th district Commander and his community relations officers.
- SPS will produce vault report and rear dock access report for Robin Wood to review.

PROTECTIVE SERVICES

Activity

Month	Total Dispatch Activity	Ave per day	Total Alarms	Branch Emergency	Branch Visits	Downtown Campus Incidents	Incident Reports Gen.	CPL access activities
Aug 2018	4594	177	51	62	696	81	35	106
July 2018	3785	159	68	54	710	69	22	42
June 2018	5913	227	44	60	701	73	29	33
May 2018	4172	160	55	56	679	93	80	53
April 2018	4271	171	55	66	692	147	78	79
March 2018	4109	152	79	75	655	34	78	63
Feb 2018	3386	154	41	67	537	71	56	98
Jan 2018	4098	164	41	55	588	93	85	44
Dec 2017	3743	156	61	77	704	109	73	34
Nov 2017	3929	163	68	78	706	93	70	119
Oct 2017	4092	157	62	65	676	66	65	68
Sept 2017	3900	156	79	55	742	56	65	54
Aug 2017	4173	155	91	59	827	55	58	46

Special Attention, Special Events, and Significant Incidents

- SPS management is working with Sherry Parker and Jasmine Sims to complete the template for new the incident report writing software. The roll out date TBD.
- SPS filled the following overtime requests: South Brooklyn carpet install, College Now, Kindergarten Club, Rice branch

Community Network Night, Common Ground Convention at Rice branch, Cleveland Orchestra Star Spangled Spectacular, Gateway District event, Brett Hall Author event, Jazz Under the Stars MLK, Cleveland Incubator LSW 2nd floor

Protective and Fire Systems

- SPS officers were posted at Collinwood branch for fire watch in August. The system's keypad was out of service. Guardian Alarm was used to correct an issue with the alarm keypad at the branch.
- There was one day of fire watch at South Brooklyn.
- Third quarter fire drills are complete.
- SPS is ordered a new camera for the parking lot at Glenville.
- A meeting was held with IPS representatives to introduce them to the Chief Operations Officer Jeremiah Swetel.
- SPS is working with Eric Herman on the placement of access card readers and motion detectors at the new South branch.

Contract Security

- Royce Security is disarming Carnegie West, Fulton, and Addison branches during Safe, Warm, and Dry.
- SPS and Jeremiah Swetel met with Royce Security management to discuss their background check procedures for guards. Royce Security is now required to submit a quarterly background check report to SPS.
- Royce Security will soon be offering their staff direct deposit. This will help avoid paper check issues.

Administration

- SPS is looking into carrying NARCAN in patrol vehicles.
- SPS will have Officer Teddy Reed teach an Active Shooter class to staff at Calfee, Halter, and Griswold this fall. CPL legal department created a contract that Calfee representatives accepted.
- SPS had preliminary meetings with Outreach and Program Services staff regarding Makers Faire this November. A meeting with the steering committee is in September.

INFORMATION TECHNOLOGY & CLEVNET

CLEVNET Quarterly Meeting

The CLEVNET Directors held their third quarterly meeting of 2018 on Friday, July 27, 2018, in Elyria, at Lorain County Community College's Spitzer Conference Center. The meeting was held at LCCC so the CLEVNET directors would have the opportunity to tour the college's 5,000 square foot Fab Lab after the meeting. The Fab Lab, based on the concepts of Dr. Neil Gershenfeld, the director of the Massachusetts Institute of Technology's Center for Bits and Atoms, was the second Fab Lab in the world to open outside of MIT. The lab has been inspiring and educating the making community since 2007.

James Tolbert, Chair of the Directors Panel and Director of Milan-Berlin District Library, welcomed Aurora Martinez, Director of Morley Library in Painesville, to CLEVNET. Morley Library will become CLEVNET newest member in September. Director Tolbert bid farewell to Benjamin Reid, Director of Huron Public Library, who has accepted a position at Columbus Metropolitan Library. He also congratulated Julianne Bedel, Director of Barberton Public Library, on her new job as assistant director at Medina County District Library.

Tim Diamond, CPL's Chief Knowledge Officer and liaison to CLEVNET, provided an update on CLEVNET's strategic plan with a focus on governance and technology. The amended CLEVNET agreement with revised bylaws/procedures, a revised pricing model, and a revised term has been approved by nearly all member libraries. The few remaining libraries which have yet to return a signed agreement have plans to do so soon.

Mr. Diamond reported that after the CLEVNET staffing model was adopted following the strategic planning process, 12 positions have been posted and 11 have been filled. The only position remaining to be filled is the second Library Systems and Applications Specialist position.

The Directors Panel continues to think strategically and focus on three priorities: new members, the new data center in Columbus, and the core CLEVNET services, defined as the ILS (SirsiDynix); the network (including VoIP); technical support; and emedia/databases. Ancillary CLEVNET services are also valuable, but are not mission critical. These secondary services currently include public computer and print management from Cassie; mass notification of staff by InformaCast; and group purchasing with TechSoup. As for new members, the migration of Morley Library is scheduled for September of 2018. CLEVNET's

services to member libraries are listed in detail on the members site.

Mr. Diamond discussed CLEVNET's 2018 priorities and goals (distributed at the meeting as a handout) and how, any suggested changes or additions to this list must be brought to the Directors Panel for vetting. A strategic framework for the Panel to use when evaluating proposed projects and initiatives is described in the new operating procedures. Mr. Diamond explained that the list is being used to report back to the membership, in a systematic and consistent fashion, on the status of the many projects underway.

The next part of the meeting focused on the work of the Library Systems Team headed by Hilary Prisbylla, Director of CLEVNET. Ms. Prisbylla updated the CLEVNET directors on the upcoming Morley Library migration, the mobile app, automatic renewals, credit card transactions, OverDrive Advantage Plus accounts, the new periodical offerings from OverDrive, the Voicent Call Center, standardized policies, reducing the circulation map, and plans for a "go green" campaign to reduce paper notices.

Ms. Prisbylla also announced that CLEVNET would be making event management and room booking software available as a service to all members in August. The directors were pleased that this new ancillary service was now available. They were also pleased to learn from Ms. Prisbylla that OverDrive has a new education app called Sora that may bridge the gap between a student's school library and the public library. CLEVNET wants to help drive the development of the app to improve the user experience for students and get more of them registered for a card at a CLEVNET-member library.

Larry Finnegan, Director of IT, updated the CLEVNET directors on special projects and initiatives, including: the move of the data center to Columbus; network infrastructure; SharePoint Office 365; work at Morley Library; VoIP installations; purchasing licenses through TechSoup; the remote monitoring and management solution from ConnectWise Automate now used by all member libraries; computer and print management currently used by 31 member libraries; Rubrik backup and recovery services; InformaCast mass notification of staff now used by 18 member libraries; and ConnectWise Manage, the new help desk software product.

Brian Leszcz, Database Administrator, gave a demonstration of Who's on My WiFi, a tool that will track how many patrons take

advantage of wifi in the public library. This service from the State Library of Ohio will replace what CLEVNET had developed in house and make measurement of wifi use standard throughout the state. Although provided by the State Library, the product still has to be installed and configured by IT/CLEVNET staff at every facility used by CLEVNET member library patrons.

Mr. Leszcz also introduced the directors to CLEVNET's new member site that will debut on August 6. He recognized two of his colleagues in the department, John Paz and Megan Trifiletti, for all their work on the project.

Andy Busch, Solutions Architect, gave a demonstration of ConnectWise Manage, the new ticketing system for members to enter a case that tracks and documents every step until the case is complete. Service dashboards and reporting options provide data on ticket details, issue resolution times, and service team performance, allowing staff to make strategic decisions about service management.

While they waited for their tour of the Fab Lab, the group was glad to have the chance to network and enjoy refreshments courtesy of the Cleveland Public Library Foundation. The next quarterly meeting of the CLEVNET Directors will be held on Friday, October 26, 2018, at Cleveland Public Library, in the Louis Stokes Wing Learning Commons at 9:30am.